

# ROBINS REV-UP

JULY 14, 2017

SUCCESS HERE = SUCCESS

TEAM ROBINS WELCOMES  
NEW WING COMMANDERS  
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## *AGE Appropriate*

461st ACW continuous process improvements save steps, money

# ROBINS REV-UP

**SUCCESS HERE = SUCCESS THERE!**



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Senior Airman Matt Neill conducts an annual inspection of an MC-20 Air compressor. The 461st Air Control Wing has made huge strides with continuous process improvements. See more on Pages 4 & 5.(U.S. Air Force photo/MISUZU ALLEN)

### COMMANDER'S ACTION LINE

ROBINS.ACTIONLINE@US.AF.MIL DSN 468-2886

The Commanders Action Line is an open-door program for Team Robins personnel to give kudos, ask questions or suggest ways to make Robins a better place to live, learn, work and play. The most efficient and effective way to resolve a problem or complaint is to directly contact the responsible organization.

That gives the organization a chance to help you, as well as a chance to improve its processes. If you do contact the Commanders Action Line, please fully explain whom it is you want to recognize and why, what you have a question about, or your suggestion. Discourteous or disrespectful submissions will not be processed. Commander's Action Line items of general interest to the Robins community will be printed in the Robins Rev-Up.

78th Comm Group First Response Center – 478-926-4357 or DSN 468-4357

78th Civil Engineer Service Call Desk – 478-327-7447 or DSN 497-7447

78th Force Support Squadron CC– 478-926-5023 or DSN 468-5023

78th Medical Group Patient Advocate – 478-327-8475 or DSN 497-8475

78th ABW Safety Office — 478-926-6271 or DSN 468-6271

78th Security Forces Squadron CC – 478-926-3212 or DSN 468-3212

Civilian Personnel Customer Service – 478-222-0601 or DSN 472-0601

Comptroller Front Office – 478-926-4462 or DNS 468-4462

Family Housing – 478-926-3776 or DSN 468-3776

Equal Opportunity – 478-926-2131 or DSN 468-2131

Household Goods – 478-222-0114 or DSN 472-0114

Inspector General Complaints – 478-222-0818 or DSN 472-0818

Inspector General Inspections – 478-327-5523 or DSN 497-5523

Sexual Assault Response Coordinator (SARC) – 478-327-7272 or DSN 497-7272

Vehicle Dispatch (Transportation) – 478-926-3493 or DSN 468-3493

### SUBMISSION GUIDELINES

Submissions must be received by 4 p.m. Wednesday, the week prior to the requested Friday publication. They should be emailed to [78abw.pa.office@us.af.mil](mailto:78abw.pa.office@us.af.mil)

Submissions should be of broad interest to the base populace. For information, call 478-926-2137.

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# Team Robins Greets Commanders

## 116th Air Control Wing

Col. Thomas Grabowski, left, shakes hands with Col. Mark Weber at their change of command ceremony in the Museum of Aviation Monday.

During the ceremony, Weber relinquished command of the 116th Air Control Wing to Grabowski who has been serving as the 116th ACW vice commander.

Weber has been selected to attend Joint Forces Staff College Joint Professional Military Education II.

Upon completion of the course, he will return to Georgia as the State director of operations.



(U.S. Air National Guard photo)



## 461st Air Control Wing

Col. Curtis Bass, 461st Air Control Wing commander, speaks to a Team Robins crowd during the wing's change of command ceremony at the Museum of Aviation Wednesday.

Col. John Cooper relinquished command to Bass, and will be retiring following 26 years of distinguished service.

Bass previously served as the U.S. Air Forces Central Command director of operations and 609th Air Operations Center commander.

(U.S. Air Force photo/TOMMIE HORTON)

# AGE Appropriate

*Continuous process improvements reduce steps, save money*



Airman 1st Class Devonta Thorpe and Staff Sgt. Daniel Zorn inspect equipment as part of the work performed by the Team JSTARS Aerospace Ground Equipment Flight's crucial mission.

U.S. Air Force photos/MISUZU ALLEN

**T**he 116th and 461st Maintenance Squadrons, which both provide back shop support to the E-8C Joint Surveillance Target Attack Radar System, have recently been using continuous process improvement, or CPI, to attack problems with efficiency.

One of the squadron's most complex flights is the Aerospace Ground Equipment Flight. They provide and maintain generators, air conditioners, hydraulic and pneumatic carts, stands and many other types of equipment for JSTARS aircraft. An AGE technician's job is often non-stop, with 466 pieces of equipment to manage, inspect and repair daily.

In 2014, the JSTARS AGE flight was facing some major challenges due to the downsizing of Air National Guard component by 11 technicians. At the same time, there was an increase in JSTARS operational missions for the AGE flight to support.

Unable to keep up with the increased demand and hurting for personnel, the flight fell behind on scheduled inspections by more than 200 pieces of equipment.

With extra manpower far on the horizon, the flight decided to pursue a CPI event to examine how they could make their inspection process more efficient.

Two members of the flight, Master Sgt. Robert Taylor and Master Sgt. Robert Cliché, attended an in-depth CPI class where they received their Six

Sigma Green Belt certification. The certification teaches members how to lead their own CPI events with the assistance of another CPI instructor.

After completing the course, Taylor and Cliché analyzed everyday AGE flight production, looking for opportunities to improve production and eliminate waste. The AGE flight then brainstormed to develop three concise improvement goals.

The first improvement goal was for AGE-established cells for their work. They moved the equipment needed for an inspection into one area. That allowed mechanics to eliminate the 75 miles per work week of wasted movement going to and from shop areas to obtain tools and equipment.

The second improvement goal established work groups to speed up the inspection process.

Instead of having a single mechanic work on a piece of equipment from start to finish, three technicians now work in unison as an inspection team around the clock, turning over unfinished work to the next shift's team.

This method is vastly different than the rest of the Air Force.

Traditional AGE flights use one technician to complete one equipment inspection. The flight accomplished 396 inspections in the time it would have taken them to do 144.

A final improvement goal reduced the overall amount of equipment in the shop. By identifying redundant equipment and putting it into long-term storage, the flight saved \$749,000.

— Continued on next page.

Senior Airman Matt Neill, left, and Staff Sgt. Daniel Zorn conduct an annual inspection of an MC-20 air compressor, June 23.



— Continued from previous page.

Once all of the new processes were implemented, the flight slashed their inspection backlog by 100 percent in four months and had a 36 percent return on investment in only one more month after that.

These efforts came as a result of the AGE team working together to identify their shortfalls by the entire flight receiving CPI training.

"We had a lot of buy-in because we involved everyone in the changes," Senior Master Sgt. Timothy Kuhn, the former Air National Guard AGE Flight chief who has recently moved to a new position, explained about the process.

By continuously striving to improve efficiency in the workplace, AGE has been better able to support the mission of team JSTARS. The flight leadership continues today to look for ways to improve efficiency.

"Like we learned in the CPI classes, it is a continuous process," Taylor said. CPI is a great way to overcome the challenges in the Air Force today, especially as we strive to do more with less. As 78th ABW CPI instructor Mary Lou Moore said, "If you're able to fix your processes at work, you'll be able to put in more time improving your quality of life."

Airman 1st Class Devonta Thorpe inspects the wheels on an air compressor used by Team JSTARS.



# MyVECTOR

## Your Mentor is Out There

**C**hief Master Sgt. of the Air Force Kaleth O. Wright was a self-proclaimed undisciplined Airman during his first enlistment in the early 1990s ... that is, until his mentor stepped in and provided the leadership he needed to set him on the right path.

Though that intervention was more than two decades ago, the importance of mentors has not changed across the Air Force – the service is still dedicated to developing the total force into well-rounded, mission-focused leaders.

“Leveraging the wisdom and experience of others enabled me to grow and achieve my goals faster,” said Chief Master Sgt. John Bentivegna, the Air Force Enlisted Force Development chief. “To this very day I have mentors who are both senior to me and who are peers, officers, civilians and enlisted.”

“Mentoring is about helping you grow as a person and as a professional in the direction you want to go,” said Nancy Dolan, the Headquarters Air Force Staff Strategy concepts deputy director.

Whether it be an enlisted, officer or civilian member a mentor can help them

reach their goals.

Air Force mentors and mentees can connect on MyVector, a system on the Air Force Portal.

“MyVector allows you to connect with a mentor if you have someone in mind,” said Dr. Patricia McGill, the Competencies, Doctrine and Mentoring Branch Force Development Integration Division chief. “Or if you just don’t know how to get a mentor, you can use the matching capability.”

Mentors can have four different roles: counselor, advocate, facilitator and coach, according to McGill.

“If you want the mission to be successful, you have to cultivate your people,” McGill said.

The Air Force’s mentor program focuses on the mentee, and pairs them with the best mentor match.

The introduction of Air Force Manual 36-2643, Air Force Mentoring Program, only helps further through its comprehensive information, guidelines and expectations both personal and professional development.

For more information about the mentor process visit <https://afvec.langley.af.mil/myvector>



# Help Wanted

**T**he Airman's Attic is in need of volunteers! Volunteering is open to everyone who has base access: civilians, retirees, active duty military and family members.

Volunteers may be asked to do the following tasks: assist with sorting donated items; take broken and unserviceable items to the dumpster; help unload donated items; place donated items inside the store; help carry furniture; greet customers and log items at the front desk; and other tasks as needed.

Heavy lifting occurs from time to time; if a volunteer is unable to handle an item, that should not be a deterrent from volunteering.

Airman's Attic is located at 650 Ninth Street, Bldg 914 where outdoor rec used to be near the base theater.

**Donated items are accepted during store hours:** Tuesdays 9 a.m. to noon and Thursdays 3 to 6 p.m. Summer hours during June, July and August are Tuesdays and Thursdays from 10 a.m. to 2 p.m.

Volunteers are welcomed during these hours. There's no need to schedule just show up.

Kitchen housewares, appliances, furniture, and military uniform items of all branches are the most requested items.

Donated items should be in working order and serviceable.

Airman's Attic is run and staffed 100 percent by volunteers. For more information, email: [teamrobinsaa@gmail.com](mailto:teamrobinsaa@gmail.com) or visit us on Facebook <https://www.facebook.com/airmansattic.robins/> for more information.

Show the world how

# BRIGHT

you can be

During the past few weeks, base personnel arriving on base between 5:30 and 6:30 a.m. have observed people running without light colors or reflective clothing and equipment.

That's a recipe for disaster. The consequences could be fatal if a vehicle hits a pedestrian just because the driver was unable to see them in time.

Reflective equipment could increase visibility distance in the dark from roughly 80 to 130 feet to 430 feet. That means valuable extra time and distance for runners to be recognized by vehicle drivers.

It is critical to understanding darkness, as a runner, and learning how to outwit it and decrease the risk of an injury or worse. In addition, when it is dark, it is hard to spot and avoid hazards in your path

that could lead to a nasty fall.

So be visible. We routinely sees runners — just barely, and at the last minute — in the early morning hours of darkness dressed in dark clothing and nothing in the way of reflective gear or lights.

AFI 91-207, US Air Force Traffic Safety Program, stipulates that individuals will use paths or sidewalks along roadways when available. If individuals must be on the road, they must travel facing oncoming traffic. It is encouraged personnel wear highly visible clothing and retro-reflective properties during hours of darkness.

Here is what a driver sees when you're running in the dark with and without proper clothing:



Running in proper attire



Nope, that's not right.



At this point, it's too late.



## Here are a few items you can wear to help be seen:

- A bright light, so you can see where you're going.
- As much reflective material as possible, so motorists can see you. Vests, belts, straps, gloves, hats, ankle or wristbands — there are plenty of options.
- Light-colored clothing. This isn't nearly as important as reflective strips or tape and lights, but it will help.
- Behave as if you're invisible to cars. (Actually, that's good advice any time.)
- Use your head. Be visible. Be safe.



## If you're going to drink, have a plan

**A**long with sweltering heat, Middle Georgia's summer brought pool parties, cookouts and in some cases, cold beer or other alcoholic beverages.

Before your next soir ee with friends or family, ensure you have a designated driver plan in place before you pour that first drink.

Airmen Against Drunk Driving is a non-retribution program designed to decrease the number of Driving Under the Influence and Driving While Intoxicated incidents.

That goal is accomplished through motivated airmen who volunteer to pick up intoxicated individuals when the need arises.

All military, civilian base employees, and contractors with a Defense Department ID are eligible to use AADD's free service, which is available Thursdays through Sundays from 10 p.m. to 3 a.m.

By calling **478-222-0013**, eligible individuals can get safe a ride home from places within a 30-mile radius from Robins.

Tech. Sgt. Monica Wilson, AADD president, said the program's procedures keep both drivers and riders safe.

"When calls are received, you will be asked a variety of questions so that we may ensure a safe ride home for all passengers," she said. "For example you will be asked for a DoD ID card to ensure we are providing this service to our Robins Air Force Base family members. Names will not be recorded.

You'll also be asked the gender of the passengers to ensure that at least one of the drivers we send to pick you up is the same gender."

Wilson said drivers follow these rules to ensure female or male intoxicated passengers feel safe while being taken home.

Don't suffer the consequences of drinking and driving. Make a designated driver plan, but always keep AADD's number in your phone or written on your hand.



"Remember AADD's job is to prevent DUIs, not provide rides," Wilson said. "So make a plan and have a wingman."

— By Holly Logan-Arrington



# WORKLIFE4YOU

## **Be at Ease**

Frequently, it feels like your to-do list is never ending. Telling your circle of coworkers or friends that you are busy or stressed seems to have even become a status symbol — boasting about all of your projects or extracurricular activities. Somehow, having a chaotic schedule translates into being more successful.

Taking time to slow down and prioritizing are essential to staying sane in the long run. WorkLife4You can help you better manage stress from assisting you with items on your to-do list; anything from finding childcare options to conducting college searches or even home repairs. Call WorkLife4You today to support you in taking better care of yourself by lowering your stress level at home and at work.

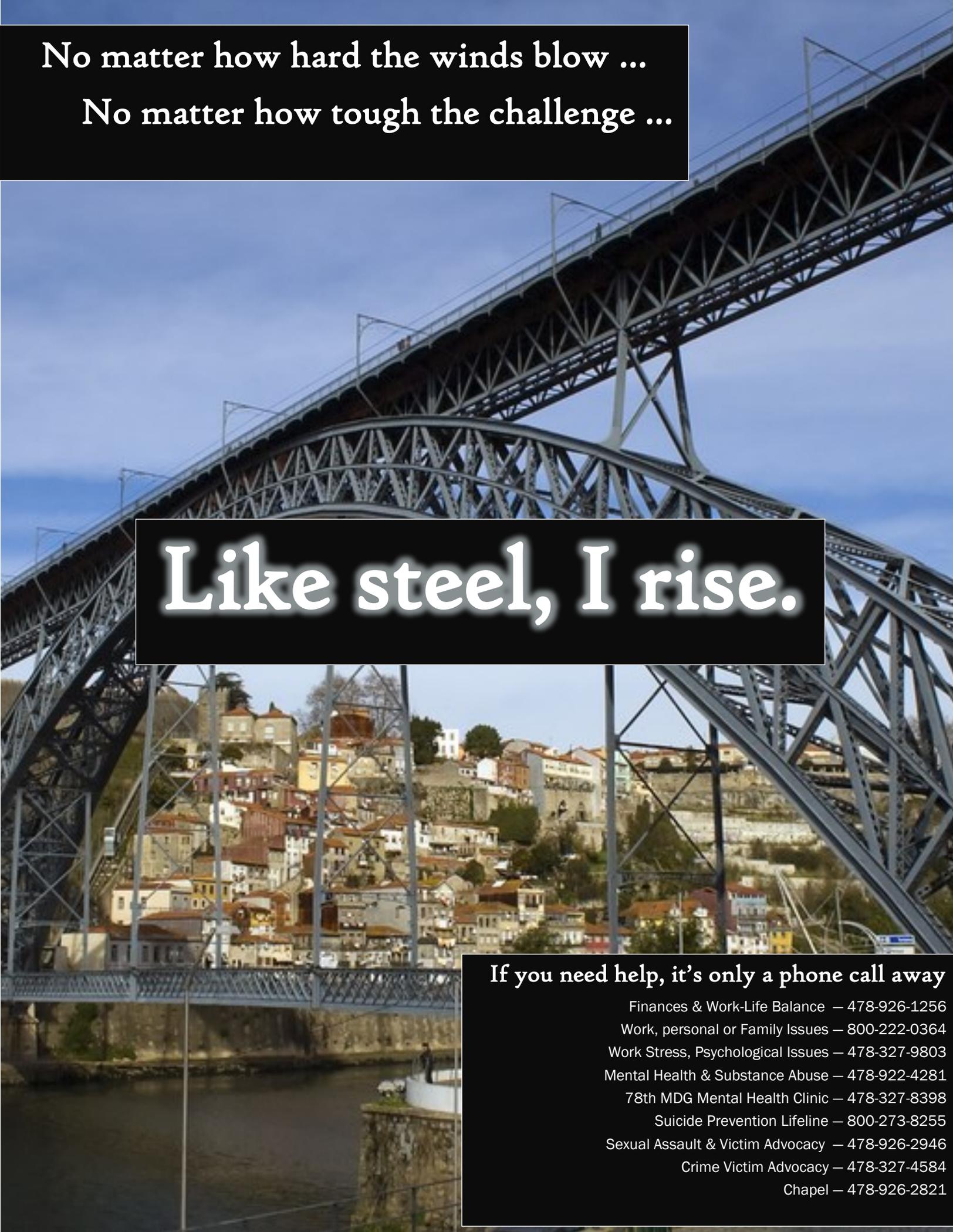
WorkLife4You as part of the Employee Assistance Program is a voluntary and confidential employee benefit available to you and your family at no cost. Contact a work/life expert today.

ACCESS TO SERVICES 24 HOURS A DAY

1-800-222-0364 (TTY: 1-888-262-7848)

EAP [www.foh4you.com](http://www.foh4you.com) <<http://www.foh4you.com>> / WorkLife4you [www.worklife4you.com](http://www.worklife4you.com)

*NOTE: To register for a WorkLife4You account, click "Start Now" and use Registration Code: AFMC.*



No matter how hard the winds blow ...  
No matter how tough the challenge ...

**Like steel, I rise.**

**If you need help, it's only a phone call away**

Finances & Work-Life Balance — 478-926-1256

Work, personal or Family Issues — 800-222-0364

Work Stress, Psychological Issues — 478-327-9803

Mental Health & Substance Abuse — 478-922-4281

78th MDG Mental Health Clinic — 478-327-8398

Suicide Prevention Lifeline — 800-273-8255

Sexual Assault & Victim Advocacy — 478-926-2946

Crime Victim Advocacy — 478-327-4584

Chapel — 478-926-2821

# What's Happening

## 78th FSS

### Summer Break Youth Programs

#### Tips from the Pro

Tuesdays, 5 to 6 p.m.

All the balls you can hit for \$5

Pine Oaks Golf Course - 478-926-4103 or

DSN 468-4103

#### Heritage Pool Hours of Operation

Mondays, Tuesdays, Thursdays & Fridays 1 to 6

p.m.; Saturdays & Sundays 11 a.m. to 6 p.m.

Wednesdays Closed

Outdoor Recreation - 478-926-4001 or DSN

468-4001

#### Lap Swim Hours

Mondays, Tuesdays, Thursdays & Fridays

11 a.m. to 1 p.m.

Wednesdays Closed

Outdoor Recreation - 478-926-4001 or DSN

468-4001

#### Splash Pad Hours of Operation

Every day 10 a.m. to 8 p.m.

Outdoor Recreation - 478-926-4001 or

DSN 468-4001

#### Book Your Pool Party!

Call for more details

Outdoor Recreation - 478-926-4001 or

DSN 468-4001

#### Thunder Alley

##### (Monday Friday Afternoon)

Every Monday

2 to 4 p.m.

\$5 per person

Bowling Center - 478-926-2112 or

DSN 468-2112

#### Friday Special at the Pizza Depot

Two Fried Catfish Filets, Hush Puppies,

Vegetable & Mac 'N Cheese \$6.95

11 a.m. to 1 p.m.

Pizza Depot - 478-926-0188 or

DSN 468-0188

#### Sub Sandwich Special

##### at the Pizza Depot

Hot Roast Beef Sandwich \$6.25

Includes cheese, salt & pepper, Grilled Onion,

Grilled Green Pepper and Pepperoni

Pizza Depot - 478-926-0188 or

DSN 468-0188

#### Karaoke & Club Mug Night

##### (Club Mug Only)

Every Thursday

5 to 8 p.m.

\$1 Domestic Draft Beer

Heritage Club Lounge - 478-926-2670 or DSN 468

-2670

#### On-Spot Café Special

Turkey Burger, Fries with Med. Drink

\$5.25

Bowling Center - 478-926-2112 or

DSN 468-2112

#### Twilight Special Rates

Every day

4 to 7 p.m.

Play 18 holes with cart for \$20 per person

Play 18 holes walking for \$12 per person

Pine Oaks Golf Course - 478-926-4103 or DSN

468-4103

#### Mountain Hike & Bike

July 22

Military & Dependents \$15

DoD Civilians and Military Retirees \$25

Outdoor Recreation - 478-222-1107 or

DSN 472-1107

- DEERS/ID Card Appointments

If you need: A New ID Card, PIN Reset, DEERS

Update, and Designated Agent Letter

Save time – Schedule an appointment

<https://rapids-appointments.dmdc.osd.mil/> on

any computer or mobile device.



# Are YOU Ready for School?

22 July 2017

0830-1200

The 78<sup>th</sup> Medical Group is holding a Newcomer health fair for enrolled beneficiary students ages 4-18.

Mandatory Georgia School Screenings will be accomplished for your new students school registration!



## Steps to prepare for your Child's School Registration

1. BRING a current copy of your child's immunizations record .

2. Bring your child's ID to the appointment.

Eye, Ear and Dental Screening, GA Form 3300 and Certificate of Immunization, GA Form 3231 will be completed



# YOU'RE INVITED

## 2017 ANNUAL TECH EXPO

Hosted by the 78th ABW/SC

**TUESDAY, 25 JULY**  
**9:30-1:30**

**HERITAGE CLUB**  
**BLDG 956 NORTH ST**  
**ROBINS AFB**

**Free to All**

DoD, Federal, &  
Contractor Personnel  
Interested in  
Today's Technology!

### Exhibitors Include

- \*Accutech \*Ace Computers \*Advanced RP
- \*Allegion \*Beckman Coulter \*Circuit Check
- \*Corning Optical Communications
- \*Fiber Instrument Sales \*FORMAX \*Inpixon
- \*Intelligent Decisions \*Keysight Technologies
- \*MLC CAD Systems \*Nida Corp.
- \*Owl Cyber Defense Solutions \*PCMG
- \*Panduit \*Plug-In Storage \*SMS
- \*Satcom Direct \*Security Engineered Machinery
- \*Siemon Company \*Solar Winds \*Techni-Tool
- \*World Wide Technology & MORE!!!

**REFRESHMENTS**  
**SERVED!!!**

More Info:  
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660-624-0869



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<https://fdaexpo.com/register.php?id=225>

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## ELIGIBILITY

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- Retired Military
- DOD and NAF Civilians
- Guard & Reserve Members
- Family Members
- Others by Installation Approval
- Civil Air Patrol Members

## EXTRA BONUS

*3 months Free Aero Club membership with your introductory flight!*



For more information visit [MyAirForceLife.com/AeroClubs](http://MyAirForceLife.com/AeroClubs) or contact your local Aero Club to sign up for your introductory flight.



## Parting Shots

This kid knows how to beat the heat! Tad Blumenthal, 3, jumps off the diving board and plunges down the slide at Heritage Club Pool Tuesday. The pool is open Mondays, Tuesdays, Thursdays and Fridays from noon to 6 p.m.; and Saturdays and Sundays from 11 a.m. to 6 p.m. For more information, contact Outdoor Rec at 478-926-4001. (U.S. Air Force photos/MISUZU ALLEN)