

# Green Street gate now open 24 hours on weekdays

BY WAYNE CRENSHAW  
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A switch has been made in gate hours during the closure of the Watson Boulevard gate with Gate 1, the Green Street gate, becoming the 24-hour gate Monday through Friday. The Watson gate is closed for construction through Jan. 21.

Gate 5, the Martin Luther King Boulevard gate, will remain the 24-

hour gate on Saturday and Sunday.

"This is what our employees wanted," said Col. Carl Buhler, installation commander. "The union president, Tom Scott, contacted me directly on this issue. We listened to the concerns he laid out and made the change. Collaboration with the union ensured we're doing what's best for the mission, and we're pleased with the results."

The MLK gate had been open 24/7

since the closing of the Watson gate, which has traditionally been the only 24/7 gate. The Watson gate is temporarily closed so security improvements can be made to the entrance.

The change in operational hours of the Green Street gate was made to accommodate those who work on the flightline, who are the primary people entering the base during early

► see GATE HOURS, 7A

GATE	NEW HOURS	
GATE 3 Watson Blvd.	CLOSED — through Jan. 21	
GATE 1 Green Street	OPEN 24/7 Midnight Sun. to Midnight Fri.	Closed on the weekends
GATE 5 Martin Luther King Jr. Blvd.	OPEN 24/7 Midnight Fri. to Midnight Sun.	Workdays: All 3 lanes open: Inbound from 5 a.m. to 6 p.m. Out- bound from noon to 6 p.m.

# ROBINS REV-UP

December 10, 2010 Vol. 55 No 49

## New Center commander shares vision

BY WAYNE CRENSHAW  
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Imagine serving a tour of duty in Afghanistan or Iraq.

After six months away from home and family, living in extreme weather conditions, facing constant danger, and counting the days until rest and recuperation leave, it's time to fly home.

You are on the airfield expecting to get on a plane and, in a few hours, have your arms wrapped around your spouse and children.

Then someone tells you the C-17 which was supposed to take you home is having a mechanical issue and there's no other aircraft available. You will have to wait

until tomorrow ... maybe next week.

That's something Maj. Gen. Robert McMahon, the new Warner Robins Air Logistics Center commander, saw in his previous job. From December 2009 until taking command here, he served in Kuwait as Director of Central Command's Deployment and Distribution Operation Center.

He oversaw the hugely complex job of moving supplies and personnel into and out of Afghanistan and Iraq during the time of the 30,000 troop surge in Afghanistan and the Responsible



Maj. Gen.  
Robert  
McMahon

Drawdown in Iraq.

Air Mobility Command met his needs most of the time, but not always. Aircraft sometimes couldn't fly, and that was bad for the vital job of getting troops and personnel into landlocked Afghanistan.

The general, however, was equally perturbed when he couldn't get troops home at the end of an arduous tour of duty, or on R&R leave at the halfway point.

"If those aircraft weren't available, we couldn't get new people in and we couldn't get people home," he said in an inter-

view in his office this week. "You talk about an impact on morale. When an aircraft dedicated to taking you out isn't able to take you out, what a tremendous break in your morale."

That's the message the new commander wants to send to every mechanic, contracting officer, procurement officer, security forces officer, medical professional, engineer, landscaper, and everyone else who works for or in support of the Center.

The work done here every day is vitally important to the mission in Iraq and Afghanistan, and to the well-being of those serving in harm's way, he said.

"Everyone has to have a sense

of how what they do ties back to the Air Logistics Center," he said. "Everyone in this ALC is an integral part of our mission. Some are closer and some are less close but all are critical to being able to achieve our mission."

The general wanted perfection in his job in Kuwait, and he wants it here also.

"That's the only benchmark we can use," he said. "Can we achieve it? I don't know, but I do know if we don't have that benchmark, we can never get better."

One thing he has come to appreciate in his short time here

► see VISION, 8A

## BiRD, RR shuttle eye more riders

BY WAYNE CRENSHAW  
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Efforts to use buses to ease traffic and parking problems at Robins have started with light ridership, but officials remain optimistic the services will catch on as word gets around.

John Pugh, 78th Mission Support Group deputy director, said only a few people used the Buses into Robins Daily, or BiRD, during its first week of operation. Even fewer used Round Robins, a free on-base shuttle which makes continuous loops on two routes.

However, Pugh pointed out most of the media coverage of the two programs came less than a week before the startup. He said

ridership should pick up as word of the service begins to spread.

"Although it was light ridership, those who did ride were very positive," he said.

One of those riding the BiRD was Chad Annis, a contractor, employed by the Georgia Industry for the Blind, who refurbishes cardboard boxes for reuse.

Annis is legally blind, and previously had to rely on his wife to bring him to and from work. Because she had to make the round trip morning and afternoon, riding the bus saves his wife about 120 miles of driving each day.

So he was happy to pay the \$6 round-trip fee, which is reimbursable through the

► see BIRD, 11A

## C-17 area gets perfect score

BY WAYNE CRENSHAW  
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In the fiscal year which ended Sept. 30, the 562nd Aircraft Maintenance Squadron recorded its first-ever perfect on-time delivery rate.

It worked on 37 aircraft and completed every one on time.

Some may say that's not surprising. During the last 10 years, the 562nd has fallen short of its 95-percent on-time delivery goal only once, and that year the rate was 94.6 percent.

But reaching the 100-percent mark was a significant achievement, according to Ed Montano, squadron director.

"It's huge," he said. "We owe everything to the folks down there on the shop floor turning the wrenches."

Indeed, it was a year for the history books for the 562nd.

The squadron "surged" a number of C-17s during the summer as a part of the shift of additional troops to Afghanistan. It was



U.S. Air Force photo by SUE SAPP

Daniel Faulk, 562nd Aircraft Maintenance Squadron, works on a C-17 pylon modification.

asked to produce six aircraft in a 45-day window, about twice its normal output, and actually completed seven.

562nd crews then assisted with C-130 work after the surge temporarily halted C-17 intake.

Some may also say that's not surprising. The 562nd was once

rated by the union as one of the worst places on base to work, but today is considered a model for teamwork.

Both sides credit the turnaround to improved communication, with labor and management meeting regularly to discuss issues

► see C-17, 8A

## New technology could save base millions

BY TECH. SGT. VANN MILLER  
78th Air Base Wing Public Affairs

"All systems are green. Power core registers stable. Initiate the plasma arc!"

This techno-babble sounds like something from a science fiction movie, but the actual technology may be right around the corner for Robins.

Plasma arc technology offers environmentally-safe measures for waste disposal.

"The process can take nearly any material and convert it to energy," said Judith Middlebrooks, an engineer in the base energy office. "It uses extremely high temperatures to turn products into mostly hydrogen and carbon monoxide. Plastics are really great, but most any organic compound will work."

Base officials believe an honest look at the technology could yield possible savings in the long term. That is why engineers like Middlebrooks are currently conducting a feasibility study of the technology. They've

also begun discussions with manufacturers who are on the leading-edge of the technology.

"We are currently just gathering information to see what is possible," said Middlebrooks.

The base currently spends more than \$2 million annually to dispose of approximately 6,500 tons of waste, according to Susan Green, solid waste program manager in the 78th Civil Engineer Group's Environmental Management Office. The waste includes non-recyclables, non-hazardous solid waste and hazardous solid waste. It also includes disposable construction debris.

The plasma arc technology would not only help the base reduce the amount it pays each year for waste disposal, but it would likely yield clean energy — or elements — the base could use or reuse elsewhere. One is synthetic gas, which the base could use to power various things, such as heating and

► see PLASMA, 12A

## ADAPT offers help

BY WAYNE CRENSHAW  
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Parties are a big part of the holiday tradition, and they often include alcohol.

For some people, a good time can turn into a bad time when the wrong decisions are made. Robins Airmen who get a DUI are referred to the Alcohol, Drug Abuse and Prevention Treatment program, or ADAPT.

The program, part of the Integrated Delivery System, also does screenings for civilian employees and will recommend treatment options.

Senior Airman Justin Sheldon, NCO in charge of ADAPT, said immaturity is the most common reason Airmen get into trouble with alcohol.

"A lot of them have the attitude it won't happen to them," he said. "During the holiday season especially, you can bet the Warner Robins Police Department will be out and about."

He said the ADAPT treatment program is effective.

"Most people who come in don't seem to be repeat offenders," he said. "The ones who had a second incident weren't ready to change their habits. You have to be ready to change."

Airmen who "self report" a drug abuse problem are warned up front any illegal activity they may admit to must be reported by ADAPT. However, Sheldon noted they can expect far more favorable treatment if they "self report" than if they are

► see ADAPT, 7A

### THINK SAFETY



Days without a DUI: 17  
Last DUI: 330th CTS  
— courtesy 78th Security Forces

### AADD

To request a ride, call  
472-0013.

### TWO-MINUTEREV

#### Robins Rev-Up holiday schedule

The final Robins Rev-Up of 2010 will be published Dec. 17. The next edition will be published Jan. 7. Those wishing to have items published in the Dec. 17 paper must submit them no later than 2 p.m. today. For more information, contact Lanorris Askew at 472-0806.

### INSIDE

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# Page Two

## Computers to replace paper technical orders on flightline

BY WAYNE CRENSHAW

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Within the next four years, laptop computers will be as important to aircraft mechanics here as wrenches and screwdrivers.

Many Robins mechanics are leading the way in the first test of "e-tools." That's the term used for the 300 laptops deployed on the flightline in the last 12 months to help replace paper technical orders, or TOs.

TOs and other technical documents are an essential part of a mechanic's job. Mechanics have to follow the documents step by step for everything they do, even procedures they may have performed many times before.

Previously, mechanics would go to a library to get a paper TO, use it to do the job at hand, and then return to get another one for the next job. With e-tools, mechanics have the laptop on the

aircraft and can instantly look up any technical order.

Among the advantages are mechanics can be assured they are using the most up-to-date TOs because updates are fed to the computers automatically.

The mechanics here, and at several other bases in Air Force Materiel Command, are using a variety of e-tool models and filling out surveys of how they like each one. In the coming months, a decision will be made on the best models for long-term use. Starting next fiscal year, which begins in October, a three-year plan for full deployment will begin. Approximately 600 laptops a year will be purchased until every mechanic at Robins has one.

It's an Air Force Materiel Command initiative, and Robins is taking the lead on the testing phase, and has been in contact with mechanics using e-tools at other AFMC bases, including



U.S. Air Force photo by SUE SAPP

**Michael Osborne, aircraft mechanic, utilizes an e-tool to work on an F-15 longitudinal and lateral bell crank.**

Tinker AFB, Okla., Hill AFB, Utah and Edwards AFB, Calif. The idea is to see how the laptops work in different environments, and gauge such issues as battery power and how easily the screen can be read in sunlight.

"We already know what the

specs are going to be, so what we're looking at is what the maintainers prefer," said Gregg Kelley, Robins' e-tools program manager.

Tim Reynolds, Robins' technical project lead for e-tools, said there have been some legitimate

complaints, such as short battery life. But program officials are working to resolve those issues, he said.

"As with any new program, you are going to have some hiccups along the way. But, for the most part, we feel like it's working," Reynolds said.

E-tools are not new to Air Force maintenance. Field maintainers have been using laptops for years; it's just now coming to depot maintainers.

Specially-designed cabinets were built not only to store the laptops securely in individually-locked drawers, but to make software updates and charge batteries while the laptops are in storage.

F-15 aircraft mechanic Michael Osborne has been using an e-tool for several months and likes it.

"The time it saves is pretty considerable, not just in doing the job but the time it takes to get off the plane and go get a TO," he said.



### BLOOD DRIVES HERE NEXT WEEK

The Armed Services Blood Program will conduct a blood drive Tuesday from 8:30 a.m. to 4 p.m. at Cotton Auditorium and the old gym basketball court.

The American Red Cross will conduct a blood drive Wednesday

from 8:30 a.m. to 4:30 p.m. in Bldg. 210 and from 7 a.m. to 1 p.m. in Bldg. 640.

The ASBP plays a key role in providing quality blood products for servicemembers and their families in both peace and war. A joint operation among the military services (Army, Navy, and Air Force), the ASBP has many com-

ponents working together to collect, process, store, distribute, and transfuse blood worldwide.

The American Red Cross collects blood in support of civilian agencies and national disasters. It partners with Robins to provide credits to VA facilities across Georgia. Blood collected by the Red Cross goes to hospitals such

as the Houston Medical Center to help save the lives of military members, family members, and government civilians.

The Red Cross is pleading for support due to a critical shortage of blood, especially in the Southeast region.

For more information, call 2nd Lt. Kristen MacBride at 497-5262.

# SnapShots

## Doing the wave

Annual holiday parade salutes military members



U.S. Air Force photos by SUE SAPP  
Maj. Gen. Robert McMahon, Warner Robins Air Logistics Center commander, and his wife, Hope, wave to spectators Saturday during the 53rd Annual Robins Regional Chamber of Commerce Christmas Parade Dec. 4. The couple also participated in the Perry Christmas Parade.



Robins Honor Guard members march the parade route.



Acknowledging the crowd are (from left to right): Chief Master Sgt. Patrick Bowen, Robins command chief; Petty Officer 1st Class Eric Nelson, Naval Weapons Station, Charleston, S.C.; and Staff Sgt. Colby Sutterfield, Marine Aircraft Group 49, Detachment A.

# ViewPoints

“You must learn from the mistakes of others. You can't possibly live long enough to make them all yourself.”

— Sam Levenson

## WR-ALC VISION STATEMENT

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## SUBMISSION GUIDELINES

Submissions must be received by 4 p.m. Wednesday, the week prior to the requested Friday publication. They should be e-mailed to [lanorris.askew@robins.af.mil](mailto:lanorris.askew@robins.af.mil). Submissions should be of broad interest to the base populace. If there are further questions, call Lanorris Askew at (478) 472-0806.

## Honoring history through today's service

“A date which will live in infamy.”

President Roosevelt made that comment in his remarks to Congress and the world the day following the attack on Pearl Harbor, 69 years ago this week. The powerful words inspired Congress to declare war on Japan and its allies.

I recently arrived in Hawaii to my new duty station at Pacific Air Forces headquarters; one of the “lucky few” fortunate enough to get an assignment here, or so I was later told during my newcomers’ brief.

I easily located the immense headquarters building where I would be working. At first glance, I saw chunks of concrete missing from the walls and idly thought

the old building must need some work.

I also noticed a hole in one of the stair risers.

The sight of the many pockmarks and bullet holes serves as a constant reminder of the 2,402 Americans who lost their lives Dec. 7, 1941. More than 130 medals, including 16 Medals of Honor, were awarded to those who valiantly fought in that attack. Their readiness and commitment should never be forgotten.

It's sometime easy to go about our day-to-day duties and pay little or no attention to what it means to be an Airman. Every Airman has a job to do, whether it's flying an aircraft or taking care of other Airmen and their families.



U.S. Air Force photo by CHRIS AGUINALDO  
**Henry Heim, a Hickam Airfield attack survivor, visits the USS Arizona Memorial at Pearl Harbor, Hawaii.**

Without each of us, the Air Force mission would suffer. The Air Force's ability to defend the

homeland, promote stability, deter aggression, and swiftly defeat enemies rests on our shoulders.

We all must be ready for contingencies at a moment's notice. That means being physically fit, and understanding and performing our jobs to the best of our abilities.

When you have the opportunity, look at the job you're doing and look at where you fit into the big picture. Assess whether you're physically and mentally ready to deploy at a moment's notice to Fly, Fight, and Win. Ask yourself, are you prepared, should the need arise, to defend your base against an enemy attack?

— Commentary by  
*Capt. Martin Gerst*  
*Pacific Air Forces Public Affairs*

## Commander's Action Line

The action line is an open-door program for Team Robins personnel to give kudos, ask questions or suggest ways to make Robins a better place to work and live.

The most efficient and effective way to resolve a problem or complaint is to directly contact the responsible organization. This gives the organization a chance to help you, as well as a chance to improve its processes.

Please include your name and a way of reaching

you, so we can provide a direct response. Anonymous action lines will not be processed. Discourteous or disrespectful submissions will also not be processed.

Commander's Action Line items of general interest to the Robins community will be printed in the Robins Rev-Up.

For more information, visit  
<https://wwwmil.robins.af.mil/actionline.htm>.

To contact the Commander's Action Line, call **468-2886** or e-mail [action.line@robins.af.mil](mailto:action.line@robins.af.mil).

▶ Security Forces	468-2187
▶ FSS (Services)	468-5491
▶ Equal Opportunity	468-2131
▶ Employee Relations	497-8253
▶ Military Pay	468-4022
▶ Civil Engineering	468-5657
▶ Public Affairs	468-2137
▶ Safety Office	468-6271
▶ Fraud, Waste & Abuse	468-2393
▶ Housing Office	468-3776
▶ Chaplain	468-2821
▶ IDEA	497-7281

### MEN'S STEAM ROOM

I am inquiring about the men's steam room/sauna being unavailable for more than six months.

The steam room wasn't working properly from January to April, and then it finally died. Work began on the tile and abruptly ended when, as I was told, one of the contractors developed a rash and bio-environmental was called in to investigate.

A month went by and a very small amount of work was completed, and then work stopped again. Since then, two more months have come and gone.

When I last asked about the status of the

work, I was told the contractor needed more money. Shouldn't this project have been placed on a Firm-Fixed Price contract? If so, why does the contractor need more money? Do you have a no-kidding date when this effort will be completed? I go to the gym four to five mornings a week, and a working steam room/sauna will be greatly appreciated by all patrons – especially those of us who are “early birds.”

Thank you for your consideration.

### COL. BUHLER RESPONDS:

Thank you for your concern about the loss of access to the men's steam room/sauna.

During the course of performing the work, there were many hurdles to overcome, such as the allergic reaction you mentioned, and problems acquiring specialized materials for the steam room environment. I am happy to report the work was completed Dec. 3.

Additionally, the women's sauna, which is currently inoperable due to a defective part, is expected to be fully operational by Dec. 17.

If you have any further questions, the POC is Paul Kelley, 78th Civil Engineer Squadron director, who can be reached at 497-7428.

Thanks again for your concern and patience.

# On the Fly

## Holiday decorations

The Robins Energy Office is offering the following guidance on holiday lights and decorations in the workplace:

►It is highly recommended a single common area be used for decorations. All lighting or electrical decorations must be turned off at the end of the business day.

►Lights are allowed in individual work areas, as long as they do not operate more than 8 hours a day. When the individual leaves, the lights must be turned off.

►All lights must be LED lights, without exception.

For more energy-saving tips and guidelines, call the Commander Kill-A-Watt Line at 497-8663.

## Upcoming

The **116th Air Control Wing** will host a Family Day Celebration Saturday from 11 a.m. to 4 p.m. for active-duty Air National Guardsmen, Soldiers, civilian members, and their families.

For tickets, call Senior Master Sgt. Greg Horvath at 201-2238.

The **78th Medical Group Pharmacy** will close Thursday at noon to conduct mandatory training. The pharmacy will reopen Dec. 17 at 7:30 a.m.

Starting in January, the pharmacy will close at noon on the fourth

Thursday of every month for mandatory training.

## Etcetera

**The Thrift Shop**, located in Bldg. 945 (corner of Macon and 10th), is open Wednesdays from 10 a.m. to 1 p.m. and 3 to 6 p.m.; Fridays from 10 a.m. to 1 p.m., and the first Saturday of each month from 10 a.m. to 1 p.m. The last day the Thrift Shop will be open this year is Dec. 17. It will reopen Jan. 5 at 10 a.m.

The **Team Robins Angel Tree Christmas Drive** solicits aid from the base community to ensure all children with ties to Robins have plenty of presents to open on Christmas Day.

The Angel Trees and collection boxes are located at the Commissary and Base Exchange.

Donations will be taken through Sunday.

Gift cards and monetary donations are also being accepted. Checks should be made out to the Team Robins First Sergeants' Council.

For late donations, contact Master Sgt. Jerry Sutton at 497-5127 or Master Sgt. Robert Wolfe at 468-8142.

A **Troops to Teachers** briefing will be held Dec. 17 from 10 a.m. to noon in Bldg. 905, Room 246. No reservations are necessary.

Bill Kirkland, of the Georgia Troops to Teachers Program, will conduct the 90-minute class, which

will include an overview of teacher certification programs and options available to those seeking second careers as teachers in Georgia.

The Troops to Teachers Program provides eligible servicemembers up to \$10,000 to help with their transition and teacher certification.

For more information, contact LaShondria Smith at 497-7312.

To assist in **reducing alcohol-related incidents**, the 78th Force Support Squadron is offering a designated driver program at the Heritage Club, Horizons and Pizza Depot. For groups of two or more people, a designated driver will receive free fountain soft drinks, fruit juices or non-alcoholic frozen drinks.

To learn more about the program, call 468-2670.

Also, Airmen Against Drunk Driving provides rides free of charge to any Robins DoD cardholder. Coverage is from Perry to Macon.

For a free, anonymous ride, call 472-0013.

The following leave recipients have been approved through the **Voluntary Leave Transfer Program**:  
*Jennifer Dodson* of the 78th Communications Squadron. POC is Teresa Rogers at 497-7230.

*Sheree Quattlebaum* of the F-15 Eagle Division. POC is Pamela Richardson at 468-1670.

*Dawn Pollard* of the



U.S. Air Force photo by SUE SAPP

## Great Cookie Caper

Volunteers load bags with cookies during the 3rd annual Great Cookie Caper at Wynn Dining Facility. Organized by the Team Robins first sergeants, the bags will be delivered this week to 395 Airmen and 35 Marines residing in the dorms. Project officer, Master Sgt. Lisa Gonzalez, credits volunteers and various base organizations for making the event a success.

## Air Force workers can find help here

Finances & Work-Life Balance	Airman & Family Readiness Center	468-1256
Health and Wellness Education	Health and Wellness Center	497-8480
Health Screenings	Civilian Health Promotion Services	497-8030
Work, Personal or Family Issues	Employee Assistance Program	(800) 222-0364
Work Stress, Psychological Issues	Organizational Consulting Office	497-9803
Mental Health & Substance Abuse	Houston Healthcare	922-4281
Unplanned Pregnancy	Houston Healthcare	922-4281
Suicide Prevention	National Suicide Prevention Lifeline	(800) 273-8255
Sexual Assault & Victim Advocacy	Sexual Assault Response Coordinator	468-2946

**AFMC Wellness Support Center — [www.afmcwellness.com](http://www.afmcwellness.com)**

407th Supply Chain Management Squadron. POC is Dora Bradshaw at 472-3287.

*Paul Skipper* of HQ AFRC. POC is Jan Brister at 497-1323.

*Angie Coleman* of the WR-ALC Plans and Programs Directorate. POC is Debra McDonald at 468-0256.

*Anna Wynne* of the 407th Supply Chain Management

Squadron. POC is Linda Spann at 468-2576.

To have the name of an approved leave recipient printed in the Rev-Up, e-mail Lanorris Askew at [lanorris.askew@robins.af.mil](mailto:lanorris.askew@robins.af.mil).

## GATE HOURS

Continued from 1A

weekday morning hours.

As of Dec. 9, the Green Street gate will be open 24 hours, from midnight Sunday until midnight Friday. It will be closed on weekends.

The MLK gate will be open 24 hours from midnight Friday to midnight Sunday. It will also be open

Monday to Friday from 5 a.m. to 6 p.m. (inbound traffic only) and noon to 6 p.m. (outbound traffic only).

The hours will remain in effect until work on the Watson gate is completed.

Other current gate times are as follows:

Gate 15, the Air National Guard gate, which has the shortest wait times for entry during peak hours, is open for inbound traffic from 5:30

to 8:30 a.m. and for outbound traffic from 2 to 5 p.m.

Gate 14, the Russell Parkway gate, is open from 4:30 a.m. to midnight on weekdays and 5 a.m. to midnight on weekends.

Also, to help speed the flow of the traffic onto base, a change has been made to the carpool gate on North Davis Drive. Beginning Monday, cars with as few as two occupants will be able to use the gate.

## Officials unveil new government travel cards

BY TECH. SGT.  
AMAANI LYLE

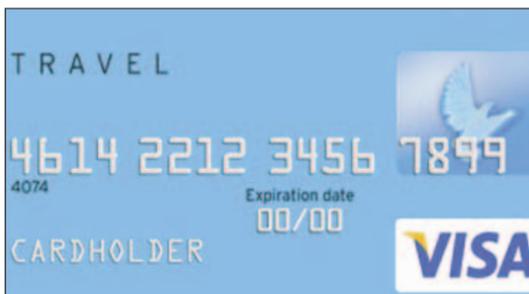
Secretary of the Air Force  
Public Affairs

The Air Force is primed for servicewide distribution of new Citibank controlled spend account government travel cards through the spring, officials said.

Issuance of the CSA card for use in conjunction with temporary-duty assignments, permanent changes of station, or deployments follows an extensive multi-installation pilot phase and involves the eventual replacement of more than 480,000 traditional set-limit cards currently in use.

According to Mike Bilbrey, Air Force banking officer, the CSA card differs from the traditional travel card in that approved travel authorizations and amendments automatically adjust the CSA's spend limits to reflect the estimated cost of the mission.

"The CSA is the most innovative solution to the government travel card program since its inception, and it allows the Air Force to better manage cash flows," Bilbrey said. "Since the card won't have



any value until a travel order is approved, Airmen can count on higher levels of security, lower delinquency rates and, best of all, instant approval, since there is no credit check required to have a CSA."

Bilbrey explained once the mission is complete, users submit their vouchers for processing, at which time Citibank officials reconcile the account and identify the residual funds available to the cardholder for personal use or to transfer to another personal account.

While enjoying possible residual funds for personal use is a perk for Airmen, the fully automated CSA also has virtue from a commander's perspective by eliminating arduous, time-consuming GTC oversight responsibilities, Bilbrey said.

"We can reduce many

hours per week on tasks agency program coordinators and managers once spent on program delinquency management, to the tune of about 382,000 man-hours per year," Bilbrey said. "With Citibank receiving 100 percent of the travel voucher payment, the number of delinquencies will be minimal, ensuring Airmen and APCs can focus on the mission at hand."

Since the mission at hand can vary greatly for Airmen, Citibank allows cardholders to call for temporary spend limit adjustments, based on last-minute travel requirements.

This provides cardholders the spending limit they need until they can get the amendment into the system, Bilbrey said.

Current GTC cardholders will be automatically

enrolled into the CSA program and will receive e-mail notifications when their card is on the way. Infrequent travelers will be among the first to have their current government travel cards deactivated and receive the new CSA cards, Bilbrey said, adding Airmen should update their e-mail addresses with Citibank and their new card numbers with merchants.

Citibank representatives said training sessions are essential to Airmen understanding how the CSA program works, and session schedules will be publicized in the near future.

"The Air Force has partnered with Citibank to not only provide training, but offer cardholders premiere, 24-hour customer service to travelers anywhere in the world," said Stacy Eslich, a Citibank relationship manager. "In addition, the card's coverage for insurance, travel, medical, and emergency assistance delivers the most comprehensive coverage in the card industry."

For more information on travel cards, visit [www.airforcetravelcard.transactionservices.citi.com](http://www.airforcetravelcard.transactionservices.citi.com).

## ADAPT

Continued from 1A

caught with illegal drugs.

Among the warning signs of alcohol abuse, Sheldon said, are relationship problems, alcohol use leading to arguments, and having friends and family asking you to cut back.

Another rule of thumb is drinking three or more drinks per day for five consecutive days, which can lead to health problems.

Increasingly popular among young drinkers are caffeinated alcoholic beverages.

Sheldon said these can be particularly dangerous because people may not be aware they are drinking an alcoholic beverage, or the caffeine counteracts the effect of the alcohol, leading drinkers to not realize how much alcohol has been consumed. Those drinks are banned on base.

To contact ADAPT, call 497-8398 on base or 327-8398 from off base.

*Great teams are built on great relationships*

KEEP'EM FLYING AFSO21

## VISION

Continued from 1A

is the energy that was put forth this summer surging out the aircraft needed in the war effort. That energy is going to have to continue, he said, because the demands are still there and will continue.

He said his vision for the Center is to be recognized as “A ‘World-Class’

Center of Acquisition & Sustainment Excellence.”

“We will know we will have achieved that when I hear leaders throughout the Department of Defense saying, ‘I want to be like Robins Air Force Base,’” he said.

The general said he expects leaders and managers here to provide workers what they need to perform their jobs safely, and to create a collaborative environment where every-

one has input.

He also said he expects labor and management to live by the labor agreement, and for workers to “put in a full day’s work for a full day’s pay.”

“I expect the workforce here to continually seek better ways of doing things,” he said. “Continuous process improvement must come from the workforce, and the end result of that synergy is the ability to be a world-class center of excellence.”

## C-17

Continued from 1A

of concern and find ways to address the problems.

Montano said it has had a significant role in improving morale and, ultimately, the efficiency of the operation, which in the past five years has grown from 112 to 700 employees and to 12 lines.

“It has been complete turnaround,” Montano said. “It’s labor and management working together for a common goal, and the goal is to have a motivated C-17 workforce. It’s always been there. We just didn’t understand how to do it.”

Another significant change in the operation is the development of multi-skilled crews. 562nd mechanics previously had a certain focus area, such as engines, electronics, or sheet metal work. Many are now performing a wide variety of tasks.

One benefit to this, Montano explained, is the nature of the workload can shift. In one year the squadron may be doing more engine work, and in another it may be doing more electronics. By having multi-skilled mechanics, they can pitch in when the workload in a certain area is greater.

About half of the squadron is now multi-skilled, and Montano said he hopes to eventually get it close to 100 percent.

Patrick Meleco’s specialty is engines, but he went through multi-skill training and can now work on hydraulics and other general components, such as flight controls. He said multi-skilling makes his job more interesting, because he isn’t doing the same things all the time, and he has earned more overtime by having additional skill sets.

“It’s a win-win situation,” he said. “It’s good for management, and it’s good

for me.”

The C-17 work here involves heavy maintenance and modifications to bring the huge cargo aircraft up to the same standards as new ones coming off the assembly line. The work is done under contract with Boeing, which does the same work in San Antonio.

Montano said the workload has increased, and will continue to increase, because as the planes age more extensive repairs are required, and Boeing has seen Robins can do the work efficiently and effectively. In the current fiscal year Robins is slated to perform approximately 750,000 man hours of C-17 work. In three years, that figure is expected to top one million hours.

As a requirement of the contract with Boeing, the squadron had to become AS9100 certified. That’s an industry-wide standard to ensure quality and was no small achievement.

Although it’s not required in other areas, it has become an initiative across the 402nd Aircraft Maintenance Wing because it sets a high standard of quality consistent with industry worldwide.

Earlier this year, the 402nd was given the 2010 Maintenance Repair & Overhaul Military Center of Excellence Award by Aviation Week, largely because of its process improvements in the C-17 area.

The Air Force has 217 C-17s in the inventory, and the aircraft performs 61 percent of the Department of Defense’s heavy airlift missions around the globe.

The importance of the aircraft to the defense of the country is not lost on the members of the 562nd.

“The workforce is motivated, and they work very hard every day,” Montano said. “They know what the work they do means to the men and women defending this country.”

‘Watt-ching our energy bucks!’

RECYCLE THIS PAPER

# Teens gather for first Air Force Reserve Teen Leadership Council

**BY CANDICE ALLEN**

HQ Air Force Reserve Command  
Public Affairs

Teenagers from around the nation gathered in early November at Headquarters, Air Force Reserve Command for the first AFR Teen Leadership Council meeting.

The 20 teens received briefings on Air Force Reserve Yellow Ribbon Reintegration Programs and had a chance to talk to Lt. Gen. Charles Stenner Jr., AFRC commander, about issues facing children of Air Force reservists.

The teens also participated in

a Yellow Ribbon event in Hilton Head, S.C., which provided them with hands-on experience. At the event, they worked with the South Carolina Operation Military Kids organization to provide activities for school-aged children of Air Force Reserve members who attended the event. They assisted with character trait activities, arts and crafts, puzzles, games, science experiments, mobile tech lab activities, and a digital camera program.

The TLC is a group of teens from AFRC families which provides a youth perspective in the planning, implementation, and

evaluation of AFR youth programs. Teens also speak on behalf of AFR youth at select functions and programs.

“The idea for the Teen Council came as a by-product of the annual teen leadership summits,” said Stacey Young, advisor to the TLC at Headquarters AFRC. “We saw firsthand how valuable it was to bring these teens together and give them an opportunity to share their experience with someone who is going through the same thing.”

Eligible teens who participated in one of the three AFR teen summits, and who were interested in participating on the council,

applied. Their packages included an application, essay, letter of recommendation, and recent school transcripts.

“We wanted a council of 12, but all the applications were so good, we decided to increase our numbers,” said Young.

“I wanted a real role where I can make a difference, and this gives me the opportunity to have that impact,” said Aaron Brown, a TLC member from Pennsylvania.

“I’ve never done anything like this before, so this was a must,” said Gianna Duncan, a TLC member from Massachusetts.

Teens serve either a one- or

two-year term based on age and grade at time of selection. All teens are in either the ninth through eleventh grade. Those selected receive an official appointment letter from Stenner.

The TLC members are expected to participate in conference calls and discussions, attend retreats, and assist child and youth programs at AFRC Yellow Ribbon events.

Lauren Tancer, daughter of Maj. David Tancer, a reservist with the 910th Airlift Wing, Youngstown Air Reserve Station, Ohio, will also serve as the AFRC representative on the Air Force Teen Council.

Think twice, energy has a price.

## 78th FSS BRIEFS

### ON TAP

#### Fitness Clinics

Today  
2 p.m.  
Push ups, sit ups and run  
For details, call 472-5350.

#### TriBond Trivia

Monday to Friday  
Fairways Grille  
Play daily for chance  
to win prizes  
For details, call 923-1717.

### UPCOMING

#### Breakfast with Santa

Dec. 18  
10 a.m. to noon  
Youth Center  
For details, call 468-2110.

#### Youth Winter Camp

Dec. 20 to Jan. 3  
Now accepting applications  
For details, call 468-2110.

#### Operation Scrapbook

Dec. 21  
1 to 3 p.m.  
Youth Center

### ONGOING

#### 78th FSS Holiday Food Drive

Through Dec. 17  
For details, call 468-2105.

#### Holiday Golf Sale

Through Dec. 24  
Up to 30 percent off items  
For details, call 468-4103.

#### Golf Punch Card Sale

Through Dec. 24  
20 nine-hole rounds  
\$105 or \$190 with cart  
For details, call 468-4103.

#### Club Drive

Through Dec. 31  
For details, call 468-2670.

#### Frequent Flyer Challenge

Through April 30  
Chance to win trip to  
OshKosh, Wis.  
Aero Club, Bldg. 186  
For details, call 468-4867.

#### Personalized Gifts

Arts & Crafts Center  
Engraving, name mats,

mugs, plates  
Gift certificates and more  
For details, call 468-5282.

#### Football Frenzy

Sundays  
Doors open at noon  
Heritage Club  
For details, call 472-7864.

#### December Golf Special

Sunday through Friday  
After 11 a.m.  
18 holes and cart for \$19  
For details, call 468-4103

#### Winter Golf Special

Sundays  
10 a.m. to 1 p.m.  
Dec. 19 to Feb. 27  
Buy 3 rounds, get 1 free  
For details, call 468-4103.

#### .Ballroom Dancing

Thursdays  
6 to 7 p.m. or 7 to 8 p.m.  
\$40 – 4 one-hour lessons  
\$70 – 4 two-hour lessons  
Heritage Club Ballroom  
For details, call 468-2105.



U.S. Air Force photo by STAFF SGT. MICHAEL JONES

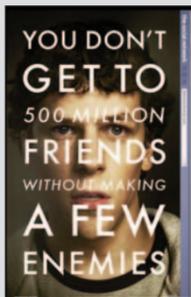
## Winter Wonderland

A child takes time to tell Santa Claus his wish list at the 78th Air Base Wing-sponsored Winter Wonderland. The event included holiday treats and hot chocolate, hay and swing rides, cookie decorating and old-fashioned games.

## BASE THEATER — NOW PLAYING



FRIDAY  
7 P.M.  
MY SOUL TO TAKE  
R



SATURDAY  
3 P.M.  
THE SOCIAL  
NETWORK  
PG-13



SATURDAY  
6:30 P.M.  
LIFE AS WE KNOW IT  
PG-13



DEC. 17  
7 P.M.  
RED  
PG-13



DEC. 18  
6:30 P.M.  
JACKASS  
R

### TICKETS

\$4.50  
adult;  
\$2.50  
children  
(up to 11 yrs)

For details,  
call 468-2919.

Theater closed Dec. 19 to Jan. 6

### 78th FSS DIRECTORY

- ▶ FSS Administration . . . 468-3193
- ▶ Community Center . . . 468-2105
- ▶ Outdoor Rec . . . . . 468-4001
- ▶ Base Chapel . . . . . 468-2821
- ▶ Arts & Crafts . . . . . 468-5282
- ▶ Horizons . . . . . 468-2670
- ▶ Heritage Club . . . . . 468-2670
- ▶ Library . . . . . 497-8761
- ▶ HAWC . . . . . 497-8480
- ▶ Fitness Center . . . . . 468-2128
- ▶ Fitness Center Annex . 472-5350
- ▶ Youth Center . . . . . 468-2110
- ▶ ITT . . . . . 468-2945
- ▶ Bowling Center . . . . . 468-2112
- ▶ Pine Oaks G.C. . . . . 468-4103
- ▶ Pizza Depot . . . . . 468-0188

## Base Chapel Holiday Worship Schedule

### Catholic Services —

Weekly Mass:  
Monday to Friday, 12 noon  
Saturday, 5:30 p.m.  
Sunday, 9:30 a.m.

#### Dec. 14:

Advent Parish Penance  
Service, 7 p.m. at Sacred  
Heart, Warner Robins

#### Dec. 24:

Children's Christmas  
Mass, 5 p.m.  
Caroling before Mass,  
11 p.m.  
Christmas Mass, midnight

#### Dec. 25:

Christmas Day Mass  
9:30 a.m. and 5:30 p.m.

#### Dec 26:

Mass  
9:30 a.m.

#### Jan. 1

Mass, 5:30 p.m.

### Protestant Services —

Weekly Sunday Worship  
Services:  
Gospel Worship Service  
8 a.m.  
Traditional Worship  
Service, 11 a.m.  
Contemporary Worship  
Service, 6 p.m.

#### Dec. 12:

Christmas Cantata,  
11 a.m.

#### Dec. 24:

Christmas Eve Candlelight  
Service, 7 p.m.

#### Dec. 25:

Christmas holiday,  
No worship services

#### Dec. 26:

No Sunday School

#### Dec. 31:

New Years Eve Watch  
Night Service, 11 p.m.

#### Jan. 1:

New Years Day holiday,  
No worship services

\* All services are at the  
chapel, unless noted



# BIRD

Continued from 1A

## Transportation Incentive Program

"I think it's a great idea, and I'm very pleased with it," he said.

He was the only person on the bus he rode on the first day. The shuttle left from the Macon Centreplex parking lot at 6:45 a.m. and arrived here about 30 minutes later. It took another 20 minutes of base stops to get to his drop-off location.

The only problem, he said, is that his stop is still about a mile from his workplace, so he either has to walk, or rely on someone to pick him up. The first day, his boss picked him up.

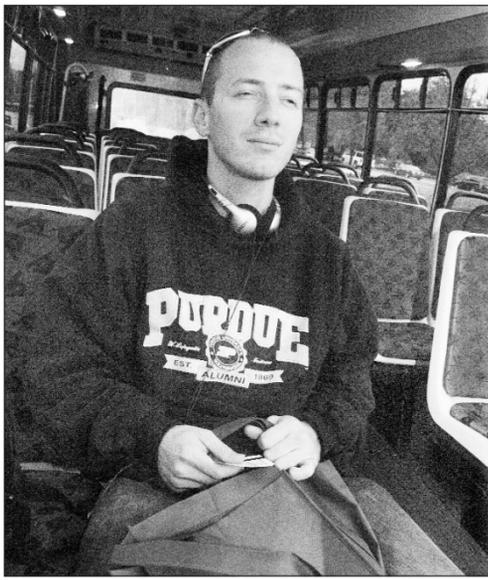
The BiRD driver who picked Annis up for his ride home said he had made five trips that day and had five riders.

The cost of riding the Macon bus can be reimbursed through TIP after a month of riding. To sign up for a TIP voucher call, 926-7199. The Round Robins shuttle is free.

The Round Robins shuttle runs from the Air National Guard parking lot on two routes near the flightline and Bldgs. 300 and 301.

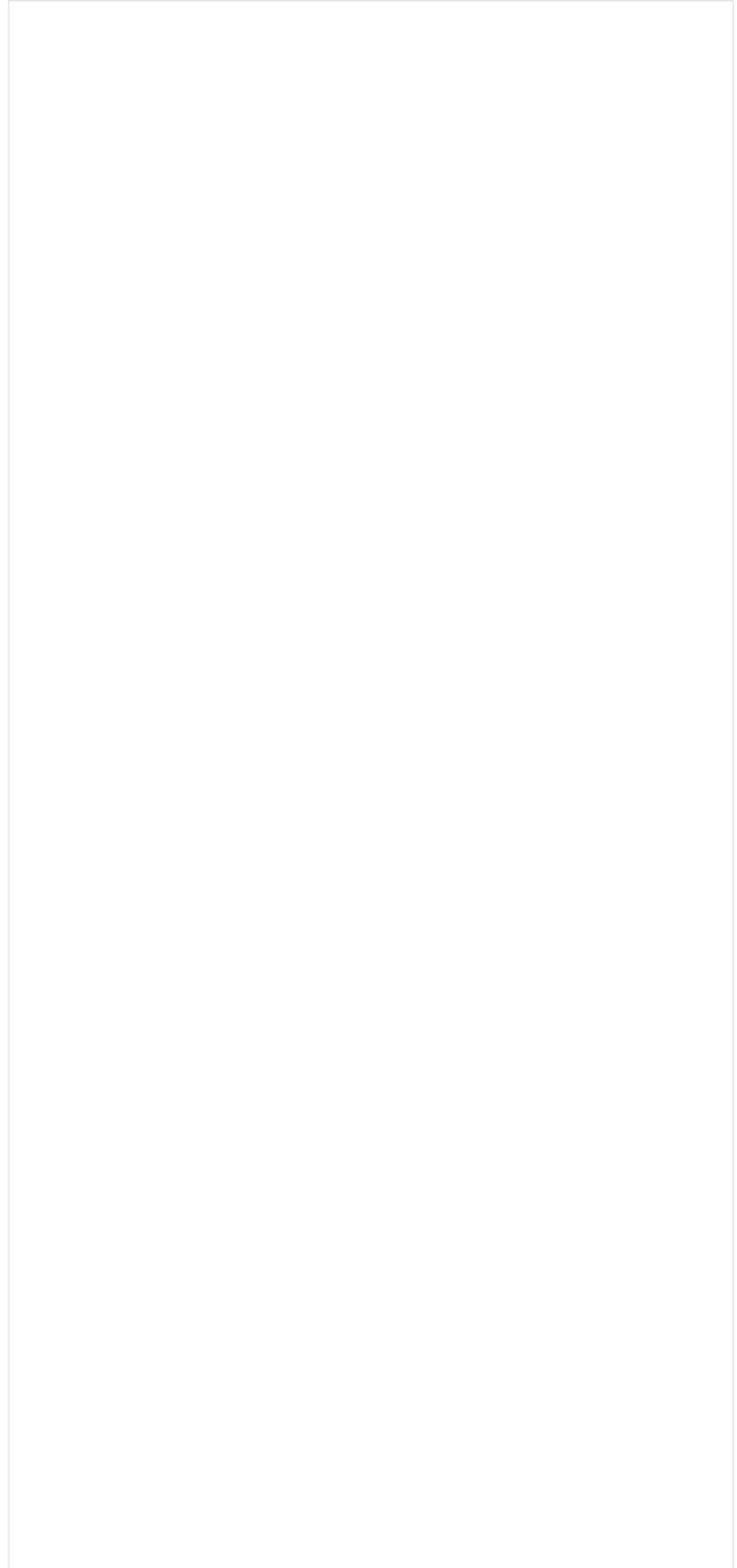
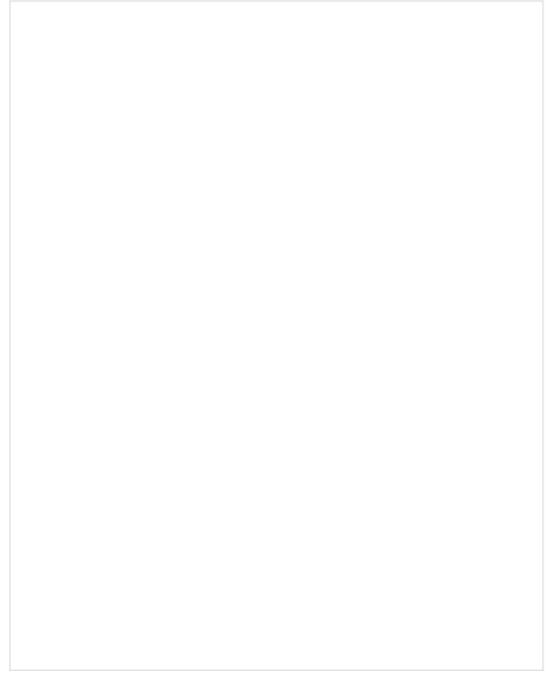
Two buses travel each route from 6 to 9 a.m. and 1 to 5 p.m. Signs are posted at the stops, and people should not have to wait long for a bus.

For more detailed information regarding transportation initiatives, visit the base web page at [www.robins.af.mil](http://www.robins.af.mil).



U.S. Air Force photo by SUE SAPP

**Chad Annis is one of a several riders using the BiRD, a Macon-to-Robins shuttle service. Officials expect the service to continue to increase in popularity.**



## PLASMA

Continued from 1A

cooling systems, generators, and powering some vehicles. One is a compound which could be used in the construction of some roads and buildings.

The technology is promising, said Middlebrooks.

“Plasma arc is fascinating,” she said. “It could also help us reduce our dependency on fossil fuels, reduce pollutant

emissions, and reduce landfill space.”

The technology is being tested at various locations in the U.S., including St. Lucie County in Florida. The county has teamed with developers to develop the nation’s first large plasma gasification plant, which will generate enough electricity to power 50,000 homes.

The technology has been widely used for about 10 years in Europe and Japan.

Robins started evaluat-

ing the technology as a way to help its waste reduction efforts here after learning about it from another base, according to Nancy Manley, director of the 78th Civil Engineer Group’s Asset Management Division.

The base has since learned, if the technology is used here, Robins could produce more energy than the amount of energy it would cost to operate the system.

“It certainly looks exciting at this time,” she said.

# RECYCLE THIS PAPER

