



Services holiday hours

- **Aero club** administration and sales closed Thursday to Dec. 1.
- **Auto skills center** closed Thursday and Nov. 29.
- **Base library** closed Thursday.
- **Base restaurant** closed Thursday through Saturday; mobile trucks will not be running Thursday to Dec. 1.
- **Bowling center** closed Wednesday at 5 p.m.; closed Thursday and Nov. 29; opens 4 p.m. Nov. 30.
- **CDC East and West** closed Thursday and Nov. 29.
- **Civilian recreation office** closed Thursday; bingo closed Wednesday to Nov. 29.
- **Enlisted club** open Wednesday, bar menu only; open Thursday at 1 p.m.; open Nov. 29 at 4 p.m.; open Nov. 30 at noon.
- **Family childcare** closed Thursday and Nov. 29.
- **Fitness center** open Thursday and Nov. 29 from 8 a.m. to noon.
- **Flight line dining facility** closed Thursday and Nov. 29; flight line kitchen remains open.
- **Food service office** closed Thursday and Nov. 29.
- **Golf course** closed Thursday.
- **Honor guard/mortuary affairs/readiness** normal hours of operation.
- **Human resource office** closed Thursday and Nov. 29.
- **Information, Tickets and Travel** closed Thursday and Nov. 29.
- **Lodging** normal hours of operation.
- **Marketing** closed Thursday and Nov. 29.
- **Nature center** closed Thursday and Nov. 29.
- **Officers' club** open Thursday from noon to 2:30 p.m.; open Nov. 29 6-9 p.m. for lounge and dinner only.
- **Pizza Depot** closed Thursday and Nov. 29.
- **Rental center** closed Thursday and Nov. 29.
- **Resource management office/non appropriated funds** closed Thursday and Nov. 29.
- **Skeet range** closed Thursday and Nov. 29.
- **Skills development center** closed Thursday and Nov. 29.
- **Smith Community Center** closed Thursday and Nov. 29.
- **Teen center** closed Thursday and Nov. 29.
- **Veterinary services** closed Thursday and Nov. 29.
- **Wood shop** closed Thursday to Dec. 2.
- **Wynn Dining facility** open Thursday from 11 a.m. to 2 p.m.
- **Youth center** closed Thursday and Nov. 29.

Giving the gift of life



U.S. Air Force photo by Sue Sapp
Staff Sgt. Christopher Rogers, 54th Combat Communications Squadron, gives blood at a recent Red Cross blood drive on Robins.

Gen. Handy lauds center, calls for tanker modernization

By Geoff Janes
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Gen. John Handy, commander of the Air Mobility Command, called the Warner Robins Air Logistic Center a valuable partner and an arm of Air Mobility Command's war fighting capability during his visit to the center Nov. 15.

Handy, who also serves as the commander of the U.S. Transportation Command, came to Robins specifically to visit the 19th Air Refueling Group, a hosted unit which falls under AMC.

Handy spoke candidly about the 19th Air Refueling Group's operational tempo, the war on terrorism and future modernization efforts of the AMC.

He also toured the 19th ARG facilities,

met with troops and spent time with Maj. Gen. Donald Wetekam, center commander. During his visit, Handy also took the time to recognize one particular noncommissioned officer when he promoted Senior Master Sgt. Randy Fuller of the 367th Recruiting Squadron to the rank of chief master sergeant.

The following Q&A session highlights some of Handy's thoughts on the current state of the Air Force.

Q: You've recently been quoted as saying people are your number one priority. What types of things do you think the Air Force should focus on where people are concerned?

See HANDY ... Page A-4

Diversity training prepares managers for work force change

By Lanorris Askew
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Robins Air Force Base is test flying a new initiative known as diversity training in order to embrace the 21st century's changing work force.

The first training session took place Monday at the Base Theater, where Samuel Betances, a diversity consultant, presented the day-long instruction using humor as well as statistics to educate an audience of Robins supervisors.

"The training has been very enlightening," said Vacienta Respress of the 78th Communications Squadron. "I think that it's helping us all see what we don't usually see about ourselves."

Michael O'Hara, civilian personnel director, said the training was mandated by Maj. Gen. Donald Wetekam, Warner Robins Air Logistics Center commander, and addresses one of his main priorities - work force development and human relations.

"The general's focus is on two main considerations," said O'Hara. "One of these is preparing Robins for the inevitable changes in both national and local demographics which will have a profound impact on applicant pools and ultimately the composition of our organic work force."

O'Hara said in order to be a successful enterprise as the base goes through the 21st century, it's not a question of whether you want diversity or even if you support it. It's a question of necessity.

"To remain a viable business we must prepare for changes," he said. "We must recognize that the change is inevitable; it's like the tide. This demographic change is occurring, so we must embrace it in order to remain in business. This training is intended to prepare managers of today and tomorrow for those changes."

The second consideration of the training is to ensure an environment is established that is wholesome and welcoming to all individuals, regardless of race or gender.

"This environment will help Robins become the employer of choice for individuals from all groups," said O'Hara. "We want to also create an environment which is inclusive. Our focus remains on insuring that we have a well-qualified and motivated work force. However, we must recalibrate our vision of how the work force of the 21st century will look. The birth rate among white families today is on average, slightly less than two children per family. Conversely, birth rates among minority families, particularly those of Hispanic and African-American descent exceed that average. The impact of that fact is already being felt here. Over the last four years Hispanics within our work force has grown by 211 percent. As the 21st century unfolds, we must be able to attract and retain members of all ethnic groups in order to successfully execute our mission. Again, embracing a diverse work force is not a matter of social justice, so much as it is a matter of business necessity."

"This training is also intended to provide a framework for open and constructive communication between supervisors and employees of all races," he said. "This is not

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Cross-organization help desk, Lean initiative historical first

By Chris Zdrakas
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Four organizations armed with Lean tools usually associated with aircraft production processes took a simple concept - consolidating multiple telephone help lines into one - and inspired a different generation of Lean proponents.

A single 6-HELP line equipped with an automated attendant went into effect Monday, the result of a Lean effort that began in August.

Organizers of the groundbreaking event said they anticipate 6-HELP will end customer frustration and mark the start of broader applications for waste-busting Lean tools. Robins leaders look to Lean as the key to earning Robins Air Force Base the title world-class.

The help line study broke new ground because it involved four organizations, one of them a Department of Defense agency. The impetus came from 78th Air Base Wing Commander Col. Bonnie C. Cirrincione, who saw the potential for resolving the confusion and ambiguity multiple help desks had inspired.

"Lean is pretty simple, but it can pay big dividends in a short period of time," Cirrincione said. "This will be the first of many lean opportunities ahead of us."

The 78th Communications Squadron teamed up with two Directorate of Maintenance organizations and DISA - the Defense Information Systems Agency - to look for solutions that would increase customer satisfaction.

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Courtesy photo

Robins employees "Lean" out their process to develop a one-stop computer help desk system.

Where can you get a meal like this?

Base restaurant offers complete Thanksgiving meal for under \$50

By Lanorris Askew
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If you would like to smell turkey with all the trimmings coming from your kitchen this Thanksgiving with none of the time-consuming hard work, then you're in luck.

Jon King, the base restaurant manager, said the facility is offering a carry-out special for those who may not have the time or skill to prepare a full Thanksgiving dinner.

"We are trying to provide a good, healthy, decent meal at a reasonable price," he said.

King said the meal will include 6 pounds of sliced turkey, 8 pounds of cornbread dressing, a half-pan of mashed potatoes, a half-pan of green beans, 1-quart giblet gravy and 1 quart of cranberry sauce for \$44.95.

The meal feeds between 18 and 20 people.

King said that the reason the base restaurant is able to offer the meal at such a cheap price is simple.



King

"Volume is the answer," he said. "We also pay a lot of attention to the price of our outside merchants."

The base restaurant has been doing this type meal since the facility opened 14 years ago.

"We are generally slower in November than in other



U.S. Air Force photo by Sue Sapp

Barbara Standish gets ready to serve a buffet at the Robins Air Force Base Restaurant. The restaurant is offering a complete Thanksgiving meal, fully cooked, for less than \$50.

months," King said. "This helps to increase our business volume."

According to King there is no shortage of orders.

"We expect to get about 250 orders for this special meal," King said. "We can take up 20 orders a day and then we have to turn people away."

Anyone interested in this special can place orders through Nov. 26. The final day for meal pick-up is also Nov. 26.

All orders must be picked up by 3 p.m. For more information, call 926-3031 or 926-6972.

Employees get suicide intervention training through on-base class

By: Holly J. Logan
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The base chapel, in conjunction with the Family Support Center and the 78th Medical Group are helping Robins' employees help each other through the Applied Suicide Intervention Skills Training program.

The ASIST program began at Robins in August and has trained more than 70 people since then. The next ASIST class will be offered Jan. 29-30 at the Robins Chapel.

Cindy Graver, family and work life consultant with the Family Support Center, said programs like ASIST help bring suicide to the forefront of people's minds so they can recognize a problem that has been hidden in the past.

"Suicide has been a taboo subject in society for years," she said. "We're finally realizing that not talking about it doesn't make it go away. Being more proactive about it can help people keep in touch with others and help people to help each other."

ASIST is a training program widely implemented throughout the U.S. armed forces to educate military members and civil service employees on how to recognize the warning signs of a potential suicide and intervene before it's too late.

Recently, Gen. Lester L. Lyles, commander of the Air Force Materiel Command, mandated implementation of the ASIST program throughout the command. The goal of the program is to train at least 1 percent of the base population, or 180 people at Robins.

Grover said at least 20 participants are needed for the program to hold a session.

"Team Robins has a lot of caring people," she said. "With the upcoming holidays, some people become depressed. Team Robins cares about its members. The ASIST program teaches skills that people can use throughout life."

Chaplain (Maj.) Jamie Braswell, said this two-day class provides practical training to teach people how to recognize the signs that indicate that someone may be contemplating suicide.

"These signs are usually indicators that something is wrong and the person is trying to medicate the problem," he said.

Braswell said although the person may or

may not be contemplating suicide when warning signs are noticed, the question of their intention should still be questioned.

"You should engage a person and find out if the person is truly suicidal," he said. "Most people will readily admit it if they are contemplating suicide. You should get the person to make a contract with you that promises he or she will not hurt himself or herself."

Braswell said ASIST is about teaching people how to help suicidal individuals find the professional help they need.

"This program isn't about turning people into trained counselors," he said. "It's more like providing CPR for someone who is wishing to commit suicide."

CPR as it relates to the ASIST program stands for current plan, prior behavior, and resources.

"Ask the person if he or she has a suicide plan," he said. "Usually, when someone is serious about committing suicide, he or she will have a plan. Past behavior should also be assessed. If someone has had someone he or she knew that committed suicide, they are at higher risk. Finally, we talk about resources through which a person can get help."

According to Braswell, examples of such resources would be the Life Skills Center, Family Support Center and the base chapel.

"Suicidal people focus on what they have lost in life," he said. "This person has to find a reason to keep living. Even though the person has to find that source for himself or herself, the ASIST trained person can help."

Graver said she encourages not only supervisors to become involved in the ASIST program, but younger participants as well.

"It's really important for people of all ages to become involved in this program," she said. "Younger people are more likely to come to their peers than talk to a 45-year-old supervisor or co-worker."

Braswell said people should realize that suicide is not the answer to life's overwhelming problems – help is out there.

"Suicide is an eternal solution to a temporary problem," he said. "It is preventable and avoidable. I'm not making light of anyone's problems. I'm merely saying there is hope even when people can't see it."

If you or someone you know is interested in participating in the ASIST program, contact the Robins Family Support Center at 926-1256.

3x3

Winslow Homes

55851501

3x3.5

Garden of Eatin

55854601

3x10.5

Armed Forces

55762501

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Starcadia

55529601

Help

Continued from A-1

“Four different organizations came together to work hand in hand to resolve potential areas of waste that in turn resulted in delays to the customer,” said Rowdy Yates, Lean change agent for the 78th Communications Squadron.

He said getting the organizations together “turned out to be very easy” because the leaders of the four organizations knew the success Lean tools had in aircraft production areas.

“Everyone came together with a positive attitude and gave us the people we needed to be on the team,” Yates said. “They made sure we had the right people and empowered them to act and represent their organization.”

The help line change required two Lean events. The first, held Aug. 26-28, was to develop a value stream map geared towards reviewing and understanding current help desk processes, designing ideal processes and coming up with one to be used in then-immediate future. The second event Oct. 15-17 was to finalize the process of providing a single number help desk.

Each of the four organizations had help desk functions with their own unique customer service number and set of issues, including such problems in areas like email delays and production system databases. Callers often didn’t know which help number to call, which caused them frustrating delays.

Sharon Singletary, one of five team members representing Maintenance’s Defense Maintenance Accounting and Production System, said the Lean event – her first – was “a really unique experience. I thought it was a good way of coming up with solutions, and it was a great success.”

Susan Glidewell, day shift supervisor over the DISA help desk, said she entered into the process with no preconceived ideas.

“It wasn’t what I expected,” she said. “This was one of the first times I have attended anything like this where we got results.” She said she was most impressed with the speed of the process.

Tony Boles, 78th Air Base Wing

Getting help

An automated attendant greets the caller with the following script:

Thank you for calling the Customer Support Center.

Please listen carefully to the following options.

For applications such as Tandem, Email, or DMAPS, press 1.

For network connectivity, press 2.

For maintenance items such as Crypto, Weather Radar, or Land Mobile Radio, press 3.

To speak with a customer service representative press 0.

To repeat options, press 9.

Based on the option a caller selects, the caller will be guided by other user-defined prompt messages to the assistance he or she is seeking.

Lean change agent, led the team effort.

“If I were to tell you I’m excited about Lean and its potential, that would be an understatement,” he said. He said people recognize his enthusiasm because “I am genuine about it. People can smell a phony a mile away, and you can’t fake enthusiasm.

“Seeing the changes Lean has brought about over the past few months lets everyone know that this one really works.”

“The main thing we are looking for is to be able to identify waste and to be able to do away with non-value added waste,” he said. “I’m genuine in my excitement over Lean’s potential.”

“In some ways, migration (of Lean) to administrative areas is a little bit scary because we are in uncharted territory,” Boles said. “It’s not that we expect that we are going to do anything wrong, but we are learning as we go. Lean allows us the latitude that we don’t have to be the absolute expert all the time and have the perfect answer. It allows us to bump around a little bit and still channels us right to where we need to go.”

The single number is available seven days a week, 24 hours a day.

Editor’s Note: Art Mobley of the Maintenance Directorate contributed to this article.

ROBINS BRIEFS

Former chaplains chief dies

Retired Maj. Gen. Richard Carr, who last served as Headquarters U.S. Air Force chief of chaplains, died Nov. 9 at the age of 76. Carr, who died from Leukemia in Virginia, retired from the Air Force in 1982. He will be buried at 3 p.m. Dec. 4 at Arlington National Cemetery.

78th promotion ceremony

Col. Bonnie C. Cirrincoine, 78th Air Base Wing commander, will host the monthly 78th ABW Enlisted Promotion Ceremony at 3:30 p.m. Dec. 3 at the Smith

Community Center auditorium. Those being recognized will be notified by their respective first sergeants. Commanders, supervisors, family members and friends may attend. Show unit pride and spirit; come congratulate the new promotees. For more information, contact Senior Master Sgt. Editha S. Garcia, or Master Sgt. Mike Stanton, at 926-0792.

WR-ALC awards

Maj. Gen. Donald J. Wetekam, Warner Robins Air Logistics Center commander, will host the Robins Air Force Base Quarterly Awards Ceremony today at 10:30 a.m., at the Century of Flight Hangar, Museum of Aviation. Commanders, supervisors, fami-

ly members and friends may attend. Show unit pride and spirit; come congratulate all the nominees and base quarterly award recipients. For more information, contact Senior Master Sgt. Edith Garcia or Master Sgt. Mike Stanton at 926-0792.

Base finance has new e-mail

Base finance has a new customer service e-mail address. Individuals who have inquiries about their military or travel pay may submit e-mails to the following e-mail address: wralc.fmfc.milpay@robins.af.mil. A response to your inquiry will be provided within 48 hours.

Diversity

Continued from A-1

intended to replace other forms of redress through officially sanctioned avenues, but intended to encourage problem resolution at the lowest practical level and as early as possible so that positions do not harden. At the same time, our hope is that established official channels for resolution of dissatisfaction will become more available and responsive for those issues which cannot be resolved informally. This kind of training can complement what has already been established in the terms of processes such as the alternate dispute process, which addresses grievances or complaints before they become formal.

“We want Robins to be the employer of choice as the demographic shift occurs in our labor force,” O’Hara said. “We want to insure that a sound dialogue between employees, supervisors and managers exists to promote problem resolution early and at the lowest practical administrative level.”

According to Victor Hudson, Senior Personnel Specialist, space has already been allocated to various managers and supervisors at the ALC and the Air Base Wing.

“There will be approximate 900 employees in attendance at both of the sessions,” he said. “These sessions will be evaluated to see if they

should be expanded to a wider population, and is the Air Force equivalent of a Test Flight.”

Betances’ presentation, titled ‘The Changing Faces of America,’ impressed upon the audience why the training is needed.

“Normal perceptions about the nature of things endangers mission,” he said.

He went on to explain that learning to see beyond normal perception is the only way to embrace changes. The training included audience participation and a slide show, and had many of those present wanting more as they broke for lunch.

“The training is very entertaining, and it’s fun,” said Jackie Cleghorn, Deputy Director of Reengineering. “It also makes us understand that opportunities have to be made available and that Equal Employment Opportunity and affirmative action processes aren’t enough.”

He said he was very surprised with the number of people that agreed with him on that subject.

Richard Caemmley, of the C-5 System Program Office, said the training gives a new and improved perspective that takes you between the hardcore policies of the EEO and affirmative action. “It really shows how you need to adapt yourself to build your organization in the future and take advantage of and utilize the resources of the personnel that are available to you,” he said.

The next session is set for Dec. 12th at the base theater from 8 a.m. until 4 p.m.

Handy

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A: Let me tell you right up front and with an awful lot of passion, in the world we live in people really and truly have to be our number one concern. The stresses and strains of the global war on terrorism, the high (temporary duty) rates, the demands that we all have... active duty military, Department of Defense civilians, the Reserve and the families are all terribly important. Let's spend a lot of time focusing on the business of care and feeding, the welfare of our people – their families, and their children specifically. In a world that has so many demands on us, let's emphasize that.

Q: What is the status of the proposed tanker modernization program?

A: The tanker modification program covers a lot of waterfront, and its like, "what are you doing to cure world hunger?" Tanker modernization is encompassed, at least in our view, in two major areas. One of them is the Boeing 767 lease option that we're working very hard within the Department of Defense, AMC as well as the Office of the Secretary of Defense specifically to get the details of that lease agreement to the Office of Management and Budget, to Congress, to the White House, so that everybody understands the exact numbers.

It's a very complicated process, but we believe firmly that it's the very best deal for the taxpayer. I believe, very specifically, that the 767 lease is the right thing to do. We would like to get permission from Congress as soon as possible and the funding to go along with it to lease up to 100 KC-767 tankers to put into the Air Force and into the kitbag at Air Mobility Command – that's one piece.

The other piece, of course, is looking at existing KC-10 and KC-



U.S. Air Force image by Roland Leach

Gen. John Handy, commander of Air Mobility Command calls the Warner Robins Air Logistics Center a valuable partner in the war on terrorism.

135R and E model fleets and deciding the best way to manage those fleets. We've seen a lot of modernization in the KC-135 world, and we're continuing to modify the KC-10 community. But specifically, in terms of modernization, we need to retire the KC-135E model on a basis that I call gracefully as possible. That particular aircraft costs us far too much money and it makes good sense to go ahead and retire it. Our option is two-fold – get the 767 lease in force and ... to get the KC-135E models retired.

All of those aircraft are in the Air National Guard and Air Force Reserve Command, and getting those out of their way and replacing those with R models is exactly what our plan would entail. Aside from that, if you go into the future, then the KC-X is still a viable program

on the books, and one we will continue to analyze for a long-term replacement of the R model fleet that remains.

Q: From an operator's standpoint, what types of things is the Warner Robins Air Logistics Center doing to contribute to the AMC mission?

A: Well, it's pretty incredible. There's no question that Warner Robins, with the C-5 work they do, with the remaining C-141 work and the C-130 work they do, comprises the major portion of our airlift capability in the command. We focus on the depot, how it's doing, its performance.

What a valuable partner this depot represents to us. What a valuable partner the 23,000 people who

work here represent to us. It is clearly an arm of the war fighting capability of Air Mobility Command. We'll continue to look for that capacity as well as capability, and keep this place fully employed and loaded with work to continue supporting us now, and well into the future.

We need this capability, no question about it. And, we're very proud of it.

Q: The 19th ARG flew more than 200 percent of its allocated flying time last fiscal year. Will that trend continue for AMC units?

A: I would say that when we look at what we've done in the past, it's a predictor of the future. Units like

the 19th had an incredible year last year – I think it's going to be equally as challenging as we look to the future. Certainly as far as I can see into the future, the demand not only for an Afghan conflict but the global war on terrorism continues. The pressure on us as a command to continue supporting the war fighters out there will continue at a pace equal to, or in some cases higher than in the past. I would expect, across Air Mobility Command, to over-fly our wartime commitments this coming year.

Q: What are the greatest challenges facing Air Mobility Command, and what steps are being taken to overcome them?

A: Look at the tempo that our people are under. I use the analogy like a lot of people today. If you look at the war on terrorism as a marathon, you can stop for a water break. You can run fast, or you can run slowly. You can jog. You can stop and walk. The worst case is you could quit, get in your car and go home.

We're in a marathon that doesn't allow for much more than potentially water breaks.

Nobody is saying they're going to quit. Nobody is saying they're going to back off. Everybody has incredibly high morale and a "stick-to-itiveness" that says, as American fighting people, we will endure. This is not going to be easy, but we will see this war to its conclusion – and we'll come out on top.

The greatest challenge is helping people through this very, very tough time. How do we run a marathon and still be able to take a water break or two in the midst of all the stresses and strains?

It's clearly the greatest challenge, and there are no easy answers. So when we get a chance to rest a little bit, we need to throttle back.

But, when it's time to surge, everyone's raising their hand and saying, "Put me in, coach." We need to take care of those people. We really and truly need to take care of those people and look to the future. It's our people issues that we need to focus on.

New Heritage Lounge gives view of Robins' past

By Lanorris Askew
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Visitors to the Robins Air Force Base Officers' Club now have a place to sit back, relax and enjoy a little history.

The Heritage Lounge, was unveiled in a ribbon cutting ceremony Nov. 15.

Angelo Martinez, Officer's Club manager, said the lounge is a place where people can come, relax and feel they belong.

"It's the only one of its kind on base," he said. "Instead of completely changing everything around we decided to do an upgrade that would make a more comfortable place for patrons to visit."

Rather than the once sterile environment, the lounge now has cool blue lighting, and decades of photographic history from wall to wall. The photo displays include a wall dedicated to the present and past commanders. On another wall are photos of Robins through the

years. Photos of aircraft that have undergone Program Depot Maintenance are also on display.

One of the prized photos is that of the telegram from Congress declaring the facility Wellston Army Air Depot.

Martinez said the upgrade is something to be proud of, and includes new carpeting, wall coverings, ceiling tile, custom made cabinets, chairs, tables and counter tops.

"We wanted to keep the lounge warm like the rest of the facility," he said. "We think this gives warmth and it's important for people to have a place to come like this."

Taking only 90 days to complete, the lounge is now open for business during normal club hours for those with club privileges.

Martinez said the job would not have been possible without the help of the Skills Development Center and the Museum of Aviation, which helped with the framing and the locating of the photos respectively.

Toys for Tots kicks off at Robins

19th Air Refueling Group

Members of the 19th Air Refueling Group have taken a part-time job with Santa this year and are looking for help with their Toys for Tots Christmas drive. The annual toy drive kicks off Monday and the group is asking for help from the base community.

"The idea is to gather as many toys as we can to be certain that no child associated with Robins Air Force Base wakes up on Christmas morning without a full load of presents," said Chief Master Sgt. Steve Hartley of the 19th ARG.

Hartley said the group has sponsored the Robins Toys for Tots drive for the past 22 years, and he sees this program as an avenue to help brighten the holiday season for numerous Team Robins families and their children.

"We want all of the children to have big smiles on Christmas day," he said. "That is sometimes difficult due to financial situations caused by deployments."

With continued support from the base community, Hartley said he is confident this year's holiday season will be the best yet.

Anyone who wants to make a donation can contact their first sergeant or by calling the 19th ARG at 327-2961.

He also said first sergeants across the base will be responsible for putting boxes out in each of their squadrons, and if anyone wants to make a donation they can contact their first sergeant or by calling the 19th ARG at 327-2961.

"A large box will also be available for donations at the base exchange," he said.

Hartley added that due to the current world situation the group is again asking people not to wrap their donations.

"We are asking that gifts be in their original packaging if possible and clearly recognizable," he said.

Hartley said that those wishing to contribute should try to have their donations in by Dec. 13 to ensure timely delivery. The toys will be distributed to the units Dec. 19 and 20.

Monetary donations are also being accepted and checks can be made out to Toys for Tots.

Museum celebrates anniversary with Smithsonian exhibit, honors Vets

Museum of Aviation

Hundreds gathered at the Museum of Aviation Monday to celebrate veterans and the Museum's 18th anniversary.

Activities started with the grand opening of the Smithsonian exhibit, "At the Controls." Most people have seen the outside of famous historical airplanes like the Wright 1903 Flyer, Lindbergh's Spirit of St. Louis, or the Boeing B-20 Enola Gay. But who, other than the pilots, has seen inside these planes?

The exhibition features large-format color photographs of the cockpits of airplanes and spacecraft from the National Air and Space Museum's world-renowned collection. Included in the exhibit are views of cockpits

from the Wright 1903 Flyer, Ryan NYP Spirit of St. Louis, Grumman F-4 Wildcat, Supermarine Spitfire Mark VII, and the Space Shuttle Columbia.

The exhibit also visually traces the development of cockpits and illustrates how aviation technology has changed over the past century.

The traveling exhibit will be on display in the Eagle Building through the middle of January 2003.

Pilots of several of the aircraft exhibited at the museum were on hand to answer questions about the aircraft and take area school children on tours of the planes. Veterans were honored with a commemorative pin, and cake and goodies were given away throughout the day.



U.S. Air Force photo by Ray Crayton

Maj. Jeff Brett, pilot with the 339th Flight Test Squadron, gave students attending the Museum of Aviation anniversary a view of the F-15A. The plane is part of the new Smithsonian exhibit, "At the Controls," at the museum.

Why worry about computer security?

By Master Sgt. Keith Korzeniowski and Jack Worthy
45th Communications Squadron

PATRICK AIR FORCE BASE, Fla. — Before going to bed at night, do you leave your front door unlocked? When parking your car, do you leave the keys in the ignition? Probably not. You automatically take precautions to secure valuables.

Information is a valuable asset for our national security. In the computer age, information has become the lifeblood of many companies.

Failure to safeguard information as you would your home or other assets is ludicrous. Unfortunately, according to a 1999 study done by the University of California all too often security measures are either minimized or ignored by 26 percent of the entire information technology and automated information system communities.

For those in the know, the need for computer security measures is apparent. Even though data assets can be lost, damaged or destroyed by various causes, information systems tend to be susceptible for several reasons.

First, computer components are relatively fragile. Hardware can be damaged more easily than, for example, tools in an auto repair shop.

Data files are extremely fragile compared to other organizational assets. Second, computer systems

The base network is an unclassified system and a shared resource. One careless user sending a classified e-mail over the network can mean the loss of e-mail and shared drive access for hundreds of users until the system is cleared. As a member of the base network community, be a good citizen.

are targets for disgruntled employees, protestors and even criminals. Finally, decentralization of facilities and use of distributed processing have increased vulnerability of information and computers.

There are many ways to protect and prevent access to computer systems, from physical security involving locks and guards, to measures embedded in the system itself. Since end users have access, each represents a potential vulnerability. Many security measures begin with you.

Here are some guidelines:

- Know your unit information systems security officer, and information assurance awareness manager, and phone numbers for the network control center's C4 help

desk.

- Ensure your system is certified and accredited. Systems designated to handle classified information must complete an emission security assessment before processing is authorized.

- Practice good password creation and protection. Ensure passwords contain at least eight characters, including upper and lower case alpha, numeric and special characters, and are exclusive to your system.

- Use a password-protected screensaver when leaving your computer unattended.

- Share information only with people and systems authorized to receive it.

- Always scan disks, e-mail

attachments and downloaded files using the latest antiviral product and signature file.

- Know the sensitivity level of the information you're processing, requirements for protecting it, and security limitations of systems used to transmit it. Sanitize processing and storage devices.

- Know the basics of data contamination, malicious logic, and virus prevention and detection.

- Avoid virus hoaxes and chain letters.

The telecommunications monitoring and assessment program governs consent to monitoring. Notification of consent is approved through signed permission and is placed on DOD computers, personal digital assistants, local area networks, external modems, phones, fax machines, text pagers, phone directories, and land mobile radios.

Being a base network user is like being a member of the local community, which provides services to its citizens. Just as a community has laws, the network has policies.

First, e-mail is for official use only. Policy is addressed in Air Force Instruction 33-119, Electronic Mail Management and Use. Forbidden activities include sending or receiving e-mail for commercial or personal financial gain, and sending harassing, intimidating, or offensive material to or about others.

Like e-mail, Internet or Web access provided by the network is

for official use only. AFI 33-129, Transmission of Information via the Internet, provides guidance on proper use of the Internet. Do not transmit offensive language or materials, such as hate literature and sexually harassing items, and obscene language or material, including pornography and other sexually explicit items. The AFI also prohibits obtaining, installing, copying, storing or using software in violation of the vendor's license agreement.

Before downloading software from the Internet, keep in mind much of the freeware or shareware is only free for personal use.

Licenses for many programs exclude use by the government or commercial companies.

If you break the law in your community you can face serious consequences. What may be less known is that violating network policies also has consequences. A captain at Wright Patterson AFB, Ohio, was sentenced to nine months' confinement, a \$10,000 fine and a reprimand for conduct unbecoming an officer for using an Air Force computer to download and store pornographic images.

The base network is an unclassified system and a shared resource. One careless user sending a classified e-mail over the network can mean the loss of e-mail and shared drive access for hundreds of users until the system is cleared. As a member of the base network community, be a good citizen.

Commanders' Action Line



Col. Bonnie Cirrincione
Commander 78th Air Base Wing

Action Line is an open door program for Robins Air Force Base personnel to ask questions, make suggestions or give kudos to make Robins a better place to work and live. Please remember that the most efficient and effective way to resolve a problem or complaint is to directly contact the organization responsible. This gives the organization a chance to help you, as well as a chance to improve their processes.

To contact the Action Line, call 926-2886 day or night, or for quickest response e-mail to one of the following addresses: If sending from a military e-mail system select, Robins Commanders Action Line from the Global Address List. If sending from a commercial e-mail account (AOL, AT+T, CompuServe, Earthlink, etc.), use action.line@robins.af.mil. Readers can also access Action Line by visiting the Robins AFB homepage on the World Wide Web at <https://wwwmil.robins.af.mil/action-line.htm>.

Please include your name and a way of reaching you so we can provide a direct response. Action Line items of general interest to the Robins community will be printed in the Rev-Up. Anonymous Action Lines will not be processed.



Maj. Gen. Donald Wetekam
Commander Warner Robins Air Logistics Center

Project on the books for Friendship Pavilion

Q: I would like to make you aware of a few issues concerning Friendship Pavilion. The restroom areas are not wheelchair accessible, nor is it safe to cross the road to the pavilion from the only designated handicapped parking slot available at the facility. There are also no paved walkways to the restrooms. My suggestion would be to make a few of the parking spots that are adjacent to the pavilion, marked for handicapped (at least two spots, one for car and one for van access), make a walkway to the pavilion and to new restrooms. Thank you.

A: Col. Cirrincione responds: Thank you for your concern for the safety and convenience of all our customers to include those with special needs. Adequate restrooms are an ongoing challenge at the Robins Park area. A project to demolish the current restrooms and construct a new Americans with Disabilities Act-compliant facility for the area was recently funded; construction should be completed by June 2003. We will include walkways to the restroom as part of this project. As for parking, two handicapped-reserved spaces, one van and one standard vehicle, are located at the north end of the parking lot across the street from the park area. These spaces are

directly in line with the circle of Robins Park and should be adequate for the area; however, the parking lot directly behind the pavilion is designated dormitory and Noncommissioned Officers Academy parking. We will submit a base civil engineer work request and look at the possibility of adding a crosswalk on Warner Robins Street that spans the current parking lot and the Robins Park entrance. The civil engineer will review the situation and make adjustments to work best for the new ADA-compliant facility. If you would like additional information on this project at any time, you can contact Derek Glisson, director of Outdoor Recreation, at 926-4001.

Reasons for travel office move

Q: I have a concern that I believe would have great impact on Air Force Reserve Command and a large portion of the rest of the base. I heard that the travel office was scheduled to move from Bldg. 301 to the old base exchange building. Wanting to make sure, I verified with the Bay Area Travel office about this, and was informed it was true. My concern is about the ease of accessibility. The current location is within walking distance of AFRC employees and a large portion of the base population. As you well

know, parking around Bldgs. 300-301 is poor, and not too great in the AFRC buildings, either. I am willing to bet if the travel office is moved, time away from the worker's desk will be more than doubled. When I asked if the travel pay office was moving, I was told it would remain in Bldg. 301. This is also a concern if you need a refund, copy of a rental agreement, airline receipt or hotel information because you'll have to go to the old BX to get it. The Traffic Management Office, travel pay and the travel office need to work in the same area, and preferably close to most of their customers. Could you find out why anyone thinks moving the travel office is a good idea, and if you agree with the above points, please express AFRC's concerns. Most of the AFRC staff would be very grateful. Thanks for your time.

A: Maj. Gen. Wetekam responds: Many factors were considered in the decision to relocate the traffic management flight to Bldg. 914. We believe that, overall, the advantages to the majority of our customers will outweigh the disadvantages. In addition to arranging official travel for all military and civilian employees, the TMF is responsible for the delivery and shipment of household goods and related personal effects for all incoming and outbound personnel. For those customers, being located near the military personnel flight in Bldg. 905 will be a

distinct advantage. Much of the in-processing and out-processing are handled conjunctively with the TMF. Also, lack of adequate parking at Bldg. 301 frequently causes members to be late for counseling appointments. There should be plenty of parking for all at the new building. The new facility has been designed to provide a more private setting for the counseling sessions to ensure that personal data from the member is processed within the guidelines of the Privacy Act of 1974. In addition, the close proximity to the MPF will benefit the TMO staff, the MPF, and the customers in processing short notice deployments and personnel change of station moves. We realize that the relocation will inconvenience our customers such as yourself who are currently within walking distance of the TMF, but we trust that you understand that the relocation will enhance our customer support. Now that e-ticketing has replaced paper airline tickets your reservations and itinerary are e-mailed to you and we encourage you to fax your orders to 926-9384. We have found that the change to e-tickets has resulted in far fewer walk-in customers. For those occasions when you find it necessary to visit the TMF office, please remember that they are on the base shuttle route. We look forward to serving you from the new location.



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A real kid's place



Members of the 78th Medical Group and the Robins Clinic Spouses Group arrange play tables while redecorating the waiting room at the Pediatric Clinic.



Johnathon Kyle Carroll, 3, checks out his tongue in the silly mirror now on one of the walls in the waiting room at the Pediatric Clinic. Members of the newly reorganized Robins Clinic Spouses Group chose redecorating and providing play activities for the room as their first service project.

Spouses group redecorates waiting room

Story and photos by Sue Sapp

Going to the doctor just got a little more fun for kids going to the Pediatric Clinic.

The ribbon was cut Nov. 12 on the redecorated waiting area thanks to the newly reorganized Robins Clinic Spouses Group.

Lynne Johnson, president of the group, said at their first meeting the group decided they truly wanted to be a "service-oriented" group.

The first project on everyone's mind was to renovate the pediatric clinic waiting room. They did research on the Internet and found unique play tables. The tables are sealed with toys and creatures inside that children can move with the use of attached magnets.

That means no small parts for the children to put in their mouths, and the tables can be easily cleaned. The room also features colorful walls with graphics, a couple of fun-house type mirrors and books to entertain children of all ages.

"I've talked to the folks in pediatrics, and they've gotten great response from their patients and their parents. That's what it's all about, to make a trip to the doctor a little less harried" Johnson said.

Johnson said anyone who has a spouse working at the clinic is eligible to join the Robins Clinic Spouses Group. The group meets on the second Thursday of each month at various locations. For information call Johnson at 922-1211 or Jennifer Magnuson, club secretary, at 929-8079.



Above, Lynne Johnson, Robins Clinic Spouses Group president, puts a book away on the book wall. At left, Capt. Prudence Anderson, pediatric staff nurse, plays with Carter and Patrick Gilley at one of the new activity tables.

TV SCHEDULE

Note the new show times on Sundays.

These shows will air on Cox Cable channel 15 and Watson Cable channel 15.



Friday

Robins Report: 8 p.m. – News from around base.

Around Robins: 8:30 p.m. – Around Robins this week features local aviation hero Bob Scott, who talks about the importance of Veteran's Day and teaching children about the military. Christine Parker, Robins Family Support Center director, talks about the status of Year of the Family Campaign funds and the future of quality of life initiatives at Robins. One segment highlights the Information, Tickets and Travel office, with a look at what deals are currently available. There is also video footage from the Museum of Aviation during the Veteran's Day weekend.



Inside Robins: 9 p.m. – On this week's Inside Robins there will be an interview with Lt. Col. Paul Dunbar. Dunbar discusses how Robins supports the C-17, if Robins will get modification work for the C-17, and multi-mission capabilities of the aircraft in Afghanistan.

Sunday

1:30 p.m. - Robins Report
2 p.m. - Around Robins
2:30 p.m. - Inside Robins

Monday

Noon - Robins Report
12:30 p.m. - Around Robins
1 p.m. - Inside Robins

MOVIE SCHEDULE

All shows begin at 7:30 p.m.

Tickets are \$3 for 12 and older, \$2 for ages 5-11. Visit the movie schedule online at <http://www.robins.af.mil/services/Events/TheaterSched.htm>.



Today — Undisputed (R)

Starring Wesley Snipes and Ving Rhames. In the world of boxing, there's only one prize that matters, the title of undisputed champion. At Sweet Water Prison, the world heavyweight champion is about to meet his match. One man fighting for his honor, another fighting for his future, only one will emerge from the ring undisputed. (strong language)
*No one under 17 admitted without an accompanying parent.

Saturday — Abandon (PG-13)

Starring Katie Holmes and Benjamin Bratt. Catherine must deal with the two-year-old disappearance of her boyfriend Embry, when detective Handler begins an investigation. She is haunted by memories of Embry, and is torn as Handler uncovers new evidence that may link his disappearance to that of another student from the college campus. (drug and alcohol content, sexuality, violence and language)



Nov. 29 — White Oleander (PG-13)

Starring Alison Lohman and Michelle Pfeiffer. Astrid is a young teenager who journeys through a series of foster homes after her mother goes to prison for committing a crime of passion. Astrid struggles to become her own person, moving from foster home to foster home, and meeting foster mothers who try and help her. (mature thematic, dysfunctional relationships, drug content, language, sexuality and violence)

Nov. 30 — Jonah – A Veggie Tales Movie (G)

Showtime starts at noon and 7:30 p.m. Animated. The veggie gang set sail on a whale of adventure in Jonah. The story of Jonah and the whale as you've never seen it before – a story where everyone learns that one of the best gifts you can give or get is a second chance.

SERVICES ANNOUNCEMENTS

Breathe Easy

Beginning Dec. 1, all 78th Services Division facilities will be smoke free to be in compliance with Executive order 13058, mandated throughout the Air Force. Outdoor break areas will be available at the bowling center, enlisted club and officers' club for patrons who wish to smoke.

Customer Feedback

Survey 926-5492
The annual Air Force Customer Feedback Survey will be delivered soon to Robins Air Force Base and given randomly to individuals. The survey is used to measure customer satisfaction, quality of service, quality of facilities, quality of equipment and materials, value for price paid, and an overall assessment of at least 20 of the division's major programs. This survey is easy to complete, has a self-addressed envelope and requires no postage. Customers who take the time to answer the survey provide input that will have a major impact on future services programs.

The survey data is presented in a software program and by using it, managers are able to enhance programs, improve service and make optimal use of their resources to benefit services customers. Customers wanting more information on the survey, may call services marketing at 926-5492.

Enlisted Club 926-4515

The Press Box is open for express lunch Mondays through Fridays from 11 a.m. to 1:30 p.m. and for dinner 6-9 p.m. every Friday and Saturday with two-for-one prime rib for \$16.95. Today and Saturday's dinner special will be two-for-one New York strip steak for \$15. The Press Box will be closed Nov. 29 and 30. Reservations are welcome, but not required.

Information, Tickets and Travel 926-2945

Wild Adventures Theme Park, Valdosta, season tickets will be available at ITT or Expressions Dec. 3 from 10 a.m. to 1 p.m. for \$49. Save \$19.95 plus tax on these tick-



ets for ages 3 and older for one day. Wild Adventures will be opening a water park next year and the ticket will be good for all activities except go-carts.

Outdoor Adventure

926-6527 or 926-4001
Get into the holiday spirit with Fantasy in Lights in Callaway Gardens Dec. 8. Cost is \$38 for adults and \$18 for children ages 6 to 12. Price includes transportation, a one-hour trolley ride through the Christmas lights and a stroll through the gardens and Christmas village. Transportation will leave at 1 p.m. and return around 9:30 p.m. Register by today.

Go holiday shopping at the Chelsea Premium Outlet Mall of Dawsonville Dec. 7. Cost is \$25 and includes transportation to and from the mall. Transportation will leave at 8 a.m. and return by 8 p.m. Register by Dec. 5. For more information, call Michelle North at 926-6527.

Register by Dec. 10 to see the Atlanta Thrashers versus the Philadelphia Flyers Jan. 5 at 5 p.m. in Atlanta's Philips Arena. Cost is \$40 for admission and transportation. Transportation will leave at 2 p.m. and will return after the game.

Smith Community

Center 926-2105
Smith Community Center will hold a crafts bazaar Tuesday from 10 a.m. to 3 p.m. in the ballroom. Tables can be reserved to sell handcrafted items for \$7 per table.

Smith Community center will be conducting a videotaped talent search for Tops In Blue Dec. 16, 4-6 p.m., in the commu-

nity center ballroom. Both entertainers and support staff are needed for the talent competition and Tops In Blue. Bus drivers, stage, light, sound technicians, wardrobe/costume coordinators, choreographers and vocal assistants, as well as, entertainers have a chance to compete at the worldwide competition and possibly earn the opportunity to tour with Tops In Blue. If interested, call Cheryl Dollard at 926-2105 to set up a recording session. Deadline for reserving a session is Dec. 11.

Teen Center 926-5601

Enjoy open recreation 3-11 p.m., Keystone meeting at 6 p.m. and basketball at the youth center at 7 p.m. today. Saturday's scheduled activities will be open recreation 6-11 p.m. and Thanksgiving dinner at homeless shelter at 3 p.m. Tuesday and Wednesday open recreation is 3-7 p.m. Thursday through Saturday the teen center will be closed for the Thanksgiving holiday.

Wynn Dining 926-2073

All active duty and retired military members and their families are invited to a traditional Thanksgiving meal at Wynn Dining Facility. The meal will be served from 11 a.m. to 2 p.m. Items will be priced a la carte plus a surcharge on the total meal. Spouse and dependent children of active duty enlisted members in pay grades E-1 through E-4 are not required to pay the surcharge. Subsistence in-kind enlisted members will not pay for their meals, but their family members and guests will pay the standard rate.

Military members who do not live in the dorms are asked to notify the dining hall by Monday if planning to dine so food may be prepared accordingly. For a look at the menu, visit the services Web site at www.robins.af.mil/services go to Food Service and click on the Thanksgiving Menu.

Youth Center 926-2110

The youth center is taking donations for coats for kids and adults. A canned food drive is in full swing through Wednesday. Donations go to the fire department and the homeless shelter.

FAMILY SUPPORT CENTER

Robins Air Force Base Family Support Center-sponsored classes, workshops and seminars are open to all Team Robins Plus personnel and their eligible family members. Absences from duty sections to attend FSC offerings are the responsibility of the employee to coordinate with his/her supervisor. Because room assignments are subject to change, specific room numbers will be confirmed at the time of registration.

The FSC is located on Ninth Street in Bldg. 794, across the street just before the Robins Enlisted Club. Hours are 7:30 a.m.-4:30 p.m., Monday through Friday. For additional information, or to make a reservation, call 926-1256.

UNISERV TSP briefing

The personal financial management program is offering a briefing on UNISERV Thrift Savings Plan today, 1-2:30 p.m., Bldg. 905, Room 127.

All base employees are encouraged to investigate this investment opportunity.

To educate individuals, the booklet "Summary of the Thrift Savings Plan for the Uniformed Services" is being distributed through the units.

Holiday closings

The Robins Family Support Center and Family Services loan closet and Airman's Attic will be closed Thursday and Nov. 29 in observance of Thanksgiving.

Normal services will resume Dec. 2 at 7:30 a.m.

Pre-TAP briefing

A Pre-TAP briefing will be conducted Dec. 3, 1-3 p.m., Bldg. 905, Room 139.

The Transition Assistance Program is offering a briefing for personnel and their spouses who are within one to three years of separation or retirement. This session is designed to help individuals get a head start on long-range retirement and separation planning, benefits and other information. To register, call the center at 926-1256.

Small business workshop

A business consultant from the Small Business Development Center will conduct a starting a business workshop Dec. 4, 9 a.m. to noon, Bldg. 905, Room 245.

Information covered will include developing business ideas, putting a plan on paper, acquiring finance, legal requirements, license and tax information and resources available for use. Anyone considering a business venture will gain information to help get started.

Call 926-1256 for reservations.

Base tour

The center is sponsoring a base tour for all Team Robins Plus members and their eligible family members Dec. 4, 1-3 p.m., starting at the enlisted club.

The tour is designed to help newcomers become acclimated with the base.

To make reservations, call 926-1256.

Marketing self for new career

Retired Army Col. Jerry Crews, from the Retired Officers' Association will conduct a seminar "Marketing Yourself for a Second Career," Dec. 5, 9-11 a.m., at the base theater. Target audiences include officers and senior noncommissioned officers who plan to leave the military in one to five years.

Crews, an expert on career transition from military to civilian, will discuss the realities of competition in the civilian job market; perceptions civilian employers have of military personnel; job search planning; resume strengthening tips; networking; preparing for and conducting a successful interview; salary negotiations; and benefits packages. For additional information, call 926-1256.

UNISERV TSP briefing

The personal financial management program is offering a briefing on UNISERV Thrift Savings Plan Dec. 6, 1-2:30 p.m., Bldg. 905, Room 127.

All base employees are encouraged to investigate this investment opportunity.

To educate individuals, the booklet "Summary of the Thrift Savings Plan for the Uniformed Services" is being distributed through the units.

Transition assistance

The Transition Assistance Program has in place a four-step job search program for use in ensuring active duty personnel are fully prepared to separate from the military.

These programs are offered throughout the year. Additionally, personnel approaching separation should schedule pre-separation and individual transition plan counseling appointments with a TAP representative.

Pre-separation counseling

All military personnel separating or retiring must receive one-on-one counseling, regardless of rank.

Public law mandates that this counseling must be accomplished at least 90 days prior to leaving active duty — ideally 90 days prior to departure.

Pre-separation counseling is documented on DD Form 2648 and placed in the individual's master personnel record at the military personnel flight. Subjects covered include employment issues, relocation, education and veterans benefits.

A pre-separation guide with specific information is available for review or to download at <http://dodtransportal.org>.

To set up a mandatory transition counseling appointment, call the center at 926-1256.

Resume review

Several offices within the center offer reviews of resumes. Eligible personnel may leave their resume for review and can make an appointment with a transition team member to review their document and how to better market themselves.

The review is even more productive after taking a resume writing class.

Retirees and other veterans can work with the Department of Labor Veteran's Employment specialist, located in the family support center.

Relocation Assistance Program

The Relocation Assistance Program at the center has base brochures on many Air Force, Navy, Army, Marine Corps and Coast Guard bases. They also have base videos on many Air Force installations around the world available for checkout.

RAP also has a standard installation topic exchange service program that has information on all military installations worldwide. Call 926-3453, to order a SITES booklet. Base videos and brochures may be checked out for 48 hours.

Appointments may be made by calling the Relocation Assistance Program at 926-3453.



The Rev-up has searched high and low to find a handful of football nuts, worthy of calling themselves football experts. Each week during the football season these so-called "experts" will use their knowledge to take a shot at picking the winner in five featured professional football games and one college game. Throughout the football season, the Rev-up will keep a running total of the wins and losses for each expert.

Who's on top?

Player	W	L	T
Kurtz	35	24	1
Fidler	32	27	1
Haines	30	29	1
Smith	29	30	1



Airman 1st Class Tiara Smith



Tim Kurtz



Capt. Paul Fidler



Senior Airman Mark Haines

This week's games

Lions vs. Bears
Falcons vs. Panthers
Packers vs. Buckaneers
Rams vs. Redskins
Colts vs. Broncos
Michigan vs. Ohio State

My picks:

Bears
Falcons
Packers
Rams
Broncos
Ohio State

My picks:

Lions
Falcons
Packers
Rams
Broncos
Michigan

My picks:

Bears
Falcons
Packers
Rams
Broncos
Michigan

My picks:

Bears
Falcons
Packers
Rams
Broncos
Michigan

Last week's results

It's about time. Congratulations fellas, you found the right psychic. Smith, Kurtz and Fidler all came through with a commanding week at 5-1 while Haines hung in there at 4-2. He's still ahead of Smith. However, looking at this week's picks you guys will either all do great or all do horrible because you pretty much chose the same teams. Good luck!

SPORTS BRIEFS

Robins Lanes 926-2112

Participation pays off for Thunder Alley junkies. Bowl to the lights, sounds and colors of Thunder Alley for \$13 per person and receive a punch card. Earn 11 punches and receive a glow-in-the-dark zoom bowling ball.

fun. Start Smart and Start Smart Basketball registration will be held today and Saturday, 3-6 p.m., and 1-6 p.m. Saturday at the youth center. For more information and class dates, call Ron Hayes at 926-2110 or visit the youth center, located in Bldg. 1021.

•••

Youth Center 926-2110

The Start Smart program is a proven instructional program that prepares children ages 3 and 4 for the world of organized sports without the threat of competition or the fear of getting hurt. Parents work together with their children in a supportive environment to learn basic skills such as catching, kicking, throwing and batting for sports like basketball, baseball, softball, soccer and more. Each parent and child team will perform motor skills tasks that gradually build the child's confidence while both have

The youth center is looking for a piano instructor. Anyone interested in teaching classes may contact Nancy Hinds or Malinda Camp at the center.

•••

The Robins Youth Center is accepting applications for inline hockey coaches. No experience required. Training will be provided. Apply in person or call Ron Hayes at the youth center.

•••

Registration for the inline winter hockey league is being conducted by the youth center today 3-6 p.m. and Saturday 1-6 p.m.

Submissions to the Rev-Up are due by 4:30 p.m. Monday to be considered for publication in that Friday's paper. Contact one of the following people to get news in the Rev-Up:
Geoff Janes, editor, vance.janes@robins.af.mil
Lanorris Askew, reporter, lanorris.askew@robins.af.mil

HONOR ROLLS

Avionics Management Directorate names its fourth quarter award winners.

Denise Hardy, Avionics Communication Support Division, was selected as Avionics Achiever. Hardy noticed that end item repair



Hardy

from induction to shipping was taking up to one year. Part of this was the time delay between the receipt of demand and the funding of the repair. On her own initiative she contacted the scheduling division at Tobyhanna Army Depot to attempt to shorten the process. She formulated a set of performance measures to induct, fund, repair and ship end item non-serialized assets.

Linda Gerdes, Avionics Program Control Division, was selected as Avionics Achiever. Gerdes has been instrumental in maintaining the security program within the



Gerdes

directorates during the reorganization period. She obtained all materials and information pertinent to the program from the previous organizational monitor and spent numerous hours researching the base security Web site to incorporate all vital information into the Avionics Web site. By having this information and procedures readily available on the Web site, it enables personnel to stay abreast of all current matters.

Penny Kelly, Program Control Division administrative management branch chief, was named the Avionics Supervisor of the Quarter. During renovations Kelly scheduled and coordinated the move of three branches of personnel. She worked with various base organizations and contractors to ensure each phase of the move went smoothly. She ensured the contractors were escorted during heightened security. She has been the point of contact for the renovation while continuing to perform her everyday supervisory duties.



Kelly

The Precision Attack

U.S. Air Force Low Altitude Navigational Target Infrared at Night Team, Avionics Precision Attack System Program Office, was named Avionics Team of the Quarter. This team has distinguished itself in the area of total war fighter support by aggressively attacking several different LANTIRN issues on all fronts. Team members are **Jeff Bridger, Pam Dickerson, Mary Jo Coleman, Mary Garza, Lisa Rubinski, Gopi Weldon, Ray Martin, Lonnie Wilder, Master Sgt. Tim Jones, David Adkins, John Forehand, Vickie Shively, J.B. Goheen, Hal Molton, Mel Smeltz, Carolyn Coleman, Marvin Powell, Alan Byrd, Jim Whitlock, Randy Young, Joe Kennedy, Gary Plaisted, Gary Tressler, Sarah Harrell and Capt. Paul Fidler.**

Cassandra Kirkland, a resource advisor for the financial management branch, Program Control Division, Avionics Management Directorate, LY, is the winner of the LY Director's Silver Eagle Award for the month of September. Kirkland served as LY's resource advisor for a more than \$23 million

operating budget. She was readily available to receive and execute late fallout dollars that contributed greatly to the FY2002 successful closeout. She successfully gained and executed an additional \$2 million of fallout money for engineering projects and provided assistance to another division in the absence of their resource advisor.

•••

Clay Mims, Maintenance Directorate, was awarded the Exemplary Civilian Service Award. In recognition of his distinguished performance as resource management branch chief, Software Engineering Division, from December 2000 to October. Mims was responsible for the creation of a partnership with Macon State College to utilize the State of Georgia's Intellectual Capital Partnership Program as a mechanism to alleviate personnel staffing needs; the development of the FY2001 Software Engineering Division Production Recovery Plan, which enabled the division to reverse a negative financial pattern by rigorous attention to detail; and he was the Division focal point in re-establishing the engineer and scientist recruitment and hiring program.

HOLIDAY SERVICES

Ecumenical holiday programs

Nov. 23, chapel Advent Clean-up Day, 8:30 a.m. to 3 p.m.

Nov. 29-30, chapel Christmas decorating, 10 a.m. to 1 p.m.

Dec. 5, base Christmas Tree lighting, 5-7 p.m. at the chapel

Dec. 11, Christmas caroling, 5:30-7:30 p.m.

Protestant holiday programs

Dec. 1, no Sunday school

Dec. 8, combined worship, children's Sunday school, Christmas program at 11 a.m.

Dec. 24, Christmas Eve, candle lighting, communion service at 7 p.m.

Catholic holiday programs

Nov. 28, Thanksgiving Day mass at 9:30 a.m.

Dec. 12, Advent Parish Penance Service at 7 p.m.

Dec. 14, Advent/Christmas Retreat at 10 a.m.

Dec. 24, children's Christmas mass at 5 p.m.

Dec. 24, baby Jesus birthday party at 6 p.m.

Dec. 24, Christmas Eve mass at midnight

All in a day's work



U.S. Air Force photo by Sue Sapp

- Airman 1st Class Jeremy Brooks
- Operations management apprentice
- 78th Civil Engineering Squadron

"Civil Engineers keep the base running. We handle all the requirements for maintenance of this base. We also act as a liaison between the customer and the shops. We get the call from the customer and determine what needs to be done, who needs to do it, the urgency of the job and then we dispatch the people for the job.

"I like the diversity of the job. It's never the same — definitely not a repetitive job. It's kind of like a football game; the field's the same, but the action is always different."

Tops in Blue



U.S. Air Force photos by Ray Crayton

Tops in Blue, the entertainment showcase of the U.S. Air Force, performed Nov. 8 at the Warner Robins Civic Center.

The 2002 edition of Tops in Blue, "Spirit of America," was a spectacular medley of songs that captivated the audience. For almost 50 years, Tops in Blue has been energizing audiences around the world.

Members of the Robins community now have the opportunity to participate in Tops in Blue as well.

Smith Community center will be conducting a video taped talent search for Tops In Blue Dec. 16, 4-6 p.m., in the community center ballroom. Both entertainers and support staff are needed for the talent competition and Tops In Blue. If interested, call Cheryl Dollard at 926-2105 to set up a recording session. Deadline for reserving a session is Dec. 11.



CHAPEL SCHEDULE

Catholic Masses are celebrated at the chapel each Saturday at 5:30 p.m., Sunday at 9:30 a.m., and on Holy Days of Obligation at noon and 5 p.m. and Monday through Friday at noon. The Sacrament of Reconciliation is on Saturday from 4:30-5:15 p.m.

Catholic CCD classes for ages 4 through adult meet every Sunday from 11 a.m. until noon — from September through May — at Robins Elementary School.

Protestant services take place every Sunday at: 8 a.m. inspirational; and 11 a.m. traditional.

Protestant religious education classes for people of all ages meet every Sunday — from

September through May — from 9:30-10:30 a.m. in Bldg. 905.

Jewish service time is each Friday at 6:15 p.m. at the synagogue in Macon.

Islamic Friday Prayer (Jumuah) is each Friday at 1:30 p.m. in the chapel annex Rooms 1 and 2.

Community fellowship and Bible study is held at 5:30 p.m. Wednesdays for the following groups: adult mixed, adult singles, adult women, youth and elementary school children. Free dinner is served from 5:30 to 6:30 p.m. Bible study follows.

The chapel helps with any spiritual needs that arise. For further information, call the chapel at 926-2821.

Plan ahead ... stay alive

■ Fire safety tips from the Robins Fire Department

Should a fire occur, seconds will count.

A working smoke detector with a pre-arranged and practiced home escape plan can get your family out alive and safely.

Install and maintain smoke detectors. Smoke and fires produce a deadly poison called carbon monoxide along with other hazardous by-products. If you were asleep and a fire broke out in your home, do you think the smoke would awaken you? If you think so, you may be dead wrong.

Carbon monoxide can and will make you drowsier, and if you are already sleeping, it will put you into a deeper sleep. Unfortunately, you won't wake up. That's why smoke detectors are so important. They provide an early audible warning of a potential fire, thus providing extra time for you and the family to escape safely.

This early warning device will help ensure a safe escape.

Test your smoke detector every month whether it is hard wired or battery operated. Replace the batteries at least twice a year if you own a battery operated smoke detector. A good rule of thumb is to change your batteries when you change to daylight savings time.

Remember, should your smoke detector sound, get out quickly and stay out. Never go back inside a fire or smoke-filled home.

Have an escape plan of your home. Whether you live in a house, apartment or mobile home, make sure you have an escape plan. Make sure you include all doors, windows, hallways, and stair-

ways. Make sure you have at least two exits from every room. Have alternate exits in case primary exits are blocked by fire. Select a meeting place outside your home and mark it on the plan.

Practice the plan with the entire family. First, walk through the plan with everyone to be certain all exits are easily opened and safe to use. Assign someone to help with the younger children, the disabled and the elderly. Have practice drills at least twice a year and practice day and night situations.

Get out and stay out. If you smell smoke, see fire or hear the smoke detector, follow your escape plan. Get low to avoid breathing toxic gases and hot air.

Feel the doors with the back of your hand, if the doors feel hot, don't open it. Use your alternate means of escape. If the door is cool, and no signs of fire or smoke, follow your escape plan closing all doors behind you. Never use elevators during a fire.

Go to your safe meeting place. Once out side your home, everyone should immediately go to the designated meeting place.

Call for help. When the entire family is gathered at the meeting place, phone the fire department or send someone to a neighbor's home to call for help. Everyone must remain together until the fire departments arrival.



U.S. Air Force photo by Sue Sapp

Smoke detectors can save lives. The carbon monoxide produced by smoke and fires can make sleepy people even drowsier and possibly unconscious. Detectors alert house members to the presence of smoke. The loud siren helps to wake those in a deep slumber.

When calling for help, stay calm, and speak slowly and clearly. Give your name and complete address. Stay on the line until the emergency alarm room operator tells you to hang up. Escape first, and then call the fire department.

Have a safe and happy Thanksgiving.

If you have any questions, contact the fire prevention office at 926-2145.

**Can't find a Rev-Up on base?
Are they all out at the credit union? Go to
<http://www.robins.af.mil/pa/revu-p-online/index.htm> and catch it
anytime online.**

HAWC SCHEDULE

Weight Loss: Dec. 18 (4 sessions) , 12:30-2 p.m.

Evening Weight Loss: Dec. 16, (4 sessions), 4:45-6 p.m.

Prepared Childbirth: Nov. 26 (4 sessions), 6:30-8:30 p.m.

HAWC hours of operation are Monday through Friday 7:30 a.m. to 4 p.m.

For more information, contact the HAWC at 327-8480.

Submissions to the Rev-Up are due by 4:30 p.m. Monday to be considered for publication in that Friday's paper. Contact one of the following people to get news in the Rev-Up:

**Geoff Janes, editor,
vance.janes@robins.af.mil
Lanorris Askew, reporter,
lanorris.askew@robins.af.mil
Sue Sapp, photographer,
sue.sapp@robins.af.mil**

ROBINS BULLETIN BOARD

Christmas tree sale begins Dec. 6

The Robins Chiefs Group will sell Christmas trees at the base exchange Dec. 6-24. The sale hours are as follows: 10 a.m. to 8 p.m. Saturdays and Sundays; and noon to 8 p.m. Mondays through Fridays.

The proceeds will be used to support the RCG Scholarship fund, professional military education efforts, Robins enlisted members programs and various organizations throughout the base and local com-

munity. Stop by to help support this effort. If you have any questions, call Senior Master Sgt. Vincent Rush at 926-3010.

Here comes Santa Claus

The Robins Air Force Base annual Christmas Tree Lighting ceremony will be held in front of the base chapel Dec. 5 at 5 p.m.

Santa will arrive via base fire truck; his reindeer are resting up for the big holiday push. He will be bringing goodies and toys for all the

children who attend. The Robins Elementary School children's chorus will sing carols; refreshments will follow.

There will even be a mail drop for letters to Santa.

Commissary holiday schedule

The commissary will be operating on an adjusted schedule Sunday through Friday. The commissary will be open Sunday through Wednesday, closed Thursday and Friday, then open Saturday.

The hours will be Sunday 11 a.m. to 5 p.m. and Monday through Wednesday 9 a.m. to 8 p.m.

Contact Teena P. Standard, store director, at 926-3714 for more information.

Troops to Teachers briefing

Bill Kirkland, representative for the Troops to Teachers program, will be at the Robins Education Center Dec. 9, 10-11 a.m. to take questions about Troops to Teachers, a cooperative program between the

U.S. Department of Education and the Department of Defense.

Troops to Teachers is administered by the Defense Activity for Non-Traditional Education Support and is headquartered in Pensacola, Fla.

For more information on the Troops to Teachers Program in Georgia, contact Kirkland at 800-745-0709, 404-657-9055 or at bill.kirkland@gapsc.com.

The briefing will be held in Bldg 905, Room 137. For more information, contact Fran Sheridan at 327-7325.

LEAVE/ TRANSFER

The following people have been approved as participants in the leave transfer program.

- **Diane W. Whittle**, Special Operations Forces System Program Office. Point of contact is Linda S. Bozeman, 926-2819.

- **Kimberly J. Stewart**, Support Equipment and Vehicle Management Directorate. Point of contact is Nancy Garrison, 926-7697.

- **Christopher J. Phillips**, Maintenance Directorate. Point of contact is Frank M. Parham, 926-5955.

- **Tom. M. Parrish**, Maintenance Directorate. Point of contact is Janice Williams, 926-1542.

- **Mary Glenda Owens**, Special Operations Forces System Program Office. Point of contact is Linda Bozeman, 926-2819.

- **Ilene I. Leslie**, F-15 System Program Office. Point of contact is Richard F. Askew Jr., 926-0514.

- **Marian E. Nash**, Special Operations Forces System Program Office. Point of contact is Lynn H. Hogg, 926-6064.

- **James Gregory Grinder**, C-5 System Program Office. Point of contact is Jim Scarborough, 926-1660.

- **Michael T. Garrigus**, Maintenance Directorate. Point of contact is Joe Ochoa, 926-2020.

- **Patricia Davis**, Electronic Warfare Management Directorate. Point of contact is Darlene Rhodes, 926-5948.

- **David Jason Coleman**, Maintenance Directorate. Point of contact is Lynn Aultman, 926-1586.

- **Helen L. Calhoun**, 78th Communications Squadron. Point of contact is Larry Ford, 926-6286.

- **James R. Boutwell**, Maintenance Directorate. Point of contact is William Winn, 926-1782.



U.S. Air Force photo by Sue Sapp

Brig. Gen. Larry Stevenson, Warner Robins Air Logistics Center vice commander, stands with members of the Air Attache Corps who visited Robins recently.

From here, there and everywhere

The International Air Attaché Corps visited Robins Air Force Base Nov. 13-14. The group of eight U.S. Air Force team members and 26 officers from foreign countries were escorted by Maj. Gen. Gary W. Heckman, assistant vice chief of staff for Plans and Programs, Headquarters U.S. Air Force, Washington, D.C.

While visiting Robins, the group learned about the Warner Robins Air Logistics Center and Air Force Reserve Command missions. They also enjoyed a social at the Museum of Aviation. Before leaving they toured the 116th Air Control Wing and the F-15 System Program Office maintenance area.

The Air Attache Corps tour program was designed to provide those international attaches who are diplomatically accredited to the U.S. Air Force with a distinguished visitor's view of the military, industrial and societal aspects of the United States. The tour was designed to highlight Air Force bases in the Southeastern United States. The program highlighted the Air Force family and accentuated the best of industry and culture at several locations within the United States.

ROBINS CLUBS

Aerospace Toastmasters Club - meets the second and fourth Wednesdays from 11:30 a.m. to 12:30 p.m. in the Contracting Directorate conference room, enter door 201 of Bldg. 300 WW, to room 196. To develop or polish your speaking and leadership skills call club president Robert Mitchell at 926-7851 ext. 120, Keith Dierking at 926-0420 or Brenda Smith at 926-7676.

Company Grade Officers Association - meets the third Wednesday of each month at 4 p.m. at the Georgia Room in the officer's club.

Logistics Officer Association - meets at 4 p.m. the second Friday of each month at the Wellston.

Major General Joseph A. McNeil Chapter of Tuskegee Airmen Inc. - meets the third Wednesday of each month, at 11:30 a.m. at a location designated by the executive board. For more information, contact Toledo J. Bradford, public relations officer, at 926-7851, ext. 114 or e-mail to Toledo.Bradford@robins.af.mil. Interested individuals may also contact German T. Acree, president, at work at 926-6881 or at home at 953-6261.

Military Surviving Spouses - meet on the second Monday of the month for dinner at 6 p.m. in the officer's club. The meeting follows a retired spouse is eligible to be a member. For more information, call 923-1204 or 923-1098.

National Contract Management Association - meets once a month for lunch at 11:30 a.m. in the officers' club. For information, call Miriam Jones at 926-7358, or Christine Clark at 926-8375.

Officers' Christian Fellowship - meets each Monday at 7 p.m. For more information, contact Jeff or Nancy Smith at 953-7834 or Chris or Deb Holinger at 218-4598.

Officers' Spouses Club - If you are new to Robins Air Force Base and your spouse is eligible for officers' club membership, the Officers' Spouses Club would like to extend a warm southern welcome to you. Call Sandi Smith at 971-4359 to receive a welcome packet.

Ravens Toastmasters Club - meets the first and third Wednesday of each month at 11:30 a.m. in the Special Operations Forces Management Directorate's conference room No. 1,

Bldg. 300, East Wing, door 6A. For information, call Eddie Sanford, 926-9867.

Reserve Officer's Association - meets the second Tuesday of each month at 11:30 a.m. at the officers club. For information, call Lt. Col. Barry Taylor, 327-1191.

Robins Top 3 Association - meets the third Thursday of each month at 3 p.m. in the enlisted club. For information, call Senior Master Sgt. Kathy Gray at 327-8079, or Senior Master Sgt. Ida Koepeke at 327-8312.

Robins' Voices International Training in Communication Club - meets the first Thursday of each month at 11:45 a.m. in the special functions room of the base restaurant. For information, call Evelyn Fountain, 926-7429.

The Retired Enlisted Association Warner Robins Eagle Chapter 94 - meets the second Thursday of each month at 7 p.m. at Warner Robins American Legion Post 172 on Watson Boulevard. For more information, call Dan Toma at 757-2525 or Jack Tooley at 929-6801.

Editor's Note: Information provided by club members.