

ROBINS REV-UP

SEPT. 8, 2017

SUCCESS HERE = SUCCESS THERE!



FEMA arrives

Prepping for disaster response in advance of Hurricane Irma

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SUCCESS HERE = SUCCESS THERE!



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Tickets are still available for the annual event.

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ON THE COVER

Hurricane Irma rapidly approaching the Florida coastline following a devastating swing through the Caribbean, Federal Emergency Management Agency teams arrived at Robins Air Force Base Sept. 7. For more, see Page 3 & 4. (U.S. Air Force photo/ED ASPERA)

COMMANDER'S ACTION LINE

ROBINS.ACTIONLINE@US.AF.MIL DSN 468-2886

The Commanders Action Line is an open-door program for Team Robins personnel to give kudos, ask questions or suggest ways to make Robins a better place to live, learn, work and play. The most efficient and effective way to resolve a problem or complaint is to directly contact the responsible organization.

That gives the organization a chance to help you, as well as a chance to improve its processes. If you do contact the Commanders Action Line, please fully explain whom it is you want to recognize and why, what you have a question about, or your suggestion. Discourteous or disrespectful submissions will not be processed. Commander's Action Line items of general interest to the Robins community will be printed in the Robins Rev-Up.

78th Comm Group First Response Center – 478-926-4357 or DSN 468-4357

78th Civil Engineer Service Call Desk – 478-327-7447 or DSN 497-7447

78th Force Support Squadron CC– 478-926-5023 or DSN 468-5023

78th Medical Group Patient Advocate – 478-327-8475 or DSN 497-8475

78th ABW Safety Office — 478-926-6271 or DSN 468-6271

78th Security Forces Squadron CC – 478-926-3212 or DSN 468-3212

Civilian Personnel Customer Service – 478-222-0601 or DSN 472-0601

Comptroller Front Office – 478-926-4462 or DNS 468-4462

Family Housing – 478-926-3776 or DSN 468-3776

Equal Opportunity – 478-926-2131 or DSN 468-2131

Household Goods – 478-222-0114 or DSN 472-0114

Inspector General Complaints – 478-222-0818 or DSN 472-0818

Inspector General Inspections – 478-327-5523 or DSN 497-5523

Sexual Assault Response Coordinator (SARC) – 478-327-7272 or DSN 497-7272

Vehicle Dispatch (Transportation) – 478-926-3493 or DSN 468-3493

SUBMISSION GUIDELINES

Submissions must be received by 4 p.m. Wednesday, the week prior to the requested Friday publication. They should be emailed to 78abw.pa.office@us.af.mil

Submissions should be of broad interest to the base populace. For information, call 478-926-2137.

Contents of the Robins Rev-Up are not necessarily the official views of, nor endorsed by, the U.S. government, Department of Defense or Department of the Air Force.

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Prepping for disaster response in advance of Hurricane Irma

(U.S. Air Force Photos/ED ASPERA)



With Hurricane Irma rapidly approaching the Florida coastline following a devastating swing through the Caribbean, Federal Emergency Management Agency teams arrived at Robins Air Force Base Sept. 7.

FEMA Urban search and rescue involves the location, extrication, and initial medical stabilization of individuals trapped in confined spaces. Structural collapse is most often the cause for people being trapped, but individuals may also be trapped in transportation accidents, mines and collapsed trenches.

Urban search and rescue is considered a "multi-hazard" discipline, as it may be needed for a variety of emergencies or disasters, including earthquakes, hurricanes, typhoons, storms, tornadoes, floods, dam failures, technological accidents, terrorist activities and hazardous materials releases.

— See more photos on next page.





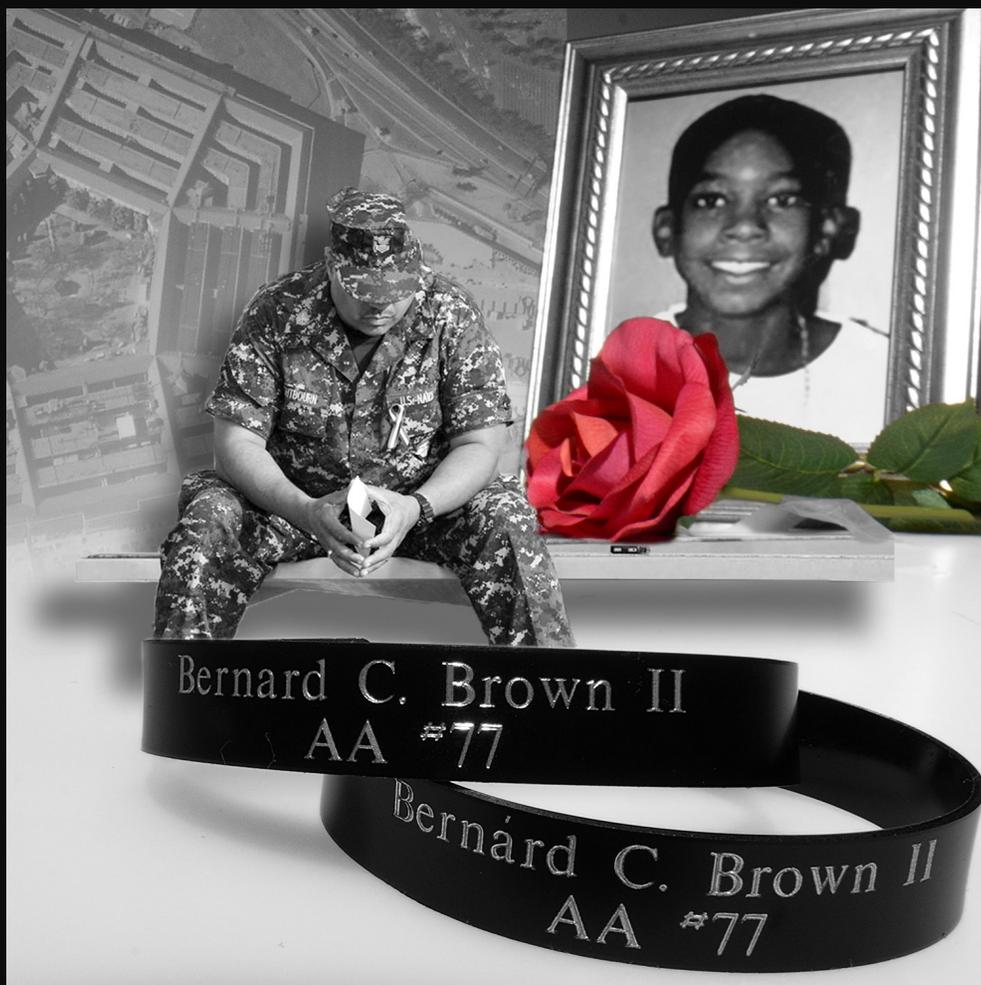
Be Hurricane Safe

- Do NOT leave your area of safety to drive to areas in the line of the hurricane. Family and friends should come to you!
- Research & know evacuation routes. People traveling away from the hurricane area should have paper maps in case the GPS mapping system goes down.
- Stay away from flood prone areas. NEVER drive into standing water.
- Have plenty of batteries and several flash lights. Proper tools, a first aid kit, & supplies are a must. A weather radio can be purchased at most general stores.
- Stay indoors during heavy storms. Lightening, high winds, and heavy rains pose a safety risk. Protect your pets, too!
- Store 3 to 5 days of water and food. Do NOT forget vital medications!
- Do NOT return to hurricane areas until public officials give the “all clear” to do so.

— Base Safety Office

Gone too Soon

Base employee
shares story of
9/11 heartache



By Ric Anderson
Team J-STARS contractor

A couple of years ago a couple of ID bracelets came in the mail. Those bracelets still take me back instantly to 9/11.

My 9/11 started out like most other Americans. But during that day my family had gone from worry to hope to relief.

At day's end, however, there was only despair.

It started with a phone call from my mom. She told my wife, Cathy, that my cousin, Bernard Brown Sr., who was then a Navy chief petty officer, was missing. Attempts to reach him at the Pentagon had been met with silence.

Hours went by, and I left my job at the 93rd Air Control Wing at Robins to go home to no news.

They say that no news is good news. It was – at first.

Around 5 p.m. my family got great news. Bernard didn't work on 9/11 – instead he was at a golf outing – unknown to us at the time.

Bernard was safe; he was OK. We were all

relieved, ecstatic for our blessing.

Then my mom called again crying inconsolably just a few hours later.

In an ironic and cruel twist of fate, we were told that my 11-year-old cousin, Bernard "Curtis" Brown II, was killed on American Airlines Flight 77 – the flight that hit the Pentagon where his father usually worked.

Curtis was one of three exceptional middle school students headed to the Channel Islands Marine Sanctuary off the coast of California. He was known for his spelling, drawing and how much he enjoyed life.

Curtis loved going to school, and he was rewarded with the trip.

Curtis lost his life that day. He was one of nearly 3,000 people killed on 9/11 by cowardly terrorists.

Looking back, our two families somewhat mimicked each other. They had two children – a boy and a girl. We did too.

Curtis was born the same year as my son. I often wonder in my interactions with him what Curtis' parents, Bernard and Sinita, were missing by not being able to raise their only son.

I also think of Courtney, Curtis' older sister, and all she had to endure in the weeks, months and years following the tragedy in losing a younger brother and all the wave of emotions

that come with that horrible situation.

Repeatedly I sympathized with my cousins and wondered where they all derived their strength as they attended funerals, memorials and interviews – each bringing that terrible day back to their forefront.

And, every year on that day ...

But at the same time, I envied them as they were able to tell the world of their wonderful son and all that he had accomplished. Curtis' life was taken well before his time, a fact often spoken about each person whose life was cut short by the terroristic act on Sept. 11, 2001.

And like each and every person who died that day, he and they will never be forgotten.

Two years later on a Joint STARS mission over Afghanistan during Operation Enduring Freedom, I flew flags for my family and for Curtis. Ironically, the mission was in support of the Global War On Terrorism – which was the U.S led response to 9/11.

When I retired on March 12, 2004, it was my chance to formally recognize Curtis, his young life and his sacrifice by presenting that flag to his grandmother.

And today, our families in several states along the east coast from Florida to New York will be wearing black ID bracelets to honor my cousin Curtis, gone way too soon.

Refreshing Art of the Possible efforts

TINKER AIR FORCE BASE, Okla. – A group of five Art of the Possible subject matter experts and several senior leaders from the Air Force Sustainment Center recently gathered to discuss the Art of the Possible.

“We are not just applying these principles to production, this is a leadership model that applies to all business done within AFSC,” said Steven Alsup, AFSC director of Logistics. “We’ve come a long way, but it’s time to take the model’s application to the next level.”

The Center AoP team, which includes AoP SMEs, members of AFSC/LG and AFSC Directorate of Personnel, focuses its efforts through a four-element cycle comprised of doctrine, training, operations and knowledge. The cycle is: 1. Explaining what AoP is, 2. AoP training 3. Operationalizing it, and 4. Continually gaining knowledge to further improve it.

The AoP team has drafted two publications, AFSCI 60-101 and AFSCH 60-101, to provide doctrine on AoP. AFSCI 60-101 is an instruction and is directive in nature. It defines the inspectable requirements for implementing AoP down to the squadron and division level. AFSCH 60-101 is a handbook and is the keystone AoP document. It is instructive in nature and can be thought of as the AoP “how to” publication.

AoP training is broken down into four tiers, each focusing on training for a specific level of the workforce.

Basic-level training consists of elemental AoP familiarization. It is comprised of the New Employee Orientation-level pamphlet training, which pertains to all new employees.

Intermediate-level introduces the science behind the philosophy and is provided through a four-hour block of instruction.

Advanced-level provides in-depth methodology exploration coupled with practical application exercises and practical wall walk examples. It’s delivered through a two-day advanced level workshop and targets first-line supervisors up to commanders who haven’t received expert-level training. ALWs rotate across AFSC locations and take place four times a year.

The expert-level incorporates robust analysis of foundational concepts and leadership’s role in enterprise implementation. It is delivered through a three-day Senior Leader Course that is given annually at Tinker Air Force Base and targets incoming commanders and directors.

Doug Keene, an AoP SME from the Warner Robins Air Logistics Complex at Robins, said the training tools weren’t in



place prior to the reworking of AoP.

“There was training, but it wasn’t standard,” he said. “There was a book, but not a formal publication or directive document. We’ve taken the last year to create and implement the training, as well as put the AFSCI and AFSCH in place.”

The instruction and the handbook have been approved by leadership and are currently in the publication process.

AoP is operationalized around units’ Mission Essential Task Lists. That concept helps identify important tasks and what the organization has to do to accomplish the mission. In order to be compliant with the new AFSCI, organizations have to identify their METL and develop a plan to implement AoP on all their Mission Essential Tasks.

Simply put, workers pick something on which to implement AoP; they implement it and move on to the next task.

According to Keene, there has to be a semblance of a plan, a commitment and signs of progress.

As for the knowledge aspect of the cycle, the five AoP SMEs were named by AFSC Executive Director Jeff Allen.

Every AFSC complex, wing and staff directorate has an aligned SME to coach and mentor AFSC leadership on the implementation and institutionalizing of AoP within their respective organizations.

The SMEs established one system with one common approach.

“Over all the years with Air Force Materiel Command, we’ve had a myriad of different technology and production processes we used, and really each organization picked whichever one they wanted to use,” Keene said. “If you look at world-class or-

ganizations, they have a single process. So, that’s what we did.”

Oklahoma City Air Logistics Complex AoP SME Janis Wood expounded on the power of demanding one system. In a constraint-based management system, she said, you focus on one constraint at a time. Of all the problems you could have, there’s one constraint you devote your resources and energy into resolving – that’s where you focus your continued process improvement.

“The problem over the years has been trying to attack all the problems at once,” Wood said. “We’ve now developed a methodology to focus resources on one area of constraint at a time. That constraint represents the highest return on the investment efforts.”

Though AoP SMEs are in place to help institutionalize AoP throughout the AFSC, its origin is not organic to the Air Force. Rather, it’s based off the Theory of Constraints. According to David Mann, an AoP SME from the Ogden Air Logistics Complex at Hill AFB, Utah, the theory was then standardized uniquely to the AFSC.

Though goals have remained the same, AFSC senior leaders said there needed to be a more inclusive approach to allow for areas beyond maintenance.

AoP has demonstrated its value in shrinking aircraft overhaul, engine repair and supply component turn times, while experiencing cost reductions. Now it’s being employed in administrative areas.

Airmen will continue to be guided by the AoP, but will now do so with a sense of how to institutionalize the doctrine’s content, and providing the feedback to further the knowledge to improve.



A Rare Treat

Space-A flights offer free ride for select few

By HOLLY LOGAN -ARRINGTON
Robins Public Affairs

Space-available flights are a rarity at Robins Air Force Base these days.

But when it's your lucky day, landing a seat on one can save you some money in airfare.

Staff Sgt. Peter Scott, Air Freight Assistant noncommissioned officer in charge at Robins' Small Air Freight Terminal, said a Space-A flight, also called a military hop, is a unique privilege provided to service members, retirees and their families.

"Under the Space-Available program, eligible passengers can fill unused seats on Department of Defense-owned or controlled aircraft once all the space-required passengers and cargo have been accommodated," he said. "Typically they types of aircraft used for these flights are C-130s, C-17s, and C-5s."

Destinations include Joint Base Andrews, Maryland; Dobbins Air Reserve near Atlanta; Youngstown-Warren Air Reserve Station, Ohio; and Dover Air Force Base, Delaware.

Success with Space-A travel depends on flexibility and good timing, Scott said.

"Since Space-A flight passengers travel only after all duty passengers and air cargo have been accommodated, there's no guarantee that a flight will have enough seats for every potential customer," Scott said. "Space-A passengers should be prepared with sufficient financial resources to cover the costs of lodging and alternative transportation should seats not be available."

Space A passengers must report to Robins' passenger terminal in BLDG. 127 two hours prior to the scheduled flight time.

Editor's note: For more information, call Robins' passenger terminal at 478-926-3166.

Space-A Eligibility

- ⇒ Members of the Uniformed Services and their families;
- ⇒ Foreign exchange service members on permanent duty with the Defense Department;
- ⇒ Retired members of the Uniformed Services and their families;
- ⇒ Members of the Reserve Components;
- ⇒ Civilian employees of the DoD stationed overseas and their families;
- ⇒ American Red Cross personnel serving overseas with the U.S. military;
- ⇒ DoD Dependent School teachers and their families.



In it to win it

By HOLLY LOGAN-ARRINGTON

Robins Public Affairs

Competition is an addiction for Stephen Zeiler.

The Aerospace Ground Equipment craftsman's craving for a new 'fix' drew him to the softball field.

Zeiler, who serves in the 461st Maintenance Squadron, was recently among a host of active-duty, Guard, and Reservists Air Force-wide chosen to attend the 2017 All Air Force Men's Softball Trial Camp, a program that allows select Airmen with the right athletic skill to compete against other military service branches in softball.

The father of two will sport his softball skills at Lackland Air Force Base, Texas, over the course of about a month. It's an adventure Zeiler is eager to begin, and in the end, be on the All Air Force Men's Softball team of 14.

"I've always been extremely competitive and have played baseball my entire life," he said. "The transition was easy to softball. What really drew me to trying out for the Air Force team was the high level of competition. It's the best players the Air Force has to offer all going to one place to try and beat all the other services. It's awesome."

Zeiler said it's not every day that a person gets to represent the Air Force in competition, so it's an opportunity he's grateful to have.

Annual Air Force Anniversary Ball

September 23rd, 2017
1800 – 2300

Museum of Aviation
Century of Flight Hangar



Robins Air Force Base will be hosting its annual Air Force Ball Sept. 23, from 6 to 11 p.m., in the Museum of Aviation Century of Flight Hangar. The cost for tickets is \$25 for airmen in the ranks of E-6 and below, and \$35 for all others. To buy tickets, contact your unit representatives, who are listed below.

Unit Reps: AFLCMC

Danny Johnson, danny.johnson.6@us.af.mil

AFRC

Senior Master Sgt. Rebecca Coulombe, rebecca.coulombe@us.af.mil

5th CCG

Staff Sgt. Keaton Jones, keaton.jones@us.af.mil

330th/129th

Tech. Sgt. Betty Granville, betty.granville@us.af.mil
Airman 1st Class Rebecca Hoffman, rebecca.l.hoffman6.mil@mail.mil

461st OSS

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461st MXG

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461st MXS

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52nd CBCS

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53rd ATCS

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78th SFS

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78th CPTS

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78th OSS

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78th MDSS dental

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78th ABW/CP

Senior Airman Mitchell Toon, mitchell.toon@us.af.mil

116th BDE

Staff Sgt. Jim Spradling, jim.c.spradling.mil@mail.mil

No matter how hard the winds blow ...
No matter how tough the challenge ...

Like steel, I rise.

If you need help, it's only a phone call away

Finances & Work-Life Balance — 478-926-1256

Work, personal or Family Issues — 800-222-0364

Work Stress, Psychological Issues — 478-327-9803

Mental Health & Substance Abuse — 478-922-4281

78th MDG Mental Health Clinic — 478-327-8398

Suicide Prevention Lifeline — 800-273-8255

Sexual Assault & Victim Advocacy — 478-926-2946



WORKLIFE4YOU

Tranquility

Frequently, it feels like your to-do list is never ending. Telling your circle of coworkers or friends that you are busy or stressed seems to have even become a status symbol — boasting about all of your projects or extracurricular activities. Somehow, having a chaotic schedule translates into being more successful.

Taking time to slow down and prioritizing are essential to staying sane in the long run. WorkLife4You can help you better manage stress from assisting you with items on your to-do list; anything from finding childcare options to conducting college searches or even home repairs. Call WorkLife4You today to support you in taking better care of yourself by lowering your stress level at home and at work.

WorkLife4You as part of the Employee Assistance Program is a voluntary and confidential employee benefit available to you and your family at no cost. Contact a work/life expert today.

ACCESS TO SERVICES 24 HOURS A DAY

1-800-222-0364 (TTY: 1-888-262-7848)

EAP www.foh4you.com <<http://www.foh4you.com>> / WorkLife4you www.worklife4you.com

NOTE: To register for a WorkLife4You account, click "Start Now" and use Registration Code: AFMC.

Country Music Artist

J. Smith

FREE SHOW!

Friday,
Sept. 8

6 - 8 p.m.

Heritage Club Ballroom,
Bldg. 956

Limited Seating



What's Happening

78th FSS

Kids Run

Sept. 16
Youth ages 5 to 13
Check in 8 a.m., starts 9 a.m.
Fitness Center running track
Youth Center, 478-926-2110 DSN 468-2110

NASCAR Racing

Sept. 16
8 a.m. to 6 p.m.
Atlanta
Active Duty, Reserve, National Guard and Dependents \$50
DOD Civilians \$100
Outdoor Recreation, 478-222-1107 or DSN 472-1107

Deep Sea Fishing Overnight Trip

Sept. 23 to 24
Savannah, Georgia
Active Duty, Reserve, National Guard and Dependents registration fee per person \$10
DoD Civilians registration fee per person \$20
Double occupancy \$115 per person
Single occupancy \$230 per person
Outdoor Recreation, 478-222-1107 or DSN 472-1107

Ladies Day at the Pine Oaks

Every Wednesday
9 a.m. & 4 p.m.
Members pay their regular rate
Non-Members Ladies golf for \$12 – nine Holes or \$24 – 18 Holes
Pine Oaks Golf Course, 478-926-4103 or DSN 468-4103

Friday Special at the Base Restaurant

Fried Catfish, Hush Puppies, Vegetable & Cole Slaw or Potato Salad \$6.50
At the Base Restaurant Bldg. 166, 478-222-7827 or DSN 472-7827

Tuesday Special at the Base Restaurant

Grilled Steak or Chicken Breast, Baked Potato w/Sour Cream & Butter, Vegetable & Dinner Roll \$8
478-222-7827.

Friday Special at Pizza Depot

2 Fried Catfish Filets, Hush Puppies, Vegetable & Mac 'N Cheese \$6.95
11 a.m. – 1 p.m.
Pizza Depot 478-926-0188 or DSN 468-0188

Mondays Dinner Specials at Pizza Depot

16" Cheese Pizza \$7.95
After 6 p.m. and Dine-in Only
Pizza Depot, 478-926-0188 or DSN 468-0188

Curb Side Dinner to Go

Call in your order by noon each day and pick up between 3:30 to 6 p.m. at the drive thru in front of Heritage club
12-Piece Mixed Chicken with Large Mash Potato & Gravy and green Beans \$21.95
8 Chicken Fried Steaks with Large Mash Potato & Gravy and green Beans \$19.25
16" Meat Lover Pizza with Pasta & Marinara Sauce and 6 Pieces Garlic Bread \$19.95
Pizza Depot, 478-926-0188 or DSN 468-0188, or 478-926-2670 or DSN 468-2670

Karaoke & Club Mug Night (Club Mug Only)

Every Thursday
5 to 8 p.m.
\$1 Domestic Draft Beer
Heritage Club Lounge, 478-926-2670 or DSN 468-2670

On-Spot Café Special

BLT Sandwich with Fries & Med. Drink \$5
Bowling Center, 478-926-2112 or DSN 468-2112

Receive Giveaways, Discounts & Event Reminders

Text "Robins" To "87365"
Select as many or all of the FSS facilities
FSS Marketing Office - 478-926-6559 or DSN 468-6559

Smart Girls Lock-In

September 8
Girls ages 9 – 18 years old
6 p.m. – 12 a.m.
Youth Center- 478-926-2110 DSN 468-2110

Dog Days of summer

September 9
10 a.m. – 1 p.m.
Heritage Pool
\$5 per Dog – Includes a free doggie treat!
Free Pizza
Outdoor Recreation - Comm. 478-222-1107 or DSN 472-1107





Parting Shots

Above: Technical Sgt. Evelyn Baxter, 78th Medical Group Radiology Department, right, briefs visitors during an event that featured a ribbon cutting ceremony and tour of the base clinic. Right: Senior Airman Richard Chan, Physical Therapy Department, briefs the changes that have occurred within his department. The clinic recently went through extensive renovations, and the event provided the base an opportunity to let the local medical community know about the improvements that were made. (U.S. Air Force photos/ED ASPERA)

