

**Spouse training** 

# PAGE 8



**Team Robins awards** 

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**COBINS REV-UP** April 20, 2012 Vol. 57 No.16

## Summertime leadership changes at Robins announced

#### **78TH AIR BASE WING PUBLIC AFFAIRS**

The Air Force announced today planned changes in key leadership roles at the base this summer.

Brig. Gen. (sel.) Cedric D. George has been named as the first commander of the newly-designated Air Logistics Complex, under Air Force Materiel Command's planned five-center construct, announced in November. The reorganization plan is still contingent on congressional approval.

"If I was able to hand-pick the new

commander of the Warner Robins Air Logistics Complex, it would be Brig. Gen. (sel.) George," said Maj. Gen. Robert McMahon, Warner **Robins Air Logistics** Center commander.

"His proven track record of performance and commitment to

him the perfect candidate to continue our journey of excellence at Robins."

Under the new plan, the 402nd Maintenance Wing will be redesignated as the new Air Logistics Complex.

Col. Evan Miller, the current 402nd MXW commander, has been selected for reassignment as the Deputy Director of Logistics for Air Force Materiel Command at Wright-Patterson Air Force Base, Ohio.

"Col. Miller's leadership ability and record of accomplishments speak for themselves," said McMahon. "The legacy left under his leadership has built the foundation that will help steer the future of the new Air Logistics Complex to new heights."

Also announced today, Deryl Israel, the Warner Robins Air Logistics Center executive director, will retire in May, after 35 years of service.

"It has been my absolute pleasure to share the reigns of leadership during my tenure as commander with such a fine man," said McMahon. "I am very fortunate to have had Deryl's help in leading the finest logistics center in the Department of Defense."

McMahon will also retire this summer, concurrent with the dissolution of the Warner Robins Air Logistics Center.

## Air Show transportation plan

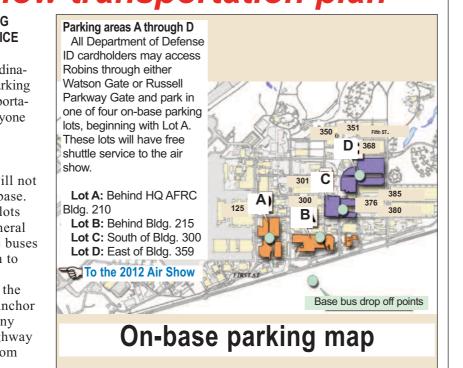
#### **78TH AIR BASE WING PUBLIC AFFAIRS OFFICE**

Robins Air Show coordinators have established a parking plan complete with transportation service to assist everyone attending the event.

#### **General Public**

The general public will not be allowed to drive on base. Three off-base parking lots are available for the general public, with free shuttle buses providing transportation to the show.

People arriving from the south may park at the Anchor Glass Container Company parking lot (off Ga. Highway 247). People arriving from the east may park at McConnell-Talbert Stadium (across from Warner Robins High School on South Davis Drive). People arriving from the north may park at the Macon Airport on Industrial Park Drive. Spectators will be bused from all off-base lots to the show gates starting at 9:45 a.m.; the shuttle will run continuously until 6 p.m. Coolers are not allowed on the buses or at the show, and security checks will be conducted at all off-base parking locations.



cardholders may enter the base through the Watson Boulevard

Command Headquarters, Bldg. 210 (Lot A). If and when the

## **Robins team** cashes in on **DoD** award

**BY JENNY GORDON** jenny.gordon.ctr@robins.af.mil

Financial management has put its money where its mouth is - in a "sweet spot" - and now, it's paying dividends to the tune of \$73 million.

The Warner Robins Air Logistics Center Financial Management Directorate's 'Lead DoD in Cost Management Team' has been named the recipient of the 2011 Under Secretary of Defense Comptroller **Financial Management** Award in the Improvements to Budget Formulation and Execution category. The success demonstrates one of the center's key focuses of leading the Defense Department in cost management as part of its vision to become a worldclass center of acquisition and sustainment excellence.



came together to first gain a better understanding of its cost as it made improvements and decisions.

"The significance is that it created awareness where we did not have it before. We have the ability now to know what it costs for each output," said Kalwant Smagh, center Financial Management director. Bottom line, what we're trying to do in leading DoD in cost management is to change the culture to one of awareness of cost in our decision making.



continuous process improvement makes

**On-Base Parking** Department of Defense ID or the Russell Parkway gates and park in one of four on-base parking lots, beginning with Lot A.

These lots will have free shuttle service to the air show.

The four parking locations are: behind Headquarters Air Force Reserve Command, Bldg. 210; Bldg. 215 parking lot; lot south of Bldg. 300, and parking lot east of Bldg. 359.

Buses for on-base parking will start to operate at 9:45 a.m. from the parking lot behind Air Force Reserve

lot behind Bldg. 210 fills up, the bus will start to pick up spectators in the parking lot behind the Warner Robins Air Logistics Center Headquarters, Bldg. 215 (Lot B), which is directly in front of the AFRC HQ building. If and when the Bldg. 215 lot fills up, spectators will be directed to the parking lot in front of buildings 300 and 301 (near the first light coming in the Watson gate, Lot C).

▶ see AIR SHOW, 12

Maj. Gen. Robert McMahon, center commander, set the goal to reduce cost by 10 percent annually. In order to meet that goal, every organization

"The actions we take as government personnel have expenses associated with them," he added. "Putting a face on those expenses is really what we're trying to do at a unit level."

A three-year plan was developed which began in

▶ see AWARD, 10



## HERITAGE, CUSTOMS **& COURTESIES** 78th MSG hosts Retreat Ceremony

L-R, Airman 1st Class Tyler Bowen, Staff Sgt. Maurice Collins and Senior Airman Clayton Leirer present the folded flag to Col. Roger Johnson, 78th Mission Support Group commander, during a Retreat Ceremony. The 78th MSG conducted the ceremony April 16 in front of Bldg. 905. A flag was raised in honor of the recent retirement of Chief Master Sgt. Eric R. Jaren, Headquarters, Air Force Materiel Command command chief. Jaren was the primary advisor to the commander and senior staff on all matters affecting training, education, readiness, and effective use of the command's 13,431 enlisted Airmen and their families, and was the command functional manager for 11 command chiefs, 25 group superintendents and 71 first sergeants. The monthly retreat is part of AFMC's "Back to Basics" initiative, conducted to bring back some of the service's heritage, customs and courtesies.

U.S. Air Force photo by SUE SAPP

#### THINK SAFETY

Days without a DUI: 34 Last DUI: 567th EMXS - courtesy 78th Security Forces

AADD To request a ride, call 222-0013.



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Safety slogan: "When safety is first, you last."

Personal protective equipment, or PPE, is designed to protect workers from serious workplace injuries or illnesses resulting from contact with chemical, radiological, physical, electrical, mechanical, or other workplace hazards.



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## Page Iwo MFLC program complements existing services

#### BY JENNY GORDON jenny.gordon.ctr@robins.af.mil

he Military & Family Life Consultant Program across the armed services provides an invaluable resource for adults and children, supporting service members and their families.

At Robins, each consultant serves a 90-day rotation on a contractual basis. Existing services for adults include non-medical counseling on life skills such as anger management, communication, parenting, relationship issues and conflict resolution.

Military topics include deployment stress, relocation adjustment, separation, and occupational and family issues.

MFLCs don't exist to replace existing family support programs, but to complement them.

"It has been a great service as part of the Airman & Family Readiness Center," said Susan Anderson, A&FRC chief.

Some of the services of an MFLC include accompanying A&FRC consultants as they visit local units, teaching select class-

"They've been a great resource to provide training - not only for staff, but also for the children - talking to them about issues like bullying and communicating with friends." **Mandie Holovach** 

Youth Center school-age coordinator

es on request, and providing free non-therapeutic services - with no kept records - on a short-term basis.

Many of the same services also exist in the Robins Child & Youth Behavioral Program at the Youth Center, which serves more than 200 youth during the summer, and Robins' two Child Development Centers, which serve more than 300 children year-round.

"They've been a great resource to provide training – not only for staff, but also for the children - talking to them about issues like bullying and communicating with friends," said Mandie Holovach, Youth Center school-age coordinator.

Parents also benefit from conversations with MFLCs, who provide an outside view of their child's progress and behavior in the classroom.

"We really need that

other person to provide for a lot of children who may need it," said Pam Martinez, CDC East director. "By having an MFLC, our staff can also speak to someone who is totally objective. When I was at Kadena Air Base, with the war going on, we saw a lot of families who were dealing with grief and loss. I knew it to be a great program."

Including the MFLC assigned to the A&FRC, there is also one full-time MFLC for youth programs only. However, because summer is a busy time with children out of school, Robins will add a second youth MFLC to assist with services.

With frequent deployments, youth MFLCs can enhance existing services, communicating with staff and working with children to provide individualized care during difficult times. To schedule an appoint-

ment, call 478-230-2987.

## CCAF Spotlight



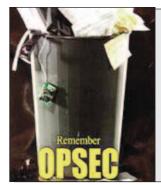
#### Staff Sgt. **Christopher Winnett**

Unit: Headquarters Air Force **Reserve Command** 

Time in service: 4 1/2 years active duty; three years in the Reserves

HOMETOWN: Franklin, Tenn.

**CCAF DEGREE TITLE:** Mechanical and Electrical Technology



#### During 2012, the Community College of the Air Force is celebrating its 40th anniversary of providing outstanding educational opportunities to our enlisted force. Visit our Facebook page to learn how you can get involved in this historic year. www.facebook.com/ccaffb

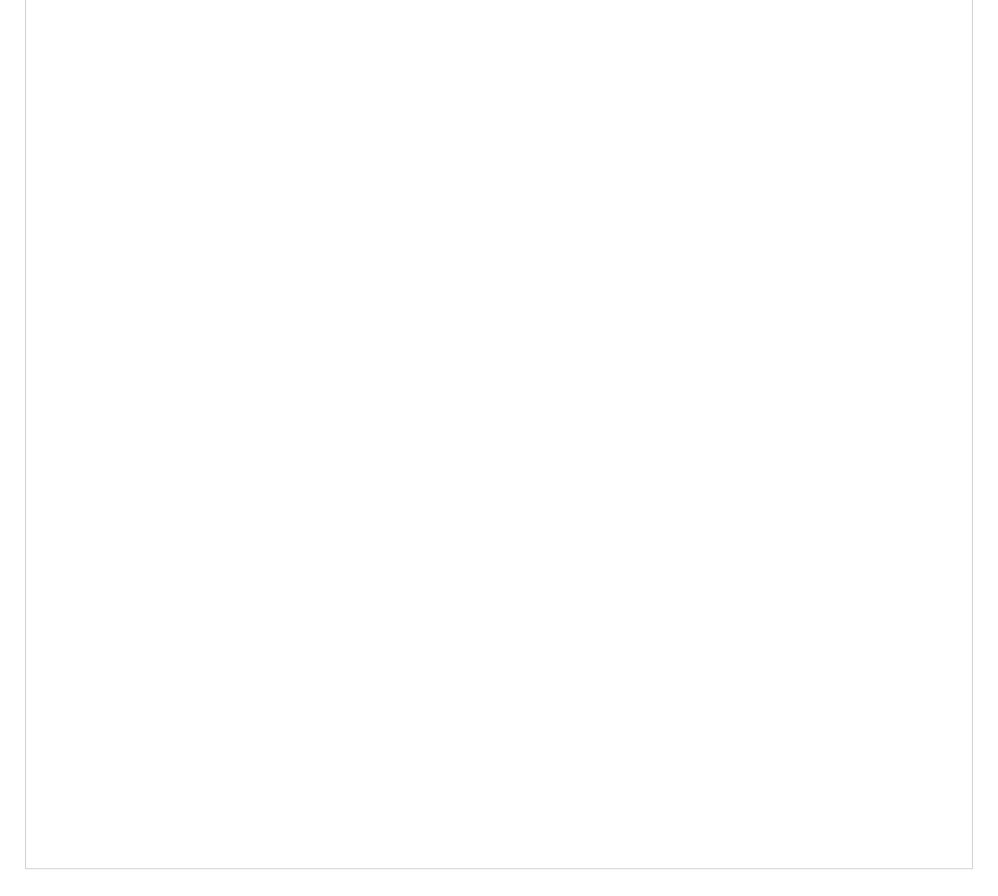
#### How did you go about pursuing your CCAF degree?

Once I got off active duty, I became a student at the University of New Mexico. While enrolled at UNM, I completed several core classes. Once I came back into the military, I transferred my transcripts to the CCAF to see where I was or what other classes I needed. However, to my great surprise, those credits - along with my technical school while on active duty - completed my CCAF.

#### What are your educational plans now that you have completed your CCAF?

I plan on continuing my education in and out of the military. I have recently submitted a request for a second CCAF in my new career field - Health Care Management, and am awaiting the results. I plan to complete my bachelor's degree and get commissioned.

THINK OPSEC: **YOUR TRASH COULD BE AN ADVERSARY'S TREASURE** 



## ViewPoints

"Courage is doing what you're afraid to do. There can be no courage unless you're scared."

- Eddie Rickenbacker

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**Note:** Unless otherwise noted, numbers listed in the Rev-Up are DSN numbers. If calling from a commercial or off-base phone, dial prefix 222 if listed as 472; 327 if listed as 497; or 926 if listed as 468.

## Staying the course in the midst of transition

#### BY MAJ. GEN. ROBERT MCMAHON WR-ALC Commander

We are in the midst of one of the biggest changes Air Force Materiel Command has seen in several years.

With the change from a 12- to five-Center construct, there may be a level of fear and uncertainty for some, which is understandable. I want everyone to know senior leaders along with subject matter experts across the command are working hard to make sure the right decisions are made to posture us for greater success in the future.

For the Warner Robins Air Logistics Center, these changes mean we are going to look differently in the future. Most of what is now our Aerospace Sustainment Directorate will be part of the future Air Force Life Cycle Management Center, while the Maintenance Wing, Global Logistics Support Center, and Air Base Wing will be part of the future Air Force Sustainment Center. Some of our ALC staff functions will be rescoped into operating locations, while others will be absorbed into either AFLCMC or AFSC. While we plan for the transition to the new construct, it is imperative we continue to focus on driving improvements in quality, cost, delivery and safety to secure our future as a world class site for acquisition and sustainment excellence.

Horizontal integration across organizations is now more critical than ever. We

have achieved much success over this past year as an integrated team; staying true to this concept in all we do will enable us to reach even higher levels of performance in the coming years.

I also cannot emphasize enough how important it is for leaders to truly be servant leaders. This means working with our people to ensure we add value to the products and services we deliver and, most importantly, actively engage in removing barriers and impediments to mission success. This is a fundamental expectation for ALC leadership regardless of the transition process.

Additionally, I expect everyone at the

ALC to truly live the Wingman culture. If you notice someone in distress, provide a shoulder or an ear and let them know about resources available to help, such as the Employee Assistance Program or base chaplains.

Our front-line impact to the mission is stronger than ever; it's critical we stay the course and never lose sight of the warfighter's priorities while we press forward. Some of you will take on new roles and responsibilities while others may be the leading expert in your field or organization.

Regardless of where you are in your career now or after the transition, we need everyone to bring their "A" game through the gates every day.

I am proud to be the leader of the best workforce in the United States Air Force, and I truly appreciate everyone's contributions to support and defend the country and our allies. Because of you, I know the ALC is up to the challenge of sustained mission excellence while supporting the transition, and everyone here will continue to be a pivotal contributor to the success of our nation's defense. Thanks for all you do.

## Break the silence of sexual assault

BY HOLLY LOGAN-ARRINGTON holly.logan-arrington@robins.af.mil

If you met me, you probably wouldn't know I have a secret buried deep in my past.

It's a secret one shouldn't keep, but fear held me captive like a prisoner for years - I was sexually assaulted when I was 18.

The school where I studied was nestled next to Atlanta; the city was a far cry bigger than the small town I called home, and it was host to a multitude of things I'd never encountered.

Far from the familiar, I needed a friend, but what I found was a foe.

His name was Scott. He was an average guy, not at all like the creepy rapist types you see in movies or read about in the news.

#### WHAT TO KNOW

To contact the Sexual Assault Response Coordinator's office in Bldg. 708, call (478) 327-7272, 926-2946, or 952-6002. The SARC is on call 24 hours a day, seven days a week.

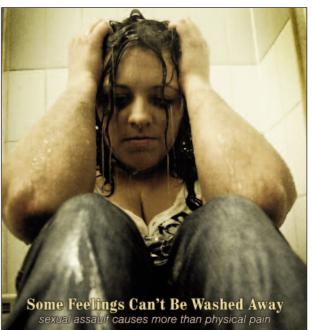
He was someone I thought I could trust until one act changed everything.

The word "No" couldn't stop his force that night. I felt ashamed and guilty. For a long time, nothing was right.

It took a long time before I could talk about what happened that horrible night.

Two years later, I found the courage to break my silence in a college counselor's office.

Healing from an experience like that comes one step at a time. Don't let sexual assault hold you hostage. Find freedom in finding help.





The action line is an open-door program for Team

you, so we can provide a direct response. Anonymous

Security Forces	468-2187
FSS (Services)	468-5491
Equal Opportunity	468-2131
Employee Polatione	107 0050

#### SUBMISSION GUIDELINES

Submissions must be received by 4 p.m. Wednesday, the week prior to the requested Friday publication. They should be e-mailed to lanorris.askew@ robins.af.mil and vance.janes@robins.af.mil

Submissions should be of broad interest to the base populace. If there are further questions, call Lanorris Askew at 472-0806.

#### DELIVERY

To report delivery issues, call Geoff Janes at 472-0802. Robins personnel to give kudos, ask questions or suggest ways to make Robins a better place to live, learn, work and play.

The most efficient and effective way to resolve a problem or complaint is to directly contact the responsible organization. This gives the organization a chance to help you, as well as a chance to improve its processes.

Please include your name and a way of reaching

action lines will not be processed. Discourteous or disrespectful submissions will also not be processed.

Commander's Action Line items of general interest to the Robins community will be printed in the Robins Rev-Up.

For more information, visit

https://wwwmil.robins.af.mil/actionline.htm.

To contact the Commander's Action Line, call 468-2886 or e-mail action.line@robins.af.mil.

Employee Relations	497-0200
Military Pay	468-4022
Civil Engineers	468-5657
Public Affairs	468-2137
Safety Office	468-6271
Fraud, Waste & Abuse	468-2393
Housing Office	468-3776
Chaplain	468-2821
► IDEA	497-7281



Positive workplace relationships enable everyone to perform at their very best

## On the Fl

### AFA awardee

Tech. Sgt. Scott May, 129th Combat Training Squadron, has been selected as a representative of

the Airborne Operations career field which was recently given the 2012 Air Force



May Association

Team of the Year award. Annually, AFA recognizes a specific enlisted career field, as well as Airmen in that specialty, which personifies professionalism, technical expertise and leadership. Air Force officials announced the winning career field April 13.

#### BLSDM **Workload** Centralization

On Monday, Robins will begin using the Base-Level Service Delivery Module for Change of Reporting Official, Décor 6, and Duty Status Change (Sick in Quarters and Present for Duty only) requests.

The requests will go directly to the Total Force Service Center - San Antonio for centralized processing, rather than to the Force Management Operations Element of the local Military Personnel

Sec-tion.

This change was implemented to relieve the processing burden on the base MPS with very little impact to the customer.

Rather than submitting a Personnel Data Worksheet for CRO requests, or emailing the FMO element for Décor 6 and Duty Status Change requests, the unit commander or BLSDM point of contact will simply log into the IT tool, select the appropriate option for the request, enter applicable information, and select AFPC TFSC BLSDM DECOR6/CRO/Duty Status from the drop down menu.

**BLSDM** transactional workload schemes were based on the elimination of the Personnel Concept-III system and to ease the impact of the removal of personnel lists within the Commander Support Staffs.

The BLSDM Tool provides automated processing abilities for units to submit requests using the Case Management System.

It also provides commanders with on-demand personnel information and management tools.

Throughout the implementation, the MPS will be advising and assisting customers with making their requests; however, AFPC will ultimately be

## **Team Robins Annual Award winners**



Airman 1st Class Trisha Gilman Airman of the Year

Tech. Sgt. Wesley Fraker NCO of the Year



Master Sgt. Sonya Harper SNCO of the Year



Capt. **Barney Ales** CGO of the Year

Yasmeen Wilson-Terrell is Team Robins' First Sergeant of the Year but was not available for a photo.

Editor's note:

Senior Master Sgt.



**Michael Bedwell** Category 4 Civilian of the Year

Airman 1st Class

Ryan Keena

Guardsman

of the Year



Larry Harrell Category 5 Civilian of the Year

**Jeffrey McClain** Category 6 Civilian of the Year

of the Year

the point of contact for the specific BiRD passengers will be located at the Georgia Music Hall of Fame Monday through April 27. Tuesday of every month with the

**James Minton** 

Category 3

Civilian

of the Year

The following leadership class is scheduled for April:

► Deryl Israel will present "WR-ALC Leadership Academy Framework" Wednesday from 7 to 9 a.m. in the Aircraft Maintenance Group large conference room in Bldg. 125.

**Central Georgia Marine Corps** League Detachment #1373 will meet Thursday at 7 p.m. at Flint Energies off Ga. Highway 96, between Sun Trust Bank and Houston County High School.

Bring your DD-214 or retired I.D. card and \$35. A short application will be provided.

For more information, call John Harmon at 472-0853.



Loretta Giordanella Category 1 Civilian of the Year

requests. The MPS conducts

BLSDM training on the last

earlier.

Upcoming

intention of empowering BLSDM

POCs to be able to perform person-

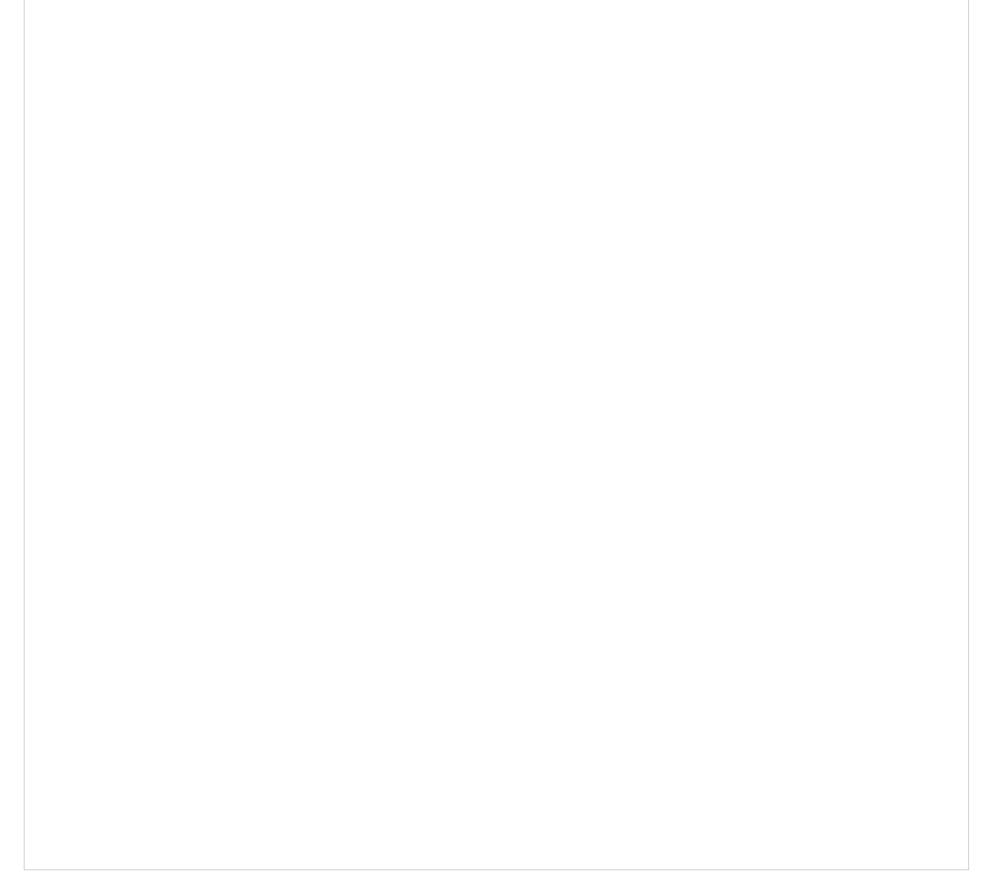
nel actions such as those described

Due to upcoming events at the

Macon Centreplex, parking for



Lorie Burton Category 2 Civilian



## Military spouses learn the art of customer service, personal skills

#### BY JENNY GORDON jenny.gordon.ctr@robins.af.mil

customer service and personal skills class is currently being offered to spouses of active duty Air Force Airmen through the Airman & Family Readiness Center.

The class began in March and will end in May. Eighteen students are participating in the course at Middle Georgia Technical College in Warner Robins.

The opportunity for this one-time class became available through a \$5,000 grant, sponsored by the Air Force Aid Society. The free training not only addresses important customer service tips, but also discusses unique challenges of the military lifestyle.

"It can be difficult for spouses to get jobs once they're in a new location," said Alona Raton, community readiness specialist with the A&FRC's Employee Assistance Program. "With this program, spouses will be able to have this on their resumes to show they are updating their skills. It will definitely be an asset for them."

Patricia Montero-Russell arrived in Middle Georgia with her husband, Tech Sgt. Brandon Russell, from her native country of Spain just five months ago.

The move was her first to the states. She admitted that not



U.S. Air Force photo by SUE SAPP

Erin Cunningham, wife of Staff Sgt. Mikael Cunningham, talks about living in different locations and cultures at the Customer Service/Personal Skills Class at Middle Georgia Technical College. The training is offered to help souses of active-duty Airmen meet the challenges of the military lifestyle by providing employment skills training and job marketability.

knowing anyone in a new culture would not deter her from wanting to work.

"I love to work faceto-face with customers," said Montero-Russell. "I took this course to learn, but to also meet people and get used to listening to a class in English.

"I have really enjoyed the class. It's very interesting, especially for someone like me coming from a different country. It teaches you customer service in the states and how they do things here. I'm very happy I decided to do this," she said.

Terrance Poindexter transferred to Robins from MacDill Air Force Base seven months ago with his wife, Staff Sgt. Crystal Hanna-Poindexter.

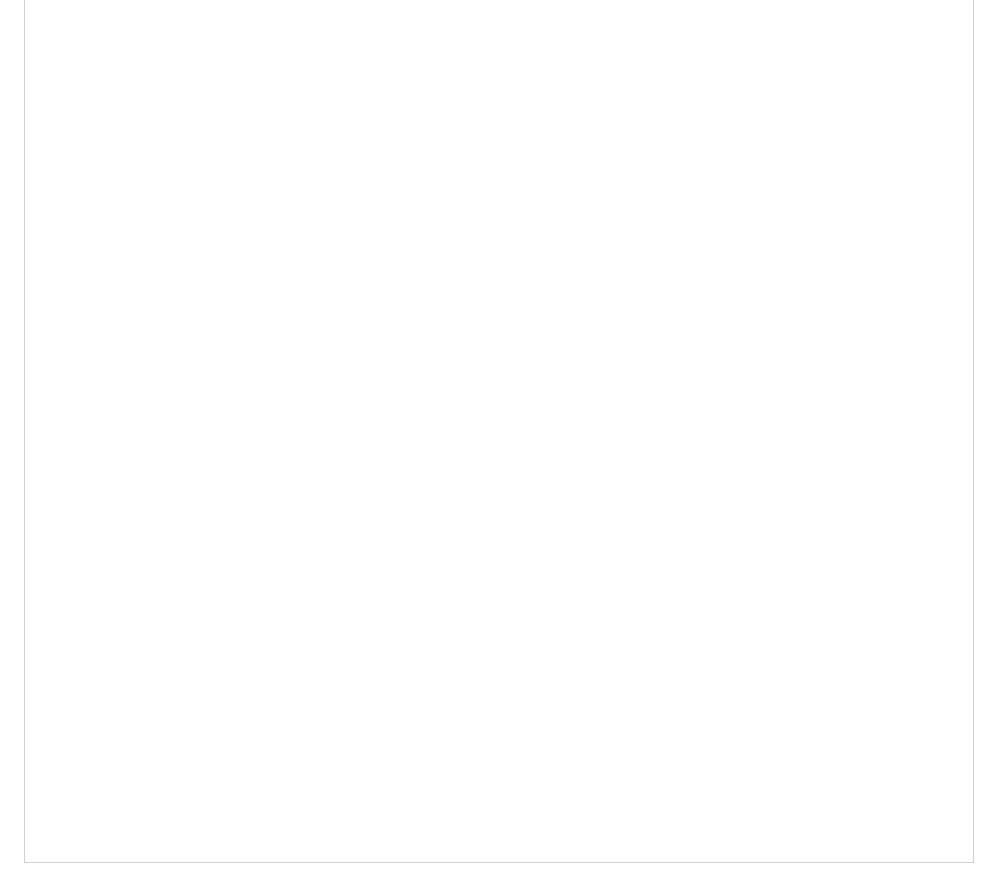
He holds a bachelor's degree, and took the class to enhance his cur-

rent skills as he looks for employment.

"The class helps keep the skills I already have ongoing. It keeps things fresh," said Mr. Poindexter. "I can also get more help sharpening my resume and office skills. Everyone can always improve in those areas."

Participants learn techniques on filing skills, telephone etiquette, customer expectations, appearance and dressing for success, with skills analysis and role-playing with a customer service action plan.

Editor's note: For more information about programs offered through the A&FRC, call 468-1256 or visit the center in Bldg. 794 Mondays through Fridays from 7:30 a.m. to 4:30 p.m.



### Robins units celebrate Earth Day all week

**BY JENNY GORDON** 

jenny.gordon.ctr@robins.af.mil

In honor of Earth Day Sunday, the Robins community will once again participate in the annual global movement to protect the planet.

The base will celebrate with a series of events during the next couple of weeks.

Activities include: ▶ Bird Watching with Dr. **Bob.** If you are interested in

taking in a little nature, grab your binoculars and field guides, and meet Bob Sargent, 78th Civil Engineer Group natural resources manager, in Bldg. 359 Saturday at 7:45. The event lasts until 11 a.m. A

second session will be offered May 5 from 7:45 to 11 a.m. ► Environmental Art &

**Grocery Bag Project.** Shopping at the commissary on Sunday? Your bagged goodies will include artwork with a positive message from students of Quail Run Elementary School.

►Stream Clean-Up. To help out, meet at the parking lot across from Friendship Park, adjacent to the baseball fields Wednesday at 9 a.m.

Supplies will be provided. Wear comfortable clothing and shoes.

This Keep Warner Robins Beautiful/Great American Clean-Up project will clean

areas of Duck, Luna and Scout lakes and will last one hour.

► Tree City Ceremony. This event is set for Thursday at 9:30 a.m. at the Parade Field. There will be a Tree City USA presentation made to the base.

► E-Cycling Days. Bring your old computers and other electronics to Bldg. 987 April 27 from noon to 2 p.m., or Happy Hour Recycling Center April 28 from 9 a.m. to 1 p.m. Non-government items only.

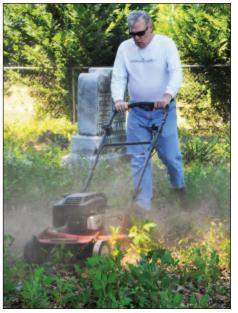
► Canoe and Kayak the Ocmulgee. Hang out and ride the Ocmulgee River east of Robins. Event takes place Aril 28 from 8:30 a.m. to 1 p.m.

#### ► Environmental

Awareness displays will be in the following areas: Bldg. 210, Tuesday from 11 a.m. to 1 p.m. at Bldg 210, Headquarters, Air Force Reserve Command; and at the Robins Air Show, April 28 and 29, from 10 a.m. to 5 p.m.

Earlier activities included a clean-up at Bryant Cemetery on South First Street, Warner Robins, along with a golf tournament at Pine Oaks Golf Course. Events are sponsored by the 78th Civil Engineer Group and HQ AFRC environmental management units.

For more info, visit https://org.eis.afmc.af.mil/sites/ 78abw/78ceg/cean/earthday.



U.S. Air Force photo by SUE SAPP David D'Amore, Air Force Reserve Command, mows weeds during clean-up at Bryant Cemetery in Warner Robins.

#### AWARD Continued from 1

2011 by first building a model and a process to understand cost. This model began with analyzing total cost management of the Air Force F-15 weapon systems, and addressing Robins' role in how cost decisions are made at a local level.

"Our effort was to inject cost into that decision process and to find out what we call the 'sweet spot' for balanced trade-offs," said Smagh. "Cost has to be equally weighted as a factor, along with aircraft availability and capability."

What validated that this model and process would work was the \$73 million in savings achieved over seven years by reducing fueltank inspection frequency on the F-15 aircraft, said Smagh.

"This is just one example of the kind of thinking that can be applied across multiple weapon systems platforms," he said.

Scott Boyd, Cost Analysis chief, led the analysis team in devising the tools being applied to initiatives across Robins.

"We built these tools and trained people in trying to assess not only how it impacts availability and capability, but also determining the cost impact," said Boyd.

Using a horizontally-integrated approach, involving a core group of 42 members from across the installation, a rapid improvement event was held last fall to share what was learned from the F-15 test. This resulted in the creation of a six-step process to identify high-cost drivers and how program offices communicate using the development of a cost-strategy sheet to help with decision making.

Team members wanted to take the model and process they'd built during the past year and deploy it across the 402nd Maintenance Wing and other base support organizations.

For support organizations, that was done by developing an output cost awareness tool, which is used to identify actual true costs for such things as labor, material, overhead and contracts to operate the squadron or group. For maintenance, an adaptation of principles normally used for acquisition programs shows costs as an aircraft goes through a maintenance

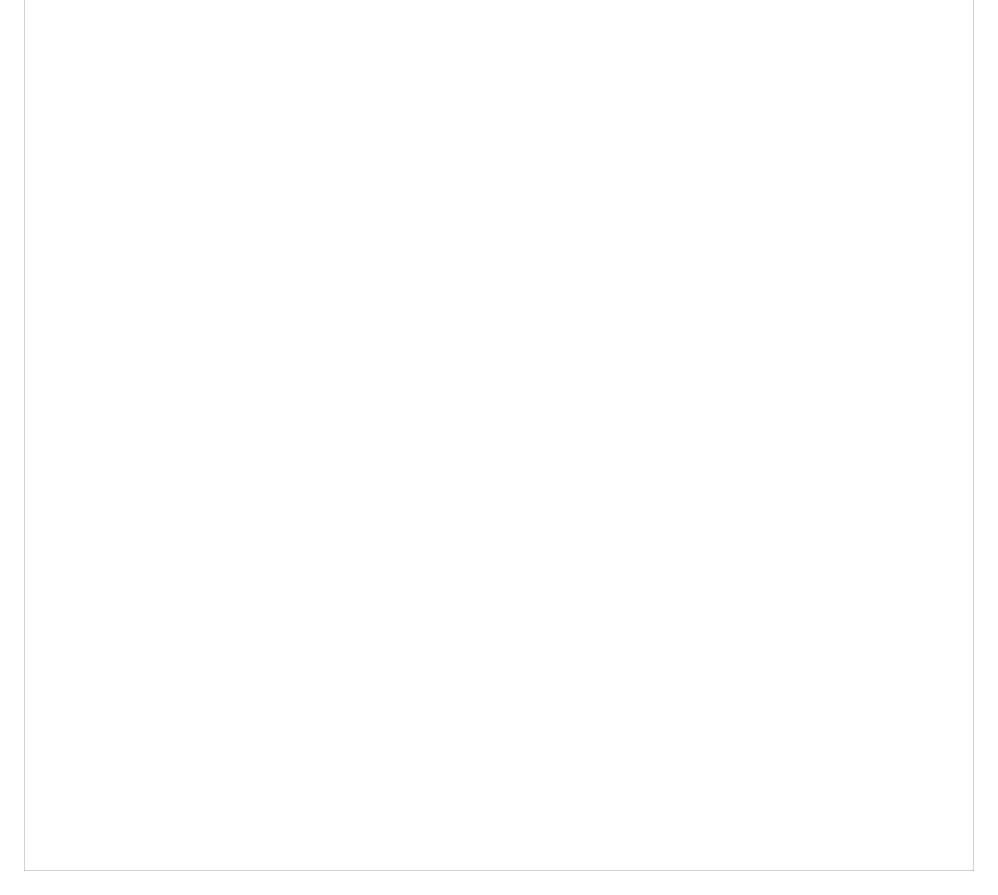
cycle in the 402nd MXW.

Other analytical tools the team developed included a lean returnon-investment tool, which helps to prioritize steps for greater financial payoff.

As part of this year's goal in replicating the team's model and process, there is currently basewide training to educate a wider audience on the cost tools. This will not only spread greater awareness, but empower individual squadrons to identify the value of the process improvements they are making as cost savings are applied.

In the center's Mission Control Room is a count-down clock, similar to timers used at NASA for shuttle launches. One clock is counting down until July 2014, when the center should lead the DoD in cost management, and continuous process improvement should be a way of life at every level. It is designed to instill a sense of urgency among senior leaders and the workforce.

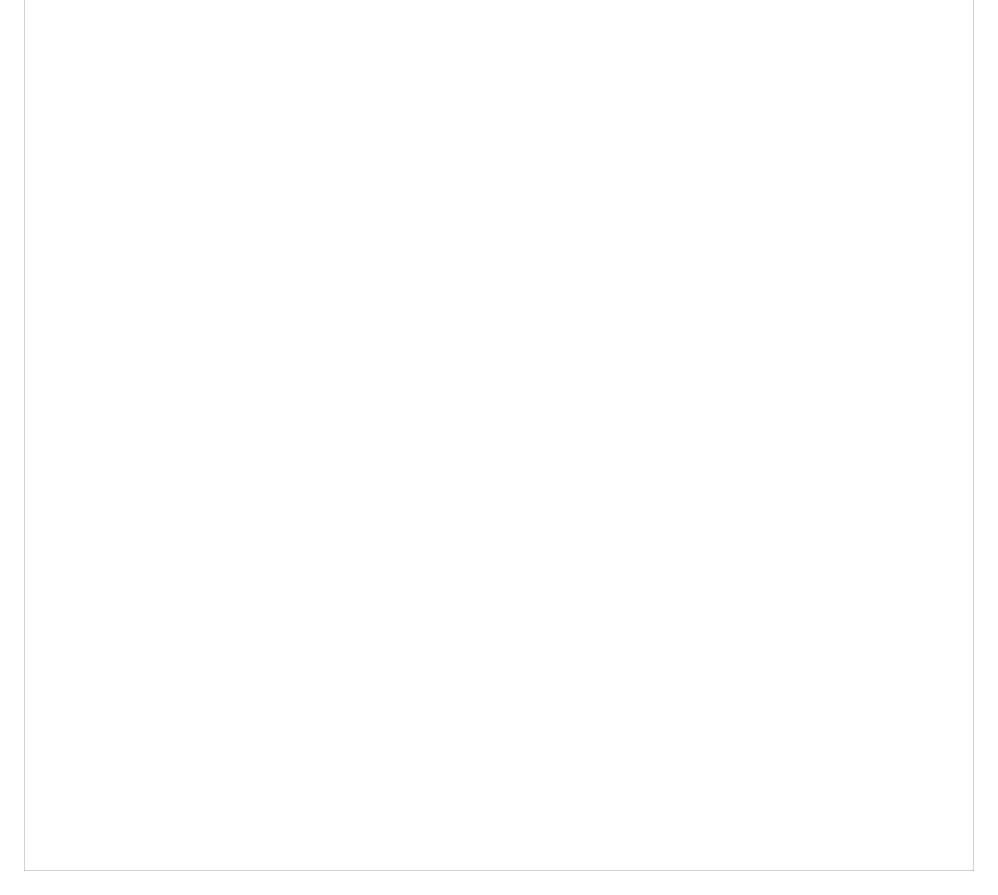
"This award signifies that we are on the right track – that we are stepping ahead of our peers by enabling a culture change, and our effort is not done," said Smagh.



#### AIR SHOW Continued from 1

Handicap Parking Individuals with proper handicap identification will be allowed entrance at Gate 15 – the Air National Guard Gate – located off Ga. Highway 247, and directed to the appropriate parking area. Note: Drivers should proceed first to Lot A. Lot A must be filled before Lot B will be opened, Lot C will open when Lot B is filled, and so forth.

<u>Air Show</u>	
sequence	
of events	
▶National Anthem –	
Show Begins	
Silver Wing	
Jumpers (C-27, F-15)	
►Buck Roetman/	
Gary Rower (PT-17)	
► Robins Aircraft	
Flights	
▶Indy Boys	
School Time	
Jet-Powered Bus	
►Tiger Air Show	
Demo (YAK-55)	
►Ace Maker (T-33)	
►Patty Wagstaff	
(X300)	
►Lee Lauderback	
(P-51)	
►Indy Boys	
Jet-powered Outhouse	
►Gary Rower (PT-17)	
►Liberty Jump Team	
(C-47)	
►Kyle Franklin (L-5)	
►Commemorative	
Red Tail Squadron	
(P-51)	
►Raptor/Heritage	
Flight (F-22, P-51)	
►Buck Roetman	
(PT-17)	
►School Time Jet-	
Powered Bus	
►Sky Soldiers	
(Helicopters)	
► The Blue Angels	
(F-18, C-130)	
(1-10, 0-100)	



## Get OutFRI<br/>20SAT<br/>21SUN<br/>22

HAPPENINGS

23

MON

TUE

24

April 20, 2012 The Robins Rev-Up = 13

THUR

26

WED

25

#### <u>ON TAP</u>

Boss N' Buddy Today 4 to 5 p.m. Heritage Club Members free Guests \$5 For details, call 472-7864.

AFMC Family Fun Daze Today 5 to 7 p.m. Horizons Games, music, food and giveaways

For details, call 472-7864. **4-Person Scramble** 

Saturday Golf Course \$50 per player \$200 per team For details, call 468-4103.

**PING Demo Day** Wednesday 2 to 6 p.m. Golf Course For details, call 468-4103.

Administrative Professional's Day Wednesday Arts & Crafts Center Pick up a balloon bouquet For details, call 468-5282.

UPCOMING Pizza Depot 24th Birthday Party June 5 11 a.m. to 1 p.m. Heritage Club For details, call 468-0188. ONGOING Complimentary Car Safety Check Every Wednesday in April from 1 to 6 p.m

in April from 1 to 6 p.m. Auto Hobby Shop For details, call 468-2049.

Information, Tickets & Travel Georgia Aquarium and Wild Adventure Tickets Bldg. 956 For details, call 468-2945.

**Spring Runners Club** Through April 27 Fitness Center For details, call 468-2128.

Spring Fling at Base Restaurant Through May 11 Make purchase of \$4 or more and receive scratch off for a chance to win prizes For details, call 468-6972.

Summer Leagues Now Forming Bowling Center For details, call 468-2112.

New Family Dining Fridays, Saturdays only 5 to 8 p.m. Horizons For details, call 468-2670.

New Lunch Buffet Horizons Tuesdays and Wednesdays

#### SERVICES DIRECTORY

► FSS Admin468-3193	► HAWC
Community Center . 468-2105	Fitness Center468-2128
▶ Outdoor Rec468-4001	► Fitness Annex472-5350
► Base Chapel468-2821	► Youth Center468-2110
Arts & Crafts468-5282	► Tickets, Travel468-2945
► Horizons	Bowling Center468-2112
► Heritage Club468-2670	▶ Pine Oaks G.C468-4103
▶ Library	▶ Pizza Depot468-0188

**Note**: Unless otherwise noted, numbers listed in the Rev-Up are DSN numbers. If calling from a commercial or off-base phone, dial prefix 222 if listed as 472; 327 if listed as 497; or 926 if listed as 468.

\$9.95; members receive 20 percent off; Thursdays and Fridays \$10.95; members receive 20 percent off For details, call 468-2670.

Breakfast at the golf course

Daily 7 to 10 a.m. Fairways Grille For details, call 923-1717.

PLAYpass program Mondays through Fridays

from 9 a.m. to 3 p.m. Bldg. 983 For details, call 468-5492.

**FSS Gift Cards** \$5 to \$1,500 No expiration dates Pick up cards at the Arts & Crafts Center, Bowling Center, Horizons, ITT and Outdoor Recreation.

FSS Wireless Hot Spots

Participating facilities include the golf course, Base Restaurant, Afterburner, Heritage Club, Horizons, Library and Bowling Center.

Remote Control Bowling Ball Now available for Wounded Warrior Program and those with special needs. For a small fee, it can also be used as a novelty for bowling parties. For details, call 468-2112.



