

# THE ROBINS REV-UP

Proudly Serving the Community Since 1954

December 7, 2007 Vol. 52 No. 49

Robins Air Force Base, Ga.

## 78th Security Forces Squadron captain earns Bronze Star Medal

BY 1ST LT. SEQUOIYA L. LAWSON  
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The love of family and great team members are what Capt. Jason Hamman said kept him focused on the mission during his recent deployment, which led to him being awarded the Bronze Star Medal Dec. 3.

"It's a huge honor," said Captain Hamman, a 78th Security Forces Squadron member. "I'll look at it every day and be able reflect back on the time I spent with the Army and deployed with the great Airmen on my team."

Deployed from mid-March to September, Captain Hamman served as

the Joint Defense Operations Center battle captain in support of Operation Iraqi Freedom Army operations in Logistical Support Area Anaconda, Balad Air Base, Iraq.

"We prevented a young (local) national girl who was being treated at the Air Force Theater Hospital from being kidnapped by an insurgent," said the captain as he described one of many experiences. "She was later returned to her family and the insurgent was arrested."

Captain Hamman's narrative that accompanied his award described his outstanding professional skill and leadership as he led a team of more than 120 Soldiers and Airmen and conduct-



U.S. Air Force photo by SUE SAPP  
Capt. Jason Hamman

ed joint and integrated base defense operations permitting base missions to continue uninterrupted.

His day-to-day success along with several other accomplishments led to Captain Hamman being recognized as the company grade officer of the month for the Iraq area of operations, acknowledging him as number one of more than 700 officers in Iraq.

"Amazing work by an amazing officer," said Col. Warren Berry, 78th Air Base Wing vice commander who presented the award. "The bronze star is given only to people who meet the enemy in the heat of battle. That's what we deploy our defenders to do today in our Air Force doing non-routine Air

Force missions and going outside the wire.

Layovers due to inclement weather couldn't stop Captain Hamman's parents from traveling from Red Oak, Iowa to witness the ceremony.

"We flew through an ice storm to get here," said Beverly Hamman of her and her husband Kenny. "We wouldn't miss this for anything."

The Hamman said although they weren't thrilled hearing about the danger Captain Hamman faced on his deployment at the ceremony for the first time, they were extremely proud of his accomplishments and glad he

▶ see MEDAL, 2A

## Happy Holidays



## Robins joins community in Christmas parade

U.S. Air Force photos by SUE SAPP  
Above, Col. Warren Berry, 78th Air Base Wing vice commander, along with his wife Marie and daughter Lindsey, wave to the crowd as they ride in the 50th Annual Warner Robins Chamber of Commerce Christmas parade Dec. 1. This year's theme was "American Christmas."

At right, In line with the theme of "American Christmas," from left to right: Senior Airman Christian Crespo, Senior Airman Joel Warren, Airman 1st Class Elliot Wilkins and Airman 1st Class Suriel Santiago, members of The Robins Air Force Base Honor Guard, march down Watson Boulevard Dec. 1 during the annual Christmas parade. Nearly 200 entrants paraded down one of the city's main thoroughfares as crowds of onlookers cheered. Santa Claus made a special appearance for the children while the World Champion Warner Robins American Little League Team served as grand marshals.



## 'A Second Chance'

3-D training helps workers learn consequences without suffering them



U.S. Air Force photo by SUE SAPP  
Team Robins members experience the 3-D safety film "A Second Chance" during a training session Nov. 28.

BY AMANDA CREEL  
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Seeing the impact of bad decisions was just the prescription needed to help members of Team Robins remedy their careless actions and make safer choices.

Many Robins workers had the opportunity to learn about the consequences of bad choices during the "A Second Chance" 3-D Safety Training Program held Nov. 26-30 and Dec. 3 through today.

During the training session, the participants discussed how many workers don't appreciate the significance of accident avoidance or its value in the workplace until someone gets hurt.

The trainees agreed the video was a great tool because it allowed them and their coworkers to see the consequences of their actions without suffering the fate of the actions.

"I think it was really effective. It helps you get more into the situation. It's more realistic," said Mark Fisher, electronics engineer with the 542nd Combat Sustainment Wing.

During the training seminar, a 3-D training facility was temporarily erected in the Robins NCO Academy and Bldg. 207 equipped with camping chairs and 3-D headsets utilizing stereoscopic video and binaural audio.

"It's not the paper glasses type of 3-D," said Annette Tindall, a facilitator for the course with 3-D Experiential Training Company, who produced the training video and instructs the training seminars.

The two technologies together provide trainees with an opportunity to participate in a training course that gives the impression they could walk right into the picture and capture scenes sound the way they are heard.

"It feels more interactive. You get the feeling you are participating, not just listening," said Patrick Benoit, a human resource specialist at the Warner Robins Air Logistics Center.

Mrs. Tindall said the experience was similar to using a View-Master except better because the pictures are moving.

The video focuses on helping workers realize they need to be aware of their surroundings, try to reduce stress, realize their own value and how they are important to the mission of the base, staying focused on the present and avoid feeling rushed to complete a task.

The goal of this safety course is different than many traditional safety courses. Instead of being designed to show you how to use your personal protection equipment, its

▶ see 3-D, 2A

### THINK SAFETY



To request a ride, call 222-0013, 335-5218, 335-5238 or 335-5236. Total rides given this year: 573.

Days without a DUI: 19  
Last DUI: 116th AMX - courtesy 78th SFS Reports and Analysis Section



### THE TWO-MINUTE REV

78th CEG conversion of Richard Ray Blvd

The 78th Civil Engineer Group will begin converting Richard Ray Boulevard into a two-lane roadway with on-street parking on the weekends Dec. 1-15. Please consider an alternate route during this time.

#### Russell Parkway gate closure

Gate 14, the Russell Parkway gate, will be closed temporarily to allow for the repair of a broken water line Dec. 15 - 22. For more information contact Master Sgt. Rodney Summerwell at 952-5955 or Marshall Wall at 808-9846.

### GIVING SPIRIT



Tis the season to spread joy

Air Force Reserve Command commander spreads joy overseas, 6A

### AFSO21



Continuous Improvement

78th MDG continuously improves processes with AFSO21, 10A

### CONTRACTING



A Beary Merry Christmas

Contracting donates to Salvation Army Christmas project, 2A

### WEATHER FORECAST

FRIDAY  
63/39



SATURDAY  
72/44



SUNDAY  
73/47



**3-D**

Continued from 1A

intent is to inspire the person to use their personal protection equipment everyday to avoid safety mishaps. Ms. Tindall said.

She added one of the many benefits of this training class was the way it was presented.

"This is not death by PowerPoint," Ms. Tindall said.

The reason the scenarios in the video related so well with workers at Robins is attributed to the fact the video was filmed here, using members of the Robins community as background footage and parts of Robins facilities as the setting for the storyline.

Some of the ways the workers were encouraged to reach the safety goals presented in the video was to always remind yourself to make safe choices, take a stand for safety when needed and make safety your personal priority.

Robins is one of four Department of Defense locations and the sole Air Force location participating in the training program. Other DOD sites that will have the opportunity

tunity to view the video include Anniston Army Depot, Ala., Pentagon Reservation and Puget Sound Naval Shipyard, Wash.

Employees, who completed the training course were given a DVD of the 3-D video to share with friends and family to help encourage them to make safer choices in their own lives. Along with the DVD, trainees were given two pairs of 3-D glasses and a 3-D comic book to help spread the safety message throughout the Robins community both in the work place and beyond.

The safety film project is being funded by the Department of Defense's Defense Safety Oversight Council in an effort to reduce accidents involving DOD employees and improve employees' safety behaviors.

For members of Team Robins who missed the opportunity to experience the 3-D training course, the team from 3-D ETC will return in March for another two-week series of training sessions. To sign up for the March training sessions, employees should contact the training manager for their organization.

**MEDAL**

Continued from 1A

made it home. So was his wife, even though his absence took a toll.

"It was tough. Throughout his job we've been separated a lot, but the deployment was different," said his wife Rebecca Hamman of dealing with being left behind during the captain's first deployment. "We missed our first anniversary, my birthday and his birthday. Getting the limited amount of phone calls, hearing his voice on the phone knowing he was okay is what helped me through," she said.

The captain said knowing his family was back home supporting him helped him adjust. And coming back was nearly as tough as leaving.

"There are 120 (members of my team) still over there and it was hard for me to leave

them," said Captain Hamman. "We were able to bring home the five members of Team Robins and I just want to thank everyone who worked with me."

Captain Hamman has been assigned to Robins since November 2006, and plans to separate under one of the 2008 force shaping programs.



courtesy photo

**The Bronze Star**

The Bronze Star is awarded to personnel in any branch of the military service who distinguished themselves by heroic or meritorious achievement or service, not involving participation in aerial flight, in connection with military operations against an armed enemy.

— courtesy Air Force Link

## Contracting workers help families through annual Salvation Army project

BY LANORRIS ASKEW  
lanorris.askew@robins.af.mil

For the past 20 years, Robins' Contracting Directorate workforce has helped make Christmas morning a little merrier for hundreds of less fortunate families in Middle Georgia through its participation in the annual Salvation Army Christmas project.

This year the collaborative effort, which allows contracting to test its creativity by decorating teddy bears and Christmas stockings provided by The Salvation Army, netted an impressive 200 bears and 210 stockings, which were presented in a ceremony Dec. 5.

Capt. Jennifer Queener, Salvation Army Corps officer who accepted the gifts on behalf of the Salvation Army, said with the help of Robins they will be able to help about 300 families this year.

"When I first got here last year and heard about this project I was overjoyed because what it means is it will be a little easier to get our jobs done because there will be more toys and bears for us to give out that we don't have to purchase," said Captain Queener. "But the most important thing is that these children will have a better quality Christmas."

Patsy Reeves, director of the Contracting Directorate, called the event a self-fulfilling effort that just seems to take off once it is announced at the end of the year contracting picnic and said the workers are all glad to help.

"It is so gratifying," she said. "I think we are in a time



U.S. Air Force photo by SUE SAPP

The Team Robins contracting workforce dressed 200 bears and filled 210 stockings for the Salvation Army to ensure less fortunate individuals in the local community have a Merry Christmas.

when the activity level and the pace of life is very demanding and intense. To see people take time out of their busy schedules and put forth the kind of effort that is required for the bears and stockings we see today, it really restores your faith in people and the goodness in the hearts of people to give to others during this time of the year."

According to Mrs. Reeves, this year members of the contracting workforce went out and solicited participation from people in other career fields.

One of the award winners was a group of nine people from the 78th Plans and Programs office who joined together to produce an entry.

"Again, it's people trying to help other people in the community who need it this time of year," Mrs. Reeves said.

Just for fun, the directorate uses awards to recognize some

of the most best dressed bears and filled stockings. This year's judge was Pam Atkinson, wife of Brig. Gen. Mark Atkinson, 402nd Maintenance Wing commander.

Bonnie Sturdvant, an item manager in the 560th Aircraft Sustainment Group, who took home the title of "Best Dressed Boy Bear," said it was a pleasure to be able to participate in the program this year.

"I enjoy knowing that there will be joyous faces on Christmas morning," she said. "It was a really fun project to do."

Captain Queener said the additional support is great.

"It's been exhilarating knowing that this is coming each year because we know that this is a sure thing. We know we can count on the base to get this done."

**Got news to share?**

Contact a member of the Rev Up staff

<b>Sue Sapp 222-0805</b>	<b>Holly Birchfield 222-0810</b>
<b>Amanda Creel 222-0807</b>	<b>Lanorris Askew 222-0806</b>
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# commentary

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## SUBMISSION GUIDELINES

Editorial content is edited, prepared and provided by the Office of Public Affairs at Robins Air Force Base, Ga. All photographs are Air Force photographs unless otherwise indicated. Stories and briefs must be submitted as a Word document. They may not exceed two pages, double spaced. They must be typed using the Times New Roman font, 12-point type, with 1-inch margins. All submissions will be edited to conform to Associated Press style. Submission does not guarantee publication.

Submissions must be received by 4 p.m. the Monday prior to the requested Friday publication. They should be e-mailed to lanorris.askew@robins.af.mil. Submissions should be of broad interest to the base populace. If there are further questions, call Kendahl Johnson at (478) 222-0804.

## DELIVERY

The Robins Rev-Up is published 50 times a year on Fridays, except when a holiday occurs during the middle or latter part of the week and the first and last Fridays of the year. To report delivery issues, call Lanorris Askew at (478) 222-0806.

## ADVERTISING

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To read articles online, visit [www.robins.af.mil/library/rev.asp](http://www.robins.af.mil/library/rev.asp)

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## Robins Financial Management and AFSO21

On Sept. 30, the Warner Robins Air Logistics Center completed another successful fiscal year close out of a total of \$5.7 billion in expiring appropriations. Those dollars originated as our (yours and my) tax dollars. If we could improve all the processes at WR-ALC by 1,000th of a percent, we would save \$5.7 million dollars! Do not underestimate the power of a small change in a process.

The other major commands sent the Center more than \$1.7 billion in expiring funds to purchase depot equipment maintenance, support equipment and vehicles. If we could have changed one process that saved just one hundred thousandth of a percent, the savings could have been \$17,000. As we put the finishing touches on the final accounting records, we now need to turn our focus to the challenges fiscal 2008 will bring.

Air Force leadership realizes we need to work smarter with what we have to ensure we can invest in the future of the Air Force. They also realize that Warner Robins is the leader in the "Lean" arena and we have the knowledge and the skills to show the Air Force how to operate in an "Air Force Smart Ops for the 21st Century" way.

The problem is sometimes the public wants to see the savings in dollar figures, such as the ones I just rattled off above. But we have found through experience that just because you Lean out a process there may not be a big pot of money waiting to be harvested.

That does not mean what we are doing in Rapid Improvement Events is not "good government." It just means we are further along the AFSO21 path than much of



Michael Mehrman  
Financial Management  
Directorate director

our counterparts in the Air Force. We need to do a better job of communicating the "savings" in terms people will understand.

For example the Center was able to, through years of hard work, Lean out the C-5 depot maintenance line going from an average of 340 flow days down to an amazing 180 average flow days. Customers wanted to know, "where was the savings in the rates," and were very disappointed with the response that "a reduction in flow days does not translate into cheaper rates."

A better way to state the savings is the Center can provide our customers with five more aircraft to the field with the same depot capacity, that is five less new C-17s that you have to buy at \$200 million a copy or that is a billion dollars we just saved you.

We need to keep in mind the following facts as we balance the future budgets. First, even though our end strength is going down, the cost of every Airman to the Air Force is increasing at an alarming rate. During the last 10 years, the Air Force has reduced its end strength by 8 percent, yet the costs for pay, benefits and

medical have increased almost 57 percent.

Another large stress on the Air Force budget is the cost to maintain aging aircraft. The average age of an aircraft in 1973 was 9 years; in 2006 the average was 24 years. Some of the oldest weapon systems are the KC-135 Stratotanker at 48 years, B-52 Stratofortress at 45 years and the C-130 Hercules at 42 years.

What does that mean in budgetary terms? As the number of aircraft in the inventory decreases, the cost to maintain these aging weapons systems is increasing. The average cost of maintaining an aircraft has increased almost 179 percent during the last 10 years. The net result is this eats up precious resources we could use to take care of Airmen and modernize the aging fleet.

One means of generating savings and providing monies to fund Air Force leadership's priorities is through efficiencies and continuous process improvement activities such as AFSO21.

One process improvement the Air Force has instituted is the way it is managing and funding repair parts used by the warfighter on our weapons systems. Previously, when a mechanic was issued a part out of the standard base supply system, that generated several accounting actions where money was actually moved, and it involved many personnel to track the expenditures.

With the implementation of the Centralized Asset Management initiative, the Air Force will manage parts centrally and use fewer personnel doing it. The savings are still being calculated, but it is a reduction in personnel costs in the range of tens of millions of dollars. What we need to

remember is to try and explain savings in terms people will understand. Such as, by managing parts and funding in a centralized manner we can reduce the amount of expensive benchstock that we keep at each operational wing.

Finally, please remember that most rapid improvement events usually result in a more efficient use of our scarce resources and sometimes a cost savings. Do not scoff at a 15-minute time savings, or savings of 50 cents. When you are executing over \$5.7 billion dollars annually those 1,000ths of percent add up quickly.

I'd like to thank you for being good stewards of the taxpayers' money. We are currently under a continuing resolution authority due to the lack of a Department of Defense appropriations bill. We will be lucky if we get a signed bill in December and a signed global war on terror supplemental bill by July.

What does this mean to Team Robins? Your resource advisor or chief financial officer will keep you to a minimal spending level until the spring or summer, then dump a bunch of money on you and the following week start giving you a hard time because you are not spending it. I know this seems a crazy way of running a business, but as the late Senator Patrick Moynihan D-NY once said, "America may not be a perfect democracy but show me a better one."

*- Editor's Note: This is part of a monthly series of commentaries by Warner Robins Air Logistics Center senior staff focusing on Air Force Smart Operations for the 21st Century. Also each month, an AFSO21 Question and Answer series will be published.*

"Our Air Force has always been one of our nation's leaders in technological development, innovation and process improvement. From fledgling beginnings, flying simple aircraft across the continent and then the globe, to our space-based presence throughout the earth's stratosphere, and now pursuing dominance and control in cyberspace, we are committed to creating and realizing a culture in which leveraging technology and improving our Airmen's lives is the norm." — Chief Master Sgt. of the Air Force Rodney J. McKinley



Col. Theresa Carter  
78th Air Base Wing  
commander

## Commander's Action Line

Action Line is an open door program for Robins Air Force Base personnel to ask questions, make suggestions or give kudos to make Robins a better place to work and live.

Remember the most efficient and effective way to resolve a problem or complaint is to directly contact the organization responsible:

- Security Forces 327-3445
- Services Division 926-5491
- EEO Office 926-2131
- MEO 926-6608
- Employee Relations 926-5802;
- Military Pay 926-3777
- IDEA 926-2536
- Base Hospital 327-7850
- Civil Engineering 926-5657
- Public Affairs 926-2137
- Safety Office 926-6271
- Fraud, Waste and Abuse hotline 926-2393
- Housing Office 926-3776.

To contact the Action Line, call 222-2886 or for the quickest response, e-mail one of the following addresses: If sending from a military e-mail system select Robins Commanders Action Line from the Global Address List.

If sending from a commercial e-mail account, use action.line@robins.af.mil Readers can also visit <https://www.mil.robins.af.mil/action-line.htm>. Please include your name and a way of reaching you so we can provide a direct response.

This gives the organization a chance to help you, as well as a chance to improve their processes.

Action Line items of general interest to the Robins community will be printed in the Robins Rev-Up. Anonymous action lines will not be processed.

## Donating computers

I have talked to several organizations on base about donating used computers to nonprofit organizations for inner city kids and have not gotten any useful information other than going to the Defense Reutilization and Marketing Office.

Are there any programs at Robins or Department of Defense-wide that an organization (school, church, college) can sign up for and get used equipment before it goes to DRMO?

## Colonel Carter's Response:

The answer to the question is yes. There are programs for schools to receive computer equipment through donations. The Computers For Learning program was created in response to Executive Order 12999. Under this program, computers deemed excess can be donated to schools and some nonprofit educational organizations. In order to receive donations from our office or DRMO, the school has to be registered and approved under the CFL program.

Our office donates quite a bit of excess equipment to local and regional schools utilizing this program and a memorandum of agreement we have with the DRMO here. We designate which schools get what equipment based on their expressed needs and equipment availability. Interested schools are asked to detail what type of equipment they are in need of and we attempt to comply with their requests on a first come, first served basis. The equipment has to be processed through DLA for a required mandatory 15 day screening period during which time other government and law enforcement agencies can claim it, but if not claimed, it is released for the designated schools to receive.

If there are schools interested in receiving donations of excess equipment from Robins, they should first register and get approved with the Federal CFL program at <http://computersforlearning.gov/> or [https://www.drams.dla.mil/cfl\\_online](https://www.drams.dla.mil/cfl_online). Once approved, they may contact Douglas Kennedy at 926-7691 or Anthony Moore at 926-1960 for more information. If they are not approved under the CFL program, we cannot donate excess equipment to them.

## Good dental hygiene



U.S. Air Force photo by AIRMAN ANGELITA LAWRENCE  
Airmen 1st Class Joshua Norris washes an A-10 Thunderbolt II Nov. 19 at the corrosion control wash rack at Moody Air Force Base, Ga. Norris is a 23rd Aircraft Maintenance Squadron A-10 crew chief.

## Today marks the 66th Anniversary of Pearl Harbor

Sixty-six years ago the Japanese raid on Pearl Harbor killed more than 2,400 Americans. The surprise raid, which took place on the morning of Dec. 7, 1941, led America into what would become the deadliest conflict in human history. Before the Pearl Harbor attack, World War II was being fought in Europe, Asia and Africa. America, although a strong supporter of the allies, had not

yet officially joined the war.

Following the attack, the United States became a full combatant in the conflict between the Allied and Axis powers and remained so until the surrender of Japan in August of 1945.

Today, America is again in the midst of a war which was brought on by another attack on American soil — the attacks of Sept. 11, 2001, which killed approximately

3,000 people.

Like Dec. 7, 1941, that was declared "the day which will live in infamy," by President Franklin D. Roosevelt, Sept. 11 will also never be forgotten.

"Freedom is again under attack, and young Americans have stepped forward to serve in a global war on terror that will secure our liberty and determine the destiny of millions around the world," said

President George W. Bush in his 2006 National Pearl Harbor Remembrance Day proclamation. "Like generations before, we will answer history's call with confidence, confront threats to our way of life, and build a more peaceful world for our children and grandchildren."

— This commentary was written by Staff Sgt. Harry Kibbe, Air Force Print News.

## Reserve commander delivers cheer to Afghans

By Capt. Michael Meridith  
455th Air Expeditionary Wing Public Affairs

The frigid Afghanistan winter was made a little less harsh for Afghan villagers near Bagram Air Base, thanks to thousands of pounds of humanitarian relief supplies delivered by a visiting Air Force leader.

Lt. Gen. John Bradley, commander of Air Force Reserve Command, arrived here Dec. 2 with more than 25,000 pounds of supplies for Afghan families, collected by his wife Jan.

The delivery included about 500 boxes of blankets, clothing and school supplies, slated for distribution through Provincial Reconstruction Teams, Air Force Office of Special Investigation, humanitarian assistance drops and Bagram's own Operation Care.

"There is a great need out there — an incredible need," General Bradley told a group of assembled Airmen here Dec. 3. "I've seen pictures of little kids here that will bring tears to your eyes. I've seen pictures of them in the snow with no shoes on, wearing lightweight clothes. They are



U.S. Air Force photo by MASTER SGT. RICK SFORZA

Children greet Lt. Gen. John Bradley, commander of Air Force Reserve Command, at a village near Bagram Air Base, Afghanistan Dec. 3. General Bradley arrived Dec. 2 with more than 25,000 pounds of humanitarian relief supplies collected by his wife.

freezing and some of them are dying."

After spending the day visiting Airmen across the wing and thanking them for their service, General Bradley headed outside the wire to a nearby village, where he handed out supplies to local families enduring Afghanistan's harsh winter.

The delivery was just the first step in what the general said would be continuing efforts during the coming weeks to get the supplies out. He commended the work of

Airmen involved in these and similar efforts throughout Afghanistan every day, adding that America stood squarely behind them.

"Some of what you're going to unload here is going to save some lives," he said. "People argue about policies, but the American people can separate that from Airmen, Soldiers, Sailors and Marines who are doing the job. I have never seen it better in my 40 years in the Air Force. They thank you and I am really proud of you."

**HANGAR** Doors open at 6 p.m., and seating is limited.

Teachers program.

The briefing will be in Bldg. 905, room 141, no reservations needed. For more information, contact Andrea Harris at 327-7312, or Mr. Kirkland at bill.kirkland@gaps.com.

### TROOPS TO TEACHERS

Bill Kirkland, representative for the Troops to Teachers program, will be at the Robins Education Center Dec. 21 from 10 to 11 a.m. to take questions about the cooperative program between the U.S. Department of Education and the Department of Defense that provides referral and placement assistance to men and women who have served as members of the Armed Forces and are seeking a second career as teachers in public schools. He will also discuss the Spouses to

### ROBINS OFFICERS' SPOUSES CLUB

Join the ROSC for Cookies with Santa Dec. 13 at 4 p.m. at the O'Club. This is a family event with a holiday marketplace and children's secret shopping. Reservations are requested. For more information, contact social reservation chair, Phaedra Tretter at 922-7923.

**PLEASE RECYCLE THIS NEWSPAPER**

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## FRIDAY

**First Friday will not be held today due to holiday parties at the club.**

**A Christmas pool tournament** is slated for Dec. 13 starting at 5:30 p.m. in the community center. Prize will be awarded for first place winner. Teams need to register by today. For information call the community center at 926-2105.

## SATURDAY

**Bring your camera to have a picture taken with Santa Claus** today at the community center from noon to 3 p.m. For more information call the community center at 926-2105.

## SUNDAY

**Every Sunday watch all the play-by-play NFL football action** on the Robins Enlisted Club's multiple television screens and three new high definition plasma televisions with satellite. Doors open at 11 a.m. There will be chances for club members to win trips to the following games: Carolina Panthers versus Jacksonville Jaguars; the Super Bowl in Arizona or the Pro Bowl in Honolulu. Cost is free for members and \$5 for nonmembers. Sponsored in part by American Airlines. No federal endorsement of sponsor intended. For more information call the enlisted club at 926-7625 or officers' club at 926-2670.

## MONDAY

**The Base Library will hold a holiday party** for preschoolers today at 10 a.m. For more information, call 327-7379.

**A miniature tree decorating competition** will be held today by the community center and Pizza Depot. Bring your tree to be displayed at the center and judged Dec. 14. Prizes will be awarded for first, second and third place. All trees will be donated to the VA Soup Kitchen, Children's Home and more. For more information call the community center at 926-2105.

**Triple S Monday with soup, salad and sandwiches is available at the officers' club** from 11 a.m. to 1 p.m. for \$7.25. Enjoy made-to-order sandwiches or a full course salad bar with a variety of rotating gourmet soups. New special: soup and half sandwich combo only \$5.25 and wings and nachos for \$3.50. Lunch is open to all ranks and grades. For more information call the officers' club at 926-2670.

## WEDNESDAY

**Enjoy pizza Wednesdays from 5 to 7 p.m.** at the Robins Officers' Club. For more information call the officers' club at 926-2670.

**Enjoy M.U.G and Mic Night on Wednesdays at the enlisted club**, located in Bldg. 956. Participants may bring musical instruments, show their talent and bring their own mugs and get refills (up to 24 ounces) for only \$2. The fun begins at 7 p.m. Cost for entry is \$2 for nonmembers. For more information call the enlisted lounge at 926-7625.

## THURSDAY

**Every Thursday night is Karaoke night with DJ Rockmaster "D" from 8 p.m. to closing.** For more information call the enlisted club at 926-7625.

## UPCOMING

**Watch WWE "Armageddon" Dec. 16** in the enlisted lounge, located in Bldg. 956. The action begins at 8 p.m. Cost is free for members and \$5 for nonmembers. For more information call the enlisted lounge at 926-2670.

**Everyone is invited to bring a covered dish and meet new friends** during the Aero Club Christmas party to be held Dec. 18 at 6 p.m. in Bldg. 186.

**A racquetball tournament is slated for Dec. 15** starting at 10 a.m. For more information call the fitness center at 926-2128.

**A beautiful bag contest** will be held Dec. 19. A variety of materials can be used to decorate the bags. Bring your bags by the community center by 5 p.m. Dec. 14. Judging will be conducted on Dec. 19 with certificates awarded to the winners. Bags will then be displayed and used to make the holiday food baskets to be distributed to families in the Robins community.

**Walk those worries away with a holiday stress walk Dec. 20** at 11 a.m. in the fitness center annex. For more information call the fitness center at 926-2840.

**The School Age Program and Child Development Center-East will provide childcare** Dec. 20 - Jan. 4 from 6:30 a.m. to 6 p.m. during another Houston County school break. All Family Member Program facilities will be closed Dec. 25 and Jan. 1. Parents will need to provide their current total family income information (LES/pay statements) to the assigned facility. Children ages 4-5 years old who currently attend a Pre-K program will

## DONATE YOUR LEAVE

Employee-relations specialists at 926-5307 or 926-5802 have information and instructions concerning requests to receive or donate annual leave.

To have an approved leave recipient printed in the Robins Rev-Up, wings should send infor-

FRI  
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SAT  
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TUE  
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THURS  
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## Giving a hand

U.S. Air Force photo by SUE SAPP

Robins is in the holiday spirit and everyone is asked to join in. The annual holiday canned food drive runs through Dec. 20. To learn how you can help make someone's Christmas happier call the community center at 926-2105.



receive care at CDC-East in Bldg. 943. Children 5-12 years old will attend the school age program in Bldg. 1021. Parents may submit the online child care request form on the Services Web site at [www.robinsservices.com](http://www.robinsservices.com) - one request per child. For more information about Youth and CDC services, call Vera Keasley at 926-6741.

**Outdoor Recreation** For more information on these programs and events call outdoor recreation at 926-4001.

► **A Fantasy in Lights** at Callaway Gardens trip will be held Dec. 21 in Pine Mountain, Ga. Cost is \$40 per person, \$60 for one parent and child and \$70 for couples. Meet at outdoor recreation at 2 p.m. for departure at 2:15 p.m. Bus will return around midnight. A minimum of 10 people is required for outdoor recreation to host this trip. Register by Dec. 10 at outdoor recreation, Bldg. 914.

► **Outdoor Adventure** invites you to a 10K walk-Volkssport Jan. 1 at the Silver Comet Trail located in Powder Springs, Georgia. This paved trail accommodates hikers and strollers. Cost is \$35 per person and includes transportation and entry. Bus will depart outdoor recreation at 8:30 a.m. and will return at 3 p.m. Sign up by Dec. 31.

**A New Year's Eve gala will be held at the enlisted club** with entertainment by "E-Minor" in the ballroom. Tickets go on sale at the officers' club starting Dec. 3-21 for \$25 for members and \$30 for guests. Tickets purchased after Dec. 21 are \$30 for members and \$35 for guests. The club will open at 8 p.m. with entertainment beginning at 9 p.m. The evening will be made complete with heavy hors d'oeuvres, breakfast buffet, champagne and party hats and favors. For patrons' convenience, 20 rooms will be available at lodging. Room reservations are not required, but can be made through the officers' club cashier. For more information call 926-7625.

**Bring in the New Year at the officers' club.** Amenities will include a buffet dinner, party favors, champagne at midnight and a continental breakfast. Featured entertainment will be "A Family Affair." Purchase tickets before Dec. 21 for \$40 per member and \$45 per nonmembers. Tickets purchased after Dec. 21 for \$45 for members and \$50 for nonmembers. For patrons' convenience, 20 rooms will be available at lodging. Reservations for these rooms can be made through the officers' club cashier. Tickets go on sale at the cashier office Monday. For more information call the officers' club at 926-2670.

**Arts & Crafts Center** For more information, on the following, call the Arts & Crafts Center at 926-5282.

► **The auto hobby shop** will be closed Dec. 10 - 14 due to installation of a new roof. For more information call the auto hobby shop at 926-2094.

► **Encaustic** Dec. 10 from 5 to 7 p.m., cost \$15, for all ages

► **Kids acrylic painting** Winter Dec. 11 from 4:30 to 6 p.m., cost \$7 kids/\$10 adults

► **Painting with oils** Dec. 12 from 5 to 7 p.m., cost \$30 (both days)

► **Watercolor painting** snow scene Dec. 6 and 13 to 3 p.m., cost \$12

► **Acrylic painting** snow scene Dec. 13 from 10 a.m. to noon, cost \$12

► **Drawing in ink** Dec. 14 from 10 to 11:30 a.m., cost \$7 kids/\$10 adults

► **Sewing today and Dec. 14** from noon to 2 p.m., cost \$15

► **Pastels** Dec. 19 from 5 to 7 p.m., cost \$30 (both days)

► **Scroll saw** Dec. 26 from 6 to 8 p.m., cost \$12

► **Lathe class** in woodshop through Jan. 2 from 6 to 8 p.m., cost \$45 (four-week class)

► **Wood shop safety classes** are held Tuesdays at 6 p.m. and auto shop safety and orientation classes are held every Wednesday at 6 p.m. and every Saturday at 11 a.m. free of charge. Registration is

not required.

► **Do-it-yourself framing** is available Monday through Thursday from 9 a.m. to 5 p.m. and Fridays from 10 a.m. to 5 p.m. Do-it-yourself framing, during the evening and Saturdays, is scheduled by appointment only.

Advance registration and payment is required for all classes. Classes are subject to change without notice.

All classes are open to active duty, reserve and retired military and family members and DOD civilians. For more information, please call the Arts & Crafts Center at 926-5282.

## ONGOING

**Aero Club** — Qualified commercial pilots are escorting families on flights to see area Christmas lights from the sky at the aero club throughout December. Cost is \$65 per half hour or \$105 per hour for up to three people. Reservations are required. In addition, you may take a discovery flight and realize your dream of flying for \$49. Flight consists of one-half hour enjoying the sites around the local area. For more information, call 926-4867.

**The officers' club is available for evening dining Wednesdays and Thursdays** from 5:30 to 8:30 p.m. and Fridays and Saturdays from 6 to 9 p.m. Enjoy Prime Rib on Wednesdays for \$11.95, stuffed flounder on Thursdays for \$10.95, Porter House Steak (16 oz.) on Fridays for \$14.95 and pasta Chardonnay with salmon on Saturdays for only \$10.95. Kids, 10 years and younger eat free Wednesdays and Thursdays off the kid's menu with the purchase of an adult entrée. For more information, call the club at 926-2670.

**Information, Tickets and Travel** Robins Enlisted Club, Bldg. 956 has the following tickets for sale. For more information on these or other events, call 926-2945.

► Tickets are available for the Atlanta Thrashers and Atlanta Hawks home games. Prices vary based by ticket location.

► Daytona 500 tickets are on sale now. Great American Race Feb. 17 \$95 Superstretch Tower Offer-Feb. 16 and 17 for \$140 and Nextel Fanzone and pre-race pass-Feb. 17 \$80.

**All retirees get a free fountain drink or iced tea** with a \$4 minimum purchase when they show their retiree ID card along with coupon on page 7 of the December Edge in December. For more information call Pizza Depot at 926-0188.

**The bowling center** has the following specials. To learn more call 926-2112.

► Have an office Christmas party at Robins Lanes. Reserve the lanes any afternoon from 1 to 5 p.m. Bowl three fun games for \$5 per bowler, including shoe rental.

► Come out to an after Christmas party blow-out Dec. 26 and 27. Bowl all day for \$1.75 a game.

► Enjoy Thunder Alley glow-in-the-dark bowling Dec. 26 and Jan. 2 from 2 to 4 p.m. at the Robins Lanes Bowling Center. Cost includes all the games participants can bowl in two hours and shoe rental for \$6.

► Celebrate New Year's Eve bowling from 9 p.m. to 1 a.m. Dec. 31. Cost is \$25 for adults and \$10 children (5 years old and older) per person and includes bowling, snacks and party favors. Children 4 years and younger bowl free when accompanied by a paying adult.

► All retirees receive one free game of bowling with one paid game when they show their retiree ID card along with coupon on page 7 of the December Edge for the month of December.

**Pine Oaks Golf Course** has the following specials. To learn more, call 926-4103.

► Give the gift of golf this season by purchasing punch cards. A walking punch card \$100, riding punch card \$190, non-

AGF range punch card \$50 and AGF range punch card \$35. These punch cards are good for 10 eighteen-hole rounds or 20 nine-hole rounds.

► The golf pro shop Christmas sale will be held Dec. 14-23 with a chance to receive a 10 to 50 percent savings. During this sale, select a balloon and pop it to find out what discount you will receive on your purchase.

► Every Monday through Thursday in December pay only \$20 for green fee and cart, and only \$15 after 2 p.m.

► Play golf after 1 p.m. on weekends (Saturday and Sunday) in December and pay only \$22 for green fee and cart.

► In December enjoy weekly specials at the Fairways Grille for only \$5.95 (includes drink); Dec. 10-14: meatball hoagie and macaroni and cheese; Dec. 17 to Jan. 4: choose from the menu; Dec. 22-24; Dec. 29-30: hamburgers and hot dogs available at pro shop; Lunch is held from 11 a.m. to 1 p.m.

**The Robins Chapel will host AWANA each Wednesday night** from 6:30 to 8 p.m. Children ages 3 through high school are invited. The program will provide Christian teaching, active games and a chance to socialize with other children. For more information call Kiley Glass at 327-3780.

**The 78th Services Division has a new Internet address.** Go to [www.robinsservices.com](http://www.robinsservices.com) for all the information you need regarding Services.

**The Airmen Against Drunk Driving program** provides rides free of charge to all Robins DOD card holders. Coverage is from Perry to Macon. For a free, anonymous ride, call 222-0013.

**The 78th Services Division offers designated driver programs** at the enlisted lounge, officers' club and Pizza Depot to assist in reducing alcohol related incidents. For groups of two or more, please identify yourself as the designated driver to the operations assistant on duty. They will provide fountain drinks, fruit juices or non-alcoholic frozen drinks during your visit free of charge. To learn more about Services Designated Drivers programs, please call 926-2670.

**An Air Force Club Membership Drive** "Start from Scratch" will be held now - Dec. 31 at your enlisted club and officers' club. All new members will receive six months free dues along with Air Force wide, 100 new members will be randomly selected to receive additional six months free dues by registering via an online survey at <http://www.afclubs.net>, click "This is it" then scroll down and click here.

Scratch off tickets will also be given to new members for a chance to win \$100, \$25, \$10 & \$5 instantly. Every scratch off is a winner with a total of \$100,000 to be given away Air Force-wide. New club members, as well as current members, will also receive a coupon value pack with discount coupons to use in various Services facilities throughout the coming year. Club membership is open to all ranks and grades.

On-base organizations can win a party worth \$400 at either club location if your unit obtains 70 percent membership and sustains it until June 30, 2008.

Minimum size of organization to qualify is 75 personnel.

For more details call Mr. Aaron Feinberg at 926-2670 or e-mail him at [aaron.feinberg@robins.af.mil](mailto:aaron.feinberg@robins.af.mil).

**Have the latest 78th Services Division information electronically delivered to you.** Subscribe to the Services Cutting Edge electronic newsletter by going to [www.robinsservices.com](http://www.robinsservices.com) and clicking on the subscribe icon at the top of the home page. From there click on the Services newsletter link and complete the questionnaire. Subscribe to the overall Services newsletter and receive all information or to only those activities that are of interest to you - the choice is yours.

## NOW PLAYING

Adult tickets are \$4; children 11 years old and younger tickets are \$2. Movies start at 7 p.m., unless noted.

For more information, call the base theater at 926-2919.

## FRIDAY

**DAN IN REAL LIFE**  
Steve Carell, Juliette Binoche

Advice columnist Dan Burns is an expert on relationships, but somehow struggles to succeed as a brother, a son and a single parent. (Some innuendo) Rated PG-13.

## SATURDAY

**AMERICAN GANGSTER**  
Denzel Washington, Russell Crowe

Based on the life of drug kingpin-turned-informant, Frank Lucas, who made his way to Harlem where he became a heroin kingpin by shipping heroin back to the US in the coffins of soldiers killed in Vietnam. Lucas was shadowed by lawman, Richie Roberts, who finally helped bring the kingpin to justice. The two then worked together to expose the crooked cops and foreign nationals who made importing heroin so easy. (violence, pervasive drug content and language, nudity and sexuality) Rated R.

## UPCOMING

**MARTIAN CHILD**

John Cusack, Amanda Peet A recently widowed science fiction writer forms an unlikely family with a close friend and a young adopted boy that claims to be from Mars. The new couple ignores some sage parenting advice from the widower's sister and gets more than they bargained for when a series of strange occurrences lead them to believe that the child's claim may be true. (thematic elements and mild language) Rated PG.

## CHAPEL SERVICES

### Catholic

Catholic masses are held at the chapel each Saturday at 5:30 p.m., Sunday at 9:30 a.m., on Holy Days of Obligation at noon and 5 p.m. vigil the day before, and Monday through Friday at noon. The Sacrament of Reconciliation is Saturday from 4:30 to 5:15 p.m.

### Islamic

Islamic Friday Prayer (Jumuah) is Fridays at 2 p.m. in the chapel annex rooms 1 and 2.

### Jewish

Jewish service is Fridays at 6:15 p.m. at the Macon synagogue.

### Orthodox Christian

St. Innocent Orthodox Church service is at the chapel on the second Tuesday of each month at 5 p.m.

### Protestant

The traditional service meets Sunday in the Chapel at 11 a.m. featuring hymns, anthems, congregational prayers and readings. Contemporary service meets at 6 p.m. in the Chapel Sanctuary, singing the latest praise and worship music. The gospel service meets at 8 a.m. at the Chapel, praising God with inspirational music. Religious education meets in Bldg. 905 at 9:30 a.m.

The chapel helps with spiritual needs that arise. For further information, call the chapel at 926-2821.

motion to Lanorris Askew at: [lanorris.askew@robins.af.mil](mailto:lanorris.askew@robins.af.mil). Submissions run for two weeks.

The following people have been approved as leave recipients: Andrea Irvin-Smith, 586th CBSS, POC is Cassandra Kirkland, 926-6494 and Joy Brown, 579th SMXS, POC is Ric Sellers, 222-4297.

To have an approved leave recipient printed in the Robins Rev-Up, wings should send infor-

## 78th MDG continuously improves processes with AFSO21

BY LISA MATHEWS  
lisa.mathews@robins.af.mil

Ensuring patients receive the best possible care in the most timely manner is a priority for the 78th Medical Group at Robins. The group's commander, Col. Jim McClain, said the concept of process improvement is an important part of the reason the group can efficiently and effectively accomplish its mission.

"In the medical business we, like any organization, face challenges with manpower, challenges with money and we support a very diverse population," he said. "The medical business itself is a very complex process. Most patients don't see that process; they just see the point-of-contact with the physician, and they don't see all the other dynamics behind it."

Colonel McClain credits Air Force Smart Operations for the 21st Century and Lean initiatives for the group's successes to date in eliminating waste in processes and he said the group strategically plans events each year to continue improving.

Maj. (Dr.) Chrystal Henderson, chief of the medical staff, and Katty Adkins, manager for quality, patient safety and performance improvement, are two champions of the implementation of AFSO21 initiatives, according to the colonel. He said the two have played important roles over the last couple of years with multiple AFSO21 events for improvements in areas such as access to care, optimizing annual health care assessments, medical evaluation board processes, appointment scheduling and standard work in healthcare operations.

"We've just recently completed our third AFSO21 look at our preventative health assessment and our annual health assessment process," Colonel McClain said. "That's key to the AFSO21 concept – it's not just a one-time thing;



U.S. Air Force photo by SUE SAPP  
Maj. (Dr.) Chrystal Henderson, right, examines Senior Airman Samantha Bryant at the Robins clinic.

you're always looking for ways to improve and make it better and better."

An event on health care operations accomplished just that.

"The healthcare optimization event decreased the overall number of steps taken by the clinic personnel during each patient's visit," said Major Henderson. "By decreasing the number of steps overall, the transit time for patients within the clinic during their visit was decreased 50 percent."

An Air Force Materiel Command-led effort is ongoing to apply AFSO21 to medical operations throughout the command, Colonel McClain said.

"AFMC is the Air Force medical service AFSO21 champion and Robins Air Force Base, specifically the 78th Med Group, has been identified as the champion for expeditionary health processes," the colonel said. "So anything health related to getting people out the door to support our military operations, we are the champion for AFMC for that process."

From a recent pre-deployment rapid improvement event, they estimate a 50-percent reduction of time a patient will need to spend in the medical group to ensure all of their

healthcare needs are met prior to deployment.

The colonel said that, eventually, the gains realized by AFMC could be used throughout the entire Air Force.

The group not only works to improve processes for deploying military, they also look for ways to improve healthcare services to all patients which include military, retired military and dependents.

The group has developed the one-stop shop method. For example, the PHA process used to include multiple visits to the clinic. Now, for most cases, patients are in and out in one visit and the time for that visit has been reduced from several hours to, on the average, less than one. Patients now are seen in one room and the healthcare providers come to the patient rather than the patient having to move throughout the clinic to different locations.

"The medical management event integrated the different areas involved in the care for complicated patients under one umbrella which has enhanced continuity of care for those patients and decreased the likelihood of parts of their care falling through the cracks," said Major Henderson.

Major Henderson added that additional events, such as 6S – which stands for sort, straighten, scrub, safety, standardize and sustain – also take place during the year.

The group recently was the winner in the 78th Air Base Wing's 6S competition. Through the group's 6S event in their logistics area they accomplished a 698-percent increase in available floor space and realized a savings of \$17,000 when they were able to cancel an order for additional shelves.

The group has a dedicated core team that annually plans 10 to 12 events. Mrs. Adkins and Major Henderson are both members of this core team.

"Annually, we strategically plan events so that we have a game plan pertaining to what we want to focus on," Colonel McClain explained. "We generally try to focus on the things that will bring us the greatest value and the things that have the most importance to our patients."

### THE ROBINS REV-UP IS LOOKING FOR FREELANCERS

If you are an experienced writer who is interested in writing stories for the Robins Rev-Up on a freelance basis, call Kendahl Johnson at 222-0804.