

Service Across the Globe

American Red Cross serves on military installations in Cuba, Djibouti, Germany, Iraq, Italy, Japan, Kuwait, Poland, Romania, South Korea, Spain, the United Kingdom and the United States. They support 24-hour emergency communication services, as well as military and family support programs. At forward deployment sites, the Red Cross also staffs, equips and operates on-installation lounges where service members can rest and connect with home.

“I’ve been a lot of places around the world... the Red Cross is always there. What always amazes me is that no matter where we are in the world, the Red Cross can get us a message.”

—Mark Guillemette, 21st Combat Support Hospital, Fort Hood, Texas



Service to the Armed Forces

Supporting our nation's service men and women, veterans and their families

Service to the Armed Forces

Today, as in decades past, the Red Cross continues to carry out its mission to provide humanitarian support to our military—around the clock, across the country, and around the world under a trusted symbol. With 1.4 million active duty service members, 1.1 million members of the National Guard and Reserve, 22.4 million veterans and 3 million military family members, the Red Cross stands ready to help. Red Cross services include:

- Providing emergency communication services
- Supporting military and veteran medical facilities
- Building strong, resilient families



Mission

The American Red Cross prevents and alleviates human suffering in the face of emergencies by mobilizing the power of volunteers and the generosity of donors.


Proud Supporters



WILF FAMILY FOUNDATIONS

For more information, contact your local Red Cross office or visit redcross.org

Cut along dotted line.



American Red Cross

Service to the Armed Forces
Hero Care Network
Emergency Contact Card

Information About Your Service Member

Legal name: _____ Rank: _____

Branch of service: _____

Last four digits of SSN or date of birth: _____

Information About Your Service Member's Unit

Military unit: _____

Military installation: _____

Rear detachment (if applicable): _____

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Building Strong Resilient Families

The Red Cross provides support and assistance to build strong military members, veterans and their families.

Learn Resiliency Skills

The Red Cross teaches resiliency skills through three impactful programs—Coping with Deployments, Reconnection Workshops and Mind-Body Workshops. The programs provide tools to address the challenges and stress of military life and reintegration with family and community. All resiliency programs are confidential and led by licensed mental health professionals with additional Red Cross training.

Prepare for Emergencies

The Red Cross helps military families to handle emergencies and natural disasters wherever they are. This includes developing preparedness plans and kits, becoming trained in CPR/AED, first aid instruction and water safety training as well as knowing how to contact the Red Cross when faced with a family emergency.

Prepare for Employment

To help military families develop job skills, the Red Cross provides training including Nurse Assistant, Dental Assistant and Water Safety Instructor Training. Check with your local Red Cross office for training and volunteer opportunities in your community.

Support to Military and Veteran Medical Facilities

Military duty can have physical and psychological impact on a service member. Every day, Red Cross volunteers provide support in Veterans Affairs and military medical facilities around the world. These volunteers provide comfort and peace of mind to veteran and military families who are recovering from illness and injury.

Care for Military & Veteran Caregivers

The Military and Veteran Caregiver Network (MVCN) provides caregivers of wounded, ill or injured service members and veterans of all ages and stages of caregiving with access to structured peer support services. This support helps to increase caregiver's knowledge and use of resources and their sense of connectedness, engagement, wellness and hopefulness.



Hero Care Network

Assisting our military, veterans and their families 24 hours a day, 365 days a year.

Sending Emergency Messages

When family emergencies occur, such as the death, critical illness or critical injury of an immediate family member, the Red Cross assists 24 hours a day, 365 days a year through our global communication network. No matter where a service member or their family is stationed, they can rest assured that the Red Cross will deliver their message in times of crisis. The Red Cross sends a verified report of the emergency to the military member's commander. This assists the commander in making a decision to grant emergency leave.

Meeting Critical Needs

The Hero Care Network also provides military members, veterans and their families in need of immediate assistance with critical community and global services. This involves connecting clients with resources best able to address their needs.

Providing Access to Financial Assistance

Through our partnership with military aid societies and other military service organizations, the Red Cross provides 24/7 access to emergency financial assistance for service members and their families. Financial assistance may include help with emergency travel, rent, food, utilities and other expenses.

“When I came out of my coma, my oldest son was at the foot of my bed. The Red Cross provided a service that cannot be measured, that’s priceless.”

—Wade James, whose two sons serving in the Army, one in Iraq, were granted leave when Red Cross messages delivered news of his health crisis

In an effort to meet the needs of today’s service members and their families, the Red Cross provides three ways to access assistance:

1. Call toll-free at **877-272-7337** or
2. Go online to **redcross.org/HeroCareNetwork**
3. Via the Red Cross **Hero Care** mobile app

If you are experiencing an immediate life threatening emergency, call 911.

...Cut along dotted line.



Service to the Armed Forces
Hero Care Network
Emergency Contact Card

If you have a family emergency, contact the Red Cross 24 hours a day, 7 days a week:

- Call **877-272-7337**
 - Online at **redcross.org/HeroCareNetwork**
 - Through the **Red Cross Hero Care mobile app**
- If you are experiencing an immediate life threatening emergency, call **911**.

Service to the Armed Forces Georgia Region



American Red Cross

The Georgia Region of the American Red Cross serves approximately 103,324 military personnel, including active duty, National Guard and Reserve; 114,705 family members; and 763,814 veterans.

We provide 24/7 global emergency communication services and support military and veteran health care facilities across the state. We help families cope with deployments and support returning combat veterans as they reintegrate into the community.

Our team of nearly 700 volunteers helps deliver services in communities across the state and in 8 active duty treatment facilities, 3 VA Medical Centers and 8 military installations, including Robins AFB, Ft Gordon, Ft Benning, Hunter Army Airfield, Ft Stewart, Marine Corps Logistics Base Albany, Moody AFB, and Kings Bay Naval Base.



More than **1 million** military families served nationwide since 9/11.

How We Helped in FY 2020



Provided **26,588** emergency communication and critical community needs services to military members, veterans and their families



Trained **339** service members, veterans and their family members in improving coping and resiliency skills



Served **7,350** individuals through rehabilitation and morale programs



Distributed nearly **14,539** care, comfort and therapy items at military/veteran medical facilities and stand downs



Provided **1,433** individuals with animal visitation programs



Reached **37,623** individuals through "Get to Know Us Before You Need Us" briefings



In Red Cross offices and in military and VA medical facilities, **692** volunteers dedicate their time and talents. Volunteers gave **54,186** hours, worth more than **\$1.2 million** in service to the members of the military and veteran community.