

Special section

NEWS

YOU CAN USE

ORI countdown: 90 days

Mission oriented protective posture levels are used with alarm conditions to increase or decrease individual protection against nuclear, biological and chemical threats.

Higher MOPP levels provide greater protection, but decrease performance.

AFVA 10-2512, Mission Oriented Protective Postures, provides the standard MOPP levels for Air Force personnel.

MOPP 0 - Personnel inspect issued equipment and prepare it for use. Remove contact lenses, adjust and wear the protective mask spectacles or place them with the gas mask available for immediate donning.

MOPP 1 - Wear the over garment. Carry the protective mask, footwear covers, and gloves. Close all zippers, snaps, and Velcro fasteners.

MOPP 2 - Wear the over garment and over boots. Carry the protective mask and gloves. Close all zippers, snaps, and Velcro fasteners.

MOPP 3 - Wear the over garment, over boots, and protective mask. Carry the gloves. Close all zippers, snaps, and Velcro fasteners. Configure the mask hood according to technical order guidance.

MOPP 4 - Wear the over garment, over boots, protective mask, and gloves. Configure the mask hood according to technical order guidance. Close all zippers, snaps, and Velcro fasteners.

MOPP Options - For some missions, commanders may need to reduce the heat burden for personnel. The senior commander may authorize MOPP options to provide flexibility and to minimize MOPP-related degradation.

The MOPP options are: Mask-Only Option, No Battle Dress Uniform or Flight Suit Option, and the Ventilation Option.

- Master Sgt. Roger A. Smith II

Chiefs Induction set for Feb. 28

This year the Robins Chiefs' Group will induct 16 personnel to this elite rank. The guest speaker will be the 5th chief master sergeant of the Air Force - retired Chief Master Sgt. Robert Gaylor.

The 2004 Chiefs Induction Ceremony and Dinner will be Feb. 28 at 6 p.m. at the Museum of Aviation, Century of Flight Hangar. Cost is \$30 per person. Dress for military members is mess dress or semi-formal uniform. Civilian dress is semi-formal.

Center steps up airlift support



U.S. Air Force file photo by Ms. Sue Sapp

The Strategic Airlift Directorate is at the center of an ongoing effort to step up aircraft and parts production to support Air Mobility Command as it conducts the largest swap-out of U.S. forces since World War II. The rotation effort is scheduled to last several months.

By Ms. Lanorris Askew
lanorris.askew@robins.af.mil

The Strategic Airlift Directorate here is stepping up to the plate in support of an Air Mobility Command surge request with implications far beyond any in recent history.

This strategic airlift surge, including both parts and aircraft, stems from an ongoing troop rotation touted as the largest swap out of U.S. forces since World War II.

Air Force Gen. Richard Myers, chairman of the Joint Chiefs of Staff, called the force rotation "a logistics feat that will rival any in history."



Colonel Bruno

What to know

The rotation of forces for Operation Iraqi Freedom and Operation Enduring Freedom has begun. By early summer, the U.S. Transportation Command will have completed the movement of more than 300,000 troops and 1 million tons of cargo.

The surge has been ongoing for 30 days with 60 to go. The Air Force mission is to move 250,000 people in 60 days.

And Robins has a big part in this event.

"We are focused on getting the soldiers, sailors, airmen, and Marines back home while ensuring we use every possible resource to deliver replacement troops and equipment," said Air Force

Please see **AIRLIFT, 2A**

New Center commander nominated for 2nd star

By Mr. Geoff Janes
geoff.janes@robins.af.mil

Brig. Gen. Michael A. Collings, who will assume command of the Center from Maj. Gen. Don Wetekam on Tuesday, has been nominated for promotion to major general.



General Collings

General Collings comes to Robins from Langley Air Force Base, Va., where he has been serving as the director of Maintenance and Logistics for Headquarters, Air Combat Command.

General Wetekam, who will be promoted to lieutenant general following the change

What to know

Buses will pick up anyone wishing to attend the Center change of command ceremony Tuesday at 8:15 a.m. at the following locations: Buildings 640, 140 and between buildings 300 and 301 on Richard Ray Boulevard.

of command ceremony at the Museum of Aviation's Century of Flight Hangar at 9 a.m., will assume duties as Air Force deputy chief of staff for Installations and Logistics at the Pentagon.

In related news, Brig. Gen. Chris T. Anzalone, currently the vice commander, Air Force Materiel Command, Eglin Air Force Base, Fla., has been appointed as this Center's vice

commander.

Additionally, two of Robins' former vice commanders - Brig. Gen. Darryl A. Scott and Brig. Gen. James B. Armor Jr. - have also been nominated for their second star.

General Scott - Robins' vice commander from March to December 2003 - is currently the commander of the Defense Contract Management Agency, under secretary of Defense for Acquisition, Technology and Logistics in Alexandria, Va.

General Armor - vice commander at Robins from October 1999 to June 2001 - is currently the director, Signals Acquisition and Operations National Reconnaissance Office, Chantilly, Va.

Nominations must be confirmed by the Senate.



U.S. Air Force photo by Ms. Sue Sapp

Maj. Gen. Donald Wetekam, second from right, along with the contractor and county, city and base officials break ground on the new main gate complex Thursday.

Officials break ground for Robins' new \$4.9 million main gate

By Mrs. Chris Zdrakas
chris.zdrakas@robins.af.mil

Officials equipped with ceremonial shovels turned over the first piles of earth Thursday, launching a \$4.9 million project that by July 2005 will connect busy Watson Boulevard directly to the base and improve traffic flow through a new main gate.

Mr. Ric Powers, area engineer for the U.S. Army Corps of Engineers, has been working with the 78th Civil Engineer Group to move the military construction program-funded project ahead. With help from city and county leaders, the State Department of Transportation will modify the intersection of Ga. Highway 247 and Watson Boulevard to accommodate the new roadway and gate.

Mr. Powers said the project, for which Dixon/Corothers - the general contractor, is designer and builder, is in the final design phase. Construction is expected to begin in spring.

Maj. Gen. Donald Wetekam, Mr. Powers, city and county leaders, the con-

What to know

The following people participated in the ground-breaking ceremony Thursday: Maj. Gen. Donald Wetekam, Center commander; Mr. Ric Powers, Area Engineer with the U.S. Army Corp of Engineers; Mr. Frank Dixon, Dixon Construction; Col. Tom Smoot, 78th Air Base Wing commander; Mr. Donald Walker, Warner Robins mayor; Mr. Ned Sanders, Houston County Commission chairman; and Mr. Ken Robinson, District Maintenance Engineer.

tractor and representatives of the 78th Air Base Wing and the DOT participated in the groundbreaking.

The new entrance, two inbound lanes from Ga. Highway 247 and five outbound, will be south of the current gate, cutting into Page Road directly across from the south end of Building 215. The present main gate is north of Building 215.

Please see **GATE, 2A**

Officers' Club's popular caterer leaving for manager's post in Fla.

By Mrs. Chris Zdrakas
chris.zdrakas@robins.af.mil

Officers' Club Caterer, Mr. Charles Cihal III - Chuck to his friends and clients - ended the job he said he always dreamed of this week to take the job that's a step beyond the dream.

Mr. Cihal, 54, will become manager of the Enlisted Club at Patrick Air Force Base, Fla. He left Robins today, closing with some reluctance another chapter in his long career with clubs. He said both the staff and club members at Robins were "like a big family," making leaving difficult.

Mr. Cihal began at the bottom of the restaurant food chain, as a bus boy in Bridgeport, Conn., when he was 14 years old. He earned all his club experience on the job, working part time at various clubs during his 23-year active-duty career in the Air Force. He came to Robins in 1987 as night manager at the Officers' Club and took on the full-time catering responsibility in 1999.



U.S. Air Force photo by Ms. Sue Sapp

Mr. Chuck Cihal, right, chats with Ms. Benita Gregory, salad bar cook.

Please see **CATERER, 2A**

Robins 3-day forecast

Today Mostly to partly cloudy



60/44

Saturday Partly to mostly cloudy with chance of rain



58/44

Sunday Mostly cloudy with isolated a.m. rain



60/40

What's inside

Contracting gets Lean with Northrop Grumman **3A**
Airmen help renovate YMCA **7A**
Tennis players net win at doubles sectional championship **3B**
Services holiday hours **8B**

AIRLIFT

Continued from 1A

Col. David Hudson, chief of U.S. Transportation Command's Operations Division.

In order to accomplish this feat, a collaborative effort among theater commanders, force providers, and civilian partners must take place.

According to Col. Frank Bruno, director of Strategic Airlift and the C-5 System Program Office here, the work done at Robins will be business as usual.

"It's important to note that we've been surging or accelerating spares, acquisition and the deliveries of organic spares since Sept. 11," he said. "This troop swap out and the new requirement to maximize spares and tails to war fighters gives us a fresh opportunity to look at what we were doing in the post 9-11 environment to see if there are additional ways to push it up even further."

Since 9-11, members of every military service, both active and Reserve components, civilians, contractors and commercial partners have conducted more than 27,000 airlift missions and 290 sealift missions transporting almost 1.2 million troops and 3 million tons of equipment and supplies.

More to know

In addition to the Strategic Airlift Control Center, the strategic airlift directorate has also tasked aircraft production, backshops and contract repair facilities to accelerate unscheduled and programmed depot maintenance to:

Prioritize field and Periodic Depot Maintenance MICAPs in order to make viable decisions on which base or aircraft will receive critical parts

Put together an aircraft availability team to prioritize aircraft in work, to include field, PDM, and unscheduled depot level maintenance

Work with AMC and the Aircraft Maintenance and Regeneration Center to possibly send a team of maintainers to expedite parts removals from retired C-5 aircraft

Work with the Regional Supply Squadron at AMC to identify any critical parts needed to fill their readiness spares package or parts that may need to be repositioned due to surge

Though these figures are impressive, the current force rotation is even more complex.

While this effort may conjure visions of seemingly endless workdays, the C-5 director here said he doesn't anticipate a big increase in manhours.

"We will work overtime as needed to meet requirements," he said. "But, if we work smart we can really minimize overtime."

A number of actions have been taken by the Robins directorate to help support the surge including the organization of a Strategic Airlift Control Center.

"We've pulled together several entities within the C-5 system program office who are all working spares requirements on a daily basis," said Colonel

Bruno. "I consider the SACC to be the nerve center of this surge operation. As you might imagine this is a very dynamic environment. Airplanes are getting fixed, they're breaking and the operations tempo goes up and down. We've got to be responsive. So, we're taking more of a tactical view of this surge operation than in the past in order to deal with the dynamics."

One of the key elements of the control center will be better communication with the war fighter to better predict, anticipate and plan for changes in the operations tempo.

"The center will serve as a single point of contact for anyone who needs to know exactly where to go to make some-

thing happen in strategic airlift," he said.

The center serves as a parts action team, to quickly react to AMC needs. Key phone numbers have been provided to ensure 24-hour-a-day, seven-day-a-week coverage.

The colonel said the real focus now, as it has been in the past, is to deliver more spares faster, better and cheaper, which equates to more tails for the war fighter.

As a gauge of flying operations numbers, the AMC Public Affairs office, Scott Air Force Base, Ill., reported between 200 to 225 aircraft a day moving in the Tanker Airlift Control Center before 9-11. As combat operations in Afghanistan were completed and rotation of forces began, the average leveled at about 300 aircraft, with spikes to 350. Today, with the rotation of forces daily, aircraft totals are in the low 400s.

"Some of the things we're working on are the possibility of repositioning some spares at forward locations if the situation calls for it and the possibility of going to the Air Force and getting a higher priority for strategic airlift assets in the supply system so that we drive more spares to the field," Colonel Bruno said.

He went on to say today the directorate is in the best posture for spare parts on the C-5 since

Desert Storm and Desert Shield with the lowest backorder levels and the lowest Mission Impaired Capability Awaiting Parts status in about 15 years.

The directorate is working with its counterparts at AMC and suppliers within the depots and the Defense Logistics Agency, as well as a multitude of contractors who produce and repair spare parts.

While reactionary measures are good, building reliability and maintainability into parts allows for longer mean times between failure so they fail less often and put less of a strain on the supply system.

USTRANSCOM News Service and AMC Public Affairs office contributed to this article.

lenn
59418202

karate
59383101

heart
59425501

CATERER

Continued from 1A

To him, one important measure of success is the number of customers who come back.

He has many.

Among them, Mrs. Judy Smith, deputy director of the Warner Robins Air Logistics Center Office of Public Affairs, described Mr. Cihal as "a great guy to work with - always going above and beyond for anyone."

Another frequent client, Ms. Kathy Cheshire, chief of the 78th Air Base Wing's Administrative and Compliance Office, said he is "courteous, professional and knowledgeable."

"It's evident that he knows his business inside out, and it's always been a pleasure working with him," she said. "He has been the invisible force behind successful air base wing events for many years. I've always enjoyed working with him because I knew beyond a doubt that when Chuck was in the planning process, all the details are covered."

The local and state chapters of the Air Force Association and the local chapter of the Old Crows honored Mr. Cihal Monday with presentations at the Officers' Club. From AFA, he received a membership, certificate of appreciation and chapter coin. Members of the Dixie Crows Chapter of the Association of Old Crows presented him with a certificate of appreciation, a commemorative coin and

a portfolio.

Ms. Lynn Morley, president of the Carl Vinson Memorial Chapter 296 of AFA, praised Mr. Cihal on his quality support.

"He's wonderful," she said. "When you have an event with Chuck, you know it will go well. He pays great attention to detail in every event in which he's involved. He will be missed."

Mr. Cihal said the secret to his success is listening to his customers.

"A good caterer is a good listener who knows what the client wants and goes the extra mile to make a function successful," he said. "I have received many letters from satisfied customers, and I always pass them on to the staff because they are the people - the team - that makes us shine."

GATE

Continued from 1A

The two gates on either side of the new entrance - Gates 2 and 5 - will remain open during construction. When the new gate opens, traffic coming from the north will use the two inbound lanes. Traffic coming from the south will have access to the main gate on a separate third inbound lane that will be constructed. The third inbound lane merges with the other two before reaching the guard shack.

Page Road will be widened and the base's perimeter fence moved back to the east to accommodate the widened



Submitted illustration

An artist's rendering of the new main gate. The project will include a new main entry road, Air Force standard main gate signage and a new visitor center complex complete with covered gate entrance facility, visitor center and inspection shelter.

roadway. All main gate traffic entering Robins will follow a route that curves to the south and then east before reaching

the guardhouse.

An expanded 270-square-foot guardhouse will have a canopy cover over all three lanes to protect gates guards and people entering the base on rainy days. Another covered area will be provided for vehicle searches. The visitors' center, at 2,420 square feet, will be more than twice the size of the present center and its parking area will be large enough to accommodate 32 cars with a separate area set aside for larger vehicles.

The new gate will also provide expanded anti-terrorism measures - spike strips and metal crash gates capable of stopping a 5,000-pound vehicle going 65 mph.

fickling
59435601

goodwill
59426501

Contracting Directorate gets Lean with Northrop Grumman

Center Contracting Directorate

Air Logistics Center
business news

Employees with the Directorate of Intelligence, Surveillance, and Reconnaissance Joint STARS Contracting Division and Northrop Grumman Corporation recently held a joint Lean event that could change the way contracting is handled at the Robins.

The event focused on the con-

tracting process used under the Joint STARS Total System Support Responsibility Contract administered here, and sought ways to not only streamline the existing process, but also reduce modifications and delivery orders negotiated and awarded each year.

Using Lean tools, the team created two future state maps. After more than three days of intense

discussion, debate and consensus, the team briefed results to the government and Northrop Grumman sponsors.

The team proposed several ways to reduce contracting process steps by almost 60 percent and proposals and contract modification time by up to 56 percent.

Lt. Col. Geoffrey Ellazar, contracting division chief, heralded the

event as "breaking new ground," as it was a first of its kind in the unique government, contractor partnership created by TSSR.

Mr. Gary Hogarth, NGC TSSR program director at Warner Robins, gave the Lean team and sponsors encouragement by adding comments at the kickoff meeting.

"Lean works," he said. "It's a powerful instrument that capital-

izes on the thinking power of human beings."

The team examined current contracting processes used by both the contractor and the government. The expectations centered on reduction in flow time, administrative cost, reduction in proposals and re-submittals, and a provision for maximum flexibility to program managers.

Showing respect, honor, dignity to casualties of war

By Master Sgt. Doug Moore

445th Airlift Wing

WRIGHT-PATERSON AFB, Ohio - As we boarded the C-141 transport aircraft for the return flight from Ramstein Air Base, Germany, to Wright-Patterson, the loadmaster said part of the cargo we were carrying was "HR."

HR stands for human remains. Metal caskets containing the remains of one soldier and one airman were strapped down in the center of the cargo bay and were being flown to the Charles C. Carson Center for Mortuary Affairs at Dover Air Force Base, Del. The brilliant red, white and blue colors of the American flag draped over the two caskets was a huge contrast with the rest of the drab colors of the cargo bay and had a sobering effect.

Sitting next to the soldier's casket was Army Cpl. Bova. "I am very impressed with the way the Air Force treats its casualties," he said. "A full honor guard and ceremony as the casket was loaded on the aircraft, no news media and no photography allowed. He was treated with the respect, honor and dignity that he deserves."

The dead soldier had been a squad leader in Corporal Bova's unit from New York. The soldier had died in a fire fight outside of Baghdad.

"He died in my arms," Cpl. Bova said, "of, let's just say, combat-related injuries." The corporal didn't offer further details.

When Maj. Rick Webster, 356th Airlift Squadron command pilot for the flight, entered the cargo area, he reiterated how we were to treat the caskets.

"All passengers are to keep a clear area around the caskets, set nothing on them, and show them the respect, honor, and dignity that they deserve," the major said.

"Absolutely no photography is allowed," he added, after noticing my camera.

This was Major Webster's fifth HR mission. He said the

mission was very important but bittersweet.

"On one hand you feel a huge sense of responsibility to return a brother to his family," Major Webster said. "On the other hand, you get to feel the loss not only to the family but also to the community where the soldier lived."

The major said that initially he didn't want to fly this mission but was glad that he had been selected to command flight.

"As I told Corporal Bova, we are all American brothers in arms. Here to protect and defend our country," Major Webster said. "We all took the oath to give, but all gave some and some gave all."

After our Air Force Reserve Command aircraft parked on the Dover flight line, a major from mortuary affairs boarded the plane and explained what was going to happen during the ceremony.

"After all passengers and cargo are unloaded and the Army general from Washington, D.C., arrives by helicopter, we'll begin," he said.

Then he invited the aircraft crew to be a part of the ceremony. Within 10 minutes the helicopter arrived. The flight crew got in formation behind the caskets. The Old Army Guard marched in formation to the rear of the aircraft and halted at the bottom of the ramp. Six Air Force pall bearers and the chaplain boarded the plane and took their positions alongside the casket. The chaplain, standing at one end of the caskets, gave his invocation. The army general, at the other end of the caskets, gave his remarks talking about the loss for their families and friends and the ultimate sacrifice these two men gave for their country.

After the ceremony, the general returned to plane to shake hands and thank each crew member for being part of the ceremony. He again emphasized how important it is to "treat these individuals with the respect, honor and dignity that they so rightly deserve."

Heading out



U.S. Air Force photos by Staff Sgt. Adam Stump

Staff Sgt. Benjamin Fuller, 53rd Combat Communications Squadron, holds his 3-year-old daughter Alexis while he and other squadron members listen to a commander's briefing. Sergeant Fuller and more than 40 other 53rd members left Saturday for Iraq to provide communications in support of Operation Iraqi Freedom.



Lt. Col. Mark Narron, 19th Air Refueling Group, hands over documents during mobility line processing Feb. 6. Seventeen members from the 19th ARG left Monday for a forward location.



Senior Master Sgt. Sandra Holloway and her daughter, Tyla, share a doughnut Saturday before Sergeant Holloway left for Iraq.

Center Public Affairs takes top honors in AFMC

Center Office of Public Affairs

The Robins Rev-Up is the best newspaper in Air Force Materiel Command for the second consecutive year - so said a panel of judges in the 2003 Air Force Materiel Command Media Contest held at Wright-Patterson Air Force Base, Ohio, recently.

The Rev-Up staff dominated the awards by taking five of 13 categories; the most by any single public affairs office. In addition to best newspaper, individual first place awards include: Mr. Geoff Janes, Rev-Up editor, best

Commentary and Print Journalist of the Year; Mrs. Chris Zdrakas, best News article; and Ms. Holly Logan, best Sports article.

The Rev-Up will compete against other metro format newspapers in the Air Force Media Contest. Results of that competition will be announced in March.

The Office of Public Affairs also won in two other categories. Mrs. Faye Williams, chief of the public affairs office media division, took top honors as Outstanding Public Affairs Senior Grade Civilian. The office also earned

the AFMC Public Affairs Director's Excellence Award for Media Relations.

Maj. Mike Pierson, director of the Warner Robins Air Logistics Center Office of Public Affairs stated in an e-mail correspondence from Baghdad that the award was the result of a team effort.

"Fantastic. Congratulations to Faye, Geoff, Holly, Chris and the whole Robins PA staff for these honors," he wrote. "This is well-deserved recognition for the Air Forces' finest PA team and best PA people. I'm sure we'll do well at the Air Force level as well."

ROBINS BULLETIN BOARD

American Cancer Society Benefit Saturday

The American Cancer Society Benefit Puttin' on the Ritz will be Saturday at the Ramada Inn and Conference Center, 2725 Watson Blvd., from 7 p.m.-midnight. Tickets are \$25 per person and can be purchased at the door. There will be a dinner buffet, chocolate fountain, door prizes, dancing and a bachelor and bachelorette auction featuring celebrity singles who include Mr. Chris Smith, WMAZ; Mr. Jeff O'Quinn, ABC's The Bachelor; Macon Knights dance team members; physicians; accountants and other community leaders from Robins and Warner Robins. The winning bidder will be treated to an evening out at a local dining establishment. All proceeds from the event go to the American Cancer Society Relay for Life pro-

gram in Houston County. For more information, contact Ms. Cindy Marshall at 988-1689 or 955-1941 or go to <http://4ritz.netfirms.com>.

Braves tickets on sale

Atlanta Braves tickets for the April 16 game against the Florida Marlins will be on sale Tuesday through Feb. 23 at Robins Elementary School from 8:05-8:30 a.m. The school chorus will be singing the national anthem. Chartered bus tickets from Robins will also be available. Tickets are for upper deck over home plate. For more information, call 926-5003.

NCMA luncheon

The National Contract Management Association will meet at 11:30 a.m. Wednesday at the Officers' Club ballroom. There will be a "go through the line" lun-

cheon, with a presentation by Mr. George Falldine, WR-ALC Plans and Programs director, at 11:45 a.m. He will discuss new Air Logistics Center transformation initiatives. Notify your NCMA division representative by close of business Tuesday if you plan to attend or contact Mr. Gerald Brunson at 926-7086.

Officers' Hail and Farewell ceremony

There will be an Officers' Hail and Farewell ceremony Feb. 20 at 4 p.m. in the Officers' Club ballroom. For more information, contact Capt. Jeff Styers, WRALC/LF, at 926-3873, or e-mail him at jeffrey.styers@robins.af.mil.

Engineering and Technical awards

This year's Engineering and Technical Management

awards presentation banquet will be Feb. 25, at the Officers' Club. The theme is "Teaming for Success." For tickets, contact Ms. Sara Smelt at 926-6451 or Airman 1st Class Michelle Woods at 926-4489.

Robins Technology Show cancelled

The annual Robins Technology Show, originally scheduled for Feb. 26, has been cancelled. For more information or questions, call 1 (888) 282-2262, e-mail info@atc-expo.com or visit www.atc-expo.com/shows

78th ABW Enlisted Promotion ceremony

The 78th Air Base Wing Enlisted Promotion ceremony, hosted by Col. Tom Smoot, 78th Air Base Wing commander, will be Feb. 27, 3:30 p.m., at the Museum of

Aviation Vista Scope Theater. Those being recognized will be notified by their respective first sergeants. Commanders, supervisors, family members and friends are encouraged to attend. For more information, contact Senior Master Sgt. Editha S. Garcia or Staff Sgt. Jessica Jackson at 926-0792.

Family Advocacy announces WIC hours

The nutrition program known as WIC - Women, Infants, Children - is going from a two-day to a five-day operating schedule.

Robins' Family Advocacy Program announced new hours will be Monday through Friday from 8 a.m. to 4 p.m. Previously, hours were Tuesdays and Thursdays from 8:30 a.m. to 3:30 p.m.

The WIC office is in Building 700, Suite H101.

The program provides free healthy foods and nutrition information to pregnant women, mothers and small children up to age 5. It's free to those who meet eligibility requirements. To check eligibility or for other WIC information, call the WIC office, 327-8433.

Firing range reminders

The 78th Security Forces Squadron conducts live fire training at the base firing range, located on the northeast side of the base. The firing ranges are adjacent to the horse stables and off-limits to all persons, unless scheduled for training or official business. Nearby housing residents should warn children of the hazards of playing near the ranges. The ranges are clearly marked with signs, red flags and streamers during weapons firing.

Embracing diversity is imperative

By Col. Dave Nakayama

Director of Support Equipment and Vehicle Management Directorate and Chair, Team Robins Diversity Steering Group

We are at war! You might think to yourself, "Of course we are, you don't have to tell me that. It all started on 9-11, when the World Trade Center and Pentagon were attacked by terrorists."

However, I'm referring to a different kind of war - one that's just as serious because the future of our great nation will be determined by how quickly we recognize the threat and how effectively we deal with it.

What war could I possibly be referring to?

It's a numbers and talent war, and it's continually intensifying all around us.

What's at the root of this war? Demographic changes all across our country, combined with a failure to realize what's happening and respond to the cultural shifts accompanying these demographic changes, is the major causal factor.

That, in turn, has led to shortages of talented and skilled people in work forces across the nation.

Let's take it one step further to help us understand what's driving the demographic changes.

The United States is the most affluent nation in the world and, as our standard of living for the vast and predominantly white middle class has steadily improved, there have been fewer births and a steady decline in the numbers of whites, in particular white males.

Consider these facts: 70 percent of those entering the nation's work force today are either women or minorities; by 2025, there will be 5 million fewer whites and 18 million more people of Hispanic heritage in the U.S.; and the Arab population in this country has doubled in the last two decades.

There are equally significant demographic changes closer to home, here in Middle Georgia.

Over the last several years, there has been a large influx of Texans, many of Hispanic heritage, caused by the closure of the San Antonio Air Logistics Center.

Other equally diverse groups have come here due to the closure of the Sacramento ALC.

Due to a shortage of engineers, this ALC has proactively recruited from across the country, and just in my directorate I know of engineers of African American, Mexican, Puerto Rican, Chinese, Vietnamese and Cambodian ancestry.

We also have people who, in spite of various disabilities, are

highly valued members of Team Robins.

I'm sure every one of us can cite similar examples of demographic changes.

Unfortunately, whether we're willing to admit it or not, all of us have "blind spots" where we're not sensitive, or could be more sensitive, to the issues resulting from a diverse work force.

Having blind spots doesn't mean any of us are bad people; rather, we are prisoners of our past experiences, and it's normal to have these blind spots.

We must therefore learn to recognize and compensate for them, to appreciate the ever-growing diversity of our national work force, and to hone our ability to lead across differences so our teams and organizations can achieve their full potential.

One of the key tools in promoting diverse, inclusive teams is mentoring.

Through effective mentoring, we can grow our future leaders to reflect diversity by ensuring today's pipeline is stocked with people who understand how to harness the maximum potential of all teams.

If we don't learn to do these things, the danger is we'll drive certain elements of our work force (and their talent) to other organizations, many of which are outside the Air Force, and Team Robins won't perform at its full potential.

During the week of Feb. 2-6, 31 volunteers representing 18 Team Robins organizations immersed themselves in diversity training provided by the renowned Dr. Samuel Betances and his staff.

Dr. Betances, or "Dr. B" as he is affectionately called, is one of this nation's foremost authorities on diversity and has served as an advisor to three Presidents on this issue of national concern.

Armed with this training, these 31 volunteers will begin facilitating workshops for Team Robins personnel, starting with beta testing in February and March and progressing to regularly scheduled workshops in April.

Workshop attendees in fiscal 2004 will be civilian supervisors, senior noncommissioned officers and officers in the Team Robins work force.

This training will then be deployed to the entire Robins work force beginning in fiscal 2005. As Dr. B frequently reminds us, "Change is inevitable, but growth is optional."

These workshops will help attendees grow to become more effective leaders, something we should all aspire to, and to help this ALC become the world class organization we all want it to be.

The diversity facilitators are listed below. If you have questions or would like to know more, you should feel free to contact any one of them.

- Mr. Andy Adsit, WRALC/MASB; Mr. Eric Jones, WRALC/LESGP; Ms. Jamie Bacon, WRALC/LUM; Mr. Berry Jordan, WRALC/CCD; Mr. Charles Byrd, WRALC/LFWA; Mr. Gary Lister, WRALC/LSTD; Mr. Tony Claiborne, WRALC/XPT; Ms. Sherri Luck, WRALC/MANPL; Mr. Jamie Cook, WRALC/ENEX; Senior Master Sgt. Jacqueline McLearn, 78th DS/SGD; Mr. Scott Custer, WRALC/LFWA; Maj. Mike Mistretta, WRALC/LES; Ms. Cynthia Dallis, WRALC/LEEV; Ms. Carla Morrison, WRALC/LGA; Ms. Kim Dickerson, WRALC/FMH; Col. Dave Nakayama, WRALC/LE; Ms. Shay Giddy, WRALC/CDO; Ms. Jolene Nichols, WRALC/LXAA; Ms. Shirlyn Granville, WRALC/LFLA; Mr. Steve Peavy, WRALC/MANMS; Ms. Tanya Green, WRALC/LMMW; Mr. David Silva, WRALC/LTH; Ms. Ellen Griffith, WRALC/MABF; Ms. Dianna Vining, WRALC/LMMA; Mr. Bob Haugabrook, WRALC/LFC-1; Mr. Eddie White, WRALC/LESGP; Mr. Grover Henderson, WRALC/LUKB; Lt. Col. Paul Wood, 653 CLSS/CC; Mr. Paul Hibbitts, WRALC/MU; Maj. Beth Zeiger, WRALC/CDO; Mr. Victor Hudson, 78th MSG/DPCSB; Mr. Xavier Maldonado, WRALC/MABAEM*

* previously trained



Colonel Dave Nakayama

Etiquette: 'Impressions mean everything'

By Chief Master Sgt. Sam R. Mitchell

78th Air Base Wing superintendent

How do you feel when you call an office or agency to take care of business, and the person on the other end of the line is less than cordial and gives the impression that your call has just ruined his or her whole day?

It has happened to all of us at one time or another, and chances are, regardless

of how our objectives were met, you were less than impressed with the service or product being provided.

On the flip side of this, I'm sure you've walked into a customer service agency where the person across the desk was absolutely professional, cordial and respectful.

At Robins, I think this is probably the norm, not the exception.

Whether the overall goals of your visit were met, you

likely walked away with a good feeling that something positive has happened.

This is because "impressions mean everything."

The service we provide is measured just as much on attitude as end product.

When you take the time to use common courtesies, such as saying "please" and "thank you," being cordial, and listening to your customer, you establish a relationship that will promote positive communications and

stress-free interactions.

Everyone walks away with a sense of accomplishment. This, of course, works both ways.

As the customer, you are obligated to show the same respect you expect to receive.

Be polite and take the time to say thank you for good service. We've all heard Pavlov's theory that recognized behavior is repeated; it's true.

So, take a few minutes to

fill out that customer feedback form for outstanding service. It's time well invested.

And, likewise, don't "shoot the messenger" when the product falls short of your expectations.

Nothing is more discouraging and counter-productive than being "chewed out" for something you didn't do. Chances are the person at the counter didn't write the policy.

So, always ask to talk to

the person responsible for the policy or product. Or, fill out a customer service card so it will be forwarded to the right person.

The bottom line: positive impressions produce positive outcomes. So, whether you're the customer or the provider, challenge yourself to approach each interaction with the attitude that you want "make that person's day." The results of these minimal efforts will amaze you.

Action Line is an open door program for Robins Air Force Base personnel to ask questions, make suggestions or give kudos to make Robins a better place to work and live.

Please remember that the most efficient and effective way to resolve a problem or complaint is to directly contact the organization responsible. This gives the organization a chance to help you, as well as a chance to improve their processes.

To contact the Action Line, call 926-2886 day or night, or for quickest response e-mail to one of the



Commander's Action Line

Maj. Gen. Don Wetekam
Commander,
Warner Robins Air Logistics Center

Col. Tom Smoot
Commander,
78th Air Base Wing



Line from the Global Address List. If sending from a commercial e-mail account (AOL, AT+T, CompuServe, Earthlink, etc.), use action.line@robins.af.mil. Readers can also access Action Line by visiting the Robins AFB homepage at <https://www.mil.robins.af.mil/actionline.htm>. Please include your name and a way of reaching you so we can provide a direct response. Action Line items of general interest to the Robins community will be printed in the Rev-Up. Anonymous Action Lines will not be processed.

| | |
|-------------------------------------|----------|
| Security Forces..... | 327-3445 |
| Services Division..... | 926-5491 |
| EEO Office..... | 926-2131 |
| Employee Relations..... | 926-5802 |
| Military Pay..... | 926-3777 |
| IDEA..... | 926-2536 |
| Base hospital..... | 327-7850 |
| Civil engineering..... | 926-5657 |
| Public Affairs..... | 926-2137 |
| Safety Office..... | 926-6271 |
| Fraud, Waste and Abuse hotline..... | 926-2393 |
| Housing Office..... | 926-3776 |

Proud of our law enforcement

It's about 5:30 on a cold and raining Thursday morning. I'm waiting in line at the Green Street gate for the security police to check my ID. Oh, did I mention that I'm in my warm, dry truck. I sat there watching these wonderful people standing out there in the cold and rain checking IDs so I would be safe at my work place. I'm so proud and grateful that I have this caliber of folks watching out for me. Enough said.

Colonel Smoot replies: I couldn't agree with you more! The sacrifices that our security forces, to include the soldiers from the Georgia Army National Guard, are making both at Robins and around the world are above and beyond. Coming in contact with literally thousands of people each day requires professionalism and patience. Currently, the 78th Security Forces Squadron leadership is working with Civil Engineering to come up with a viable solution to protect our

defenders securing the front lines from the elements. Thanks for appreciating the job our troops do everyday in the rain, snow, sleet or sunshine.

Cold air in Building 301

The vents by the windows in Building 301, 2nd floor, center front near Post 2F17, have been blowing out extremely cold air for months. We sit here freezing every day. We thought that it would be turned off during the fall, but it is still blowing. It's very uncomfortable. Some days it's almost unbearable. We have covered the vents up, but were told to uncover them. I contacted our building custodian, and asked if he could please send in a work order to Civil Engineering to have the cold air turned off in our area. He told us that the blowers can't be turned off since ventilation must be maintained at all times in a public building because of an Occupational Safety and Health Act requirements. He stated that the temperatures must be kept within certain ranges (summer - 76-80 and winter - 68-

72). That would be acceptable, but at my desk it gets down to the 40s or 50s. There have been days that I and others under these vents have worn long sleeve sweaters and jackets, one even has a blanket she wraps up in. It has been like this since last spring. I understand the blowers having to be on, but the temperature needs to be regulated a little better.

Colonel Smoot replies: We regret that the temperature on the second floor of Building 301 has been uncomfortably cold for you. The 78th Civil Engineering Squadron investigated this and found that a condensate return valve was closed, not allowing steam to flow through the system. They have opened the valve and restored steam flow, with hot water temperatures being returned to 150 degrees. After checking the variable air volume boxes in which your air supply is fed, CE confirmed that the system is operating properly and the air temperature has moderated to 72 degrees. If you or your building manager has any further concerns, please contact the 78th Civil Engineering Squadron's Customer Service Flight at 926-5657.



Published by The Telegraph, a private firm in no way connected with the U.S. Air Force, under exclusive written contract with Robins Air Force Base, Ga., of the Air Force Materiel Command. This commercial enterprise Air Force newspaper is an authorized publication for members of the U.S. military services. Contents of the Robins Rev-Up are not necessarily the official views of or endorsed by, the U.S. government, the Department of Defense, or the Department of the Air Force.

The appearance of advertising in this publication, including inserts or supplements, does not constitute endorsement by the Department of Defense, the Department of the Air Force, or The Telegraph, of the products or services advertised. Everything advertised in this publication shall be made available for purchase, use, or patronage without regard to race, color, religion, sex, national origin, age, marital status, physical or mental handicap, political affiliation, or any other non-merit factor of the purchaser, user, or patron.

Editorial content is edited, prepared and provided by the Public Affairs Office at Robins Air Force Base, Ga. All photographs are Air Force photographs unless otherwise indicated. News copy, photographs and art work should be sent to the Office of Public Affairs, Robins Air Force Base, Ga. 31098-1662, phone (478) 926-2137, no later than 4 p.m. four days before the publication date for that week. All news copy must be submitted on a diskette in a Microsoft Word format. The Rev-Up is published on Fridays, except when a holiday occurs during the middle or latter portions of the week. For advertising information, write: P.O. Box 6129, Warner Robins, Ga. 31095-6129, or phone the advertising department at (478) 923-6432.

Editorial staff

Warner Robins Air Logistics Center
Office of Public Affairs

| | |
|--------------------------------------|-----------------------------------------------|
| Commander..... | Maj. Gen. Donald J. Wetekam |
| Acting PA director..... | Maj. Scott Covode |
| Chief, Internal Information..... | Mr. Phil Rhodes |
| Editor..... | Mr. Geoff Janes |
| Associate editor | Ms. Angela Trunzo |
| Photographer..... | Ms. Sue Sapp |
| Staff writers..... | Ms. Lanorris Askew, Ms. Holly J. Logan |
| 78th Air Base Wing staff writer..... | Mrs. Chris Zdrakas |
| Contributing writer..... | Ms. Lisa Mathews |

Airmen help renovate YMCA

By Ms. Holly J. Logan
holly.logan@robins.af.mil

Airmen from Robins are pitching in to help local children by giving the Houston County YMCA a face-lift.

Members of Robins' military community began cleaning up debris, putting up sheet rock and installing wall fixtures late last year. The project, costing nearly \$300,000, is due for completion in May.

Tech. Sgt. Byron Milteer, an expeditor for the 653rd Combat Logistics Support Squadron, and his wife, Elaine, financial analyst for the Financial Management Career Program here, spearheaded the volunteer effort.

"Our squadron does a lot to help the community," he said. "Normally, we help support the soup kitchen and other off-base activities. Since my daughter is involved in gymnastics at the YMCA, I thought this would be a good project."

Fifty to 75 volunteers are donating four or more hours a week to help build the association's new gymnastics facility — an effort made possible by the base.

Using a sign-up sheet, military members donate time without having to take leave, as part of the squadron's community-involvement efforts, he said.

Staff Sgt. Rocky Casto, KC-135R jet engine mechanic for the 19th Aircraft Maintenance Squadron, said the project gives him a chance to do something good for an association that does good things for others.

"I like what the YMCA does," he said. "It feels good to know that I can help out the community, by helping the YMCA get their facilities



U.S. Air Force photo by Ms. Sue Sapp
Tech. Sgt. Richard L. Clearwater, left, and Staff Sgt. Phillip Engelke install an electrical outlet as part of renovation work being done at the Houston County YMCA Feb. 6.

What to know

Members of the 653rd Combat Logistics Support Squadron, 19th Aircraft Maintenance Squadron, 78th Logistics Readiness Squadron, 78th Air Base Wing Civil Engineering Squadron, 128th Airborne Command and Control Squadron, the 12th Airborne Command and Control Squadron and the Strategic Airlift Directorate volunteered numerous hours to help construct a new gymnastics area for the Houston County YMCA, at the corner of Moody Road and Ga. Highway 96.

updated."

YMCA Executive Director Mr. Rusty Hall said Robins' military volunteers are helping the YMCA meet their timeline goals.

"It's been extremely beneficial," he said. "The project is based solely on volunteers. If we didn't have volunteers from the base, we'd be two or three months behind."

armed
59372501

publix
59316801

305 people from 21 squadrons competed in the inaugural

WINTER SPORTS DAY



U.S. Air Force photos by Ms. Sue Sapp

Teams start the obstacle course on a wild ride for one competitor inside a cart pushed by his teammate Feb. 6. The day's events, sponsored by the Robins Fitness Center, included racquetball, swimming, table tennis, 3 on 3 basketball, walleyball, push, pull & dip competition, and an obstacle course. Awards were presented on unit points accumulated in each event: 1st place - 16th Airborne Command and Control Squadron; 2nd place - 78th Security Forces Squadron; and 3rd place - 78th Mission Support Squadron.



One leg of the obstacle course required competitors to use the human wheel barrel form of locomotion.



Claudia Denton shows off the medal she earned for 1st place in the women's push, pull and dip competition.



During the men's 3 on 3 basketball competition, players compete for points.



Competitors in the obstacle course had to complete one section on tricycles.

Black History Month events

For more information, go to www.robins.af.mil/blackhistory.

Luncheon, today

The luncheon will be at the Enlisted Club at 11:30 a.m. The theme is "Brown v. Board of Education," and the guest speaker will be retired Gen. Joseph McNeil.

Dinner theater, Feb. 20

The contemporary jazz/R&B quintet, Five Men on a Stool, will perform at the Enlisted Club. Cocktails will be served at 6:30 p.m.; dinner will be served at 7 p.m.

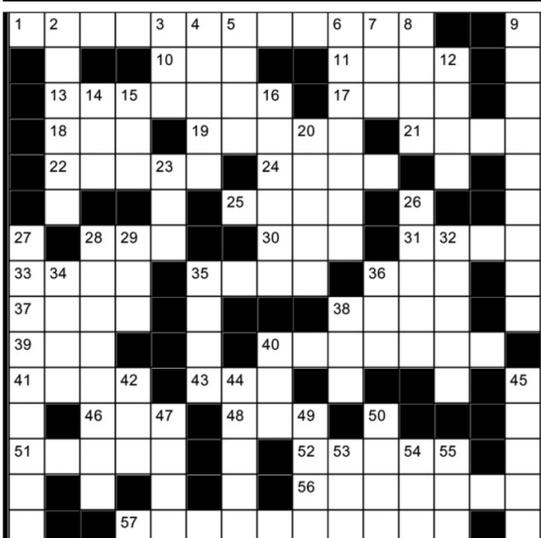
Youth Cultural Event, Feb. 21

The Youth Cultural Event, from 9 a.m. - 3 p.m. at the Museum of Aviation, is an event for the entire family. With an essay contest, story telling, motivational speakers, and traditional African dance, there is sure to be something for everyone.

Career forum with panel speakers, Feb. 21

The forum will be from 10:30 a.m. - 12:30 p.m. at the Museum of Aviation.

CROSSWORD PUZZLE



Hometown USAF (Vol. 3)

By 1st Lt. Tony Wickman
Alaskan Command Public Affairs

ACROSS

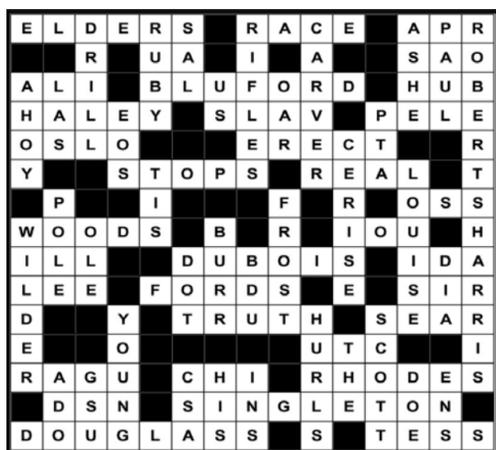
1. Arizona AFB home to 355th WG; a/c tail marking of DM
10. ___ Alamos, N.M.
11. Russian river
13. Crayon brand
17. Aged
18. Earthlink competitor
19. Delaware AFB home to 436th AW
21. Foot covering
22. "Hot in Herre" rapper
24. Egyptian nature goddess
25. Body of water
28. Catch
30. Homer's neighbor on The Simpsons
31. Event
33. '80s USAF missile used to shoot down a satellite
35. Fragrance maker
36. Type of nurse (abbrev.)
37. Arizona AFB home to 56th FW; a/c tail marking of LF
38. Even
39. French woman (abbrev.)
40. Conductor
41. Drink
43. Compass point
46. Stomach
48. Ancient
51. Awaken
52. Single plant beginning (two words)
56. Florida AFB home to 6th AW
57. South Carolina AFB home to 437th AW

DOWN

5. Capital of Norway
6. Rushed
7. Former White House spokesman ___ Fleischer
8. Sleeps
9. Louisiana AFB home to 2nd BW; a/c tail marking of LA
12. Former boxing champion Spinx
14. Term for how US forces conduct themselves in combat (abbrev.)
15. Everything
16. Italy AB home to 31st FW; a/c tail marking of AV
20. Glacier drift residue
23. Place to conduct an experiment
26. Bird related to herons
27. Montana AFB home to 341st Space Wing
28. 1988 Leslie Nielsen movie
29. Dined
32. Tennis star Agassi
34. Japanese wrestler
35. Perishes
36. Military tool for planning logistics (abbrev.)
38. Asian holiday
40. Singer Torme
42. Country known as "The Land Down Under" (abbrev.)
44. Type of energy
45. California AFB home to 9th RW; a/c tail marking of BB
47. Type of USAF Sgt.
49. Lady
50. Cult
53. UK version of SEALs
54. Tokyo formerly
55. Clamor

For puzzle solution, see Feb. 20 edition of the Rev-Up

Puzzle solution for Feb. 6



FAMILY SUPPORT CENTER

Family Support Center sponsored classes, workshops, and seminars are open to all Team Robins personnel and their eligible family members. The FSC is located on Ninth Street in Building 794. For additional information, or to make a reservation, call 926-1256.

Center closed

The FSC and Family Services loan closet and Airman's Attic will be closed Monday, in observance of President's Day. Normal services will resume Tuesday at 7:30 a.m.

Back to school

A "Back to School" College Basics workshop will be conducted Tuesday, 1:30 - 3 p.m., Building 945, FSC Annex. Information covered includes the application process, factors to consider when selecting a school, GI bill information, researching scholarships and much more.

Sponsorship training

The Center's Relocation Assistance Program will offer training for both

beginner and experienced sponsors Tuesday, 2 - 3:30 p.m., Building 945, FSC Annex. The training provides information on what types of information to send to the PCSing member and where to obtain it; different ways to communicate with the inbound member; and finally sponsors are given vital information regarding his/her responsibilities to the newly assigned member and their family, if applicable.

Smooth move

The next Smooth Move workshop is Wednesday, 8:30 a.m. - noon., in Building 905, Room 159.

This program is designed for Air Force members on the move. Representatives from Military Personnel Flight, Transportation Movement Office, Accounting and Finance, the Housing Office, Legal Office, TRICARE, Family Advocacy, Air Force Aid Society will be on hand to provide pertinent moving information and answer questions.

Community tour

The FSC is sponsoring a Community

Tour for all Team Robins members and their eligible family members Wednesday, 8:30 a.m. - 1:30 p.m. Meet at the FSC. The tour includes a "windshield" of Macon's downtown and residential historic district with commentary on the history of Macon and its people.

Resume and cover letter

Reservations are being accepted for a Resume and Cover Letter Workshop Wednesday, 9 - 11 a.m., Building 945, FSC Annex. This class is designed to help the beginner get started and provide the more advanced participant the opportunity to improve their product.

Relocation assistance program

The Relocation Assistance Program at the FSC has base brochures on many Air Force, Navy, Army, Marine Corps and Coast Guard bases. They also have base videos on many Air Force installations around the world available for checkout. Call 926-3453 to order a SITES booklet. Base videos and brochures may be checked out for 48 hours.

SERVICES BRIEFS

Aero Club

Private pilot ground school registration will be held Feb. 23 - 27 from 8:30 a.m. - 4:30 p.m. Payment of \$540 is due at the time of registration. Ground school is a 45 - 50-hour course, approximately six weeks and held Mondays, Wednesdays and Fridays from 5:30 - 7:30 p.m. One hundred percent tuition is available to active duty members upon completion. For more information, call the Aero Club.

Base Restaurant

Tell us what you think. What sort of business would you support in the front area of the main Base Restaurant, Building 166? Ideas so far include a nail salon, coffee house, deli, bakery or massage therapy. To give us your ideas, go to www.robins.af.mil/services and click on Base Restaurant ideas link. Select one of the choices or write in your own idea. Please include the distance from your work to the restaurant and how frequently you visit.

Child Development Centers East and West

A CDC Art Exhibit will be held Feb. 23 from 11 a.m. - 2 p.m. in the Smith Community Center.

Civilian Recreation

Teams are invited to play Win, Lose or Draw for a chance to win four tickets to Stone Mountain during the Civilian Recreation team challenge Feb. 20 at 6 p.m. at the Smith Community Center. Two teams consisting of four players will

test their talents at drawing and guessing. The winning team will continue until defeated or undefeated. Registration is on a first-come, first-serve basis with a 10-team limit. Call 922-4415 for more information.

Family Night Bingo will be Feb. 23 at the Smith Community Center. Doors open at 5 p.m., and games start at 6 p.m. Cost is \$3 per game pack, limit 3 packages per person. All children receive a prize with the purchase of a pack.

Watch the movie "Top Gun" in the Smith Community Center ballroom Feb. 27 at 7 p.m. Moviegoers are invited to bring lawn chairs and blankets to this free event. Concessions will be on sale. Youths 16 and younger must be accompanied by a parent. For more information, call Ms. Lynne Brackett at 922-4415.

Family Child Care

Parents with children on the waiting list for care in the Child Development Center are encouraged to take advantage of the following: Starting Sunday, the Family Child Care program will enroll 3 - to 5 - year-olds for fulltime care in the Subsidy Program.

The Subsidy Program offers parents the opportunity to pay the same rate for their subsidized space as they would if their child was enrolled in the CDC.

Parents must complete the DD Form 2652 (Application for DoD Child Care Fees) and all supporting documentation to calculate the Total Family Income to the FCC coordinator. The coordinator will

provide the income category number (1-6) and the appropriate weekly fee to the parent and provider.

The provider will not be privy to the DD 2652 or the supporting documentation.

Any questions about the calculation should be addressed to the FCC coordinator. Call 926-6741 for more information.

Are you a spouse of an active or retired military member who enjoys working with young children? Start a new career as a family child care provider by attending training March 5, 8 and 9 from 9 a.m. - 2 p.m. in the Family Child Care Office, Smith Community Center, Building 767, 2nd floor.

Information, Tickets and Travel

Explore and expand your horizons during ITT's Travel Show March 10 from 10:30 a.m. - 1:30 p.m. in the Smith Community Center ballroom, Building 767.

Get away to Las Vegas May 17 - 20. Price per person, single \$704, double \$580.50, triple \$545.35 and quad \$535.75. A \$100 nonrefundable deposit is due at time of reservation. Balance due by March 12. For more information, call ITT at 926-2945.

Skills Development Center

Art demonstrations will be conducted at the Base Library Wednesday from 10 a.m. - 1:30 p.m.

STREAMING VIDEO



ROBINS REPORT

News from around the base - Watson and Cox Channel 15

Friday - 8 p.m.

Sunday - 1:30 p.m.

Monday - noon

MOVIE SCHEDULE

Friday
7:30 p.m. - **Lord of the Rings: The Return of the King** - Elijah Wood and Ian McKellen

Hobbits Frodo and Sam push farther into the land of Mordor to destroy the ring of power. Traveling with them, in an uneasy alliance, is the deceitful gollum, who brings them to the very heart of Mount Doom. The warrior Aragorn, revealed to be the lost King of Gondor, travels to Minas Tirith with an army of undead soldiers and the remaining members of the fellowship to rescue the ancient city from Lord Sauron's grasp.

Rated PG-13 (intense epic battle sequences and frightening images) 200 minutes

Saturday
7:30 p.m. - **House of Sand and Fog** - Jennifer Connelly and Ben Kingsley

Massoud, despite a pretense of continued affluence, is barely making ends meet until he sees his opportunity in the auction of a house being sold for back taxes. It is a terrible mistake. The house has been improperly seized from its rightful owner, and she decides to fight to recover her home at any cost.

Rated R (some violence/disturbing images, language and a scene of sexuality) 126 minutes

CHAPEL SERVICES

Catholic Masses are celebrated at the chapel each Saturday at 5:30 p.m., Sunday at 9:30 a.m., and on Holy Days of Obligation at noon and 5 p.m. and Monday through Friday at noon. The Sacrament of Reconciliation is on Saturday from 4:30-5:15 p.m.

Protestant General Services take place every Sunday at 11 a.m. This service

includes some traditional and contemporary worship styles in music and in format.

Protestant Inspirational Services take place every Sunday at 8 a.m.

Protestant Contemporary Services take place 11 a.m. each Sunday at the Base Theater. This service is very informal, with a praise team assisting in singing and includes both traditional and contemporary

styles of music and worship.

Jewish service time is each Friday at 6:15 p.m. at the Macon synagogue.

Islamic Friday Prayer (Jumuaah) is Fridays at 2 p.m. in the chapel annex Rooms 1 and 2.

The chapel helps with spiritual needs that arise. For further information, call the chapel at 926-2821.

Tennis anyone?

Robins players net win at 2003 Southern Combo Doubles Sectional Championships

By Ms. Lisa Mathews
lisa.mathews@robins.af.mil

Doug Keene, deputy chief of the Maintenance Directorates' Aircraft Division, and Robert Cordova, a contract employee with the Armament and Specialized Management Directorate, recently won top honors at the 2003 Southern Combo Doubles Sectional Championships.

This is the fourth year in a row the team has won the state title and advanced to the sectional championships in Rome, Ga.. Two years ago, the team made the final round before being eliminated.

The league is part of the United States Tennis Association.

"The way the United States Tennis Association works is we're given ratings so that you play with people of comparable skills. USTA has ratings from 1 to 7 with half-point increments. When you get to a rating higher than 5.5, you're probably talking about someone who tours - a professional," Mr. Keene said. "We're

(members of his team) at the 4.0 to 4.5 level."

The team plays combination rating at 8.5 - thus a 4.0 player and a 4.5 player can team up, or other combinations to achieve the 8.5 rating.

"You have people of equal abilities playing against each other," Keene explained.

To advance to the sectional tournament, the team had to compete at the local level which consists of four teams. The team then advanced to state and then to the sectional level.

"This particular league is only played in the southern section," Cordova said. "This league started in Georgia and expanded out to the other states."

States competing in the tournament include Georgia, Alabama, Arkansas, Kentucky, Louisiana, Mississippi, North Carolina, South Carolina and Tennessee. The round-robin format includes two groups of five teams each. The teams include one from each state, with one state having a wild card team entered as well.

This year, the team from Georgia played teams from Tennessee, South Carolina, North Carolina and Kentucky. The players then went on to meet the 2002 champions, the team from Alabama.

Keene and Cordova have both played tennis since their early teens.

"Tennis is attractive to me because it's great conditioning, not expensive,

doesn't take a lot of people to play and involves great integrity," Keene said.

Both agreed tennis has always been a fun sport with emphasis on teamwork and camaraderie.

Cordova, who played tennis at Warner Robins High School and later in college, said the sport has always been more than mere competition.

"Even though this is a competitive event, the way we approach it is that it's social. We all get together. We enjoy each others' company and laugh like crazy," he said. "We go to these events, and we see teams going for the first time. They are very intense. Our group has a 'been-there, done-that' attitude."

"This really is a team," Keene said. "If you looked at our talent on paper, we wouldn't really compare. Most of us have taught ourselves and we've always thought the strength of this team was our camaraderie."

"We consistently are able to win, and for four years in a row, we won state. That speaks for how strong this team is in terms of our companionship. We're friends who believe in each other and pull for one another."

Other members of the championship-winning team are team captain John McIntyre, David Higdon, John O'Shaughnessey, Nick Stutsman, Kerry Bacon, Jerry Ridgon, Peter Whyte, David Ware, Mark Harville, and Doug Stutsman.



Cordova

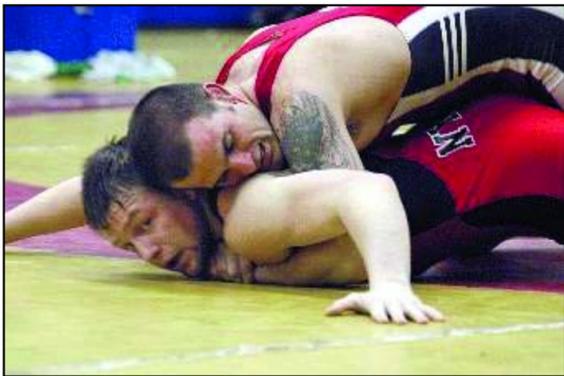


Keene

BASKETBALL STANDINGS

The Southeastern Military Athletic Conference basketball standings as of Monday: Robins men: won-8, lost-16; sixth place; Robins women: won-14, lost-6; second place. The King Aerospace/SEMAC Men's Post Season Basketball Tournament will be Saturday through Monday at Tyndall Air Force Base, Fla.

Taking the point



Courtesy photo

COLORADO SPRINGS Colo. - Jacob Hey tries to score a point on Joe Warren during a wrestling practice session at the Olympic Training Center here recently. Hey is a Greco-Roman wrestler and member of the All-Air Force Wrestling Team. He is vying for a spot on the 2004 U.S. Olympic team. Warren represents the New York Athletic Club.

SPORTS BRIEFS

Bowling Center

A red head pin bowling is slated for Monday during open bowling from 2 - 8 p.m. Get a strike when the red pin is in the number one position and that game is free.

A pee wee bumper league will start Feb. 28. Cost is \$22.50 per child for 10 weeks. Registration is Feb. 21. For more information, call the center at 926-2112.

Prices roll back to 2000 Feb. 29 when all bowlers play for \$1.75 a game. If their birthday falls on Feb. 29, they bowl three games for free.

Golf Course

A two-person dogfight is scheduled for Feb. 21 with a shotgun start at 9 a.m. Cost, which includes golf car, green fee, lunch and prizes, is \$30 per person AGFP and \$45 for guests. Sign up at the Pine Oaks Pro Shop or call 926-4103.

Information, Tickets and Travel

NASCAR tickets are on sale at ITT for the Inaugural 200 mile truck race March 13 and the Golden Corral 500 NASCAR Nextel Cup Series race March 14 at the Atlanta Motor Speedway. Cost is \$40 per person for both races.

Outdoor Recreation

Hit the slopes with Outdoor Adventure Feb. 20 - 22 to Sugar Mountain, N.C. Cost for transportation, lodging, ski rental and lift tickets is \$250 per person or for the sightseers,

\$140 per person to include transportation and lodging. Departure is noon on Feb. 20 and return late Feb. 22. Registration is by today with a \$50 deposit due at that time. A minimum of 12 people are required for this trip. For more information, call 926-4001.

Round II of the Survivor Challenge, which is comprised of a series of challenges for the entire year, will be held Feb. 28 at 1 p.m. Each month, Outdoor Adventure will present a new challenge for teams to compete for the overall Survivor title. Teams will include eight members, including three females. All members must be 18 years of age or older. Cost is \$100 per team. Register by Feb. 20. For more information, call 926-4001 or visit Equipment Rental, Building 914.

Paintball tournament

There will be a paintball elimination tournament Feb. 21 at the Robins paintball field behind Pave Paws. Cost is \$100 per six member team and includes all equipment and 2,400 paintballs per person. The tournament is open to all base personnel, active duty, DoD civilians, family members and retirees. For more information call Equipment Rental at 926-4001 or e-mail derek.glisson@robins.af.mil.

Youth Center

Robins Youth Center will be conducting baseball, softball, T-ball and micro T-ball registrations Feb. 21 - 28. For more information, call Mr. Ron Hayes.

Start young to prevent cavities

By **Capt. David E. Klingman, DC**
78th Dental Squadron

Optimizing dental health from the start is the best way to keep your child's teeth for a lifetime.

Dental health should start as soon as your child's first tooth starts to come in.

As soon as teeth are present, they're exposed to bacteria in the mouth that can cause cavities and gum disease. There are some simple things you can do to help ensure good oral health for your child's lifetime.

The first teeth will usually begin to come in around 6 months of age, beginning with the lower incisor teeth. In general, a good rule of thumb is that teeth usually come in in pairs, left and right, from front to back, bottom before top, every three months.

Don't be overly concerned if teeth don't seem to come in on schedule, out of order or even out of place.

Whether your child will need braces or not is rarely a

What to know

Incisors: 6-13 months;
Canines (eye teeth): 16-22 months

First molars: 13-19 months

Second molars: 25-33 months

For more information, visit the American Dental Association, www.ada.org, and American Academy of Pediatric Dentistry, www.aapd.org

major concern at this age. Also, girls tend to develop dentally faster than boys.

It's often said that "an ounce of prevention is worth a pound of cure," and this certainly applies where teeth are concerned.

The bottom line is start early. By introducing your infant to the concept of oral hygiene as soon as teeth come in, your child will become familiar with the toothbrush and will model your behavior.

Oral hygiene products for infants and young children can

include 2"x2" sterile cotton gauze squares (used slightly wet and wiped over the teeth after meals); "sponge" brushes; and toothbrushes with big handles, bright colors, and favorite characters.

Children should brush their teeth two to three times a day, including after meals and at bed time. Flossing can be introduced to older children as soon as teeth touch each other.

A pea-sized amount of toothpaste should be used only when your child is able to spit because swallowing large quantities of fluoride can be harmful. If you're ever in doubt, ask your pediatrician, dentist or hygienist about the use of dental products for small children and infants.

It's also important to perform regular home exams on your children, who will trust you more than anyone else to look in their mouths. Dark spots on the teeth can indicate a cavity and if caught early they can sometimes be treated without the need for numbing or large fillings.

2004 Spouse Appreciation Essay Contest deadline is March 17

The Family Support Center is sponsoring an essay contest for all Team Robins personnel entitled "Why My Spouse is So Terrific!"

The top winner will be announced as the Robins Spouse of the Year 2004.

All nominees will be invited to the 2004 Spouse Appreciation Reception May 14 and will receive a Certificate of Appreciation.

The deadline to send in your nomination is March 17.

You may deliver it to the FSC or e-mail it to cindy.graver@robins.af.mil

Special prize packages will be awarded to the 1st, 2nd, and 3rd place winners based on the following guidelines:

■ Nominations may be submitted by all military members, DoD civilians or contractors assigned to Robins. This includes all

branches of service and organizations.

■ Each nomination should include a cover page listing the person being nominated and their address, the nominator's name/rank/title, unit or organization, and duty phone.

■ Type the name of the spouse on the cover page only. Do not use the spouse's name in the actual write up. This is done so that the names will not influence the judges.

■ Limit the write-up to one typewritten page (Times New Roman - 12 point).

■ Although the spouse contributes during the entire marriage in many ways, please stress the contributions made during the last 12 months that have enhanced the nominator's career and mission readiness.

For more information, contact Ms. Cindy Graver at 926-3453.

Company Grade Officer Association reaches out

The Company Grade Officers Association is dedicated to bringing CGOs from across the base together. The association provides an opportunity for CGOs to have their voices heard at the senior leadership level.

It also provides professional development events and community service functions to its members. Meetings are held at 4:30 p.m. the third Wednesday of each month at the Wellston behind the Officers' Club. Free food is served afterwards.

Recently, CGOs had the opportunity to attend a discussion with the Personnel Center in order to better understand working with civilians.

The group's plan for February is to learn more about the 19th Air Refueling

Group by participating in a refueling flight. There are also plans to talk to local commanders and chiefs in the future.

The association has worked with Pearl Stephens and Westside Elementary schools for more than a year by reading to children and providing other assistance. It also supported the local Habitat for Humanity by helping build

two houses last year.

The association also offers social events. It contributed to the Wellston's Super Bowl party, and many members took home prizes for attending.

For more information contact Chapter President Robert Sibold at robert.sibold@robins.af.mil.

All in a day's work



U.S. Air Force photo by Ms. Sue Sapp

Spc. Sonny Brown – 1177th Transportation Company from LaGrange, Ga. – Gate Guard

“We’re out here every morning. We thoroughly check identification cards to make sure people have proper ID, we check the expiration dates and make sure each vehicle has a decal. On top of that, we greet each

person who comes in with a smile to ensure they have a wonderful morning.

“We switch gates weekly, so we end up working every gate. It gets rough sometimes because of the weather, but I really like the people I work

with. I get to greet different people as they come in the gate, and it makes me feel I’m doing something to ensure they’re safe.

“It’s one of the best jobs on this base, and one of the best jobs I’ve ever had.”

SERVICES HOLIDAY HOURS

Aero Club, administration and sales closed Monday

Auto Skills Center, closed Monday

Base Library, closed Monday

Base Restaurant, closed Monday

Bowling Center, open Monday from 2 - 8

p.m.

CDC East and West, closed Monday

Civilian Recreation, closed Monday

Enlisted Club, open Monday at 5 p.m. (no

family night)

Family Child Care, closed Monday

Fitness Center, open Monday from 8 a.m. - 2

p.m.

Flight Line Dining Facility, closed Monday;

Flight Line Kitchen will remain open

Food Service office, closed Monday

Golf Course, normal hours and tee times

Honor Guard/Mortuary Affairs/Readiness, normal hours

Human Resource office, closed Monday

Information, Tickets and Travel, closed

Monday

Lodging, normal hours

Marketing, closed Monday

Nature Center, closed Monday

Officers’ Club, closed Monday

Pizza Depot, closed Monday and Tuesday

Rental Center, closed Monday

Resource Management office, closed

Monday

Robins Japanese Grill, closed Monday

Skeet Range, closed Monday

Skills Development Center, closed Monday

Smith Community Center, closed Monday

Teen Center, closed Monday

U.S. Veterinarian Services, closed Monday

Wood Hobby shop, closed Monday

Wynn Dining Facility, normal hours

Youth Center, closed Monday

Museum warms up with jazz concert series

Afro Jazztet will perform at the Museum of Aviation at 6 p.m. Thursday.

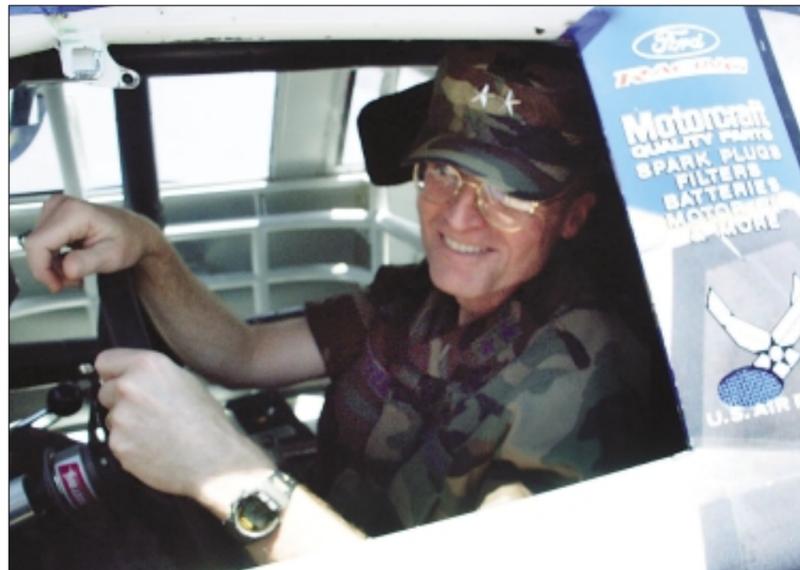
March 16, Gwen Hughes, twice voted best Jazz artist by the readers of Creative Loafing, will perform. Monty

Cole Trio will perform April 22.

All performances will be from 6 - 8 p.m. at the Museum of Aviation. The evening get-togethers will feature a cash bar and snacks. Admission will

be \$7 per person, and Museum of Aviation Society of Eagles members will get in free. For more information, call Mr. Bob Dubiel at 923-6600 or e-mail him at bdubiel@museumofaviation.org.

NASCAR fan



U.S. Air Force photos by Ms. Sue Sapp

General Wetekam and his wife, Sheri, are avid NASCAR sports fans. Above left, the general looks at the Air Force's No. 21 NASCAR show car when it was displayed at the Museum of Aviation in 2002. Above right, General Wetekam moves into his new office in February 2002. He brought with him a trunk lid from the NASCAR No. 77 racecar, owned by the Jasper Motorsports Team. Right, the general gets behind the wheel of the No. 21 car at the Museum of Aviation.

As commander of the Warner Robins Air Logistics Center, Robins Air Force Base, Ga., General Wetekam was responsible for worldwide logistics support for the C-130, C-5, C-141 transport aircraft, F-15 fighters, U-2 reconnaissance aircraft, as well as support for remotely piloted vehicles, all Air Force helicopters, air-to-air missiles, sur-

face motor vehicles, high-technology airborne electronics, and avionics and electronic warfare requirements. The center is one of three Air Force air logistics centers and the largest industrial complex in the state of Georgia.

The general, a native of Cincinnati, Ohio, entered the Air Force in June 1973 after graduating from the U.S. Air Force Academy. A career logistics officer, the

general has commanded three maintenance squadrons and a logistics group while serving staff tours at both major command and Air Staff levels.

General Wetekam has been selected for promotion to lieutenant general and reassignment as Deputy Chief of Staff for Installations and Logistics, Headquarters U.S. Air Force, Washington, D.C.

ASSIGNMENTS

June 1973 - January 1974, student, munitions officer training, Lowry Air Force Base, Colo.

January 1974 - July 1974, student, explosive ordnance disposal training, Indian Head Naval Ordnance Station, Md.

July 1974 - July 1975, officer in charge of weapons loading and explosive ordnance disposal, 4th Munitions Maintenance Squadron, Seymour Johnson Air Force Base, N.C.

July 1975 - May 1976, officer in charge of explosive ordnance disposal, later, supervisor, 635th Munitions Maintenance Squadron, U-Tapao Royal Thai Naval Airfield, Thailand

May 1976 - July 1979, munitions services officer, later, officer in charge, 421st and 16th aircraft maintenance units, 388th Tactical Fighter Wing, Hill Air Force Base, Utah

July 1979 - March 1981, officer in charge, 61st Aircraft Maintenance Unit, 56th Tactical Fighter Wing, MacDill Air Force Base, Fla.

March 1981 - April 1984, officer in charge, 313th Aircraft Maintenance Unit, later, job control officer, 50th Tactical Fighter Wing, Hahn Air Base, West Germany

April 1984 - June 1986, maintenance staff officer, later, member, Commander's Action Group, Headquarters Tactical Air Command, Langley Air Force Base, Va.

June 1986 - July 1989, Commander, 56th Equipment Maintenance Squadron, and 4456th and 56th aircraft generation squadrons, MacDill Air Force Base, Fla.

July 1989 - July 1993, F-15 and standard avionics logistics program manager, later, deputy director, Chief of Staff Operations Group, Headquarters U.S. Air Force, Washington, D.C.

July 1993 - June 1994, student, Industrial College of the Armed Forces, Fort Lesley J. McNair, Washington D.C.

September 1994 - November 1995, commander, 49th Logistics Group, Holloman Air Force Base, N.M.

November 1995 - November 1997, Director, Aircraft Management Directorate, Oklahoma City Air Logistics Center, Tinker Air Force Base, Okla.

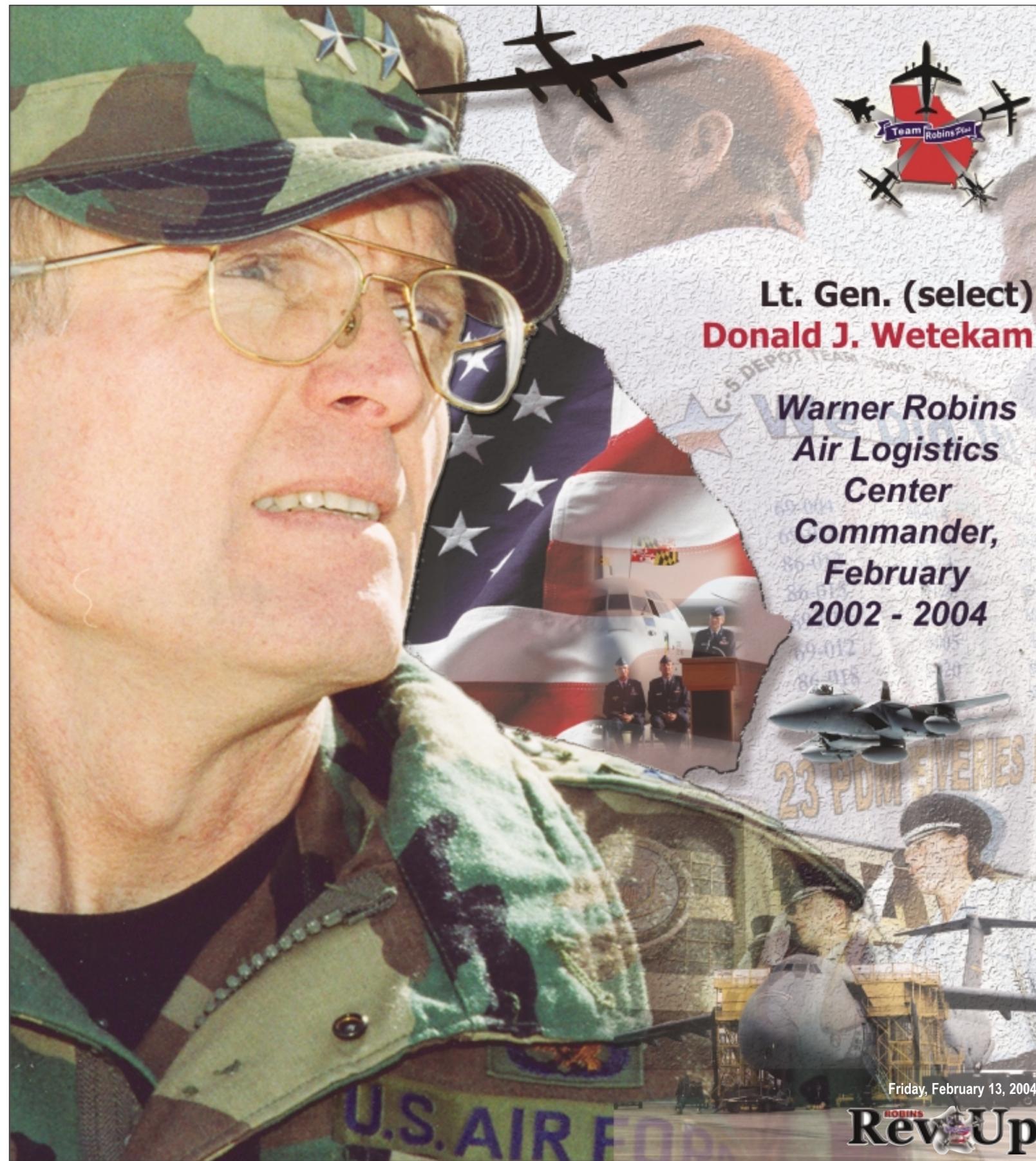
November 1997 - June 1998, vice commander, Oklahoma City Air Logistics Center, Tinker Air Force Base, Okla.

June 1998 - February 2000, director of Logistics, Headquarters Pacific Air Forces, Hickam Air Force Base, Hawaii

February 2000 - May 2000, deputy director of Combat Weapon Systems, Headquarters Air Combat Command, Langley Air Force Base, Va.

May 2000 - February 2002, director of Maintenance and Logistics, Headquarters Air Combat Command, Langley Air Force Base, Va.

February 2002 - February 2004, commander, Warner Robins Air Logistics Center, Robins Air Force Base, Ga.



**Lt. Gen. (select)
Donald J. Wetekam**

**Warner Robins
Air Logistics
Center
Commander,
February
2002 - 2004**

Friday, February 13, 2004

RevUp

General Wetekam and his wife Sheri lead the parade through downtown Macon during the 2002 Cherry Blossom Festival.



U.S. Air Force photos by Ms. Sue Sapp



Left, the general inspects a C-5 pylon with Mr. Earnest Spradley and Mr. William Bilbrey, aircraft sheet metal mechanics. Lean, which focuses on cutting waste to avoid cost while improving output, has been one of General Wetekam's strongest initiatives during his tenure. Above, the general speaks to members of the media the morning following attacks on Iraq March 19, 2003.

Wishing Robins a fond farewell

Next Tuesday, I will pass the command flag to Maj. Gen. select Mike Collings. It will be a difficult moment for me because I have so enjoyed my two years as commander of this Center and as a member of this community. This has been a rewarding time for both Sheri and me. We have formed many lifetime friendships, and we thank you all for making us feel so much at home. We leave with many happy memories and optimistic thoughts for Robins Air Force Base and the Middle Georgia community.

I'll certainly miss working with our dedicated military, civil service and contractor work force. Thanks to all of you, we can truly brag about being a world class organization. I'm proud of the clear progress we made over the last two years. You have accomplished a lot, and I'm confident the improvements will keep on coming. We've made great strides in deploying Lean throughout the Center and the Wing. I'm encouraged by your willingness to try new ideas and take some risks in the way we do business. It is paying off every day in the form of reduced waste and improved efficiency and effectiveness, and it's garnering recognition

from around our Air Force, the Department of Defense and industry as well.

As you know, I've tried to focus on improving our human relations climate as well. I appreciate the willingness of Local 987 American Federation of Government Employees for entering into a series of partnership agreements with the Center. Those are proving to be of benefit to our work force and our Center's performance. I'm also encouraged by the diversity initiatives we've undertaken, as well as the engagement of several organizations and individuals in this arena. All of these are making a difference in the form of reduced labor issues, EEO complaints and congressional inquiries. But there is a lot of work to be done, and the challenge to each of you is to build on these initial successes to make this the kind of place where everyone is treated with the dignity and respect they deserve.

During the last two years, we've gone through major reorganizations in both the maintenance arena and our product directorates as well. To your credit, we've been able to do these without interruption to our

customers, and now we are reaping the benefits in the form of greater productivity and support to the war fighter.

But I am most proud of the superb support we continue to provide to those war fighters in the global war on terrorism. Your support to that effort is vital, and you continue to deliver. When our Air Force went into action in Iraq last year, you stepped up to the challenge. Many of you have endured deployments and long work hours. At this very moment, some of our people are deployed in harm's way. I appreciate the sacrifices they and each of you have made for our nation. Thanks to you, Saddam Hussein has been captured, and democracy is within the grasp of the Iraqi people. The struggle continues, and I know Robins will continue to deliver war-winning capabilities to our brave men and women.

As we know all too painfully, war brings casualties and loss. Here at Robins, we've suffered one of those wartime losses, and we've felt the pain that so many others across our nation have felt. In addition to that, we've said goodbye to other members of our Robins

community who were lost here at home. We are, in many respects, a family; and we all feel the pain when one of our family members passes from our midst.

Their service to our nation is valued and a remembered, and we continue to pray for the safe return of those who are still deployed.

To our many friends and supporters in the community, thank you for your efforts on our behalf. There is a clock on my office wall with the letters "EDIM-GIAFAD" emblazoned across the front - Every Day In Middle Georgia Is Air Force Appreciation Day. Now I know just how true that phrase is. You are truly special.

As we pack the car and head north to our nation's capital, Sheri and I know what a blessing the last two years have been. Again, thanks to "Team Robins Plus" for your dedication and efforts on behalf of the world's greatest Air Force. May God bless you all and may God continue to bless America.

Donald Wetekam



General Wetekam delivers his State of the Center address in October 2003. "It has been a very solid, very successful year," he said.