

# See special 2012 Air Show insert inside



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# ROBINS REV-UP

April 27, 2012 Vol. 57 No.17

## C-5 Division continues to show gains

BY JENNY GORDON  
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Improving aircraft availability and increasing C-5 pride are among several strategic objectives set by the C-5 Galaxy Division several years ago. And touting better aircraft availability figures than have been seen in almost a decade proves the objectives are on track.

Through leadership, planning, measuring and continued process improvements, several key accomplishments have been made.

“The key to all this has been building an enterprise and bringing people together,” said Col. Michael Gregg, C-5 Galaxy Division chief. “It’s been a collective effort to get us to this point.”

Horizontal integration – which in the C-5 community originated from the idea that sustainment is a ‘team sport’ – has brought together efforts in various system program offices, the Defense Logistics Agency, Global Logistics Support Center and the 402nd Maintenance Wing.

By steering everyone in the same direction, the end result has produced a healthy C-5 fleet with important efficiencies in planning and scheduling, engineering improvements and programmed depot maintenance – with a 100 percent due-date performance of C-5s delivered on time or early during fiscal 2012.

As of March 31, the Warner Robins Air Logistics Center had 88 aircraft completed, including the



U.S. Air Force file photo by SUE SAPP

**Bobby Hubbard, tow chief, marshals a C-5 as it is moved out of a hangar to a spot on the Robins flightline. The aircraft from Travis Air Force Base, Calif., was here for a horizontal stabilizer replacement.**

delivery of 10 C-5s.

Aircraft availability has reached single-month highs of more than 60 percent (figures not seen since 2003) and the mission-capable rate, which indicates an aircraft’s combat readiness, is at a 12-year, single-month high at 68 percent.

There are innovative programs happening at Robins. From defining daily standard work for staff, to working to improve engineering and sustainment efforts, what has been accomplished is branching out to the rest of the center and beyond.

“We’re not resting on our laurels,” said Greg Porter, Galaxy Division’s Aircraft Availability Improvement Program manager.

“There’s more to come for the C-5 enterprise to set the example, and continue our sustained efforts to be an example to other weapon systems across the Air Force.”

“Process improvement has become a part of our culture, not an additional duty,” added Dan Carter, C-5 fleet manager.

The Galaxy Division was the first at Robins to participate in pre-induction inspections, which began

► see C-5, 10

## DLA employees make backorder reduction top priority

Defense Logistics Agency Aviation at Warner Robins recently reached a milestone for its support to the Warner Robins Air Logistics Center by having a record 27.4 percent reduction in backorders.

Backorders for DLA-managed items for the 402nd Maintenance Wing reached 4,985 on Wednesday – down from 6,869 in September 2011.

“We are 300 below the number of backorders found at the end of the last full month this was an Air Force organization,” said Col. Daniel Hicks, DLA Aviation at Warner Robins commander. “It’s great to be a part of a success story that demonstrates to the Air Force that DLA can operate retail supply as well as the Air Force did.”

At the end of August, 2009 – when the organization switched from Air Force systems to using DLA’s inventory management and stock positioning – there were 5,298 backorders. The level is now 313 less.

“This is the result of a team effort, and everyone doing the work

assigned to them enables this,” Hicks said. “I’m very proud of the way everyone took this personally and said, ‘We’re going to do this.’ Clearly our whole workforce took this as a personal goal.”

“Our team made backorder reduction their No. 1 priority for fiscal 2012. Regular email updates to the workforce kept the goal in front of the whole team,” Hicks added. “They reached across organizational boundaries to speed up the supply chain. With the 402nd, the DLA team conducted a complete backorder validation. As a result, hundreds of invalid backorders were canceled, which freed up capacity throughout the supply chain and reduced unnecessary procurements.”

The retail supply experts here also coordinated with the Defense Contract Management Agency for expedited actions. The Air Force’s test lab at Robins prioritized first article tests and coordinated with Air Force engineers and the Air Force Global

► see AWARD, 10

## TIP incentives result in success

BY JENNY GORDON  
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The Robins Transportation Incentive Program has grown by leaps and bounds during the last year.

As of April 1, it was the sixth largest program in the Department of Defense.

The base program is the third largest in the Air Force, and is projected to become the second largest by the end of fiscal 2012, according to Martha Wiseman from the U.S. Department of Transportation.

TIP, managed by the 78th Logistics Readiness Squadron, provides financial benefits to people who share rides in vehicles carrying six or more passengers. This federal program helps to offset commuting costs for military members and civilian employees. The goal is to reduce pollution and traffic congestion, protect the environment, and expand transportation alternatives available to Robins employees.

The incentives are currently \$125 a month to ride in a vanpool. Currently, there are 709 participants in the TIP Program.

“Over \$1.5 million has been reimbursed to riders in the past calendar year,” said Staff Sgt. John Rogers, 78th LRS TIP manager.

Rogers added he is extremely proud of the accomplishments made to date, and also the dedication from personnel involved in getting the program to where it is today.

Mass transportation at Robins includes vanpool and carpool options, as well as Buses into Robins Daily, or BiRD, which partners with the Macon-Bibb County Transit Authority to take Bibb County residents to and from work. Three buses transport riders to 12 stops on base.

To learn more about TIP, call (478) 926-4453.

## 402nd CMXG building reopened

A break in a compressed air line forced the temporary closure of Bldg. 169 here earlier this week.

As a safety precaution, about 40 swing shift employees immediately vacated the 402nd Commodities Maintenance Group building when the incident occurred late Tuesday night.

Day shift employees – about 150 – were redirected to the nearby Base Restaurant or other locations as they reported to work the following morning.

After base civil engineer, bioenvironmental engineering and safety personnel, and union and management representatives assessed the situation, the building was cleared for use late Wednesday.

## AFAF campaign raises more than \$88K

BY JENNY GORDON  
jenny.gordon.ctr@robins.af.mil

The Robins 2012 Air Force Assistance Fund campaign has raised \$88,643.

All units across base participated in the six-week campaign, which ended April 13. Units included the 78th Air Base Wing, 116th and 461st Air Control Wings, 689th Combat Communications Wing, 402nd Maintenance Wing, Air Force Reserve Command, Warner Robins Air Logistics Center and staff offices, 638th Supply Chain Management Group, and the 339th Flight Test Squadron.

This year’s theme was

“Commitment to Caring,” with an installation goal of \$85,361. Every targeted goal, including face-to-face contact, was met and exceeded.

During a celebration April 18 at the Base Chapel annex, key workers and unit project officers were rewarded with a pizza lunch and certificates of appreciation.

“This speaks to the incredible effort put forth and our commitment to helping each other,” said Col. David Southerland, 78th ABW vice commander. “If you look at the numbers across the board, we always get more out of these campaigns than what we put into them. At the end of the day, this is about

Airmen helping Airmen.”

The AFAF includes four charities: the LeMay Foundation, Air Force Enlisted Village, the Air Force Villages Charitable Foundation and the Air Force Aid Society. The AFAS is the official charity of the Air Force and provides assistance through the Airmen & Family Readiness Center at Robins.

In 2011, the Robins AFAS office awarded \$124,560 in emergency assistance through loans and grants, as well as community programs and education opportunities.

For more information, visit [www.robins.af.mil](http://www.robins.af.mil).



U.S. Air Force photo by SUE SAPP

**Air Force Assistance Fund unit project officers and key workers are treated to lunch and recognized with certificates April 18 for the job they did during the AFAF campaign at Robins. The local campaign has raised \$88,643.**

### THINK SAFETY

Days without a DUI: 4  
Last DUI: 778th CES

— courtesy 78th Security Forces

### AADD

To request a ride, call  
222-0013.



### TWO-MINUTEREV

Safety slogan: “Think safety...the life you save may be your own.”

Besides face shields, safety glasses, hard hats and safety shoes, protective equipment includes a variety of devices and garments such as goggles, coveralls, gloves, vests, earplugs and respirators.



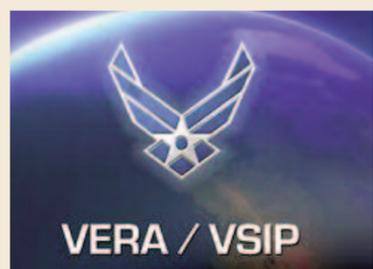
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Check out Robins on Facebook or follow the base on Twitter. Get regular news updates and other base information. Visit [www.robins.af.mil](http://www.robins.af.mil) and click on the Facebook and Twitter links.

# Page Two

## More than a century of service

BY JENNY GORDON  
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### Round three starts Tuesday

Beginning Tuesday, Warner Robins Air Logistics Center's Personnel Directorate will be accepting applications for round three of VERA/VSIP. Unlike the first two rounds, round three will be a targeted VERA/VSIP, meaning only those in specific pay plans, occupational series and grades will be eligible to apply.

A mass email will be released Tuesday announcing the application window is open. The window will be open until May 14.

That email will contain all of the necessary instructions for interested employees within the targeted series and grades to submit an application.

For round three, the application pool will start fresh. Applications will not be carried over from rounds one or two; employees must submit a new application if interested, even if they have previously applied.

Basic information on the VERA/VSIP program, eligibility criteria, and frequently asked questions can be found at:  
<https://cs.eis.afmc.af.mil/sites/Robins/veravsip/default.aspx>

Questions on the VERA/VSIP program should be put into an email and sent to [wralc.dp.veravsip@robins.af.mil](mailto:wralc.dp.veravsip@robins.af.mil)



### Award-winner rose through the ranks

**M**ichael Hobbs, 402nd Maintenance Wing Financial Management office financial management specialist, will retire Monday after 30 years of service.

Hobbs, a quadruple amputee, began at Robins as a clerk assistant in the travel department, where he spent much of his career. He worked through the ranks as a financial assistant, accounting technician, voucher examiner and auditor, and system support technician.

Among his proudest accomplishments was receiving a 2006 Geico Public Service Award while a financial management specialist with the 78th Comptroller Squadron's Accounting Liaison Office. He travelled to Washington D.C. to accept the award, as the overall winner for all federal agencies in the Physical Rehabilitation category.

Following retirement, Hobbs plans to continue working part-time with Disability Connections, a Macon non-profit organization that services citizens throughout Middle Georgia with home modifications, grants and other services. He has been an organization board member the past 17 years.



### Engineer leaves mark on programs

**R**obert "Bob" Wade, an aerospace engineer in the Engineering and Technical Management Directorate, will retire Monday after service that began as a Georgia Tech co-op student in the 1950s. He became a federal employee at Robins in 1960.

Wade provided engineering support for many aircraft during his time here, including the B-57 Bomber, C-119 and C-124. His designs were critical on many aircraft, including the B-57, developing anti-stall techniques; and the C-124, where he resolved a major engine cooling issue.

While in aerospace engineering, Wade supported the Damage Tolerance Analysis lab, and contributed to the resolution of C-130 outer wing dry bay cracks and C-141 weep holes.

His skills as a general engineer not only supported computer systems for ground-based radar, but provided support for the F-15 Operational Flight Program, and electronic warfare and fire control systems.

He assisted defining requirements for the Aircraft Integration Support Facility, and supported missile programs with the Army's Redstone Arsenal in Alabama.



### Career on both sides of the blue

**C**arroll "Dave" Folsie will retire May 2. Altogether, he served nine years enlisted and officer on active duty, 16 years in the Air Force Ready Reserve, and 30 years of civil service to electronic warfare systems support at Robins.

Enlisting in the Air Force in 1961, Folsie's first job was as a radio relay repairman. After a four-year tour in England, he received a bachelor's degree in math and was commissioned a second lieutenant.

Upon completing Undergraduate Navigator Training, he became an Electronic Warfare Officer, and flew more than 120 missions in southeast Asia as a B-52 EWO during the Vietnam War. He flew the AC100A gunship while in the Air Force Reserves.

He entered civil service in the Electronic Warfare Management Directorate at Robins in 1982 as a computer scientist and test engineer with the F-4G Wild Weasel engineering team. He later became technical lead of the Electronic Counter Measure Jammer Threat Assessment Tool, and in 2005 became the project software manager for the HARM Aircraft Launcher Interface Computer Mission Data Translator.

## A ROAD BY ANY OTHER NAME

### City renames street to honor military

U.S. Air Force photo by TOMMIE HORTON

Warner Robins Mayor Chuck Shaheen; Col. Mitchel Butikofer, 78th Air Base Wing commander; and Lt. Gen. Charles Stenner, Air Force Reserve Command commander, unveil the sign Tuesday of the city's newest street, during a re-naming ceremony. First Street in Warner Robins was re-named Armed Forces Boulevard in honor of our nation's military.



# ViewPoints

“Always bear in mind that your own resolution to succeed is more important than any other.”  
 – **Abraham Lincoln**

## Sexual Assault ... ‘not now, not ever’

BY GEN. NORTON SCHWARTZ  
 Air Force Chief of Staff

### WHAT TO KNOW

To contact the Sexual Assault Response Coordinator's office in Bldg. 708, call (478) 327-7272, 926-2946 or 952-6002. The SARC is on call 24 hours a day, seven days a week.

available in both the military and civilian communities.

As Wingmen, we must also intervene when we recognize a potentially unsafe situation emerge so we ensure the well-being of all Airmen.

Sexual assault directly undermines our core values, erodes the trust and confidence upon which our institution is built, and diminishes our mission readiness.

I expect each member of our great Air Force to promote and ensure a culture that does not tolerate sexual assault ... not now, not ever.



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### WR-ALC FOCUS

- ▶ Exceed Warfighter and Customer Expectations
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- ▶ Re-energize and Sustain Continuous Process Improvement

### HOW TO CONTACT US

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**Fellow Airmen:**  
 Sexual Assault Awareness Month reminds us to renew our collective and individual commitment to our core values and to focus on promoting an environment that prevents sexual assault.

Sexual assault is criminal behavior that violates the basic tenets of our profession. There is no place in our Air Force for this crime.

All Airmen have an enduring responsibility to foster a climate of dignity and respect, and one that fosters an environment of accountability in which victims feel comfortable coming forward.

We will support and protect the rights of victims, and we will provide the best medical, legal and investigative services

## Commander's Action Line

The action line is an open-door program for Team Robins personnel to give kudos, ask questions or suggest ways to make Robins a better place to live, learn, work and play.

The most efficient and effective way to resolve a problem or complaint is to directly contact the responsible organization. This gives the organization a chance to help you, as well as a chance to improve its processes.

Please include your name and a way of reaching

you, so we can provide a direct response. Anonymous action lines will not be processed. Discourteous or disrespectful submissions will also not be processed.

Commander's Action Line items of general interest to the Robins community will be printed in the Robins Rev-Up.

For more information, visit <https://wwwmil.robins.af.mil/actionline.htm>.

To contact the Commander's Action Line, call **468-2886** or e-mail [action.line@robins.af.mil](mailto:action.line@robins.af.mil).

▶ Security Forces	468-2187
▶ FSS (Services)	468-5491
▶ Equal Opportunity	468-2131
▶ Employee Relations	497-8253
▶ Military Pay	468-4022
▶ Civil Engineers	468-5657
▶ Public Affairs	468-2137
▶ Safety Office	468-6271
▶ Fraud, Waste & Abuse	468-2393
▶ Housing Office	468-3776
▶ Chaplain	468-2821
▶ IDEA	497-7281

### SMOKING AREA NEAR FITNESS CENTER ANNEX

I park in the lot across from the fitness center annex and have to walk through a smoking area at the far end of the fitness center. It's ironic to say healthy people must be exposed to secondhand smoke. Can you relocate this smoking area? I suggest a grassy area in the parking lot near the entrance to the fitness center. The benches could be relocated to this area and maybe a simple roof be put up or a gazebo

placed there. This should benefit everyone.

### COL. BUTIKOFER RESPONDS:

Thanks for your concern for the health and well being of the Team Robins workforce. The area referenced was approved through a partnership agreement between Robins and the American Federation of Government Employees Local 987. The designated smoking areas are located along the ramps and docks to provide shelter from the ele-

ments, and are also accessible to our disabled smokers.

There are six designated smoking areas located on the ramps or around Bldg. 301; areas designated on three of the ramps, two areas designated on the west ramp, and a gazebo on the northeast corner. Further, employees and visitors are not obligated to travel through the Designated Tobacco Use areas to enter the facility.

These arrangements meet the requirements of AFI 40-102 to pro-

tect the rights of both smokers and non-smokers, and any changes have been in favor of the non-smoker and in accordance with applicable memorandums of agreement and regulations.

However, based on your suggestion, I'll have the facility manager for that area – Renee Chinnery, 591st Supply Chain Management Group, 472-3845 – revisit the possibility of relocating the smoking area. Thank you again for writing.

## CCAF Spotlight



**Tech. Sgt. Adria Edwards**

**UNIT:**  
 78th Aerospace  
 Medicine Squadron

**TIME IN SERVICE:**  
 9 years

**HOMETOWN:**  
 Dayton, Ohio

**CCAF DEGREE:**  
 Bioenvironmental  
 Engineering

*During 2012, the Community College of the Air Force is celebrating its 40th anniversary of providing outstanding educational opportunities to our enlisted force. Visit our Facebook page to learn how you can get involved in this historic year.*  
[www.facebook.com/ccaffb](http://www.facebook.com/ccaffb)

### How did you go about pursuing your CCAF degree?

Since this is my second CCAF degree, I only had to complete courses specific to my current career field. I am a retrainee, so I met the majority of my course requirements in tech school.

### What are your educational plans now that you have completed your CCAF?

I am going to continue my studies and complete my bachelor's degree in occupational safety and health.



Think twice, energy has a price.

# On the Fly

## New EFMP resources

The Exceptional Family Member Program has new resource materials available to help those in need.

The materials include books on topics such as special needs advocacy, special education law and autism, among others. They are available for checkout from both the Airman & Family Readiness Center and the Base Library.

“Having a family member with a special need, regardless of that particular need, often creates a desire to become an expert on that need,” said Renea McFeeters, EFMP coordinator. “Having access to materials that can provide insight on disabilities, the law, special education and medical research can help families become better equipped to deal with many challenges.”

Many of the new books offer stories about other families facing similar obstacles, which could help ease anxieties or fears, she said.

The Air Force’s EFMP is designed to provide support to military family members with special needs.

The Family Support component is provided by the A&FRC and includes on-and off-base information and referrals, parent training, support groups, family activities, relocation assistance, financial management and school information.

For more information

about the EFMP-FS, to check out the new resource books, get information about EFMP summer activities or to find out more about the EFMP Family Support Group monthly meetings, contact McFeeters at 926-1259 or check out the EFMP facebook page at [www.facebook.com/robins\\_efmpfamilyconnection](http://www.facebook.com/robins_efmpfamilyconnection).

— By Kendahl Johnson

## Upcoming

**The next installation-level exercises are Ardent Sentry 2012 and TR 12-3**, which will run concurrently. Ardent Sentry – a USNORTH-COM-managed multi-agency exercise with heavy Air Force Materiel Command and Robins Air Force base involvement – will run May 2 through 9, and TR 12-3 will run from May 2 through 11.

During the exercises, there will be multiple emergency management exercises, so the base populace can expect to perform shelter-in-place and accountability drills at various times.

Some scenarios will drive an escalation of force protection conditions, which will result in gate closures for a specified period of time and cause delays at the gates.

Also, on May 7 and 8 about 50 AFMC personnel will be training at Warrior Air Base.

The “deployed” warriors will undergo targeted wartime skills training which includes Self Aid and Buddy Care, Chem-

ical Warfare, Weapons Familiarization, Land Mobile Radio and Law of Armed Conflict instruction.

Base personnel should know there may be possible delays at support functions, such as medical facilities and force support squadron support activities. For that reason, base personnel should try to keep on- and off-base appointments to a minimum during the exercise period.

For more information, contact Chris LaFrance at 468-4735 or Master Sgt. Paul Jordan at 497-4871.

## The annual Camellia Gardens Memorial

**Service** – which pays tribute to deceased members of Team Robins – will take place May 24 at 10 a.m. in the tranquil garden across from Horizons.

The service is a 35-year tradition rooted in a partnership between Robins, the Middle Georgia Camellia Society and the Warner Robins Chamber of Commerce.

The three teamed up in 1976 to establish and dedicate the garden.

At the garden’s entrance are the names of 1,782 deceased military and civilian Robins members who have been honored.

To submit a family member, friend, or co-worker who worked at Robins, visit <https://org.eis.afmc.af.mil/sites/78abw/HC/default.aspx> or contact Tech. Sgt. Derek Johnson at 468-2821 or [derek.johnson@robins.af.mil](mailto:derek.johnson@robins.af.mil).



U.S. Air Force photo by SUE SAPP

## Supporting the community

Airman 1st Class Jose Torres, 78th Operations Support Squadron air traffic controller, talks with Caroline Harvey, a 5th grade student at Hilltop Elementary, after she completed the Criterion-Referenced Competency Test. Torres and other members of Team Robins served as proctors in area schools during the week-long, state-wide test.

# See Me, *Save Me*



U.S. Air Force photo by SUE SAPP

Motorcyclists make their way up Russell Parkway April 20 during the annual "See Me, Save Me" ride. The riders traveled through Warner Robins, Perry, Fort Valley and Byron before returning to the Museum of Aviation. The ride is designed to educate automobile and motorcycle drivers about mutual respect and awareness of each other on roadways.

## F-15 model dedication

L-R, Cols. Gerald Swift, Evan Miller and Randy Burke talk after a ribbon cutting Monday for an F-15 model donated to the Museum of Aviation by The Boeing Company.



U.S. Air Force photo by SUE SAPP

## Outdoor Rec here for you

BY JENNY GORDON  
jenny.gordon.ctr@robins.af.mil

As the days become longer and warm weather gets in full swing, the Robins Outdoor Recreation and Equipment Rental center is ready to serve all your outside needs.

First, know that anything you need to perform garden maintenance is readily available for rent in Bldg. 914.

Items can be rented for four hours, for a full day or for a weekend.

Take your choice of bringing home everything from a lawn mower and leaf blower to pruning shears and a wheelbarrow.

Miscellaneous home equipment; cleaning and power tools; recreation equipment such as bikes, volleyball nets and sports items; and camping equipment are available to anyone holding a base ID card.

Hosting a picnic or party? You can rent a turkey fryer, grill, and folding chairs, tables and canopies.

Boats, kayaks, paddles and more are also available.

Any of the pavilions and parks on base are available for use.

ID cardholders can also use the horse stables, skeet range, fish at the lakes, hunt or use the pool opening the end of May.

FAM camp is also available for those who would like to camp at Robins. About six additional lots will be added in the future.

To make a reservation or learn more, stop by Bldg. 914, call 926-4001, or visit the website at [www.robinsfss.com](http://www.robinsfss.com).

## Robins Holocaust Observance

U.S. Air Force photos by SUE SAPP

Deborah Adler speaks during Robins' 'Holocaust, Days of Remembrance' event April 19. Adler's mother survived several concentration camps, including the most notorious one – Auschwitz.



Jay Freeman, Jewish Lay Leader for the Robins Chapel, explains and blows a Shofar (ram's horn) during the Holocaust observance at the Museum of Aviation.

## Airman's Attic



U.S. Air Force photo by RAYMOND CRAYTON

L-R, Staff Sgt. Tara Gripton, NCOIC of Robins' First-Term Airmen Center; Col. Mitchel Butikofer, 78th ABW commander; Master Sgt. Tod Goodwin, 461st Support Squadron; and Chief Master Sgt. Patrick Bowen, WR-ALC and 78th Air Base Wing command chief, talk during a tour of the Airman's Attic April 24.

# Victim advocates provide shoulders to lean on, understanding

BY JENNY GORDON

jenny.gordon.ctr@robins.af.mil

Robins Sexual Assault Response Coordinator Office victim advocates are a group of individuals who volunteer their time and energy – sometimes at a moment’s notice.

“A lot of times when a person has been traumatized, victimized and violated, they have a lot of people telling them what to do,” said Cindy Graver, Robins SARC. “All they really need is a person to let them pour some stuff out of their glass so they can think and breathe.

“We have very dedicated people here who have big hearts, skills and compassion to help them with that,” she added.

Shannon McCain, one of 22 active advocates, is a 402nd Software Maintenance Group process analyst who has been involved with victim advocacy at Robins for about five years.

“The most important thing to do is to listen and find out what they need,” said McCain, who became involved with advocacy because a relative had been the

victim of a sexual assault long ago.

“It’s also vital to let them know that it’s not their fault, that there is nothing they could have done to change what happened,” she added. “You let them know they are strong – they will survive.”

Advocates are not therapists or attorneys, emphasized Graver, but are available any time should a victim need an understanding ear.

They can work a rotating weekend schedule and are on-call 24 hours should the need arise. All undergo a 40-hour training course.

Felicia Clark-Reid has volunteered the past year and a half, and has also facilitated Air Force Materiel Command’s Bystander Intervention Training at Robins.

All military personnel and civilians who supervise military members are required to take the 90-minute course by June 30.

Part of her role with BIT has been sharing with officer, enlisted and civilian supervisors how to become engaged; that everyone has leadership characteristics, starting with people who hold responsibil-

ities from the bottom up.

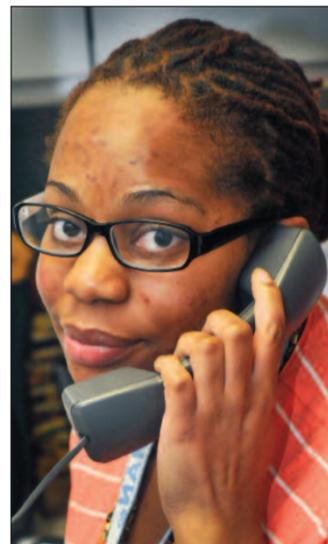
Interactive scenarios are also conducted during BIT classes. The goal is to let bystanders who may witness an incident be the person who speaks up, said Clark-Reid.

“I have always felt that one victim is one too many,” said Clark-Reid, a 402nd Aircraft Maintenance Group training specialist. “The main thing is to help victims ... to change them into survivors. It’s important because trauma affects people in many different ways. Some people may snap back regardless of the situation, but there are others who may need a friend to talk to, or guidance and direction to begin the healing process.

“My experience has been extremely beneficial seeing people go home feeling much safer,” she said.

For more information or to get in contact with the SARC office, call (478) 327-7272, 926-2946, or 952-6002.

April has been designated National Sexual Assault Awareness Month. Month-long activities at Robins have also included self-defense classes and awareness campaigns.



U.S. Air Force photo by SUE SAPP

**Felicia Clark-Reid, a 402nd Aircraft Maintenance Support Squadron training specialist, has been a victim advocate for almost two years. She says her job is very rewarding, and she tries to turn victims into survivors.**

# Get Out

8 ■ The Robins Rev-Up ■ April 27, 2012

## HAPPENINGS

### UPCOMING

**First Friday  
Cinco de Mayo**  
May 4  
5 to 6 p.m.  
Horizons  
For details, call 926-2670.

**Texas Hold 'Em**  
May 5  
Sign-up 1:30 p.m.  
Games start 2 p.m.  
Heritage Lounge  
Members \$15  
Guests \$20  
For details, call 222-7864.

**Swim Lessons  
Registration**  
Begins May 8  
Babies \$30  
All others \$40  
For details, call 468-4001.

**USAJobs  
Resume Writing**  
May 10  
9 to 11 a.m.  
Bldg. 794  
For details, call 468-1256.

**Tybee Island**  
Register by May 11  
Trip is June 11  
\$35 per person  
For details, call 468-4001.

**Casino Cruise**  
Register by May 11  
Trip is June 16  
\$35 per person  
For details, call 468-4001.

**Mother's Day Brunch**  
May 13  
10 a.m. to 2 p.m.  
Horizons  
Members \$15.95  
Guests \$18.95  
For details, call 468-2670.

**Mother's Day BINGO**  
May 13  
2:45 p.m.  
Heritage Club  
For details, call 468-4515.

**Mother's Day Bowl**  
May 13  
Moms bowl for \$1 a game  
Bowling Center

### SERVICES DIRECTORY

- |                                   |                                 |
|-----------------------------------|---------------------------------|
| ▶ FSS Admin . . . . .468-3193     | ▶ HAWC . . . . .497-8480        |
| ▶ Community Center . 468-2105     | ▶ Fitness Center . . .468-2128  |
| ▶ Outdoor Rec . . . . .468-4001   | ▶ Fitness Annex . . . .472-5350 |
| ▶ Base Chapel . . . . .468-2821   | ▶ Youth Center . . . .468-2110  |
| ▶ Arts & Crafts . . . . .468-5282 | ▶ Tickets, Travel . . .468-2945 |
| ▶ Horizons . . . . .468-2670      | ▶ Bowling Center . . .468-2112  |
| ▶ Heritage Club . . . .468-2670   | ▶ Pine Oaks G.C. . .468-4103    |
| ▶ Library . . . . .497-8761       | ▶ Pizza Depot . . . . .468-0188 |

**Note:** Unless otherwise noted, numbers listed in the Rev-Up are DSN numbers. If calling from a commercial or off-base phone, dial prefix 222 if listed as 472; 327 if listed as 497; or 926 if listed as 468.

For details, call 468-2112.

**Interview with Confidence**  
May 14  
1 to 3 p.m.  
Bldg. 794  
For details, call 468-1256.

**Pine Oaks Golf League**  
Sign-up now  
League starts May 15  
Team entry fee \$50  
For details, call 468-4103.

**Bundles for Babies &  
Passport to Parenthood**  
May 15  
8 a.m. to noon  
Bldg. 794  
For details, call 468-1256.

**Financial Beginnings**  
May 16  
9 to 11 a.m.  
Bldg. 794  
For details, call 468-1256.

**Boss N' Buddy**  
May 18  
4 to 5 p.m.  
Heritage Lounge  
For details, call 472-7864.

**Armed Forces  
Kids Fun Run**  
Register through May 16  
Event is May 19  
Sign-up at 8:30 a.m.  
Run starts at 9 a.m.  
Youth 5 through 13 years

For details, call 468-2110.

**Armed Forces Day**  
May 19  
Show ID card and receive  
a complimentary game  
when you bowl a game  
Bowling Center  
For details, call 468-2112.

**Pizza Depot  
24th Birthday Party**  
June 5  
11 a.m. to 1 p.m.  
Heritage Club  
For details, call 468-0188.

**Club Scholarships**  
Due July 2  
Essay title "What do the  
words 'America the  
Beautiful' mean to me?"  
For details, call 468-5492.

**ONGOING  
Information,  
Tickets & Travel**  
Georgia Aquarium and  
Wild Adventure Tickets  
Bldg. 956  
For details, call 468-2945.

**Spring Fling at  
Base Restaurant**  
Through May 11  
Make purchase of \$4  
or more and receive  
scratch off for a chance to  
win prizes.

## AWARD

Continued from 1

Logistics Support Center to work support requests.

“DLA customer support spe-

cialists aggressively looked for alternate sources – both commercial and government – to find parts and used DLA policies and procedures, like emergency local purchase authority to acquire them,” Hicks said. “The DLA retail team assumed the

role of an impatient and demanding customer as the voice of the 402nd. The second biggest return on investment came from regular backorder briefings. Customer support specialists at Robins reported the results of their work directly to

the commander on a weekly basis.”

DLA Aviation at Warner Robins provides supply support to the 402nd for all parts, regardless of source of supply.

Backorders for Air Force-managed items have fallen 19.3

percent since Oct. 1. Backorders from other sources of supply (that are not DLA and not Air Force) are down 19.8 percent. For all sources of supply, 402nd MXW backorders were down from 12,062 on Sept. 30 to 9,287 April 4, a 23 percent reduction.

## C-5

Continued from 1

about two years ago. The program helps to identify problem areas early so issues could be addressed prior to arrival for PDM, with the goal to increase supportability and ultimately, on-time production.

The center is in the midst of implementing a Maintenance Requirements Supportability Process across its four weapon systems – C-5, C-130, F-15 and C-17. MRSP was born out of the development of the high velocity maintenance process at Robins several years ago, which includes knowing an aircraft’s condition, supportability, standard work and man-loading.

Supply chain management has also improved, with greater partnerships among DLA, GLSC and

industry partners. Leading the Defense Department in cost management is one of the center’s key focus areas. By implementing an earned value management tool, the Galaxy Division has improved the way it tracks cost and schedules performance.

“We’ve been focused heavily now blending the concept of managing schedule and cost,” said Carter.

By using this tool, the daily status of aircraft can be reviewed, which initially only focused on scheduling.

Gregg said there have been three significant surge periods in the past year, with the center successfully supporting Air Mobility Command. Engineers from the division were also deployed.

“I think the Galaxy Division and the entire C-5 enterprise are very proud to support those activities,” he said.

# Think twice, energy has a price.

