

Season's Greetings
 This is the last edition of the Robins Rev-Up for 2013.
 We will publish again Jan. 10.
 Visit us online at www.robins.af.mil

Wolfenbarger: Holidays offer time to reflect



Commissaries to start scanning IDs

ROBINS REV-UP

December 20, 2013 Vol. 58 No.49



THE YEAR IN REVIEW 2013



WEB EXCLUSIVES



Robins hosts aircraft live-fire training
 More than two dozen fire-fighters from the Macon-Bibb County Fire Department and Robins Air Force Base Fire Emergency Services participated in live fire training this week.
 The training consisted of a simulated aircraft crash, and required resources from both departments.
 Visit www.robins.af.mil for full coverage.

Robins contributes \$85M
 When it comes to being more efficient and cost effective, Robins has contributed more than \$85 million to date toward the "Road to A Billion and Beyond" initiative. The plan was implemented earlier this year.
 To learn more about Robins' role, visit www.robins.af.mil.



The Iron Triad sits poised and ready for action on the Team Joint STARS flight line Dec. 12. The triad includes, from left, the AWACS E-3, the Joint STARS E-8C, and the Rivet Joint RC-135 aircraft. Aircrews were here preparing for the Composite Unit Training Exercise off the east coast with sister services the Marines and Navy.

Robins location, operation instrumental to multi-service exercise
It couldn't have happened at a better place

BY FAYE BANKS-ANDERSON
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It doesn't happen often but when it does, it's invaluable. Such was the case last week when the Iron Triad sat poised and ready for action on the Team Joint STARS flight line here. The triad – which includes the Joint STARS E-8C, the AWACS E-3 and the Rivet Joint RC-135 aircraft – were at Robins Dec. 12 preparing for the Composite Unit Training exercise last this week off the east

coast with its sister services, the Marines and the Navy. "It's a big event at Robins, especially for TEAM JSTARS and Robins Air Force Base as the sole location of the E-8C Joint STARS to work with Rivet Joint and AWACS in sea trials for the George H. Bush Carrier Group," said Col. Stephen Melton, 116th Air Control Wing vice wing commander. "It's really exciting for us," he added. "We have a new capability with the radar which allows us to track surface move-

ments of various vessels and relay that for this exercise to both our airborne partners and carrier battle group on the surface." Col. Bill Gould, 461st Air Control Wing vice commander, agreed. "This is a unique opportunity," he said. "We don't really get these kinds of aircraft together anywhere in the United States outside of Nellis Air Force Base (Nevada) for a major exercise. "The fact that it's an east coast exercise going on allows

all three of these unique strategic assets on one ramp at the same time," said Gould. This coordinated exercise is able to provide both surface and air threats, and to help the units be worldwide certified for these Command and Control, Intelligence, Surveillance and Reconnaissance aircraft. "It's a rare opportunity for us to bring these three C2ISR assets together, working with the carrier battle group, to test our com-



2013 YEAR IN REVIEW JANUARY

Team Robins dealt with a number of challenges in 2013. This issue of the Rev-Up provides a snapshot of Robins throughout the year. All articles can be reviewed in their entirety at www.robins.af.mil.

Budget uncertainty prompts Air Force action

Air Force senior leaders directed a force-wide hiring freeze among other workforce actions in a memorandum sent to senior commanders Jan. 16.

The actions were part of the Air Force's efforts to pursue reversible or recoverable steps to avoid impacts to core readiness caused by the possibilities of sequestration and budgetary shortfalls.

Civilian pay makes up a large share of the Air Force's operating budget. With budgetary uncertainty and a projected fiscal year 2013 \$1.8 billion shortfall in the Air Force funding for overseas contingency operations, Air Force leadership took those immediate actions to reduce the force's expenditure rate.

The temporary hiring freeze applied to all positions which were



U.S. Air Force graphic

open to applicants outside the Air Force for permanent, temporary and term vacancies in all appropriations, according to the memo.

Reassignments and promotions within the workforce continued because they didn't affect the current

force size.

The memo, issued by Lt. Gen. Darrell Jones, deputy chief of staff for Manpower, Personnel and Services, Headquarters U.S. Air Force, Washington, D.C., stated hiring actions already in progress where a selection was made and an entry on duty date already established would continue, and set EODs may remain.

External hiring actions where a job offer was not made were withdrawn. Exemptions from previous hiring controls didn't carry over.

Additionally, commanders were directed to release temporary employees, and not to renew term employees. All temporary and term employees, to include reemployed annuitants that are not considered mission critical, were separated.

Other January headlines:

DOD Best in Show

The C-130 PDM team from the Warner Robins Air Logistics Complex was awarded the 2012 Secretary of Defense Depot-level Maintenance Award, known as the Robert T. Mason Award for Depot Maintenance Excellence.

Software app helps simplify testing

An engineer in the 581st Software Maintenance Squadron came up with an application which aids in the troubleshooting of analog airborne equipment by allowing technicians to view circuit diagrams of the hardware and watch the circuits in real time as they are being tested.



FEBRUARY



In February, the 116th Air Control Wing was named AF Outstanding Unit and the 5th Combat Communications Wing won the 2012 AF Information Dominance Major General Harold M. McClelland Award.

ICEMAP addresses encroachment, sustainment challenges

Understanding the current and future picture of Robins Air Force Base and its impact on the region in several key areas was the focus of an ICEMAP visit by Marstel Day, an environmental conservation and consulting firm.

ICEMAP, or Installation Complex Encroachment Management Action Plan, is part of an Air Force encroachment management initiative. It identifies opportunities where base leaders can work with local communities, regional agencies and elected officials to address encroachment and sustainment challenges facing their installations.

Robins is the second Air Force Materiel Command base to be selected for ICEMAP; the first was Tinker Air Force Base, Okla.

"The concept is to not just look at planning at the base level, but to involve the regional community," said Hayden Hinton, 78th Civil Engineer Group community planner. "Robins is not an entity unto itself with an operation; we have a bigger role in the community and state."

During the visit, ICEMAP team members met with leaders and employees to discuss base operations. A second phase later in the spring included interviews with local community members.

Other February headlines:

Congress notified, DOD preps for furloughs

Defense Secretary Leon Panetta notified Congress that the Defense Department was prepared to implement furloughs for civilian personnel in response to the threat of sequestration.

Medical readiness remains priority

Robins achieved its highest ever individual medical readiness rate – 83.3 percent – which placed it among the top of Air Force Materiel Command bases. The IMR status allows commanders, at any given time, to see how many of their personnel are medically healthy and fit to deploy.



MARCH



Installation braces for sequestration, possible furloughs

Col. Mitchel Butikofer, then installation commander, met with local media to address sequestration and its possible effects on the base and local community.

"One of the impacts – and clearly the one on the minds of most – is the possible furlough of our 15,000 civilian employees for as many as 22 days between April and September," he

said at the time. "They would see about a 20 percent reduction in their pay during that period. We know our workforce will get through whatever lies ahead, but at the same time we want to remind them there are specialists within our Employee Assistance Program and at our Airman and Family Readiness Center who are ready to help as needed."

Other news in March:

DOD cuts furlough days from 22 to 14

The Department of Defense cut the number of furlough days most of its civilian employees were projected to take from 22 to 14.

The reduction in the number of days was confirmed during a press conference by Secretary of Defense Chuck Hagel. A follow-on email from Air Force personnel officials said the days would be "implemented during the last seven-plus pay periods of the current fiscal year."

2013 – Year in Review

APRIL



Base generates \$1M savings for DOD

Robins Air Force Base is one of two Defense Department locations able to provide a powerful capability in support of the National Airborne Operations Center. As a result of a significant Team Robins effort, four trilectron generators assigned to support the Joint STARS fleet underwent modifications here in order to support both Joint STARS and NAOC aircraft.

Working with the Air Force Sustainment Center engineering department and the NAOC program office, the 116th Maintenance Squadron developed the first such modification of its kind, further enhancing the generator's value and versatility.

The modification added additional cable receptacles specific to the E-4B aircraft, and allowed a switchable configuration from Joint STARS to the NAOC aircraft in minutes. The generators – a V-6 diesel engine that takes about 15 minutes to warm up and connect to an aircraft – are self-

contained units which sit on the ground supplying electrical current for aircraft to be in a mission-ready posture. Cost savings are significant in that they assist with keeping an aircraft running while its engines are powered down and not in use – a unique feature for this location.

By doing that, a substantial amount of jet fuel is saved, to the tune of about \$1.2 million, according to Master Sgt. Bob Cliche, 116th Air Control Wing Aerospace Ground Equipment Flight supervisor. An additional \$179,000 savings per visit is also realized for the E-4B. That's huge considering the fuel burn rate per hour on station for the E-4B is 500 gallons per hour.

JoAnn Campbell, 78th Logistics Readiness Squadron program manager, took advantage of an end-of-year funding opportunity to complete the initiative to purchase four cables that allow full support of the E-4B when here. This project was years in the making, and is now fully operational.

Other April headlines:



Robins unit tops in DOD for green efforts

The 78th Civil Engineer Group at Robins won the Department of Defense's Environmental Quality – Industrial Installation Award for 2012. The award recognizes the environmental program at a heavily industrialized post or base which ranks above others in a number of areas, including air quality, hazardous materials and waste management, pollution prevention, green procurement, natural resources, restoration and water quality.

Reservists support African Lion exercise

Fourteen members of Air Force Reserve Command's 55th Combat Communications Squadron travelled to Morocco to provide critical communications support for African Lion 2013, an annually scheduled, bilateral U.S.- and Moroccan-sponsored exercise designed to improve interoperability and mutual understanding of each nation's tactics, techniques and procedures.

In April, the Warner Robins Air Logistics Complex received the 2013 Aviation Week Military Maintenance, Repair and Overhaul of the Year Award. The annual awards honor aviation entities from around the world for outstanding achievement and innovation in aviation MRO.

MAY



Civilian furloughs announced

After weeks of review, Defense Secretary Chuck Hagel concluded budget cuts required most of the department's civilian employees to be furloughed beginning in July, but because of other efforts to deal with the shortfall, only half of the 22 days originally envisioned as temporary layoffs would be necessary.

During a town hall meeting, Hagel told Defense Department employees that most would be required to take 11 furlough days beginning July 8, one per week, through the end of the fiscal year, Sept. 30.

Hagel noted that when he took the oath of office less than three months prior, post-sequester plans called for 22 furlough days.

Congress allowed the department to shift or reprogram some funds in March that cut that number to 14. Now, he said, as main-

tenance, training, flying hours and ship deployments are increasingly affected, he had no choice but to authorize the furloughs.

"We kept going back. And finally, we got to a point where I could not responsibly go any deeper into cutting or jeopardizing our formations, our readiness and training," he said.

In a memo to senior department leaders, Hagel said he had "very reluctantly" concluded that major budgetary shortfalls triggered by a \$37 billion cut in defense spending for fiscal year 2013 forced a decision he said he deeply regrets, and one that he acknowledged will disrupt lives and impact DOD operations.

However, he credited congressional passage of a defense appropriation bill in March in part for helping to reduce the number of days civilians would be temporarily laid off by half.

In May, The Defense Logistics Agency Distribution Performance Excellence Office here was named the DLA Distribution Team of the Year. The organization also received DLA's Global Distribution Excellence Award.

Other May headlines:

Robins lends hand in recovery



Team Robins personnel played a vital role in taking care of hail damage recently suffered by C-130Js and Air Force Special Operations Command aircraft downrange.

A highly-specialized Expeditionary Depot Maintenance team from here – which included aircraft battle damage engineers from the Tactical Airlift Division – worked to repair a total of 11 aircraft in less than four days.

CE changes could impact entire base

Due to a \$4 million funding deficit, the 78th Civil Engineer Group is preparing for possible cuts to its operations during the next several months which will impact the entire installation.

"It's something everyone will have to deal with as we're trying to keep the budget within the spending limits we now have," said Terry Landreth, 78th CEG Energy Office supervisor.

JUNE



Final Furling: 689th CCW stands down

The 689th Combat Communications Wing stood down June 12 during a ceremony here.

The inactivation was a result of the Air Force's force structure changes tied to the president's fiscal 2013 budget. The 3rd Combat Communications Group at Tinker Air Force Base in Oklahoma also stood down, leaving Robins' 5th Combat Communications Group responsible for Air Force combat communications missions.

"Combat communicators are an integral part of the 24th Air Force's cyber capabilities," said Col. Joseph Scherrer, then 689th commander. "The Air Force will continue the legacy of combat communications excellence through the 5th CCG."

The ceremony recognized the



wing's rich history and accomplishments of its Airmen, including those in the 5th CCG who deliver expeditionary and specialized communications, air traffic control and landing systems for global humanitarian relief and combat operations.

The stand down affected two civilian employees and 33 military members.

In June, units across Robins participated in a Sexual Assault Prevention and Response Stand-down Day. The stand-down, directed by Secretary of Defense Chuck Hagel, ensured all services had time to conduct training about sexual harassment and sexual assaults.

Other June headlines:



Base gets new Predator, Reaper workload

The Air Force Life Cycle Management Center at Wright-Patterson Air Force Base awarded a contract to General Atomics for the depot activation of the Air Force's Predator/Reaper unmanned aircraft.

The work was split amongst all three Air Force depots as well as Tobyhanna Army Depot, Penn.

The inaugural stand up for all Predator/Reaper workloads will occur at Robins in fiscal 2014.

General Atomics is the lead manufacturer in conjunction with its subcontractors L-3 and Honeywell.

General Atomics owns the battery portion and L-3 owns the Interim Modem Assembly, both of which are to be activated at Robins.

Initial annual repair hours are estimated at 500, growing to 4,500 by fiscal 2016.

SEASON'S GREETINGS

Holidays offer a time for reflection

As the holidays approach, it's a fitting time to reflect on the past year. With all of the budget cuts/uncertainties and the corresponding furloughs and recent force management announcements, 2013 was a year filled with many challenges. It was also a year filled with many successes. Through the extraordinary determination and dedication of each and every member of our AFMC team, we continued to provide world-class warfighter support, despite the challenges.

We also declared full operational



Wolfenbarger

capability on the largest reorganization since AFMC's creation more than 20 years ago. The resulting organizational structure enabled more mission effective and cost effective operations across all our mission sets. Over the last year, we identified nearly \$2.7 billion in savings or cost avoidance, and at the same time we improved readiness. Our first year has been full of resounding success stories, and 2014 promises to continue our positive trend.

I thank you for the service, professionalism, and diligence you exhibit each day. I also thank your families and loved ones who support the work you do and contribute so much to our mission. As you celebrate the season, please keep in your thoughts the more than

1,000 Airmen – military and civilian – deployed from across AFMC.

Safety never takes a holiday, even during this festive time of year. The winter season brings increased risks, so travel and celebrate with care. Sound risk management and thoughtful planning will help ensure a safe season for all.

Wolf and I wish each of you a joyous holiday, along with health and happiness in the New Year. We are proud to serve with you in the world's greatest Air Force.

– By Gen. Janet Wolfenbarger
Air Force Materiel Command
commander

2013 – Year in Review

JULY



In July, the 116th Air Control Wing Civil Engineer Squadron was selected among a group of Air National Guard CE units across the nation to take on an additional mission, bolstering disaster response in the Southeast United States.

Robins supports Ogden ALC mission

A total of 43 civilian personnel from Robins Air Force Base began providing support to the workforce at the Ogden Air Logistics Complex in Utah.

“We sent personnel to Hill Air Force Base to be able to assist with their C-130 production machine,” Lt. Col. Jeffrey Martin, 402nd Aircraft Maintenance Group deputy group commander, said at the time. “This will allow them to produce on their requirement.”

The group departed around the beginning of June. A request for assistance came from Hill in early May.

The Robins team assisted programmed depot maintenance work with the 309th Aircraft Maintenance Group’s C-130 production line. Specifically, support began immediately on major and minor structural repairs and C-130 component replacements, with work across eight



U.S. Air Force photo by ALEX LLOYD

Joseph “Dusty” Mullis works on removing bolts from the Pork Chop Fitting on a C-130 at Hill Air Force Base, Utah. Mullis and 42 other civilians from Robins provided support to the workforce at the Ogden Air Logistics Complex.

Other July headlines: Paint stripping process unique to Robins

A new process for stripping paint from C-17s was validated at Robins.

Known as plastic media blasting, it’s environmentally-friendly, and allows a more efficient way of removing paint from aircraft during programmed depot maintenance.

New technology preps base for workload

In July, Robins began preparing to gain a second High Velocity Oxygen Fuel spray system as part of the 573rd Commodities Maintenance Squadron production operations.

While the new sprayer stood ready in a second booth in Bldg. 142, there was still much work to be done, including programming, ordering materials and getting computers ready in a nearby control room.

2013 – Year in Review

AUGUST



New civilian pay system goes live

It was announced that the new civilian pay system, the Automated Time, Attendance and Production System, or ATAAPS, would go live at the start of the payroll week of Aug. 11.

Employees were urged to talk with timekeepers in their organizations to make sure they were familiar with the system.

Roughly 6,000 employees migrated to the system.

Units affected included the 78th Air Base Wing, 461st Air Control Wing, Air Force Life Cycle Management Center, 638th Supply Chain Management Group, 5th Combat Communications Group and Air Force Sustainment Center Operating Locations.

Other August headlines:

Robins kicks off campaign for positive, healthy thinking

The Integrated Delivery System asked Team Robins to do a little soul searching this season. The “Hunt the Good Stuff” campaign which ran through September encouraged everyone to take time to focus on the positive, to reap the benefits of a life filled with good thoughts.

The goal was to cultivate gratitude, to build optimism and positive thinking. The program was designed to encourage people to find what they are thankful for each day.

Like negative thinking, positive thinking has a cascading effect. The more you look at things positively, the more you see positive things in life. Positive thinking decreases daily stress levels, and strengthens relationships with others.

SEPTEMBER



Robins unit earns ‘Star Site’ designation

The 402nd Maintenance Support Group was notified in September by the Occupational Safety and Health Administration that it earned Star Site designation – the highest level of recognition in OSHA’s Voluntary Protection Program.

It was the first industrial site in Air Force Materiel Command to achieve the classification.

The unit provides a wide range of industrial and engineering services for maintenance production groups in the Warner Robins Air Logistics Complex.

Those services include planning, designing, installing, modifying, and maintaining and repairing ground support equipment; facilities maintenance; building and issuing tool boxes and kits; performing material, chemical and environmental laboratory testing and analysis; and managing the complex’s energy program.

In September, The 461st Air Control Wing won its second Meritorious Unit Award. The wing stood up in October 2011.

In other news:

Robins Marines join African Mission

Marine Light Attack Helicopter Squadron 773 – the Marine Corps Reserves’ only attack helicopter squadron – stationed at Robins provided two UH-1N Huey Helicopters and crews for a three-month mission along the West African coast.

2013 – Year in Review

OCTOBER



185 in fiscal 2013

Despite a challenging fiscal 2013, the Warner Robins Air Logistics Complex delivered a total of 185 aircraft back to its customers.

While the on-time delivery rate this past year stood at only 76.3 percent, several factors contributed to that number. They include the impact of civilian furloughs during the summer – a loss of six working days; and uncertainties with right sizing the workforce, which resulted in offering civilian employees incentives to retire early or resign through the Voluntary Early Retirement Authority and Voluntary Separation Incentive Program, or VERA/VSIP.

Ed Montano, 402nd AMXG deputy director, pointed out that with a loss of experience due to earlier rounds of VERA/VSIP, a current goal is to enter some of the workforce into training programs to back-fill positions.

Budget crunches also resulted in a contract termination which caused an additional loss of 300 employees.

“With all the turmoil that happened in fiscal 2013, the men and women out here did a fantastic job,” he said.

In October, Robins conducted a Retiree Appreciation Day to inform, assist and honor all retired military members, spouses and surviving spouses, and their family members with base access.

Other October headlines:

Following 16-day shutdown, government open for business

President Obama signed legislation bringing federal employees back to work after Congress resolved the budget logjam that led to a 16-day shutdown.

Senate leaders championed bipartisan legislation to reopen the government and remove the threat of government default on its debts.

The legislation was a continuing resolution that provided federal government spending at fiscal 2013 levels. That keeps the sequester-level budget in effect. The act will keep the government open through Jan. 15 and raises the debt limit through Feb. 7.

The act contained a provision for a joint Senate-House committee to work on a budget recommendation for fiscal year 2014.

Robins returns to normal operations

With the end of the 16-day government shutdown, 'normal operations' resumed at Robins.

The doors of the Museum of Aviation and other base activities which were temporarily closed were opened. Additionally, community outreach events such as tours restarted.

“Our entire team is back at work providing world-class warfighter support,” Col. Chris Hill, installation commander, said at the time. “Thanks to our great community for their support through this uncertain time,” he added.

PLACE

Continued from 1

mand and control between our platforms ... and allows us to test our air and sea battle tactics and capabilities," Melton said.

"It's an excellent opportunity for the 116th and our partners, the 461st, to work together with crews from both organizations taking advantage of this rare training opportunity."

Another plus for the aircraft staging out of Robins, is that no refueling resources are needed.

Gould explained that since this AWACS is stationed at Tinker Air Force Base, Okla., and the Rivet Joint is out of Offutt Air Force Base, Neb., air refueling assets would normally be required to fly these missions round robin from their home stations to get to the east coast exercise location.

"By us staging them here at Robins, we're able to eliminate that pressure for the tanker fleet right now in the Air Force because they're in high demand overseas with our ongoing operations."

Positive workplace relationships enable everyone to perform at their very best



PII
reference AFI 33-332

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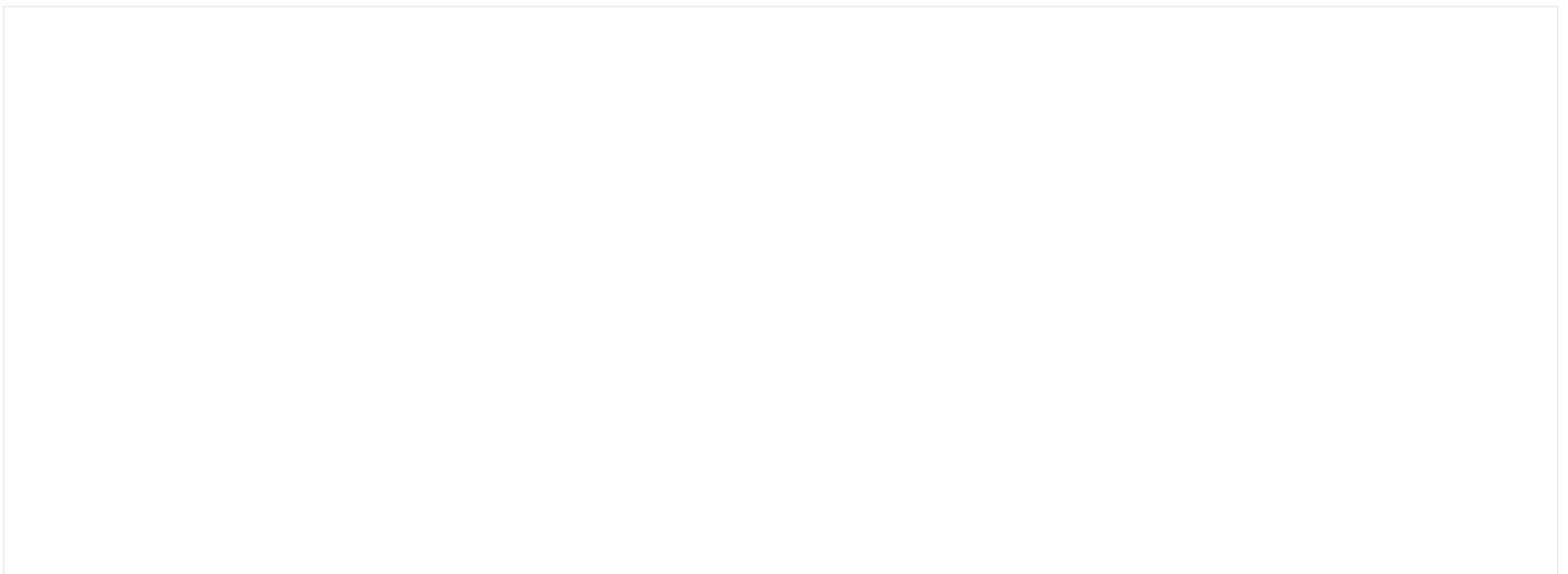
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2013 – Year in Review

NOVEMBER



In November, members of the ‘Save A Life Tour: Distracted Driving,’ made a stop at Robins to discuss the dangers of driving while distracted.

Complex first to implement UAS partnership agreement

The Air Force Sustainment Center and General Atomics reached an enterprise-level, public-private partnership agreement which allows the two organizations to partner in the maintenance of unmanned aircraft systems, including the Predator and Reaper, and the Army’s version of the aircraft, the “Gray Eagle.”

Noel Anderson, Warner Robins Air Logistics Complex Business Office, at Robins and a team from across the Air Force Sustainment Center negotiated the partnership agreement, which is expected to bring new workloads to all three complexes.

The Robins complex is expected to begin work on UAS batteries in 2014 and interim modem assemblies in 2015. The battery workload is estimated to bring in 5,000 repair hours and grow to 9,600 repair hours

by 2016. The modem workload is estimated to bring in 2,600 repair hours in 2015, growing to 4,500 in 2016.

By the end of fiscal 2016, Robins will have more than 15,000 repair hours from the Predator/Reaper/Gray Eagle workload, said Anderson.

So far, Robins is the only complex to enter into a local implementation agreement with General Atomics, but the team anticipates that a future agreement at the Ogden Air Logistics Complex at Hill Air Force Base, Utah, could allow work on UAS landing gear, and at the Oklahoma City Air Logistics Complex at Tinker Air Force Base, Okla., an agreement could allow work on UAS small engines.

This is the second enterprise level partnership agreement and the center has entered.

Other November news: Three sites receive Safe Site Gold recognition

Gold banner presentations were made to three Robins organizations on Nov. 1.

Across the installation, there were a total of 303 safe sites. A total of 57 percent had reached Gold; 32 percent, Silver; 7 percent, Bronze; and 4 percent, Green. Gold recognition in connection with the Commander’s Safe Site Challenge Program.

DECEMBER



In December, officials announced fiscal 2014 civilian workforce shaping efforts and additional force management programs.

78th MDG establishes first AF bone marrow registry in state

The 78th Medical Group established a walk-in registration site for the C.W. Bill Young Department of Defense Bone Marrow Registry.

This was the first walk-in site for an Air Force installation in Georgia, according to 1st Lt. Melissa Campos, 78th MDG Lab Flight commander and recruitment campaign coordinator.

Robins joins Fort Benning, the Army installation in Columbus.

“We are now open for business,” she said. “I’m really excited to announce the start of this life-saving initiative called ‘Salute to Life.’

“We have a large population of military, civilians, family members

and retirees on and around Robins that we would like to reach out to.”

Joining the registry is almost effortless and completely painless.

Participants fill out a short two-page DOD consent form, and a swab is taken from inside the mouth.

“It is easy to register and can be accomplished in less than five minutes,” said Campos. “No one is obligated. They can always say no at any time during the donor selection process.”

The DOD Donor Program covers all of the costs of registration, typing and testing. If a person is called to donate, they don’t pay the associated medical and travel expenses.

Commissaries scanning IDs at checkout

The Commissary is now scanning customers' Department of Defense ID cards at checkouts as the Defense Commissary Agency continues its efforts to deliver a 21st century benefit.

The agencywide rollout to all stores began Nov. 10 and will be completed by mid-January.

Commissary shoppers are used to showing their ID cards to establish their eligibility to use the commissary. By scanning the ID at

checkout, DeCA will no longer need to maintain any personal information on customers in its computer systems, such as the system used for customers who write checks.

Scanning will also help improve the commissary benefit for all patrons, according to Joseph Jeu, DeCA director and CEO.

"In addition to verifying customers as authorized commissary patrons, we'll gain information that will give us a better understanding of our patrons, allowing the agency to provide the commissary benefit more effectively and efficiently," Jeu said.

Cross-referenced with other DOD data, the

scan data will give DeCA useful information about patron usage by military service, along with customer demographics that do not identify specific personal data of an individual.

This will eventually help the agency identify shopping needs and preferences – information that is essential in today's retail business environment. It will also allow more accurate reporting to the military services on commissary usage.

The demographic information DeCA will use is strictly limited to card ID number, rank, military status, branch of service, age, household size, and ZIP codes of residence

and duty station. DeCA will not be using any personal information such as names, addresses or phone numbers.

"The methods, processes and information we'll use will not compromise our customers' privacy – they can be sure of that," Jeu said. "We're putting technology to work to better understand our customers and ensure the commissary benefit continues to remain relevant to them now and in the future."

For more information, visit http://www.commissaries.com/documents/contact_deca/faqs/id_card_scanning.cfm

– *Courtesy of DeCA news release*

ROBINS HOLIDAY HOURS

OPEN Dec. 24

- ▶Base Restaurant
 - Afterburner, cafeteria and fast food - close at 12:30 p.m.
 - Mobile routes - normal hours
 - Daytime snack bars - close at 12:30 p.m.
- ▶Vending - normal hours
- ▶Horizons - closes at 1 p.m.
- ▶Quick Turn - closes at 1 p.m.
- ▶Fairways Grille - normal hours
- ▶Golf Course - normal hours
- ▶Bowling Center - open from 11 to 6 p.m.
- ▶CDC East and West - open from 6:30 a.m. to 6 p.m.
- ▶Youth Center - normal hours
- ▶Fitness Center - open from 8 a.m. to 4 p.m.
- ▶Military Personnel Section - normal hours
- ▶Equipment Rental/Outdoor Recreation Center - open from 8 a.m. to 2 p.m.
- ▶FAMCAMP - open from 10 a.m. to 2 p.m.
- ▶Aero Club open half day
- ▶NAF AO - normal hours
- ▶Marketing - normal hours
- ▶Airman and Family Readiness Center - open from 7:30 a.m. to 4:30 p.m.
- ▶Wynn Dining Facility
 - Breakfast - 5:30 to 8 a.m.; Lunch 11 a.m. to 1 p.m. and Dinner 4:30 to 7 p.m.
- ▶Flight Kitchen 24 hours

OPEN Dec. 25

- ▶Wynn Dining Facility normal hours

OPEN Dec. 31

- ▶Base Restaurant
 - Afterburner and fast food close at 12:30 p.m.
 - Mobile routes 2, 3 and 4 normal hours
 - Snack bars - 91, 640, 645, 376, 125, 300 hallway, 301, 140, 300 foyer, 210 and 549 close at 1 p.m.; 125 closes at 7 p.m.
- ▶Quick Turn closes at 1 p.m.
- ▶Fairways Grille - normal hours
- ▶Golf Course - normal hours
- ▶Bowling Center - open from 11 a.m. to 5 p.m. and 9 p.m. to 1 a.m.
- ▶Base Library - closes at 3 p.m.
- ▶CDC East, and West - open from

- 6:30 a.m. to 6 p.m.
- ▶Youth Center - normal hours
- ▶Fitness Center - open from 8 a.m. to 4 p.m.
- ▶Military Personnel Section normal hours
- ▶HRO - normal hours
- ▶Equipment Rental/Outdoor Recreation Center - open from 8 a.m. to 2 p.m.
- ▶FAMCAMP - open from 10 a.m. to 2 p.m.
- ▶Arts & Crafts Center - open from 9 a.m. to 1 p.m.
- ▶Aero Club - Open half day
- ▶NAF AO - normal hours
- ▶Marketing - normal hours
- ▶Airman and Family Readiness Center - open from 7:30 a.m. to 4:30 p.m.
- ▶Education and Training - open from 7:30 a.m. to 4:30 p.m.
- ▶Wynn Dining Facility - normal hours

OPEN Jan. 1

- ▶Golf Course normal hours
- ▶Fitness Center - open from 8 a.m. to 4 p.m.
- ▶Wynn Dining Facility normal hours

ROBINS EO OFFICE

- ▶closed Dec. 27

COMMISSARY

- ▶Dec. 24 open from 9 a.m. to 4 p.m.
- ▶Dec. 31 open from 9 a.m. to 8 p.m.

EXCHANGE

MAIN STORE

- ▶Open Dec. 24 from 9 a.m. to 5 p.m.
- ▶Open Dec. 31 from 9 a.m. to 5 p.m.
- ▶Open Jan. 1 from 10 a.m. to 5 p.m.

SERVICE STATION

- ▶Open Dec. 24 from 6:30 a.m. to 5 p.m.
- ▶Open Dec. 31 from 10 a.m. to 9 p.m.
- ▶Open Jan. 1 from 10 a.m. to 5 p.m.

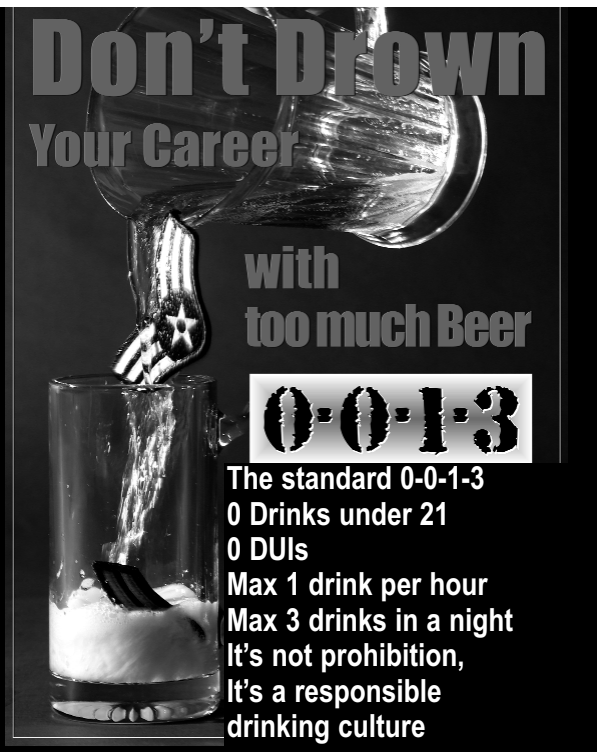
SHOPPETTE/

CLASS SIX

- ▶Open Dec. 24 from 8 a.m. to 5 p.m.
- ▶Open Dec. 31 from 10 a.m. to 9 p.m.
- ▶Open Jan. 1 10 a.m. to 3 p.m.

* Unless listed all FSS activities will be closed on the dates above. For a complete list of FSS hours, visit <http://www.robinsfss.com>.

For more Robins Exchange holiday hours visit <http://www.shopmyexchange.com>.



**Don't Drown
Your Career**

**with
too much Beer**

0-0-1-3

The standard 0-0-1-3
0 Drinks under 21
0 DUIs
Max 1 drink per hour
Max 3 drinks in a night
It's not prohibition,
It's a responsible
drinking culture

