

# THE ROBINS REV UP

PROUDLY SERVING THE COMMUNITY SINCE 1954  
Robins Air Force Base, Ga.

## ORI in focus: Team Robins is ready for inspection

By the time you read this, many of the Headquarters AFMC Operational Readiness Inspection team inspectors will have arrived at Robins, with the remainder coming in this weekend. They're already getting a taste for the dedication and professionalism our 20,000-plus American patriots show everyday.



Maj. Gen. Tom Owen  
Warner Robins  
Air Logistics Center  
commander

It goes without saying that for many months, we've honed our skills of wartime readiness, deployment processes, and emergency management procedures. Through hundreds of exercises and countless hours of hard work, we've placed ourselves under the microscope to find our faults and come together to fix them. Now, we're just a few hours away from the Operational Readiness

Inspection — practice is over and it's game time. As any great coach or player will tell you, preparation is the key to giving your best. We have lots of folks who have spent countless hours preparing us and getting themselves prepared for "battle."

Take the 78th Medical Group for example. The Medics have done a phenomenal job of helping several hundred Airmen by ensuring their medical records were updated, gas masks were in working order and immunizations, physical exams and lab and dental work are all taken care of.

And let's not forget the 78th Mission Support Squadron, whose predeployment fairs and personnel accountability ensured "faces and spaces" went to the right "places" to

support the combatant commanders in need, when they needed us.

Our 78th Air Base Wing Airmen aren't the only players in the mission ready stance. The 542nd Combat Sustainment Wing, the 402nd Maintenance Wing and the 330th Aircraft Sustainment Wing have all worked long hours behind the scenes, keeping wartime readiness and materiel support at the highest levels seen in years.

These units have run their surge processes and fine tuned their ability, not just for this inspection, but for many years, to meet the urgent needs of commanders and warfighters around the world — and, they're doing a tremendous job. My hat's off to them!

We have the right preparation, the best team and all players pulling in the right direction. There's only one thing missing — YOU! While everything else is going on around the flightline, on the processing line, in the many

wartime materiel support actions and in all the exciting activities at Warrior Air Base, we need you to do your part.

It's important for everyone — active-duty military, retired military, civilian, contractor, and military family members — to be patient with the base and understand there may be some delays or reduced services available due to Force Protection Condition responses with Security Forces and emergency responders, among others. We need to show this ORI team ALL of Team Robins is "in the fight."

So whether we're tested on records management or an emergency response, or our ability to go to war and win, we need everyone pulling hard; jump in and show a sense of urgency as you respond to

the various challenges thrown our way during the inspection.

The last thing I ask of you, and the most important thing, is to show the ORI team the pride and dedication the men and women at Robins have had for 60-plus years. Our great legacy, from World War



II's Rosie the Riveter, to today's sustainment of our most modern weapon systems, support equipment, avionics, electronic warfare systems, etc., is what Team Robins has always been about. Be proud and remember each and every one of you play a key role on the world class team you are part of today in 2008.

I'm so very proud to serve with you. As the 78th Air Base Wing says, "Raise Your Game!"

— Maj. Gen. Tom Owen

## 78th CEG fixes water flow, saves AF \$700,000+

BY HOLLY L. BIRCHFIELD  
holly.birchfield@robins.af.mil

Workers from the 78th Civil Engineer Group's Industrial Utilities and Heavy Horizontal shops came together to help things flow better at Robins Air Force Base.

The crew recently wrapped up a three-month project to correct water flow problems on the 116th Air Control Wing's north end of the base.

Paul Kelley, 78th Civil Engineer Squadron director, said reaching a cost-effective solution took some time.

"We had been trying for years to loop the water system to improve flow characteristics on the north end of the base to make sure we had proper chlorine residual in the line, to make sure the lines were disinfected the way they should be," he said.

Mr. Kelley said project officials soon realized after crunching the numbers that doing the job in house was the best option.

Robins workers were able to do the work for about \$274,000, much cheaper than the contractor's \$900,000 to \$2.1 million bill.

In the end, the 78th Civil Engineer Group's efforts saved the Air Force more than \$700,000 in the project.

Mr. Kelley said the job required a lot of ground work.

"We installed about 4,000 linear feet of 12-inch water line," he said. "There were also several fire hydrants we put into the runway so that the fire department would be better capable of fighting a fire if there were an airplane crash in that area."

The project resulted in a greater amount of water for the 116th Air Control Wing area, Mr. Kelley said.

"It doubled our flow capacity from 1,239 gallons a minute of flow to 2,584 gallons a minute of flow," he said.

Ricky Tidwell, 78th CEG's Industrial Utilities Shop supervisor, said the crew worked under rough winter conditions to finish the task.

Despite rainy, cold weather and underlying surprises such as unknown utilities, Mr. Kelley said the undertaking was a success.

"It was a great team effort between the dirt boys (the Horizontal Shop), the Utility Shop, and the folks in Airfield Operations to get it done," Mr. Kelley said.



U. S. Air Force photo by SUE SAPP

The 5th Combat Communications Group Airmen drag an injured Airman to safety during an Air and Space Expeditionary Force Deployment Preparation training course scenario April 8 at Gator Air Base.

## High deployment demands force intense preparations for members of 5th Combat Communications Group

BY AMANDA CREEL  
amanda.creel.cir@robins.af.mil

For members of the 5th Combat Communications Group, training and deploying is a job description they do not take lightly.

Because of the high deployment demands on the group, the group constantly strives to prepare all of its Airmen for any tasking.

About 35 Airmen from the group were being trained during an exercise April 7-11 at Gator Air Base. The trainees involved in the course will begin deploying to three different locations

in the area of responsibility during the next few weeks.

During the Air and Space Expeditionary Force Deployment Preparation training course, members of the group are taught weapon discipline with the M-16 rifle, CPR and self-aid and buddy care.

Staff Sgt. Leo Heng, a combat skills instructor with the 5th Combat Communications Support Squadron, said the training is about creating the worst-case scenario and teaching the Airmen what actions are necessary in those situations.

"We are a combat communications squadron like our name says, so we prepare for the worst and hope for the best," Sergeant Heng said.

Some of the things taught included how to treat different injuries, such as broken bones, or what to do if someone went into shock.

"It teaches us how to take care of your wingman, because they are going to be taking care of you," said Staff Sgt. Matthew Haas, the unit deployment officer for the 54th Combat Communications Squadron.

► see EXERCISE, 2A

**THINK SAFETY**

Days without a DUI: 1  
Last DUI: 78th SFS  
—courtesy 78th Security Forces

To request a ride, call  
222-0013, 335-5218,  
335-5238 or 335-5236.

**THE TWO-MINUTEREV**

**ORI BASH AND ESOH FAIR**

Mark your calendar for the ORI Bash and Environmental, Safety and Occupational Health Fair. The event will be at Robins Park April 24. The Fair begins at 10 a.m. with the bash set to start at 11 a.m. to 3 p.m. For more information on the fair, see page 3A.

Warner Robins Air Logistics Center  
Environmental, Safety, and Occupational Health

**INSIGHT**

Bringing technology back from grave  
Targeting devices given new life by Avionics and Instrument Flight, 1B

**COMMUNICATIONS**

Interoperability exercise  
Exercise gives Airmen closer look at disaster response, 3A

**ON ALERT**

First responders  
Teams from Robins respond to a report of a suspicious package, 2A

**WEATHER**

FRIDAY  
86/65

SATURDAY  
74/47

SUNDAY  
63/40

## EXERCISE

Continued from 1A

The Airmen are also given the opportunity to practice the correct procedures during an unexploded explosive ordnance attack.

"When we do the UXO training, it keeps them looking for the unexpected," Sergeant Heng said.

All of the Airmen agreed they are hoping they won't need to utilize any of the training in the field, but are confident the course will help them in the events any of the skills are needed.

"It's good to know the threat is real. Some of these guys haven't been deployed so they need to know what it's like," said Senior Airman Joshua Jones, a network systems controller with the 54th CBCS.

Airman Jones said he not only was able to brush up on his skills during the course, but he was also able to share his experiences from previous deployments with some of the Airmen who have never deployed.

He said one of the many advantages of the training is allowing the Airmen to get more familiar with their weapons because many of them could be required to carry it everywhere they go during their upcoming deployment.

The same skills are taught in the 5th CCG's Combat Readiness School, which 2nd Lt. Andrew Moran, described as "a right of passage" for each member of the group.

However, the 54th CBCS communications and information officer added it is important to build and practice the skills learned at the school and the training course is a great opportunity to do that.

The trainees and instructors agreed the course helps them freshen up the skills needed in the field and allows them to turn the skills into "muscle memory."

"The more you do it, the less likely you are to panic when you have to do it," said Airman Jones.

During the event, Airmen are exposed to different scenarios where all of the skills

they learned could be put to the test. One of the scenarios involved rescuing a member of their squadron during combat. The trainees were responsible for reaching the injured Airmen without being injured themselves, stabilizing the Airman and pulling him to safety.

"It allows us to be able to take care of ourselves in the line of fire," Sergeant Haas said.

For many of the Airman the course not only offers a chance to practice skills needed in the field, but it also gives Airmen from different parts of the group an opportunity to work together outside of a typical work environment.

Second Lt. Matthew Kahley, a communications and information officer with the 54th CBCS, said the team building during the training is important to the Airman's success as they serve together in the AOR.

"You are going to feel more comfortable knowing the person next to you has your back and can take care of you," Sergeant Haas said.



5th CCG Airmen make use of barriers for protection in order to reach an injured airman and pull him to safety during an AEF Deployment Preparation scenario April 8.

U.S. Air Force photo by SUE SAPP

## Dressed for success



U.S. Air Force photos by SUE SAPP

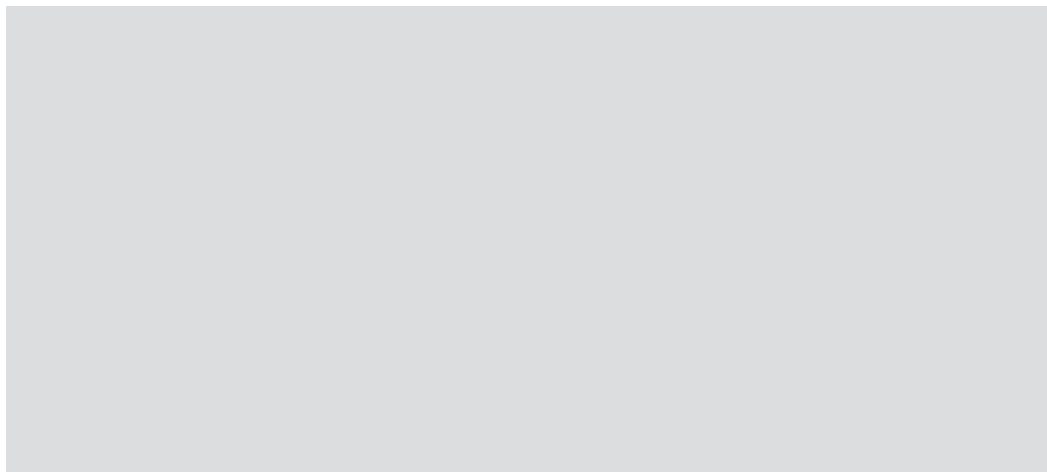
Above, Senior Airman Valente Thompson and Staff Sgt. Tawana Martin, 78th Medical Group Bioenvironmental Engineering team, put on Level B protective suits to approach and run a hazmat check to help identify a suspicious powder found in a package at the Robins Post Office April 9. The powder was harmless.

Right, Robins Firefighters monitor for airborne radiation and chemicals.



**Are you an early or last-minute filer of income taxes?**

<b>Staff Sgt. Amanda Murray</b> 78th MSG	<b>1st Lt. Christian Mapp</b> 78th MSG	<b>Shannon Lewis</b> WR-ALC DPT	<b>Senior Airman Wesley Cornman</b> WR-ALC DPT
I'm a late filer. There's no real reason. I do everything else on time but I just procrastinate on my taxes. It doesn't matter if I owe or not.	I'm an early filer because I like getting my money back soon. I filed in mid-February and did it all online.	Early filer. I filed the first day that the W-2s came out because I need my money. It's already gone to pay bills and for repairs to the house.	I file early to hurry up and get the money. I filed Jan 28 as soon as my tax guy was open.
			Early because I need my money. I filed in early February. It would have been sooner but I had to wait for an appointment. I used my refund to buy new living room furniture.



## Exercise gives Airmen closer look at disaster response

BY HOLLY L. BIRCHFIELD  
 hollybirchfield@robins.af.mil

Communications can greatly impact a disaster's outcome.

That point was made when members from the 5th Combat Communications Group joined hundreds from more than 35 agencies at Fort Monroe in Hampton, Va., in late March to provide communications for the Department of Defense Interoperability Communications Exercise.

Second Lt. Stephen Gallagher, a communications officer in the 54th Combat Communications Squadron, said the exercise allowed an up close look at disaster response.

"Northern Command and the Joint Taskforce Civil Support brought together several federal and local agencies to basically 'play' with communications equipment," he said.

Lieutenant Gallagher said participants faced many challenges.

"The point of this exercise is to gather this information and work through problems, but also find out what problems we can't work through and work the ones we can so that if in six months from now something bad (were to) happen, they can fall back on after action reports from this exercise and their planning process for how to get communications up at ground zero," he said.

Dale O'Neill, a systems integrator for AFTTS who provided technical support finding solutions for technical challenges, said the team is still working out the kinks.

Most challenges centered on phone service.

Lieutenant Gallagher said



Photo submission

Senior Airman Lonnie Stringer (middle) and Airman 1st Class Cody Hartzell (right) of the 54th Combat Communications Squadron receive satellite communications training from Senior Airman Matthew Keen at the Department of Defense Interoperability Communications Exercise.

the group used satellite capabilities to establish phone connectivity.

"One of our tasks during the exercise was to set up commercial phone lines and provide one of the phone lines to the city of Hampton's Command Center," he said. "Through our satellite link, we produced an actual phone line and then we ran a hard line across the street and plugged it into their recreational vehicle so that we were line one on their phone system and they could dial out to call to the office or do whatever they needed to do."

The 5th CCG's communications package will most likely be used to respond to future disasters, Lieutenant Gallagher said.

"The package we sent for

an event like that becomes a 'user café,' especially for DOD members," he said.

"We're working on technical solutions to break out services for civilian counterparts. It's a user café (in that) they have some limited capabilities providing phones and Internet outside of our small tent, but that's a very limited capability."

The group widened the realm of what it can do considerably, Lieutenant Gallagher said.

Staff Sgt. Michael Middleton, a satellite communications NCO in Satellite Wideband Telemetry for the 54th CBCS, said the 5th CCG would be the primary provider of communications for the Hampton area during an emergency.

Sergeant Middleton said

his unit proved itself in the training.

"Because of our unit's capabilities, we're the only unit that was able to be self-sufficient," he said. "We take our own power, our own fuel, our own water and our own food. A lot of the units didn't have that capability."

Lieutenant Gallagher said U.S. North Com has offered satellite access time to continue work on the process.



## Airman and Family Readiness Center — events

The A&FRC is located on Ninth Street in Bldg. 794, across the street just before the Heritage Club. Hours are 7:30 a.m. to 4:30 p.m., Monday through Friday. For additional information, or to make a reservation, call 926-1256.

### Pre-deployment briefings

Pre-Deployment Briefings are offered twice weekly by the A&FRC readiness team. Briefings are conducted at 9:30 a.m., Monday and Friday.

### Transition assistance program

The Transition Assistance Program is designed to assist military personnel and their family members to experience a smooth transition from military to civilian life. Schedule a pre-separation counseling appointment six months out, attend resume and cover letter prep class, and attend the three-day Department of Labor employment workshop. These classes are offered throughout the year.

### Relocation assistance

Relocation Assistance at the Airman and Family Readiness Center has a Military Home Front Service Web site at [www.military-](http://www.military-)

[homefront.dod.mil](http://homefront.dod.mil). The site has information on all military installations worldwide. Another informational site for all personnel is [www.militaryonesource.com](http://www.militaryonesource.com).

From simple questions to complex issues, you can use Military One Source 24 hours a day, seven days a week. If you don't have a computer you can call 1-800-342-9647 or for Spanish, call 1-877-888-0727.

### AFAS Falcon Loan

The Falcon Loan is a loan of \$500 or less that can be used for emergency needs. Download the application off the AFAS website at [www.afas.org](http://www.afas.org).

### Car care program

The Car Care Because We Care program is open to Active Duty Air Force Spouses, when the military member deploys on assignment for over 30 days. Additionally, spouses of active duty Air Force member's serving remote tours overseas are now eligible to use this program.

This program allows the spouse to take the primary family vehicle to the Base Service Station for free oil and filter change, chassis lubrication and a safety inspection.

## ► IN BRIEF

### SEXUAL ASSAULT AWARENESS MONTH

Sexual Assault is a crime that is not compatible with military service. Each April, the Department of Defense and other organizations across the nation observe Sexual Assault Awareness Month. This year's theme for SAAM is Prevent Sexual Assault: Ask! Act! Intervene! Your actions can make a difference in someone's life.

Sexual Assault Awareness Month activities include an information booth at the Base Exchange April 22, 10 a.m. to 2 p.m.; information booth at ESOH fair April 24, 10 a.m. to 2 p.m.; and a free self-defense class by 78th SFS, April 24 at 6 p.m. at Robins Elementary School. Call 327-7272 to register.

### NEW RETIREE WEBSITE

The Air Force has a new Web site just for its retiree community that is full of news and information, plus it is easy to access and navigate.

The Air Force Retiree Services site is located at [www.retirees.af.mil](http://www.retirees.af.mil).

This public Web site offers the retiree family in-depth information on the Survivor Benefit Plan, plus a list of Air

Force Retiree Activities Offices worldwide and various other resources.

### CAMELLIA GARDEN MEMORIAL SERVICE

This year's Camellia Gardens Memorial will be May 22. This annual service pays tribute to members of Team Robins Plus who died this past year. Deadline for submitting names of honorees is April 18. The following information is needed to nominate a person to be honored:

- \* Complete name and, if military, rank of the person to be honored. If military, designate active-duty or retired and branch of service

- \* Birth and death dates.

- \* Reproducible photo—preferably black and white, and at least 2x3.

- \* Family-related information, such as name, address, and phone number of next of kin.

- \* Name, address, and telephone number of the person or organization nominating the honoree.

- \* Military unit or organization honoree was assigned and predominant responsibility while at Robins.

To submit honorees, contact the Chaplain (Capt) Daniel Kim or Staff Sgt. Jermarquis Johnson at 926-2821 or via email.

## HOW TO CONTACT US

Robins Office of Public Affairs  
620 Ninth Street, Bldg. 905  
Robins AFB, GA 31098  
(478) 926-2137 DSN 468-2137  
Fax (478) 926-9597

## EDITORIAL STAFF

COMMANDER  
Col. Warren Berry

PUBLIC AFFAIRS DIRECTOR  
Lt. Col. John Bryan

CHIEF OF INTERNAL INFORMATION  
1st Lt. Sequoia Lawson  
sequoia.lawson@robins.af.mil  
(478) 222-0802

EDITOR  
Kendahl Johnson  
kendahl.johnson@robins.af.mil  
(478) 222-0804

ASSOCIATE EDITOR  
Lanorris Askew  
lanorris.askew@robins.af.mil  
(478) 222-0806

STAFF WRITERS  
Amanda Creel  
amanda.creel.ctr@robins.af.mil  
(478) 222-0807

Holly L. Birchfield  
holly.birchfield@robins.af.mil  
(478) 222-0810

PHOTOGRAPHER  
Sue Sapp  
sue.sapp@robins.af.mil  
(478) 222-0805

## SUBMISSION GUIDELINES

Editorial content is edited, prepared and provided by the Office of Public Affairs at Robins Air Force Base, Ga. All photographs are Air Force photographs unless otherwise indicated. Stories and briefs must be submitted as a Word document. They may not exceed two pages, double spaced. They must be typed using the Times New Roman font, 12-point type, with 1-inch margins. All submissions will be edited to conform to Associated Press style. Submission does not guarantee publication.

Submissions must be received by 4 p.m. the Monday prior to the requested Friday publication. They should be e-mailed to [kendahl.johnson@robins.af.mil](mailto:kendahl.johnson@robins.af.mil). Submissions should be of broad interest to the base populace. If there are further questions, call Kendahl Johnson at (478) 222-0804.

## DELIVERY

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## ADVERTISING

For advertising information, call The Telegraph advertising department at (478) 923-6432.

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To place a classified ad, call The Telegraph at (478) 744-4234.

## ONLINE

To read articles online, visit [www.robins.af.mil/rrv](http://www.robins.af.mil/rrv)

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## Commander's Action Line

The Action Line is an open door program for Team Robins personnel to give kudos, ask questions or make suggestions to make Robins a better place to work and live.

The most efficient and effective way to resolve a problem or complaint is to directly contact the organization responsible. This gives the organization a chance to help you, as well as a chance to improve their processes.

Col. Warren Berry  
78th Air Base Wing,  
commander

Please include your name and a way of reaching you so we can provide a direct response. Anonymous action lines will not be processed. Discourteous or disrespectful submissions will not be processed.

Action Line items of general interest to the Robins community will be printed in the Robins Rev-Up.

To contact the Action Line:  
Call 926-2886 or for the quickest response, e-mail [action.line@robins.af.mil](mailto:action.line@robins.af.mil).

<https://www.mil.robins.af.mil/actionline.htm>

## PHONE NUMBERS

- ▶ Security Forces 327-3445
- ▶ Services 926-5491
- ▶ EEO Office 926-2131
- ▶ MEO 926-6608
- ▶ Employee Relations 926-5802
- ▶ Military Pay 926-3777
- ▶ IDEA 926-2536
- ▶ Base hospital 327-7850
- ▶ Civil engineering 926-5657
- ▶ Public Affairs 926-2137
- ▶ Safety Office 926-6271
- ▶ Fraud, Waste, Abuse 926-2393
- ▶ Housing Office 926-3776

## AFRC celebrates 60th anniversary



The Air Force Reserve recently celebrated its 60th anniversary. To recognize the milestone, members of the Air Force Reserve Command held a cake cutting ceremony at Horizons.

Those cutting the cake were (from left to right) Maj. Gen. Allan Poulin, HQ AFRC vice commander, Airman 1st Class Aaron Brown, Command Center controller, Chaplain (Col.) Donald Smith, Command chaplain, and Larry Collier, director of financial management.

Joint Department of the Army and Department of the Air Force directive signed into effect April 14, 1948 during President Truman's administration created the Air Force Reserve sixty years ago.

From Korea to the Cuban Missile Crisis; from Vietnam to Grenada; from Desert Storm to Enduring Freedom to Iraqi Freedom — the Air Force Reserve has been "flying and fighting as an unrivaled wingman."

U.S. Air Force photo by EUGENE VANDEVENTER

## AIR FORCE ASSISTANCE FUND — Commitment to Caring

This year's Air Force Assistance Fund "Commitment to Caring" campaign, which runs until May 5, will provide Airmen the opportunity to contribute to any of the four official Air Force charitable organizations.

Now in its 33rd year, 100 percent of designated AFAP contributions will benefit active duty, Reserve, Guard, retirees, surviving spouses and families. Last year, Airmen exceeded the campaign goal by contributing more than \$7.3 million.

Airmen need look no further than the aftermath of last year's hurricanes to

understand the benefit the fund provides the Air Force community.

The AFAP supports four charities — the Air Force Aid Society, Air Force Enlisted Village, Indigent Widows' Fund, Air Force Village Indigent Widows' Fund and the General and Mrs. Curtis E. LeMay Foundation. These charities provide immediate financial and housing assistance to our active duty, Reserve, Air National Guard and retired Air Force members, in addition to their normal

ongoing assistance with the hardships of deployments, accidents, illness, aging and death.

Air Force Chief of Staff Gen. T. Michael Moseley recently announced a \$5.4 million goal for this year's fund drive. Contributions to the AFAP are tax deductible. People can contribute through cash, check, money order or payroll deduction.

For more information, visit [assistancefund.org](http://assistancefund.org) or the Air Force Personnel Center's voting and fundraising Web site at [www.afpc.randolph.af.mil/votefund](http://www.afpc.randolph.af.mil/votefund).

## Robins Air Force Assistance Fund Unit Project Officers:

2nd Lt. James Frink, 78th ABW, 926-3566; Master Sgt. Roderick George, 19th ARG, 327-2583; 1st Lt. Christopher Perrine, 116th Air Control Wing, 201-4736; Capt. Gregory Gough, 5th CG, 926-3068; Capt. Tricia Hill, HQ Air Force Reserve Command, 327-1756; Master Sgt. Jeffrey Stroup, 402nd MXW, 926-5332; 1st Lt. John Roth, 330th ASW, 222-1331; Lt. Col. John Stuhler, 542nd CSW, 222-2120; and Staff Sgt. Jason Lawrence, WR-ALC Staff, 222-1048.

## AFSO21 a strategic framework that helps save money

In an effort of brevity, I won't give you the numerous examples of process changes that have led us to save millions of dollars as a Center. I'll just say we missed our target of saving \$34 million because we more than doubled that.

I won't mention the many IT process improvements now being used outside Robins. I won't talk about the weeks saved or the tons hauled off during 6-S events. These accomplishments merely compliment the many inspiring feats accomplished by this Warner Robins Air Logistics Center. As a result, I will narrow my focus to what else we're doing with Air Force Smart Operations for the 21st Century in the 78th Communications Group over and above continuous process improvement.

The fact that Lean is the very strategic framework that the IT Directorate was built and its predecessor the 78 CG operates on. We learned quickly that we were primarily set up to do events. These targeted our emerging needs for process generation or improvement.

Although this clearly brought benefits, Lean needed to be managed and our efforts prioritized. So we had to



Carl Unholz  
78th Communications  
Group director

realign our program to address the unit's mission needs. This and the Center's subsequent efforts led to the linkage of internal events to our overall mission on up to the WR-ALC's objectives and mission.

Occasionally, someone will question the investment in Lean. I have always found you get a smarter solution sooner with Lean. I have run similar tasks side by side with one using Lean and the other using more standard approaches. I always find Lean wins at the event level but the return goes up exponentially when you factor in the framework aspect which drives the entire organization.

Another redeeming aspect is the focus on the customer that is inherent in Lean. Our current environment challenges us to do far more than what we're resourced for. CPI alone can't always solve the need in the timeframe offered.

So now you're down to making business decisions about what gets done and what doesn't or at least what comes first. These decisions cannot be made favorably without full customer involvement and consideration to their associated missions. Lean has always been about eliminating process waste in the eyes of the customer but this same involvement now allows us to collaborate and manage our workload.

Maybe you've decided to make the investment, but the current Lean process as we know it doesn't quite meet your needs ... then change it. What good would a change management tool be if itself cannot be changed and adapted? When I led my first Lean event in 2002, I was told it couldn't be done because we were targeting an administrative process (vs. manufacturing) with multiple organizations. We've done it that way ever since. We have used var-

ious event durations and numbers of facilitators. Recently, we pulled out all the stops and WR-ALC Plans and Programs Transformation Division assisted us in an event that tackled three squadron-level value stream maps simultaneously. It was a great success.

To mix things up further, we're pursuing implementation of an industry best practice called Information Technology Infrastructure Library. This will allow us to continue to exploit the innovation of Lean yet complement it with the ITIL framework to provide the discipline and governance to improve the quality of products and services.

I arrived at this decision after researching Toyota's practices. They clearly foster a very innovative atmosphere yet nobody would dream of introducing change to the factory line without having gone through a regimented and disciplined change process.

Finally, event after event we look at the current and ideal states then target something in between. This is a process that has repeatedly resulted in us raising the bar on performance. Yet there should be a mechanism to

give further consideration to that ideal state. Repeating events has worked in bringing us closer to that ideal state. Another approach we've taken recently is laying out where we want to end up as an organization five years from now and then working backwards to identify the incremental steps ... while still using the Lean concepts and Lean events to achieve those steps. As always, we're adapting Lean to achieve this also.

So in this very limited format, I hope you can see the benefits of Lean in CPI, as a strategic framework, in managing your workload through customer involvement, and the flexibility for meeting your organizational needs whatever they may be. When you have lots of time in your schedule, call me and I can share much more. But as soon as you get that process ironed out, call the 78 CG and we'll talk technologies to take you to yet another level.

— Editor's Note: This is part of a monthly series of commentaries by Warner Robins Air Logistics Center senior staff focusing on Air Force Smart Operations for the 21st Century.



Natalie Clett, one of the original Votech employees, troubleshoots and replaces damaged parts on the Pave Penny pod, a targeting device used on the A-10 Thunderbolt II.



Roy Payne places the completed Pave Penny pod in a storage container. The technology used in the pod is from the 1970s, but remains useful in the war effort.

## From grave to cradle: Avionics and Instrument Flight helps resurrect targeting devices

U.S. Air Force photos by SUE SAPP

BY AMANDA CREEL  
Amanda.creel@robins.af.mil

In the world of Air Force weapons systems, few technologies are sent to the morgue and later revived.

But a second chance at life is just what the Pave Penny pods receive when returned to Robins and the Pave Penny pod shop, in silver boxes known as caskets.

Members of the shop, which is part of the Avionics and Instrument Flight, not only operate on the different components of the pod, it restores the pod itself.

"When we ship them out, we no longer call these containers caskets, because they are no longer dead," said Roy Payne, an electronics technician. "When they come out of here they are going out in a cradle. You've heard of cradle to the grave; well this is from grave to the cradle."

The Pave Penny pod, a targeting device used on an A-10 Thunderbolt II, allows troops on the ground to illuminate targets for A-10 pilots to eliminate. The technology used in the pod is from the '70s, but remains important to the war effort because of its ability to put the troops on the ground in charge of target selection.

"They can decide the target that gets hit, rather than relying on the pilot. That's the big difference and that's why everybody loves it," said John Dunn, Avionics and Instrument Flight chief.

Knowing the importance of the mission is one of the reasons the flight's maintainers are determined to supply warfighters in all branches of service with the equipment needed to win the fight.

It wasn't long ago the Air Force had backshops located throughout the Air Force in various locations both state-side and overseas where the Pave Penny pod was repaired. However, today the Air Force is midstream in an effort to phase the equipment and the Pave Penny pod workload to Robins from 10 different

wings at 15 different bases. "The decision was made to do away with the backshops, and move it all to one centralized location," Mr. Dunn said.

The move began in July 2007 when the flight pulled 13 vocational technicians from some of their other missions to the Pave Penny mission. Before the newly created team could start accepting the larger workload and equipment from the backshops being closed, the expanding mission had to find a new home. So the new workers and their equipment moved from Bldg. 640 to Bldg. 158. In October, the workload and equipment from some of the other bases began arriving.

The Pave Penny pod shop has long been the primary for repairing and testing the sub-assembly repairable units for some time. Only recently has its mission expanded to be the primary repair unit for the entire pod.

"We make sure it is directly centered and can hit the crosshairs of its target," said Richard Newton, an integrated system technician. "At a mile, it can hit its target within 20 feet."

One of the many pod devices the shop repairs is the receiver, which is like the heart of the Pave Penny pod, according to the vocational technicians.

"It's great to know this receiver we are working on bolts to an A-10 and helps us defend our freedoms," said David Batchelor, an electronics technician.

The technicians all agree it is inspiring to know the importance of their work to the war effort.

"It's a pretty good feeling to know individuals out there are waiting on us and that they

can't do their job properly without us," said Jeff Lamb, an electronics technician.

The shop utilizes an irreplaceable legacy tester known as the Comet-ANALOG 66FH-5, to ensure the pods are ready to return to the fight.

Because the tester is somewhat antiquated, the shop's workers work hard to ensure the tester and its parts are available to help the technicians continue to meet the needs of the Air Force and the A-10 fleet.

The shop has only a few spare parts for the tester, so if a part malfunctions, the technicians have to repair the tester component before they can fix the pods they are responsible for. The part has to be repaired rather than replaced because the parts are designed specifically to communicate with the Comets tester.

However, there is a light at the end of the tunnel; the shop will soon be receiving a Versatile Depot Automatic Test Station, or VDATS, tester, which will allow the shop to focus on fixing the pods rather than the equipment needed to certify the pods as war ready.

The challenges associated with the tester and the ever increasing workload hasn't stopped the shop workers from doing their job and providing the warfighter with a great product.

"They wanted 10 for March and we gave them 24," Mr. Dunn said.

Last year the shop only produced five pods and now the shop has been producing double digits for the last three months, he added.

"Our goal is to provide the customer with whatever they need, when they need it," Mr. Dunn said.



Above, Willard Fox shows the receiver system of the Pave Penny pod.

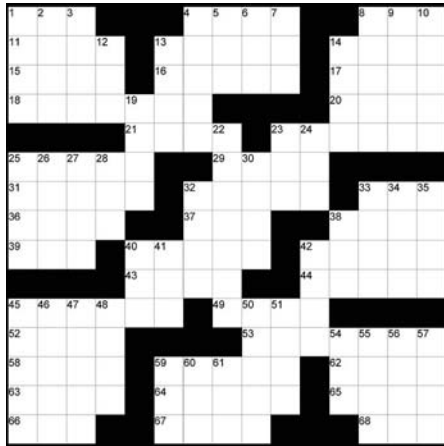
Below, Steven Pierson, electronics technician, repairs solder joints on an A-9 decoder card for the Pave Penny pod.



Circuit cards have to be repaired to ensure the Pave Penny pods can accurately illuminate targets.



## CROSSWORD PUZZLE



## The Bay State's Base

By Capt. Tony Wickman  
71st Flying Training Wing Public Affairs

### ACROSS

1. Son of \_\_\_\_
2. Tenant unit on the Bay State base
3. Inclined; disposed; given; prone
4. Dash; impetuous ardor
5. Reduce in amount, degree, intensity
6. Heavenly body
7. Other than the persons or things mentioned or implied
8. USAFA student
9. Learning, knowledge, or erudition
10. Part of ESC; Bay State base's home unit
11. Away from the wind
12. Requirement, necessary duty, or obligation
13. Lt. Gen. Ted \_\_\_\_; Bay State base's ESC commander
14. False name
15. Periodic Table Fe
16. Part of USAF
17. Separate, or isolated from others
18. Travel org.
19. Singer Brickell
20. Sandwich type
21. MAJCOM Bay State base is assigned
22. Director Craven
23. Ejection platforms
24. Organization of workers
25. Measuring device
26. F-86 \_\_\_\_; Bay State base static display
27. Bay State base's home unit, part of ESC
28. USAF aircrew training
29. Opera highlight
30. Bay State town home to USAF base
31. Rear part of the human body, extending from the neck to spine
32. Metal spike with an eye through which a rope may be passed
33. Garfield's foil
34. Tennis great Arthur
35. Brig. Gen. Peter \_\_\_\_; Bay State base's 350th ESW commander
36. Printer's unit of type size, equal to 12 points or 1/6"
37. Confederate general
38. Amos' n \_\_\_\_
39. Homer's neighbor

### SOLUTION



## DONATE YOUR LEAVE

Employee-relations specialists at 926-5307 or 926-5802 have information and instructions concerning requests to receive or donate annual leave. To have an approved leave recipient printed in the Robins Rev-Up, wings should send information to Kendahl Johnson at kendahl.johnson@robins.af.mil. Submissions run for two weeks. The following has been approved as leave recipient: **Rose Jordan, 402nd AMXSS. POC is Pamela Gates at 926-2605.**

## SERVICES BRIEFS

### SUNDAY

**Texas Hold 'Em** will be Sundays with sign ups starting at 1:30 p.m. and games begin at 2 p.m. Prizes will be given. The entertainment fee is \$10 for club members and \$15 for nonmembers and includes snacks and non-alcoholic beverages. Texas Hold 'Em is open to all ranks and grades.

### TUESDAY

A "Tax Exempt Day" big bingo will be today at the Heritage Club, with door prizes, snacks and more money games. A Membership bar bingo will be April 23. Joint Forces Bingo is located in the east wing of the club. The hours are Tuesday, Wednesday, Thursday and Friday with games starting at 7:15 p.m.

### ONGOING

Registration for swim lessons is underway in Bldg. 914 until filled. Lessons will take place Tuesday through Friday. Fees are due at time of registration. For more information, call outdoor recreation at 926-4001.

Exciting dance classes are underway in the community center, including Hip Hop (adult/young), salsa, belly dancing, swing dancing, Tai Chi and piano.

The 2007 Colossal Cookie Challenge cook book is now available to the public at www.afcommunityprograms.com.

The Arts & Crafts Center is holding various classes throughout April. Advance registration and payment is required for all classes. Classes are subject to change.

### UPCOMING

The Child Development Center will host its Junior Summer Camp June 1 through Aug. 1. Children ages 4 and older may participate. Only 24 slots are available. Registration begins the week of April 1 and continues as long as spaces are available. For more information, call Kelly Green at 926-5805.

A bike trip is slated for May 3 at Red Top Mountain in Atlanta, Ga. Cost is \$25 per person and includes transportation, guide and water. Arrive at outdoor recreation at 8:30 a.m. and depart at 9 a.m. Must have 10 people to make trip. Registration deadline is Saturday.

The Airmen Against Drunk Driving program provides rides free of charge to all Robins DOD card holders. Coverage is from Perry to Macon. For a free, anonymous ride, call 222-0013. The 78th Services Division also offers designated driver programs. To learn more call 926-2670.

Family Night Bingo will be played April 28 at the community center in the Heritage Club. Doors open at 5 p.m. and games start at 6 p.m. Cost is \$4 per game pack, limit 3 packages per person. All children leave with a door prize.

An appreciation lunch for administrative professionals will be April 23 from 11 a.m. to 1 p.m. at Horizons. Administrative professionals receive an additional \$1 discount on the lunch buffet.

Mongolian BBQ is scheduled for April 23 from 6 to 8 p.m. at Horizons. Come out and try Chef Douglas's superb Mongolian BBQ in the dining room. Create your own stir-fry with a wide range of fresh meat and vegetables for only 75 cents an ounce.

Summer bowling leagues are now forming. Stop by the bowling center to reserve your spot. For more information call the bowling center at 926-2112.

The Community Center will be coordinating the Congressional Award, a noncompetitive program recognizing young people's achievements. The award is open to all young people 14-23 years old. Those who complete the program are presented with bronze, silver or gold awards from senators and members of Congress during local, state and

national ceremonies. For more information call Ruby Wasway at 926-2105.

Wrestling fans, watch "Backlash" on April 27 at 8 p.m. in the Heritage Club Lounge, located in Bldg. 956. Cost is free for members and \$5 for nonmembers.

Dinner and dance is back April 25 with dinner from 6 to 8 p.m. and dancing from 7 to 11 p.m. Cost is \$12.50 members and \$17.50 guests and includes choice of Prime Rib of Beef, chicken Marsala, grilled salmon w/lemon caper sauce, tossed salad and red velvet cake.

Pine Oaks Golf Course will host the two-person club championship April 26 with a 9 a.m. shotgun start. Play a six-hole scramble, six-hole two ball better ball and a six-hole alternate shot for \$30 annual green fee members and \$35 guests. Cost includes food, prizes, golf, cart and range.

## SERVICES PHONE DIRECTORY

- ▶ Services 926-5491
- ▶ Community Center 926-2105
- ▶ Outdoor Rec 926-4001
- ▶ Arts & Crafts 926-5282
- ▶ Horizons 926-2670
- ▶ Heritage Club 926-7625
- ▶ Library 327-8761
- ▶ HAWC 327-8480
- ▶ Fitness Center 926-2128
- ▶ Fitness Center Annex 926-2128
- ▶ Youth Center 926-2110
- ▶ ITT 926-2945
- ▶ Bowling Center 926-2112
- ▶ Pine Oaks G.C. 926-4103
- ▶ Pizza Depot 926-0188

Additional information on Services events and activities can be found in **The Edge** and at [www.robinservices.com](http://www.robinservices.com)

## New amenities



U.S. Air Force photo by SUE SAPP

Wayne Warren, Outdoor Recreation equipment technician, checks out the motor on one of two new Bayliner inboard 3-liter ski boats available. Outdoor Rec has also added three new Wildwood 19-foot campers that sleep seven and are totally self-contained.

## WWW.ROBINSSERVICES.COM

### CHAPEL SERVICES

**Catholic**  
Catholic masses are held at the chapel each Saturday at 5:30 p.m., Sunday at 9:30 a.m., on Holy Days of Obligation at noon and 5 p.m., vigil the day before, and Monday through Friday at noon. The Sacrament of Reconciliation is Saturday from 4:30 to 5:15 p.m.



**Islamic**  
Islamic Friday Prayer (Jumuah) is Fridays at 2 p.m. in the chapel annex rooms 1 and 2.

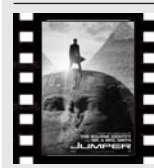
**Jewish**  
Jewish service is Fridays at 6:15 p.m. at the Macon synagogue.

**Orthodox Christian**  
St. Innocent Orthodox Church service is at the chapel on the second Tuesday of each month at 5 p.m.

**Protestant**  
The traditional service meets Sunday in the Chapel at 11 a.m. featuring hymns, anthems, congregational prayers and readings. Contemporary service meets at 6 p.m. in the Chapel sanctuary, singing the latest praise and worship music. The gospel service meets at 8 a.m. at the Chapel, praising God with inspirational music. Religious education meets in Bldg. 905 at 9:30 a.m.



### NOW PLAYING



FRIDAY JUMPER PG-13

A genetic anomaly allows a young man to teleport himself anywhere. He discovers this gift has existed for centuries and finds himself in a war that has been raging for thousands of years between "Jumpers" and those who have sworn to kill them.



SATURDAY SEMI PRO PG

An outrageous comedy set in 1976 against the backdrop of the maverick ABA—a fast-paced, wild and crazy basketball league that rivaled the NBA and made a name for itself with innovations like the three-point shot and slam dunk contest.

Tickets: \$4 adult; \$2 children (11 years old and younger). Movies start at 6 p.m., unless noted. For more information, call the base theater at 926-2919

► **OPSEC**

When can a cell phone be used with C2 critical information? According to AFI 33-111, it is not authorized to use cell phones to support C2.

Command and control - The exercise of authority and direction by a properly designated commander over assigned and attached forces in the accomplishment of the mission.

Priorities that should be used for C2 communications are;

- 1) Secure telephones i.e., STEs, STUs, secure cell or satellite phones.
- 2) Encrypted LMRs or Secure UHF Air to Ground radios.
- 3) Standard desk phone.
- 4) Non-Secure LMRs.
- 5) In emergencies non-secure cell phones.

The following list of critical items must not be transmitted by unsecured Cell phones(CT), LMR's nor standard desk phones.

1. Operational requirements in support of contingency and war plans
  2. FORCE PROTECTION CONDITION checklists
  3. All self-inspections, critiques, findings, inspector recommendations which point out operational deficiencies
  4. Nicknames that can be associated in any way with classified operations; duress words
  5. Personnel deployed from Robins
  6. Training deficiencies affecting operational readiness.
  7. Unit or force requirements or increased actions that indicate possible operational intent or activity
  8. Movement of key personnel
  9. Information revealed during a climate survey outlining unit discrepancies
  10. Computer/program protection passwords
  11. Rules of engagement
- Be OPSEC smart! — 78th Communications Group

# 'Pease Greeters' wish godspeed to 116th ACW deployers

BY MAJ. RENEE MASSEY  
116th Air Control Wing PA

It's 2 a.m. and freezing outside with snow on the ground as the passenger aircraft carrying 116th Air Control Wing deployers lands at Pease Air National Guard Base in New Hampshire on their way to the combat area of responsibility.

As 116th members enter the passenger terminal, they receive a surprise greeting from over 150 veterans, their spouses and pets at the gate.

These Americans are referred to as the 'Pease Greeters'. They are a band of VFW retired, and previously served veterans from all services who assemble to provide send off goodbyes and welcome home greetings to all service members traveling through their hometown. So far, they have not missed one of the 120 flights since spring 2005.



Courtesy photo

Deployers from the 116th Air Control Wing salute the 150-plus military veterans and spouses who greeted them while enroute to a combat area of responsibility. The greeters, known as "Pease Greeters," have met deployers at 120 flights since spring 2005.

They assemble in a few hours notice and some greeters travel over 100 miles to be there.

"Well over 150 Vets reverently lined up and greeted every single one of us with a hug as we got off the aircraft", said Maj. Tom

Grabowski, a 116th deployed member. "They had table after table of comfort food, beverages, and cell phones to call our families one last time."

Six "Pease Greeters" were honored last week by President Bush in the Oval

office for their service to welcome home and wish a safe send off of our troops engaged in the War on Terrorism.

"I think it's safe to say this experience was a complete surprise to all of us", said Lt. Col. Mark Eby,

116th ACW deployed director of operations. "There wasn't an ungrateful service member in our group as we left for the combat AOR."

For more information on the "Pease Greeters," visit their group online at [www.peasegreeters.org](http://www.peasegreeters.org).

► **BRIEFS**

**EARTH DAY EVENTS**

- Paper bag art contest awards ceremony, April 22 from 11 a.m. to noon in the Robins Elementary cafeteria
- Environmental awareness displays, April 22-24.
- Historic Forest Ceremony, April 23 at 1 p.m. at the Parade Field. There will be tree dedications and a tree city presentation to base.
- Environmental, Safety, and Occupational Health Fair, April 24 from 10 a.m. to 3 p.m. at Friendship Park. Exhibits will provide a variety of information to include workplace, home, and vehicle safety; environmental protection; ergonomics; and fitness and wellness.
- 2008 Earth Day/SAME Golf Tournament, April 25. Registration begins at 9:30 a.m. with lunch at 10:30 a.m. and a shotgun start at 11:30 a.m.

► Bird watching with Dr. Bob, April 25. Meet at the lodge at Luna Lake at 8 a.m. Bring binoculars and field guides.

► Bryant Cemetery cleanup, April 26 from 9 to 10 a.m. Contact Christ Kohls at 327-1071.

**LEGAL NOTICE**

Any person having any claim against or for the estate of Airman 1st Class Chase C. Baker should immediately contact 1st Lt. Shawna Wadley at 327-7343.

**SPOUSES TO TEACHERS**

Bill Kirkland, program manager for the Georgia, Troops to Teachers and Georgia Spouse to Teachers programs, will be at the Robins Education Center April 18th from 10 to 11 a.m. to take questions about Troops to Teachers, a program that provides referral and placement assistance to men and women who

have served as members of the Armed Forces and are seeking a second career as teachers in public schools.

The briefing will be held in Bldg. 905, Room 137. For more information, contact Andrea Harris at 327-7312 or contact Bill Kirkland at [bill.kirkland@gapsc.com](mailto:bill.kirkland@gapsc.com).

Visit [www.spousetoteachers.com](http://www.spousetoteachers.com) to learn more about the program.

**DAU MODULES**

The Defense Acquisition University has announced the following Continuous Learning Modules are now online. You can register for these CLMs at <http://clc.dau.mil>.

**New Modules:**  
Automated Management and Integrating System (4 CLPs); Depot Maintenance Capacity Measurement (4 CLPs); and Diminished Manufacturing Sources and Material Shortages for Technical Profession-

als (2 CLPs)

**ASMC GOLF TOURNAMENT**

The 11th annual ASMC golf tournament is scheduled for May 2 at the Waterford Golf Course. Lunch begins at 11:30 a.m. and the tournament starts at 12:30 p.m. Cost is \$40 per person. Contact Rhonda Griggers-Evans at 327-1458 for more information.

**PINE OAKS GOLF ASSOCIATION TOURNAY RESULTS**

The Pine Oaks Men's Golf Association held its first road trip tournament of the year at the Woods Golf Course in Cochran, Ga.

The format for the tournament was a 27-hole dog fight with a blind draw for a partner. The winning team was C.J. Bartholomew and Lynn Wilhelm, who came in at +6, with second place going to Billy Woods and Chuck Shipes at +4.





U.S. Air Force photo by SUE SAPP

## Airman 1st Class Jennifer Frost

**JOB TITLE:**  
Front desk representative at  
Pine Oaks Lodge

**HOMETOWN:**  
Kalamazoo, Mich.

**SINGING BACKGROUND:**  
Discovered her singing voice  
when she joined her middle  
school's choir in the sixth grade.

**WHAT'S NEXT?**  
Set to compete against 19 oth-  
ers in the local talent show, Perry  
Idol, on Saturday at 6:30 p.m. at  
Perry Middle School.

**ON PERRY IDOL:**  
"I chose to do Perry Idol  
because it seemed kind of fun to  
do. The prize itself [eight hours of  
studio recording time] is kind of  
exciting because I've always  
wanted to go into a recording stu-  
dio."

**ULTIMATE DREAM:**  
"It would be nice if I could make  
a CD one day and just try to pur-  
sue music somehow."